Pan Atlantic Research Report To

Quantitative Research Regarding Cruise Ship Tourism

June, 2021

PAN ATLANTIC RESEARCH

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Table of Contents

Project Background, Objectives, and Methodology	**3**
Executive Summary	**11**
Research Findings	
Aspects of Life in Bar Harbor	**19**
Overall Attitudes Towards Cruise Ships and the Cruise Ship Industry	**21**
Impacts and Key Challenges of Cruise Ship and Land-Based Tourism on Bar Harbor	**26**
Perceived Economic Impact of the Cruise Ship Industry on Bar Harbor	**40**
Specific Suggestions Regarding Cruise Ships in Bar Harbor	**46**
Perceptions of 2019 and 2020 Tourist Seasons in Bar Harbor	**49**
Demographics of the Sample	**58**
Appendix A: Survey Instrument	
Appendix B: Verbatim Responses to Open-Ended Questions	
Appendix C: Statistical Cross-Tabulations	
Appendix D: Details of Mailing List Generation, Data Collection, and Data Cleansing Procedures	

Project Background, Objectives, and Methodology

Project Background

- Bar Harbor, with a population of 5,611 (2020), is located on Mount Desert Island, home to Acadia National Park, and is a major tourist destination. Over the past 20 years, Bar Harbor and Acadia have seen increases in the level of both sea-based and land-based tourism. This increase has brought additional revenues to businesses and to the town. At the same time, the number of tourists has had some impact on the quality of life of town residents.

- In January, 2021, Pan Atlantic Research, a full-service marketing research and consulting firm based in Portland, ME was commissioned by the Town of Bar Harbor to conduct research with residents (year-round and seasonal), property owners, and businesses of the town to gauge citizen opinion about sea-based tourism. The key objective of this research is "to provide data to guide the Town Council in setting limits on cruise ship visitation over the next seven years."[1]

[1] Source: Bar Harbor RFP, *Cruise Ship Visitation Community Survey*

Project Objectives

- Specific objectives of the current research include:
  - Evaluate perceived impacts of cruise ship tourism on Bar Harbor's quality of life, both on its own and also relative to the impact of land-based tourism
  - Evaluate key challenges related to cruise ship tourism, both on its own and relative to the challenges of land-based tourism
  - Evaluate perceived impacts of cruise ship tourism on Bar Harbor's economy
  - Solicit community input on suggestions for future management (and/or limitation) of cruise ship tourism
  - Collect community feedback regarding both the 2019 cruise ship season and the 2020 season in which Bar Harbor received no cruise ships due to Covid-19.

Project Methodology

- The survey instrument used in this research project was developed over the course of four strategic planning sessions with the Town Council and Town Manager between January and March of 2021. Eight drafts were submitted for Council feedback before approval was given for a final survey instrument.

- During these strategic planning sessions, the Council also determined that the target population for this survey would be Bar Harbor residents (full-time and seasonal), property owners, and business owners.

- The primary methodology for survey distribution was mail, as outlined in the RFP and based on the available databases from the Town (property tax and voter registration lists). However, it should be noted that approximately one-third of survey participants responded online.

Project Methodology

- In order to reach the maximum number of town residents (full-time and seasonal), businesses, and property owners, Pan Atlantic merged the town's voter registration and property tax lists to create the distribution list for the mail survey.

- In order to maximize the overall response level, to allow adult members of a household to submit separate responses, and to reach those who did not receive a survey instrument in the mail due to circumstances such as incorrect addresses, not being included in either of the two town lists, etc., Pan Atlantic also programmed and hosted an online version of the survey.

- The final postmarked date for the return of completed surveys was originally April 26th; however, in order to give more time to publicize the survey, and due to delays in mail delivery, surveys were accepted through May 14th.

Project Methodology

- Pan Atlantic had targeted 400-500 completed responses to allow for a sufficient sample size to reflect the opinions of the Bar Harbor community with a strong degree of statistical significance. Instead, Pan Atlantic received 1,533 surveys before the cutoff date (1,028 by mail and 505 online).

- **The procedures for generating the mailing list, collecting online responses, and cleansing the data received to produce the final dataset of 1378 responses are described in detail in Appendix D of this report.**

- Given this sample size of 1378, the margin of sampling error for this research is ±2.0% at the 95% confidence level. This is a very high response level to a survey of this nature given the size of the overall target population.

Project Methodology

- The 1378 responses include 985 responses from year-round resident non-business owners (71.5%), 207 responses from seasonal resident non-business owners (15.0%), 93 responses from resident business owners, and 65 responses from non-resident business owners (total 11.4% business owners). 28 respondents (2.0%) did not answer the question regarding their relationship to the town. Further demographics of the sample are shown beginning on page 58 of the report.

- Results for many survey questions are shown broken out by "relationship to the town." The specific categories used, based on responses to Q2 of the survey, are:

  - "Year-round resident non-business owners" (referred to as "Year-round residents" in the report)

  - "Seasonal resident non-business owners" (referred to as "Seasonal residents" in the report)

  - "Business owners, both resident and non-resident" (referred to as "Business owners" in the report).

Project Methodology

- A copy of the survey instrument can be found in Appendix A to this report. Verbatim responses to the five open ended questions in the survey can be found in Appendix B, and the statistical cross-tabulations can be found in Appendix C.

- In the report which follows, results are organized by topic area rather than following the precise order of questions in the survey instrument.

- Due to rounding of numbers, figures in this report may not always add up to precisely 100.0%.

Executive Summary

Executive Summary

- **Bar Harbor rates well on a series of quality-of-life questions posed to survey participants.**
- **Across all three questions that asked about the overall impact of cruise ship tourism in Bar Harbor, somewhat more than half of respondents indicated that the impact was negative, overall:**
  - 55% of respondents indicated that they perceive cruise ship tourism as more negative than positive for Bar Harbor, while 35% indicated that they perceive it as more positive than negative.
  - 53% of respondents rated the impact of cruise-ship tourism on the quality of life for Bar Harbor residents as negative overall, while 26% rated the impact as more positive, overall.
  - 55% of respondents feel that cruise ship tourism detracts, overall, from the image and attraction of Bar Harbor, while 27% feel that cruise ship tourism enhances the image and attraction, overall.
- **Participants rated the overall impact of cruise ship tourism on the overall quality of life for Bar Harbor residents lower (mean score of 2.52) than that for land-based tourism (mean score of 3.14).**

Executive Summary

- **The three greatest challenges related to cruise ship tourism based on unaided survey participant responses, are "Foot traffic / Overcrowding / Street congestion," "Too many ships / Too many tourists," and "Environmental concerns / Pollution."**

- **With regard to the greatest challenges presented by land-based tourism, the negative impacts of "Limited parking availability" "Car traffic congestion," and "Foot traffic congestion" were cited as the top-three challenges.**

- Environmental / Pollution challenges were mentioned much less frequently in relation to land-based tourism (3%) vs. cruise ship tourism (15%).

Executive Summary

- **Levels of concern regarding the key negative impacts of both cruise ship and land-based tourism vary. While "Lack of adequate parking" and "Car traffic congestion" are rated as the most concerning negative potential impacts for land-based tourism, "Overcrowding in Bar Harbor," "Pedestrian congestion," and "Bus traffic congestion" are the key concerns regarding sea-based tourism.**

- **Almost half of respondents rated the economic impacts of cruise ship tourism (46%) and Passenger Service and Port Development Fees (45%) to the town as important, overall.**
  - However, less than a quarter of respondents rated the economic impact of cruise ship tourism as important to themselves (19%), their friends, families, and neighbors (24%), or their business or place of employment (18%).
  - Business owners were much more likely to rate these impacts as important to themselves (37%), their friends, families and neighbors (38%), and their businesses (37%).

Executive Summary

- **63% of respondents feel that the 2019 cruise ship season included too many days with cruise ships, while 66% feel that the average number of cruise ship passengers was "too many" in 2019.**

- **Half of respondents (49%) indicated that the summer spent without cruise ships in 2020 had a purely positive impact on them. Furthermore, 25% indicated that the impact was mixed or neutral, while 13% indicated that it was purely negative (13% did not respond).**
  - Key positive impacts cited include less foot and traffic congestion; better access to downtown shops, facilities, etc.; better overall quality of life; cleaner environment; and better harbor vistas.

Executive Summary

- **There was broad agreement from respondents across the year-round resident, seasonal resident, and business owner communities on the top suggestions for improving the management of cruise ship tourism:**
  - **(1) Reduce the overall number of ships** (29% among year round residents, 23% among seasonal residents, 26% among business owners)
  - **(2) Reduce size of ships** (18% year-round, 16% seasonal, 15% business)
  - **(3) Limit number of ships per day** (11% year-round, 7% seasonal, 8% business)
  - **(4) Move tendering or disembarking to another location** (10% year-round, 10% seasonal, 10% business)
  - **(5) Ban cruise ships entirely** (10% year-round, 7% seasonal, 8% business)

Executive Summary

- **While survey respondents focused strongly on the big-picture issues of the number of visiting ships and cruise ship passengers, they also offered a wide variety of suggestions relating to specific challenges presented in future management of sea-based tourism in Bar Harbor. These include suggestions related to parking, foot traffic congestion, car and bus congestion, traffic control, an alternative cruise ship berthing location to that presently used, alleviation of negative environmental and pollution impacts, etc. There was significant overlap in the suggestions made by some respondents to the set of recommendations to alleviate these challenges previously made in the report conducted by Operations and Management, LLC, at the request of the Bar Harbor Town Council in 2019.**

- **As the Town continues to develop policies with regard to cruise ship tourism, the public should continue to be engaged in the discussion on solutions to these varied specific challenges.**

Executive Summary

- **Data gathered indicates that business owners (resident and non-resident) and seasonal residents are more inclined to be positive than year-round residents on issues relating to Bar Harbor's cruise ship business.**
  - Examples include their responses to questions relating to the impact of cruise ship tourism on Bar Harbor's image, lower levels of concern relating to potential negative impacts of cruise ship tourism in general, and higher ratings of this tourism sector's importance in relation to positive economic impacts.

- **Finally, in terms of the future management of cruise ship tourism in Bar Harbor, some survey respondents pointed out that in making future policy decisions, the Town of Bar Harbor needs to ensure balance between the viewpoints and the interests of various groups, including year-round and seasonal residents, businesses, the fishing and marine sector, environmental organizations, etc.**

Research Findings

Aspects of Life in Bar Harbor

Q3a-Q3g

- **Respondents rated Bar Harbor at or above 4.0 on a 5-point scale (1 lowest, 5 highest) "As a place to raise children," (4.36), "As a place to live," (4.26), for the Town's "Overall quality of life" (4.25), "As a place to retire" (4.00), and for the "Opportunities to participate in community matters" (4.00).**

- Respondents rate the Town somewhat less highly (although still above average) in terms of the "Quality of Town governance" (3.41) and "As a good place to make a living" (3.38).

Ratings of the Town of Bar Harbor *(1-5 scale)*

	Mean Rating
As a place to raise children	**4.36**
As a place to live	**4.26**
Overall quality of life	**4.25**
As a place to retire	**4.00**
Opportunities to participate in community matters	**4.00**
Quality of Town governance	**3.41**
As a good place to make a living	**3.38**

Q3: As a member of the Bar Harbor community, how would you rate the Town of Bar Harbor on each of the following factors?

Research Findings

Overall Attitudes Towards Cruise Ships and the Cruise Ship Industry

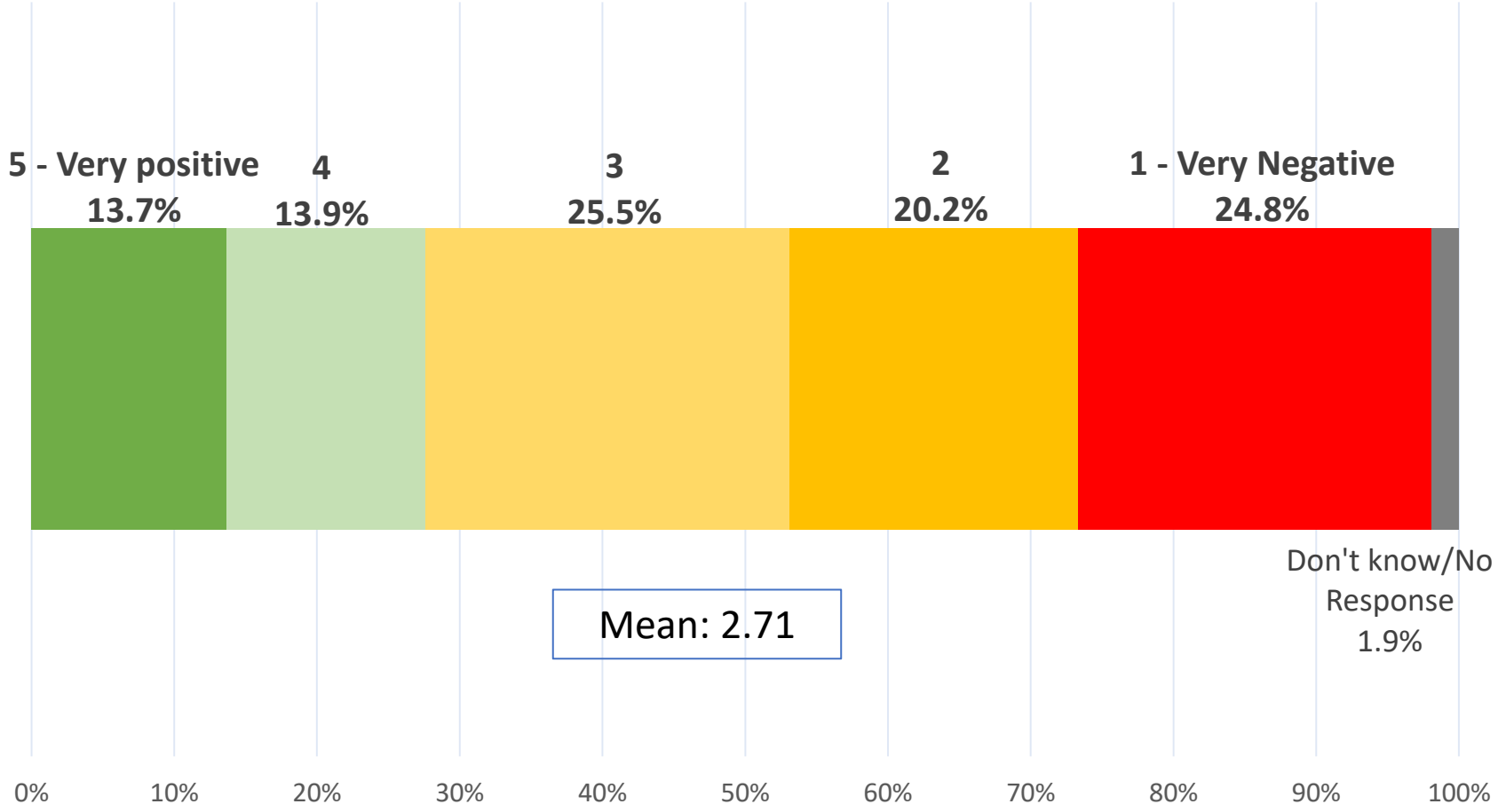
Q4, Q13, Q17

Attitude Towards the Cruise Ship Industry as a Whole *(1-5 Scale)*

- **27.6% of respondents indicated that their attitude towards the cruise ship industry apart from its impact on Bar Harbor is positive overall with a rating of a 4 (13.9%) or a 5 (13.7%) on a 5-point scale.**

- **45.0% of respondents indicated that their attitude towards the cruise ship industry apart from its impact on Bar Harbor is negative overall with a rating of a 1 (24.8%) or a 2 (20.2%) on a 5-point scale.**

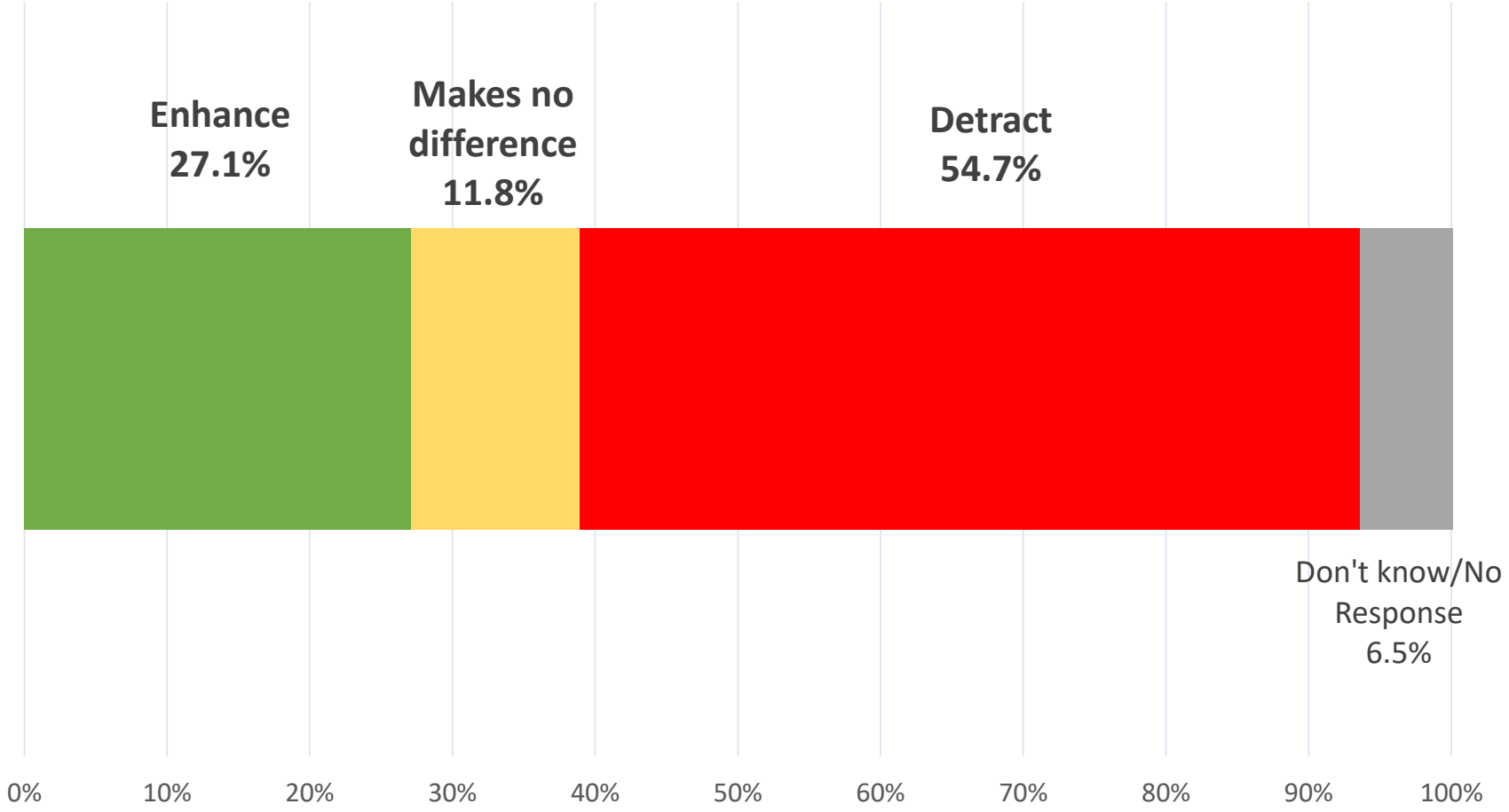
- 25.5% rated their feeling as neutral, while 1.9% do not know or did not offer a response.



Q4: How do you feel about the cruise ship industry as a whole, apart from its impact on Bar Harbor?

Impact of Cruise Ship Tourism on Bar Harbor's Image and Attraction

- **27.1% of respondents indicated that they feel that Bar Harbor's status as a cruise ship destination <u>enhances</u> the town's image and attraction.**
- **54.7% indicated that they feel that Bar Harbor's status as a cruise ship destination <u>detracts</u> from the town's image and attraction.**
- 11.8% feel that Bar Harbor's status as a cruise ship destination makes no difference in terms of the town's image and attraction.
- 39.9% of business owners and 34.8% of seasonal residents indicated that Bar Harbor's status as a cruise ship destination enhances the town's image and attraction compared to 23.7% of year-round residents.



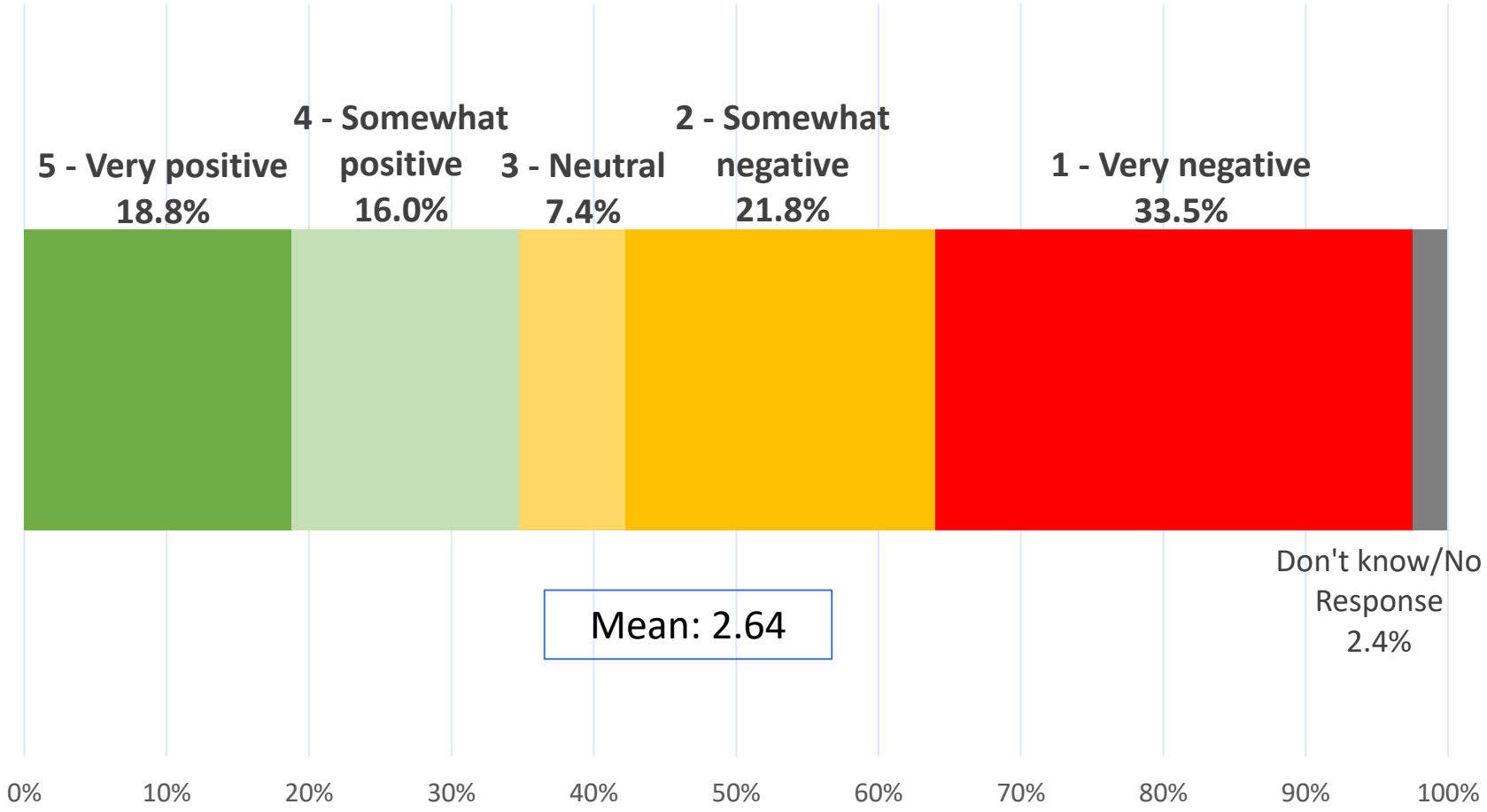
Q13: In your opinion, does Bar Harbor's status as a cruise ship destination enhance or detract from the town's image and attraction?

- **34.8% of respondents indicated that they perceive cruise ship tourism as <u>more positive than negative</u> for Bar Harbor, rating their attitude as "4 – Somewhat positive" (16.0%) or "5 – Very positive" (18.8%) on a 5-point scale.**

- **55.3% of respondents indicated that they perceive cruise ship tourism as <u>more negative than positive</u> for Bar Harbor, rating their attitude as "1 – Very negative" (33.5%) or "2 – Somewhat negative" (21.8%) on a 5-point scale.**

- 7.4% rated their perception as "3 – Neutral," while 2.4% do not know or did not offer a response.

Overall Perception of Cruise Ship Tourism for the Town of Bar Harbor *(1-5 Scale)*



Q17: Overall, do you feel that cruise ship tourism is more positive or more negative for Bar Harbor?

Summary of Overall Attitudes Towards the Cruise Ship Industry and Cruise Ship Tourism as it Relates to Bar Harbor

Attitude towards the Cruise Ship Industry as a Whole *(Q4)*	**27.6%** "Positive, overall"	**45.0%** "Negative, overall"
Impact of Cruise Ship Tourism on Bar Harbor's Image and Attraction *(Q13)*	**27.1%** "Enhances"	**54.7%** "Detracts"
Overall Perception of Cruise Ship Tourism for the Town of Bar Harbor *(Q17)*	**34.8%** "Positive, Overall"	**55.3%** "Negative, Overall"

Q4: How do you feel about the cruise ship industry as a whole, apart from its impact on Bar Harbor?

Q13: In your opinion, does Bar Harbor's status as a cruise ship destination enhance or detract from the town's image and attraction?

Q17: Overall, do you feel that cruise ship tourism is more positive or more negative for Bar Harbor?

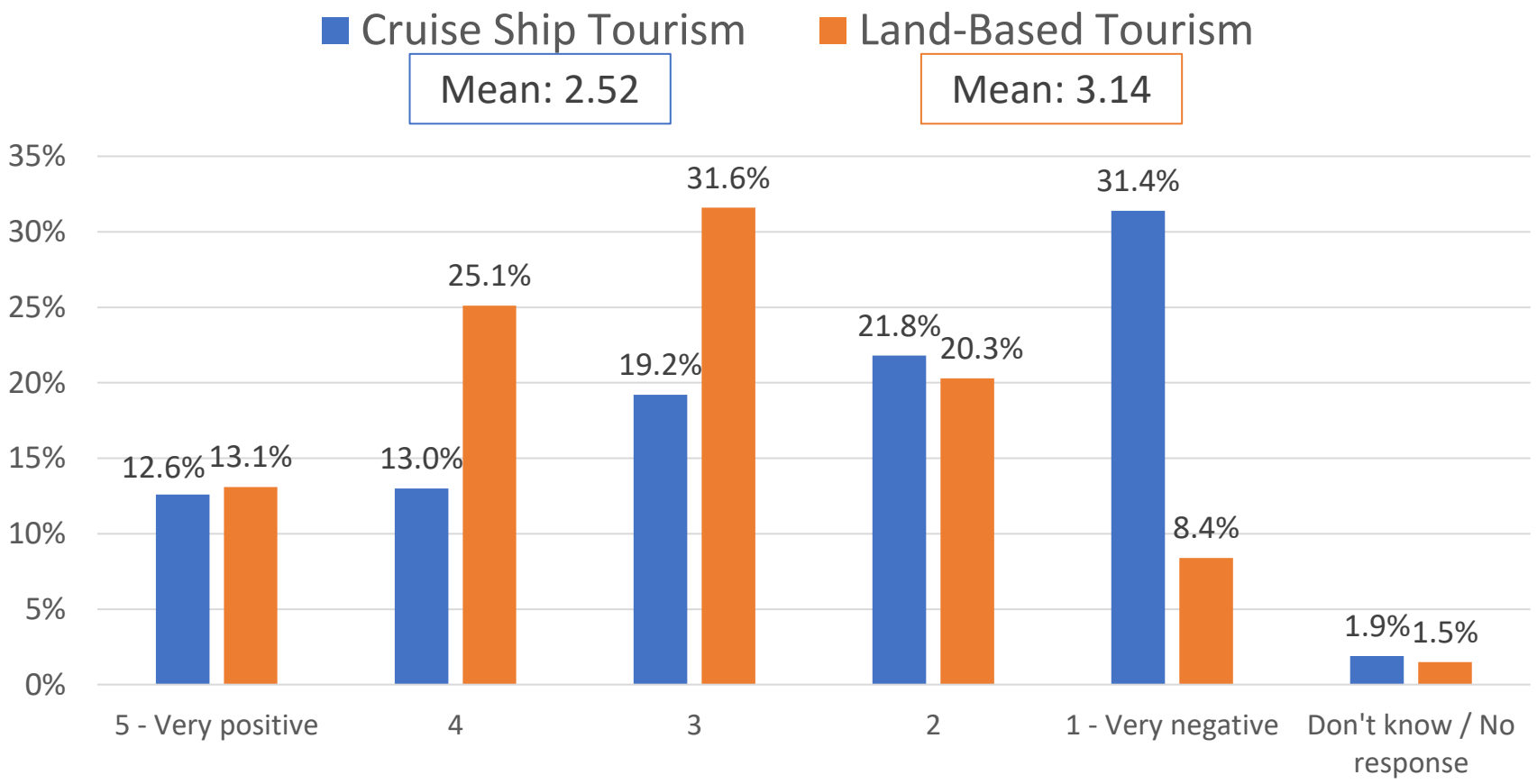
Research Findings

Impacts and Key Challenges of Cruise Ship and Land-Based Tourism

Q5, Q6, Q7, Q8, Q11, Q12

- **25.6% of respondents rated the impact of cruise-ship tourism on the quality of life for Bar Harbor residents as positive overall (4 or 5 on a 5-point scale), while 38.2% rated the impact of land-based tourism as positive overall.**
- **53.2% of respondents rated the impact of cruise-ship tourism on the quality of life for Bar Harbor residents as negative overall (1 or 2 on a 5-point scale), while 28.7% rated the impact of land-based tourism as negative overall.**
- For both land-based and cruise ship tourism, business owners rated the impact as more positive than seasonal residents or year-round residents, as shown on the chart on the following page.

Impact of Land-Based and Cruise Ship Tourism on Quality of Life *(5-Point Scale)*



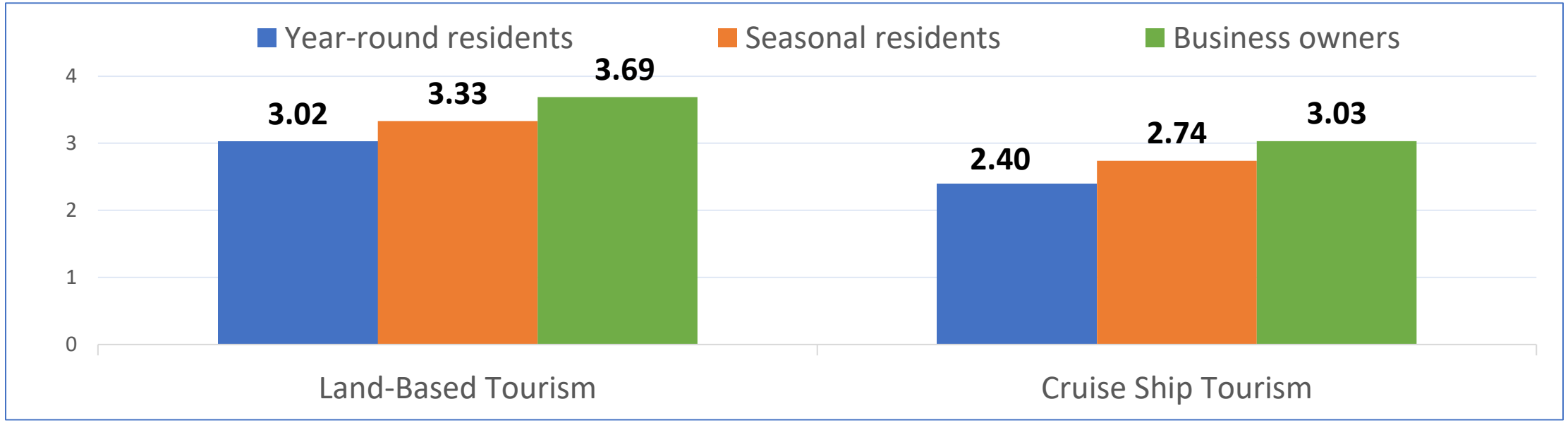
Q5: How would you rate the impact of land-based tourism (cars, bus tours, etc.) on the overall quality of life for Bar Harbor residents?

Q7: How would you rate the impact of cruise ship tourism on the overall quality of life for Bar Harbor residents?

Mean Rating of Impact of Land-Based and Cruise Ship Tourism on Quality of Life

(5-Point Scale) - By Relationship to Town of Bar Harbor

- **Across all three demographic groups, the mean rating of the impact of cruise ship tourism on the quality of life of Bar Harbor residents was between .58 and .66 lower (more negative) compared to the impact of land-based tourism.**



Q5: How would you rate the impact of land-based tourism (cars, bus tours, etc.) on the overall quality of life for Bar Harbor residents?

Q7: How would you rate the impact of cruise ship tourism on the overall quality of life for Bar Harbor residents?

Principal Challenges Which Bar Harbor Faces Related to Management of Cruise Ship Tourism
(Open-Ended Question)

- **The challenge related to cruise ship tourism that respondents cited most frequently was "Foot traffic / Overcrowding / Street congestion" (32.7%).**

- Other frequently cited challenges include "Too many ships/tourists" (17.0%) and "Environmental concerns/Pollution" (14.6%).

- Year-round residents, seasonal residents, and business owners each expressed the same top 3 challenges, as shown on the chart on the following page.

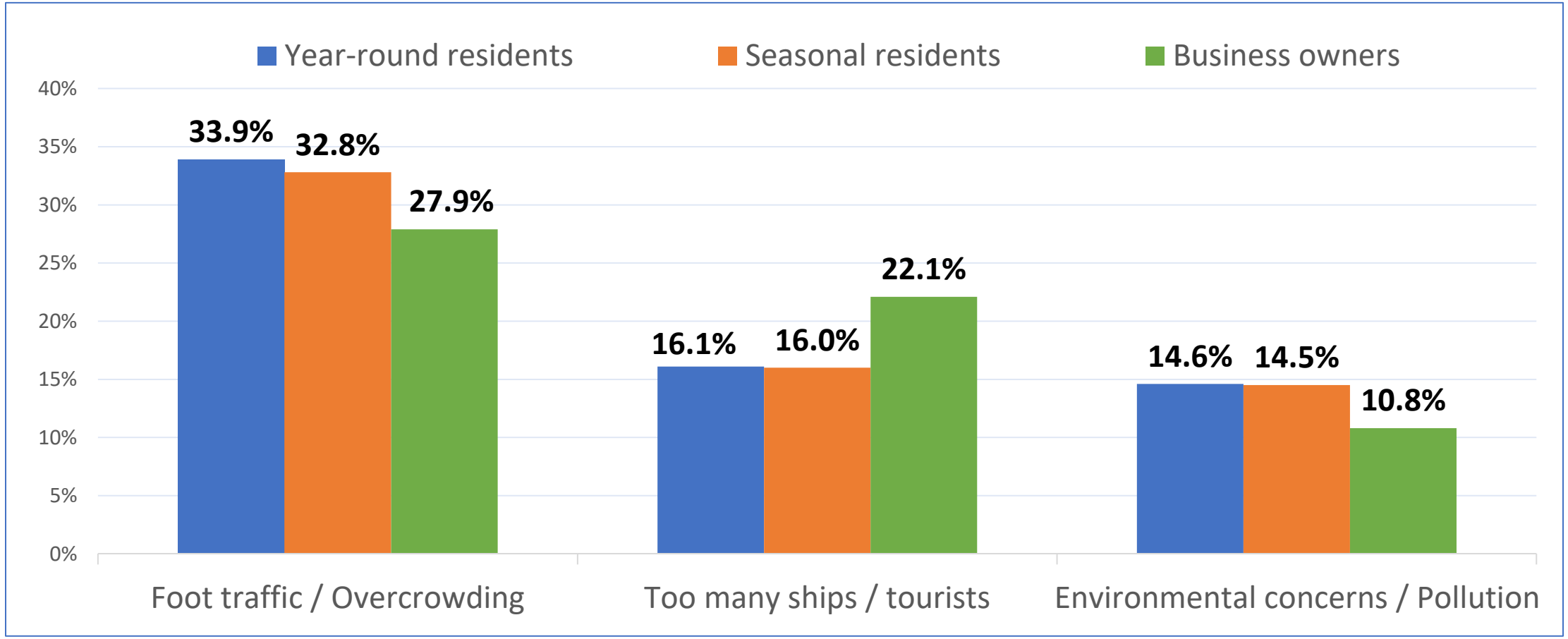
Up to 3 Responses Accepted

Foot traffic / Overcrowding / Street Congestion	**32.7%**
Too many ships/tourists	**17.0%**
Environmental concerns / Pollution	**14.6%**
Impact of tour buses	**8.4%**
Impact on harbor views	**3.6%**
Poor quality of tourist	**3.2%**
Town is too touristy	**2.9%**
Traffic congestion	**2.6%**
Other	**21.4%**
N/A – No negatives	**2.3%**
No response / Don't know	**14.5%**

Q8: In your opinion what are the key challenges Bar Harbor faces with regard to its management of cruise ship tourism?

Principal Challenges Which Bar Harbor Faces Related to Management of Cruise Ship Tourism

(Open-Ended Question) - By Relationship to Town of Bar Harbor



Q8: In your opinion what are the key challenges Bar Harbor faces with regard to its management of cruise ship tourism?

Principal Challenges Which Bar Harbor Faces Related to Management of Cruise Ship Tourism *(Open-ended Question)*

*Sample of Responses**

"***Too many visitors, all of which make traffic and parking and shopping on cruise ship days too frustrating for year-round residents***." – Year-round resident

"***Too many people in a small place, ruins charm of the town, scares away overnight visitors***." – Seasonal resident

"***Effects on Frenchman Bay (pollution, air and water), effect on retail businesses that end up catering to these types of customers***." – Year-round resident

"***Town gets too congested, to the detriment of the land-based tourists.***" – Resident business owner

"***They give us nothing. Except a bathroom. Pollution. Rude, cheap, crass people.***" – Year-round resident

"***Too many people - Visitors that pay to stay, eat, and shop don't enjoy it anymore. The park and town get too overcrowded***." – Non-resident business owner

**A complete list of verbatim responses to this question is attached in Appendix B*

- **The principal challenge related to land-based tourism that respondents cited most frequently was "Impact on parking availability" (32.5%).**

- Other frequently cited reasons include "Car traffic / Congestion" (27.7%) and "Foot traffic / Overcrowding" (19.4%).

- As was also the case for cruise ship tourism, year-round residents, seasonal residents, and business owners each expressed the same top 3 challenges related to land-based tourism, as shown on the chart on the following page.

Principal Challenges Which Bar Harbor Faces Related to Management of Land-Based Tourism *(Open-Ended Question)*

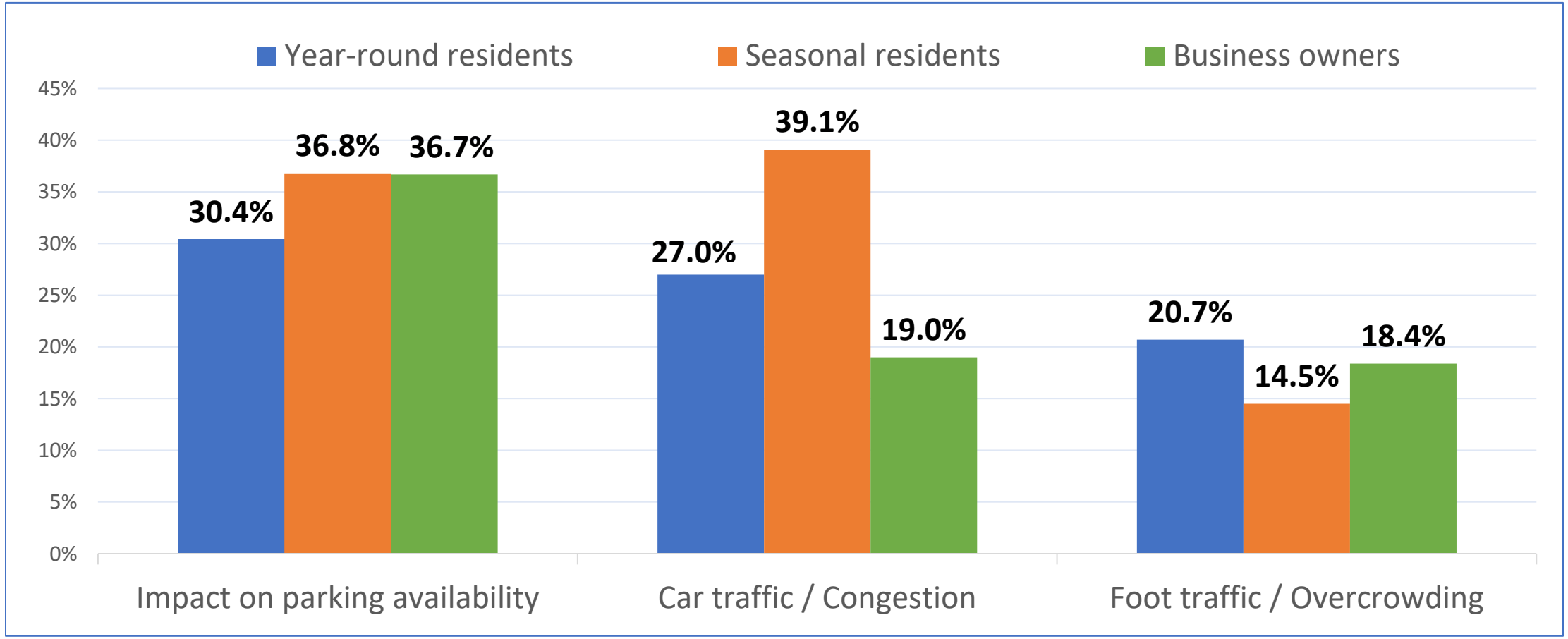
Up to 3 Responses Accepted

Impact on parking availability	**32.5%**
Car traffic / Congestion	**27.7%**
Foot traffic / Overcrowding	**19.4%**
Housing market challenges	**6.4%**
Impact of tour buses	**4.9%**
Environmental concerns / Pollution	**3.2%**
Too much tourism / Too many tourists	**3.0%**
Town is too touristy	**1.7%**
Other	**13.9%**
N/A – No negatives	**0.5%**
No response / Don't know	**17.5%**

Q6: In your opinion what are the key challenges Bar Harbor faces with regard to its management of land-based tourism?

Principal Challenges Which Bar Harbor Faces Related to Management of Land-Based Tourism

(Open-Ended Question) - By Relationship to Town of Bar Harbor



Q6: In your opinion what are the key challenges Bar Harbor faces with regard to its management of land-based tourism?

Principal Challenges Which Bar Harbor Faces Related to Management of Land-Based Tourism *(Open-Ended Question)*

*Sample of Responses**

"***Traffic, pedestrian congestion in Town, unsafe walking downtown, parking spaces too close to intersections, sight at intersections are unsafe, street not bicycle friendly, new national park access plans are not considerate of working residents***." – Year-round resident

"***Parking availability and costs. Access to restaurants and businesses difficult***." – Seasonal resident

"***Hosting beyond the Island's carrying capacity. A summer Bar Harbor that forces year round residents to alter their daily usage due to overcrowding***." – Year-round resident

"***Vehicle traffic congestion, pedestrian foot traffic congestion, and crowds detract from the positive experience of both locals and visitors.***" – Resident business owner

"***Town has reached the tipping point for cars, traffic, parking, sidewalks, etc., due to proliferation of Airbnbs, Ubers, etc..***" – Year-round resident

"***Space-RV parking spots, regular parking, road safety for pedestrians and bikers.***" – Non-resident business owner

**A complete list of verbatim responses to this question is attached in Appendix B*

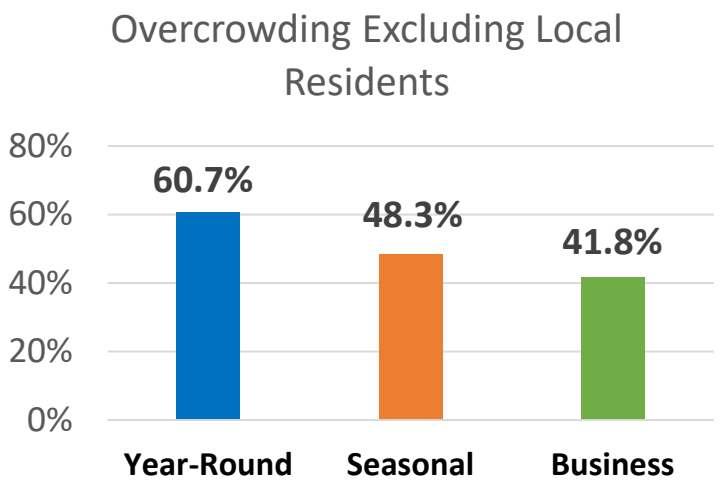
- **Of all eight potential negative impacts of cruise ship tourism tested, respondents expressed the highest level of concern regarding "Overcrowding excluding local residents, which prevents residents from accessing the town pier, parks, and local businesses at certain times" (mean of 3.95 on a 5-point scale).**
- Other potential negative impacts with relatively high levels of concern include "Pedestrian congestion (3.88), "Negative impacts on air and water quality" (3.86), "Negative impacts on marine activities" (3.84), and "Bus traffic congestion" (3.83).
- Business owners rated their level of concern for each of the top five factors lower than other respondents as shown on the charts on the following page.

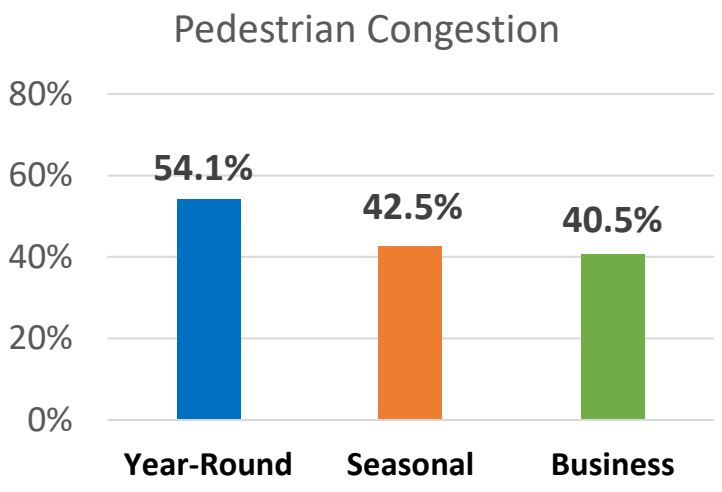
Level of Concern Regarding Negative Potential Impacts of Cruise Ship Tourism *(1-5 Scale)*

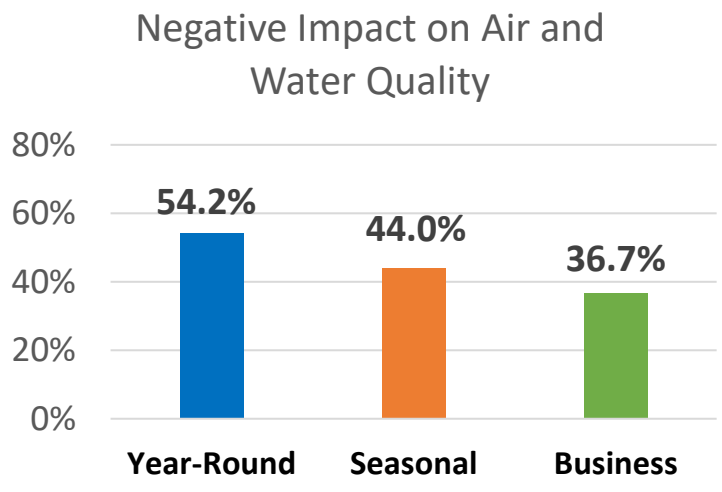
#1: Overcrowding which prevents local residents from accessing the town pier, parks, and local businesses, etc.	**3.95**
#2: Pedestrian congestion	**3.88**
#3: Negative impacts on air and water quality	**3.86**
#4: Negative impacts on marine activities	**3.84**
#5: Bus traffic congestion	**3.83**
#6: Impact on harbor views due to cruise ships	**3.31**
#7: Lack of adequate parking	**2.93**
#8: Car traffic congestion	**2.92**

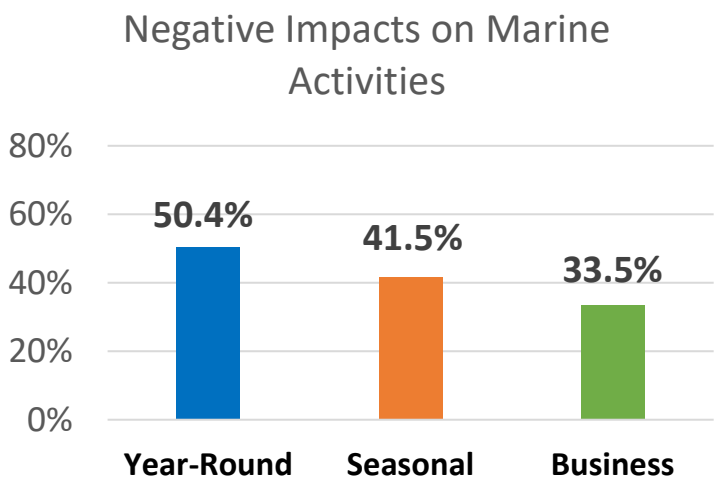
Q11: The following are what some people have described as negative impacts of cruise ship tourism. How would you rate your level of concern relating to each one of these as it impacts the Town of Bar Harbor?

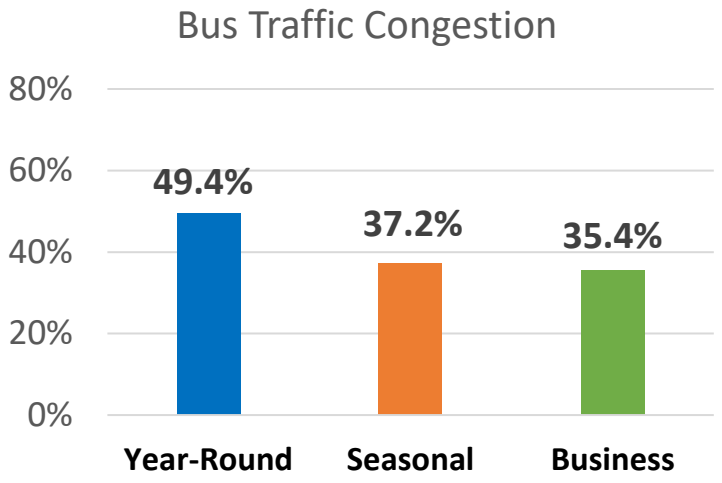
Level of Concern Regarding Negative Potential Impacts of Cruise Ship Tourism
% Saying "5 – Very Concerned" - *By Relationship to Town*











Q11: The following are what some people have described as negative impacts of cruise ship tourism. How would you rate your level of concern relating to each one of these as it impacts the Town of Bar Harbor?

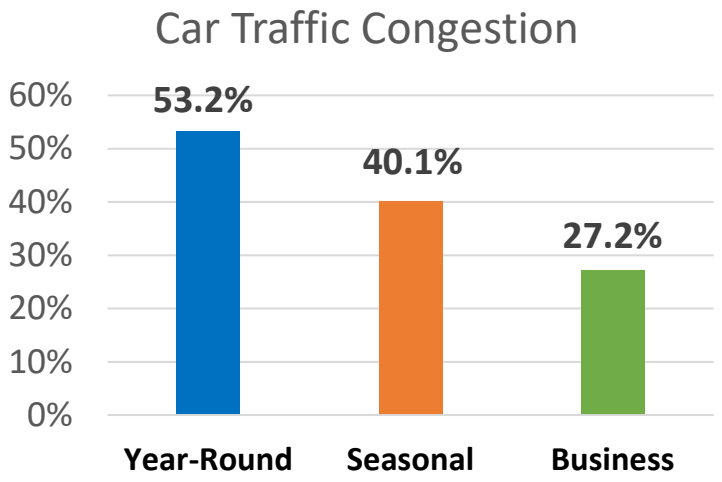
- **Of the five potential negative impacts of land-based tourism tested, respondents expressed the highest level of concern regarding "Car traffic congestion" and "Lack of adequate parking," (each with a mean of 4.03 on a 5-point scale).**
- Other potential negative impacts with relatively high levels of concern include and "Overcrowding which is excluding local residents." (3.64) and "Bus traffic congestion" (3.58).
- As was also the case for cruise ship tourism, business owners rated their level of concern for each of the five factors lower than other respondents as shown on the charts on the following page.

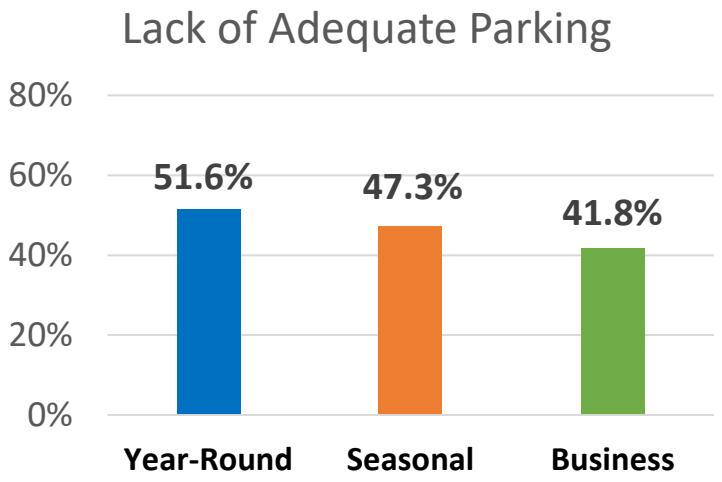
Level of Concern Regarding Negative Potential Impacts of Land-Based Tourism *(1-5 Scale)*

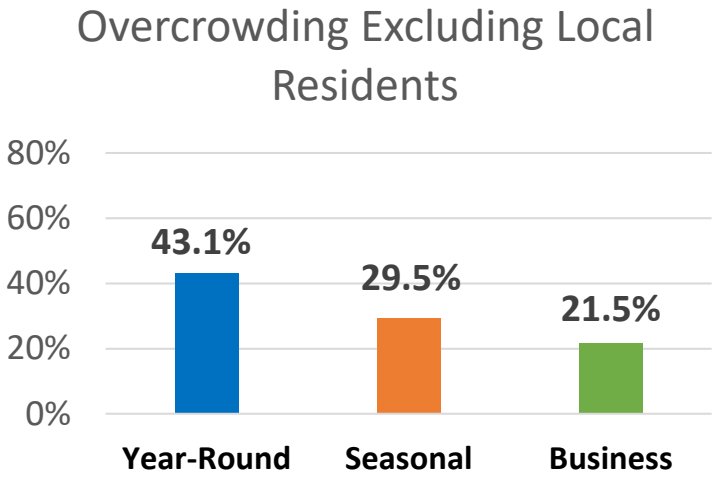
#1: Car traffic congestion	**4.03**
#2: Lack of adequate parking	**4.03**
#3: Overcrowding which prevents local residents from accessing the town pier, parks, and local businesses, etc.	**3.64**
#4: Bus traffic congestion	**3.58**
#5: Pedestrian congestion	**3.23**

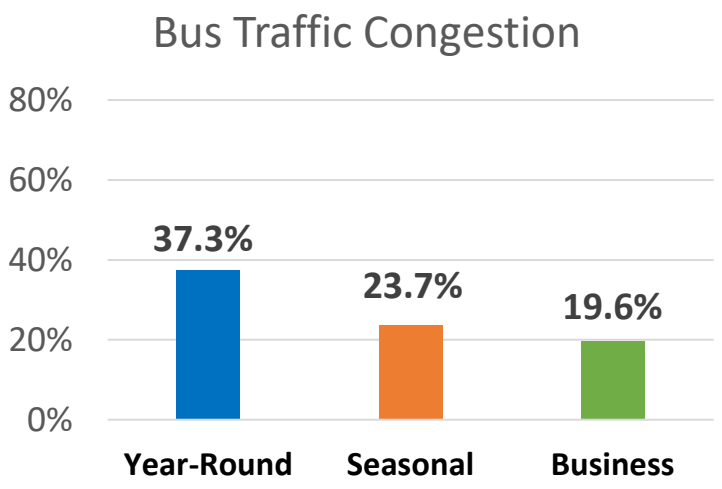
Q12: The following are what some people have described as negative impacts of land-based tourism. How would you rate your level of concern relating to each one of these as it impacts the Town of Bar Harbor?

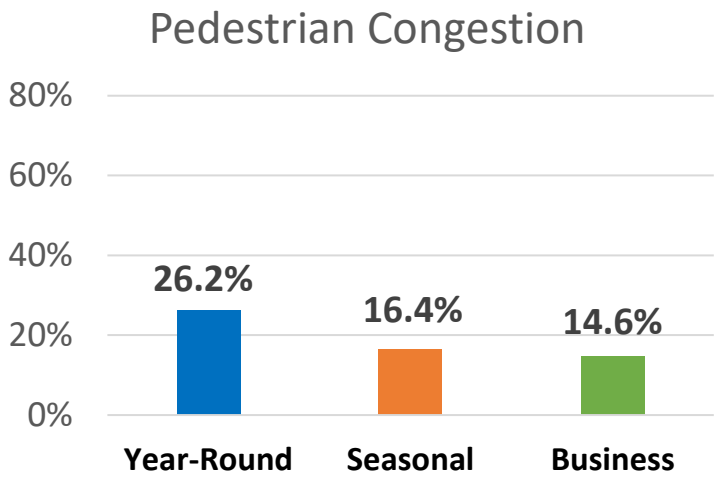
Level of Concern Regarding Potential Negative Impacts of Land-Based Tourism
% Saying "5 – Very Concerned" - *By Relationship to Town*











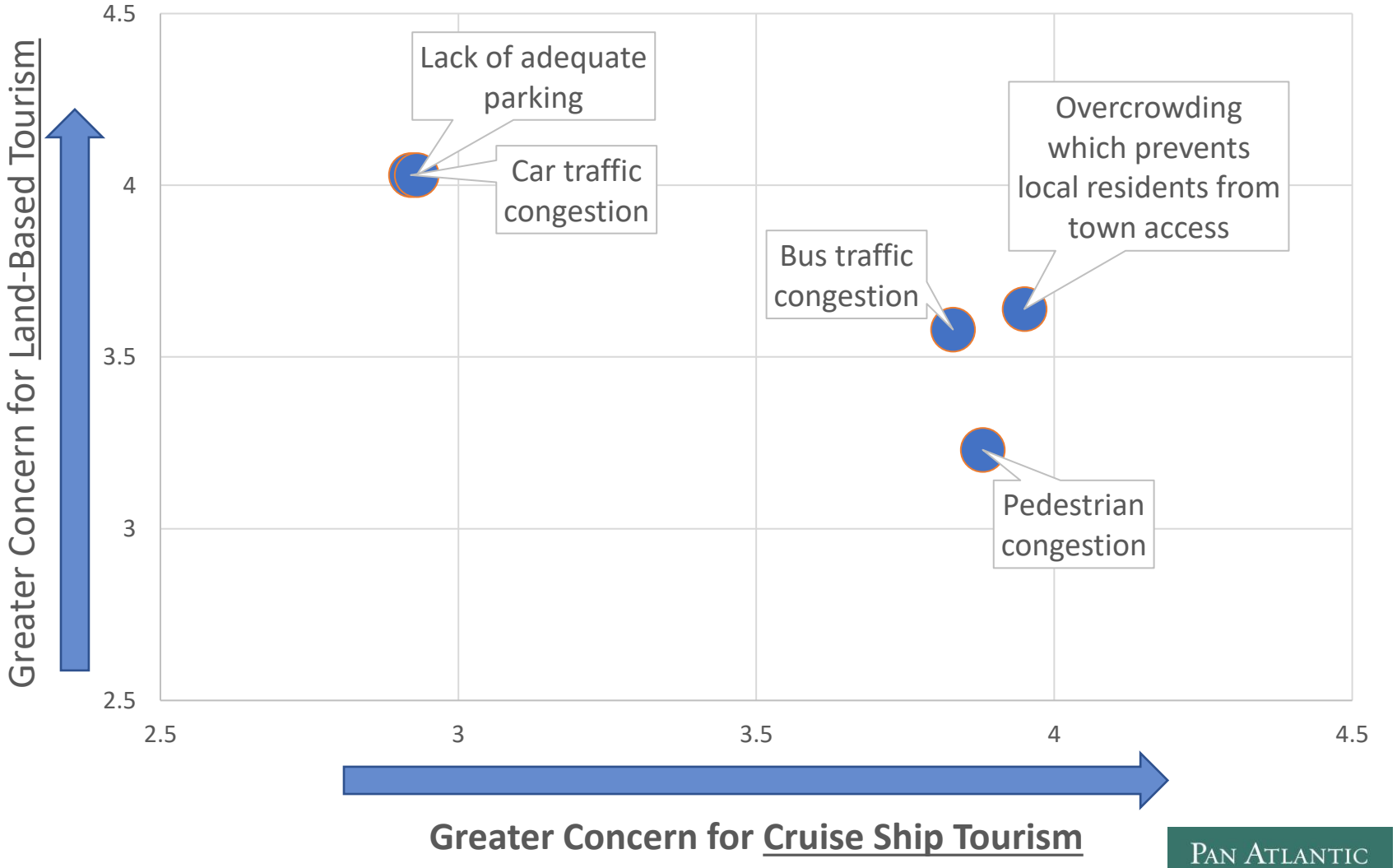
Q12: The following are what some people have described as negative impacts of land-based tourism. How would you rate your level of concern relating to each one of these as it impacts the Town of Bar Harbor?

- Comparing the five potential negative impacts that were tested in the context of both land-based and cruise ship tourism, it is apparent that "lack of adequate parking" and "car traffic congestion" are perceived as much more concerning impacts of land-based tourism relative to cruise ship tourism.

- Conversely, pedestrian congestion is perceived as a much more concerning impact of cruise ship tourism.

- "Overcrowding which prevents local residents from town access" and "Bus traffic congestion" are perceived with a high degree of concern in both the land-based and cruise ship tourism contexts.

Degree of Concern Regarding Potential Negative Impacts of Cruise Ship and Land-Based Tourism *(1-5 Scale)*



Research Findings

Perceived Economic Impact of the Cruise Ship Industry

Q9, Q10

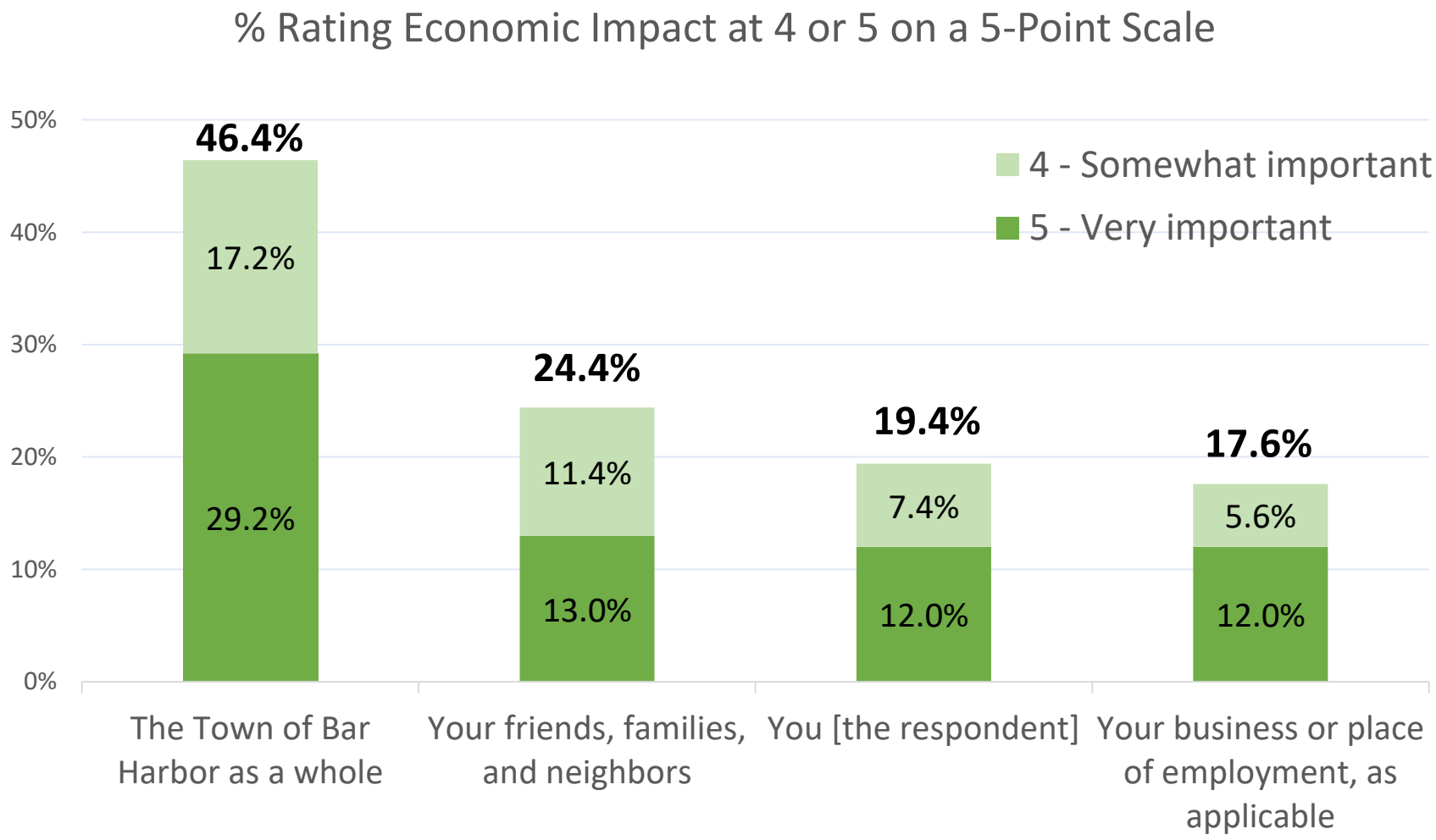
Background: Economic Impact of Cruise Ship Tourism

Respondents were provided the following background text before answering questions about their perceptions of the importance of the economic impact of cruise ship tourism to Bar Harbor:

A report issued in 2017 by the School of Economics at the University of Maine led by Professor Todd Gabe on the economic benefits to Bar Harbor of cruise ship visitation estimated that spending by cruise ship passengers contributes approximately $20 million of annual revenue to local businesses, approximately 380 jobs (full-time, part-time, and seasonal), and approximately $5.4 million in labor income annually.

Perceived Importance of the Overall Economic Impact of the Cruise Ship Industry to Bar Harbor *(1-5 Scale)*

- **46.4% of respondents rated the importance of the economic impact of the cruise ship industry to "The Town of Bar Harbor as a whole" at a 4 ("somewhat important") or 5 ("very important") on a 5-point scale.**
- 24.4% rated the importance to "friends, families and neighbors" at a 4 or a 5.
- 19.4% rated the importance to "you [the respondent]" at a 4 or 5, and 17.6% rated the importance to "your business or place of employment" at a 4 or 5.

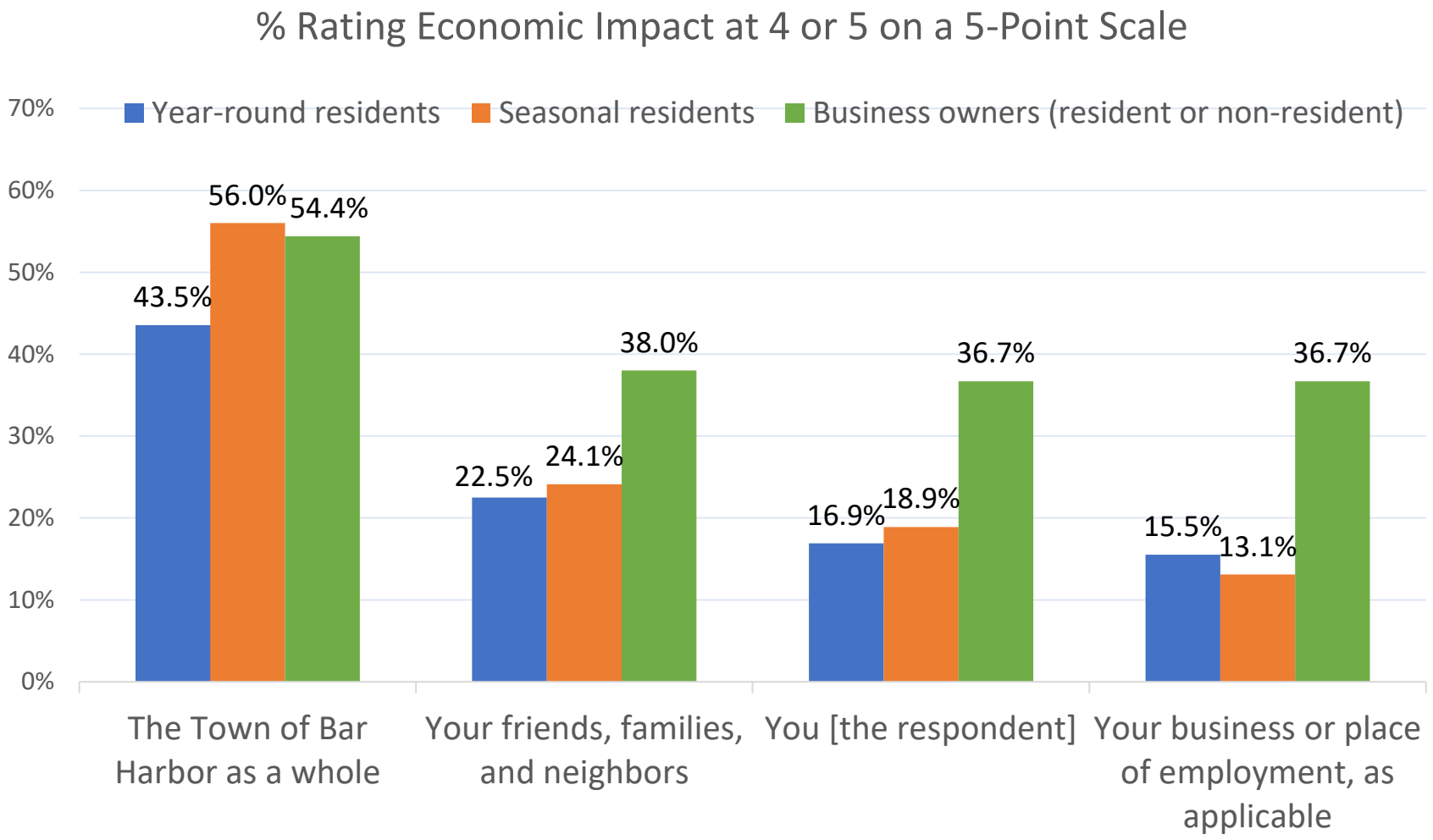


Q9: In your opinion, how important is this overall economic impact to:

- **Business owners and seasonal residents rated the importance of the economic impact of the cruise ship industry to the Town of Bar Harbor somewhat more highly (54.4% and 56.0%) relative to year-round residents (43.5%)**

- For the other three economic impacts tested ("Your friends, families and neighbors," "You [the respondent]," and "Your business or place of employment"), business owners rated the importance of the economic impact of the cruise ship industry significantly higher than either seasonal or year-round residents.

Perceived Importance of the Overall Economic Impact of the Cruise Ship Industry to Bar Harbor *(1-5 Scale)*
By Relationship to Town of Bar Harbor



Q9: In your opinion, how important is this overall economic impact to:

PAN ATLANTIC RESEARCH

Background: Passenger Service and Port Development Fees

Respondents were provided the following additional background text before answering a question about Passenger Service and Development Fees:

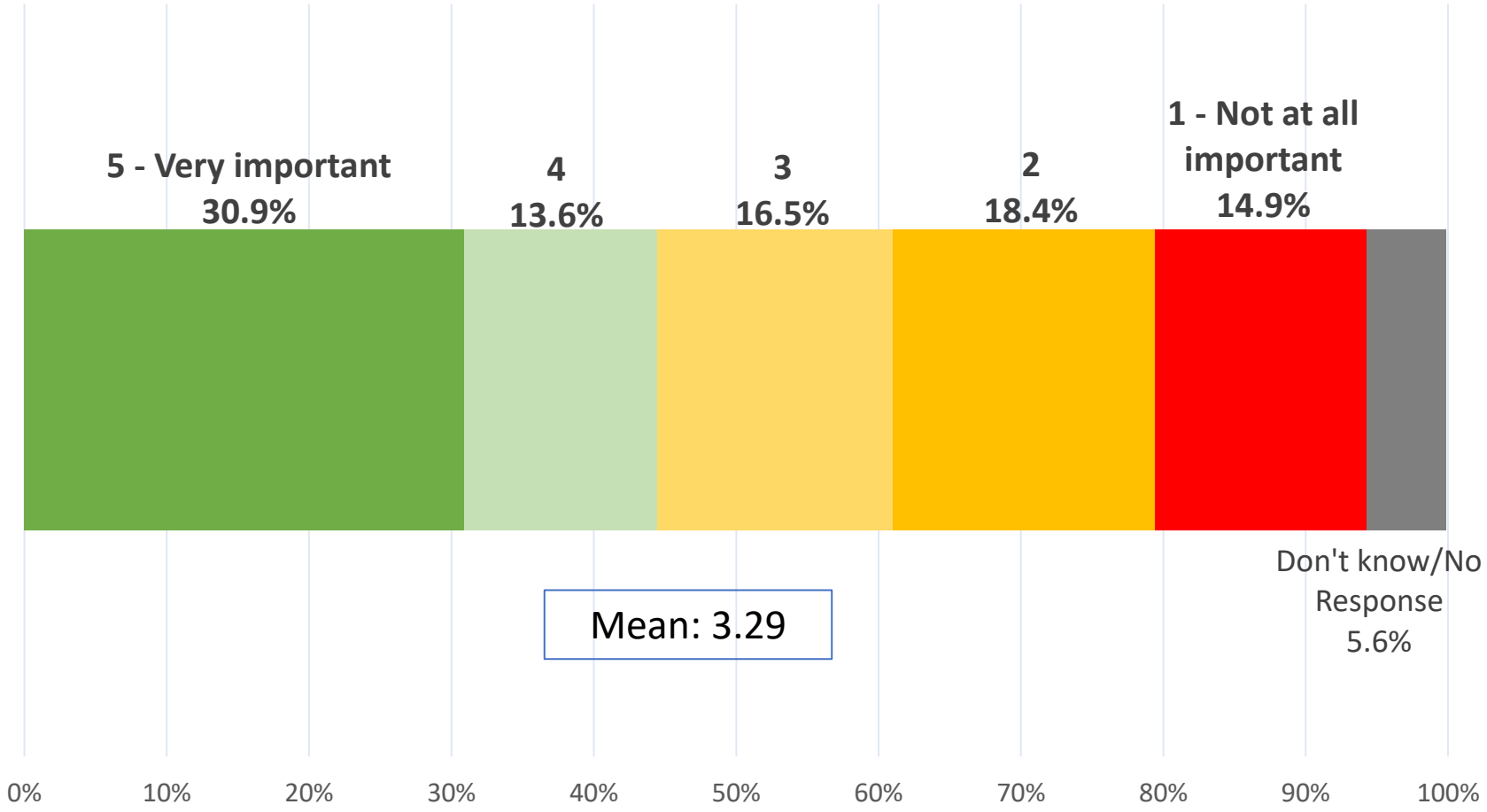
In 2019, The Town of Bar Harbor collected about $1 million in Passenger Service and Port Development fees. About half of this money was spent on direct or indirect costs associated with cruise ships, while about half was spent on capital improvements or added to the town fund balance, offsetting some property taxes.

Perceived Economic Impact of Passenger Service and Port Development Fees Paid to the Town *(1-5 Scale)*

- **44.5% of respondents rated the importance of Passenger Service and Port Development Fees to the Town of Bar Harbor at a 4 (13.6%) or 5 (30.9%) on a 5-point scale.**

- 33.3% rated the importance at a 1 (14.9%) or a 2 (18.4%) on a 5-point scale, and 16.5% rated the importance at a 3.

- Business owners (mean rating 3.69) and seasonal residents (3.60) assigned a higher importance to these fees relative to year-round residents (3.16).



Q10: When considering future management of cruise ships, how important is this economic benefit to the Town?

Research Findings

Specific Suggestions Regarding Cruise Ships in Bar Harbor

Q14

- **The suggestion made most frequently to improve management of cruise ship tourism was "Reduce the overall number of ships," cited by 28.0% of respondents.**

- Other frequent suggestions include "Reduce the size of ships" (17.3%), "Limit the number of ships per day" (10.0%), "Move the tendering or disembarking location" (9.9%), and "Ban cruise ships entirely (9.5%).

- The frequency of each of the top five suggestions made was fairly similar across year-round residents, seasonal residents, and business owners, as shown on the charts on the following page.

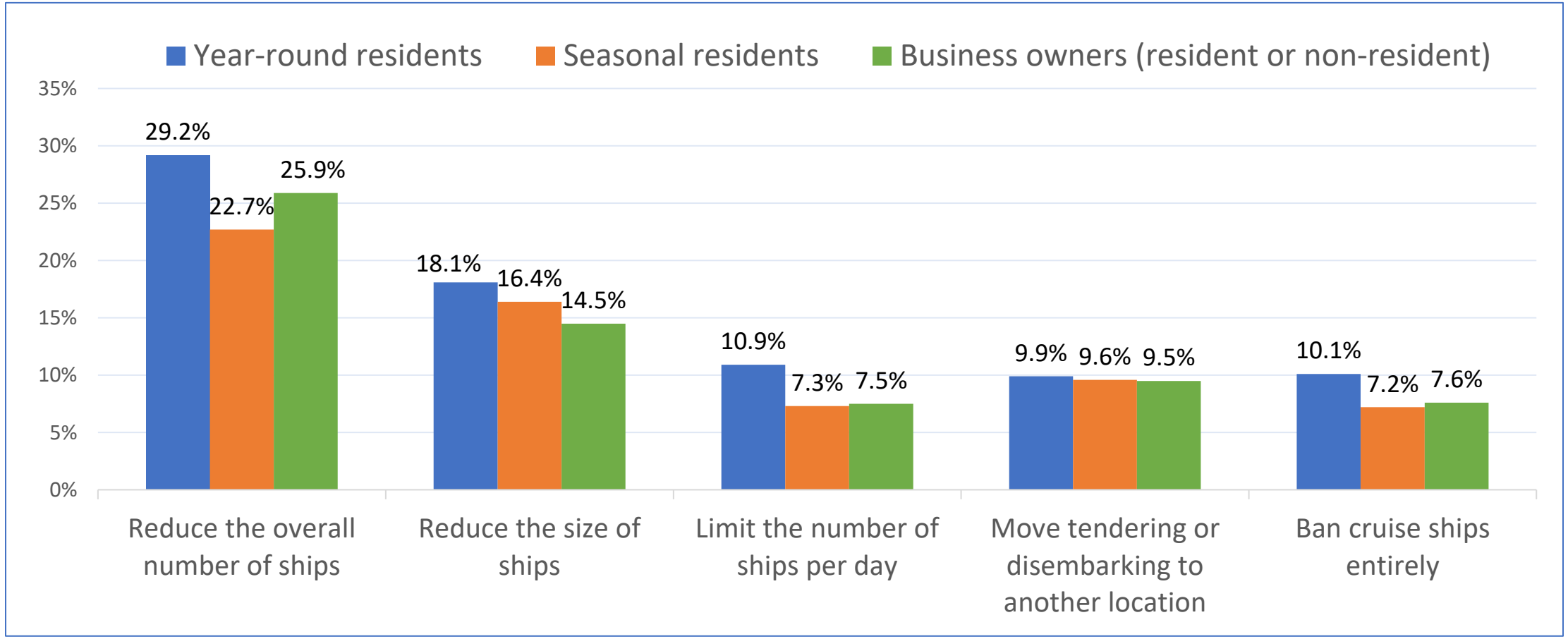
Suggested Changes To Improve Management of Cruise Ship Tourism *(Open-Ended Question)*

Up to 3 Responses Accepted

Reduce the overall number of ships	**28.0%**
Reduce the size of ships	**17.3%**
Limit the number of ships per day	**10.0%**
Move tendering or disembarking to another location	**9.9%**
Ban cruise ships entirely	**9.5%**
Reduce passengers per day or per season	**8.3%**
Raise ship or passenger fees	**3.2%**
More days without cruise ships	**3.1%**
Other	**19.1%**
Positive comments about cruise ships and/or management of cruise ships in Bar Harbor	**3.1%**
No response / Don't know	**19.5%**

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

Most Frequently Suggested Changes To Improve Management of Cruise Ship Tourism
(Open-Ended Question) - By Relationship to Town of Bar Harbor



Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

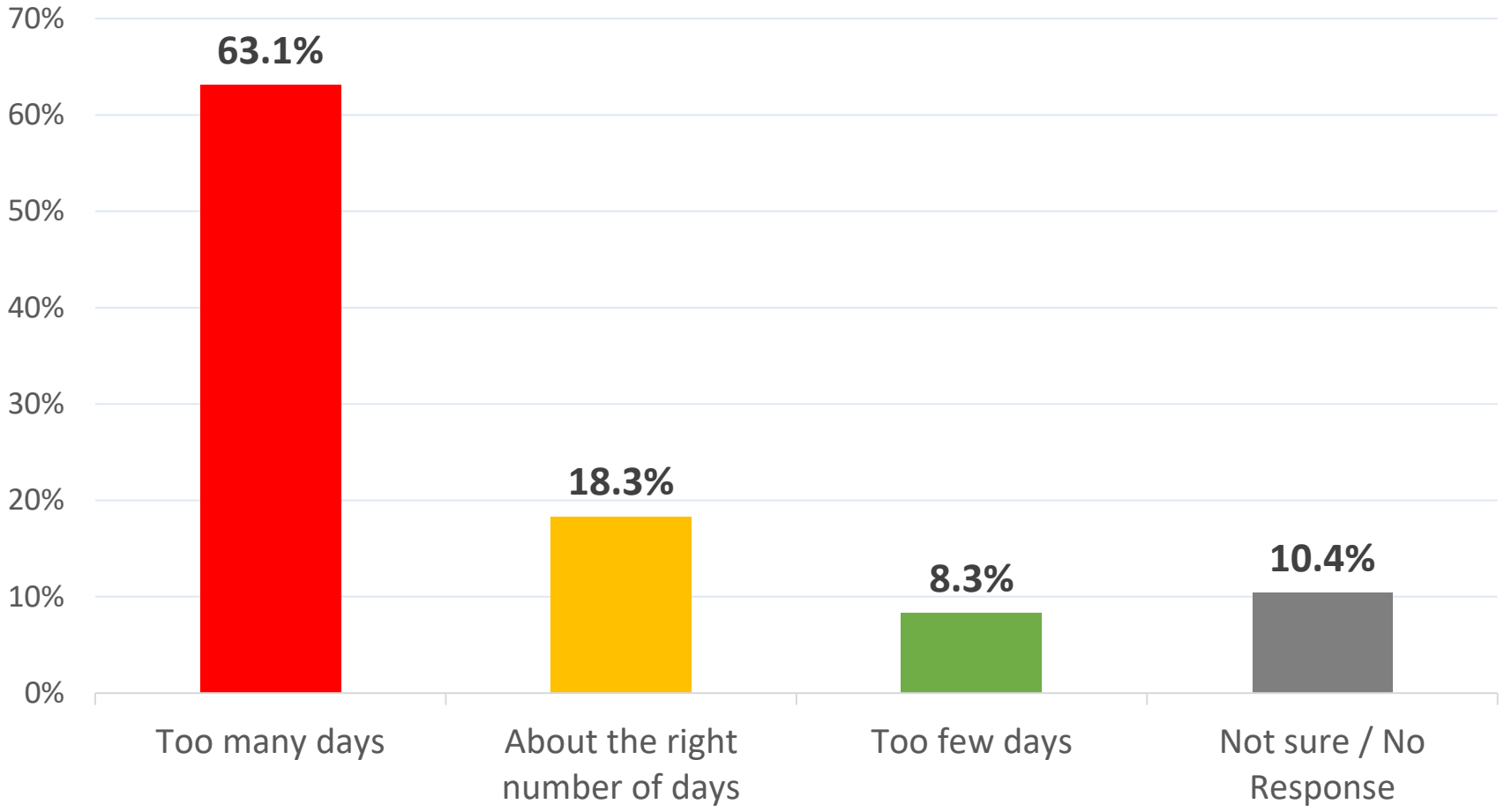
Research Findings

Perceptions of 2019 and 2020 Tourist Seasons in Bar Harbor

Q15, Q16

Perceptions Regarding Number of Days with Cruise Ships in 2019

- **63.1% of respondents feel that the 2019 cruise ship season included too many days with visiting cruise ships.**
- 18.3% feel that there were "about the right number" of days, while 8.3% feel that the season included "too few days."
- 67.1% of year-round residents, 53.6% of seasonal residents, and 49.4% of business owners indicated feeling that there were too many cruise ship days in 2019.



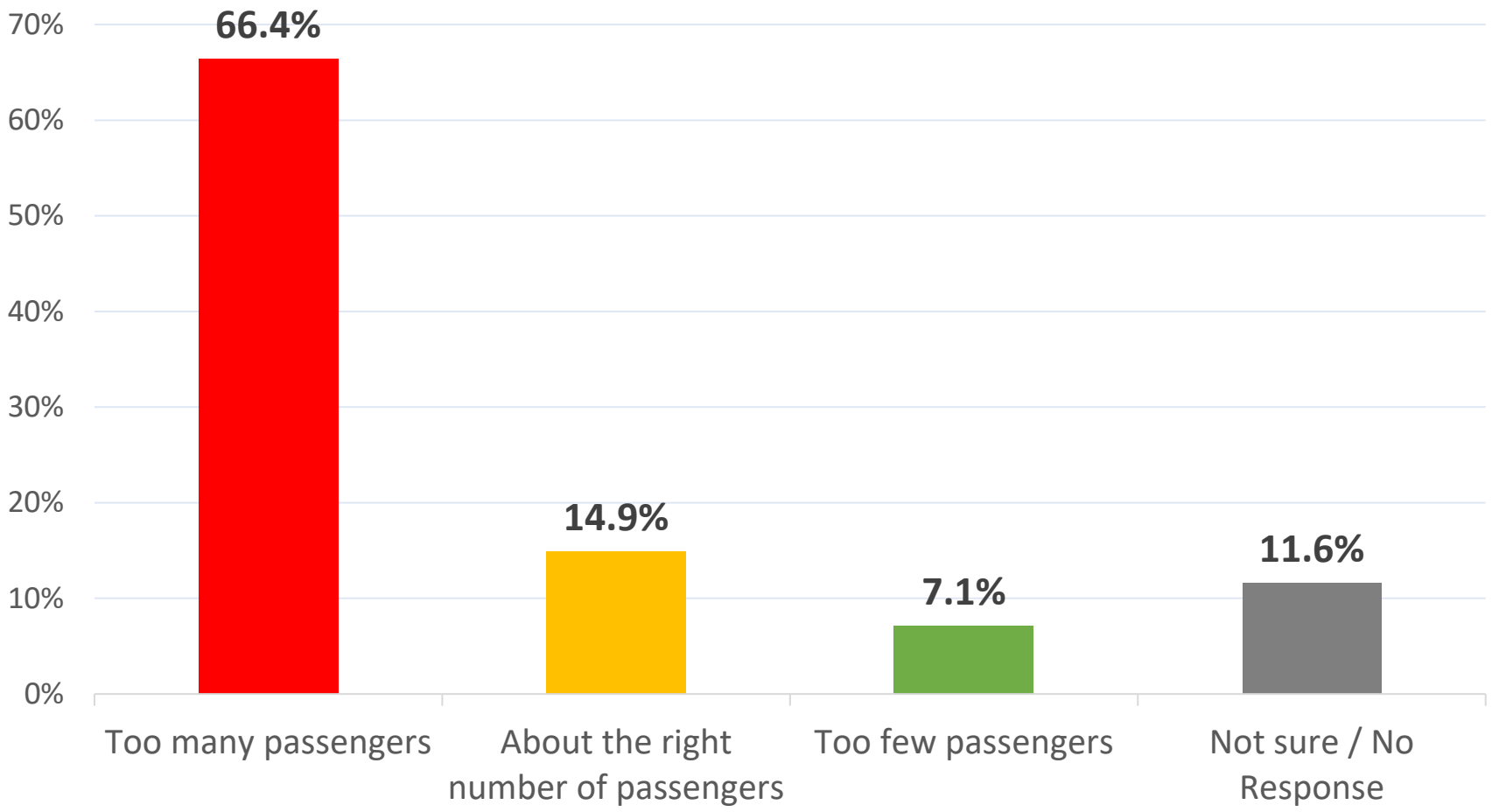
Q15a: Thinking back to 2019, which of the following best captures your opinion about the amount of cruise ship tourism in that year, as a member of the Bar Harbor community? Number of days with cruise ships

Perceptions Regarding Number of Cruise Ship Passengers in 2019

- **66.4% of respondents feel that the average number of cruise ship passengers was "too many" in 2019.**

- 14.9% feel that there were "about the right number" of passengers, while 7.1% feel that the season included "too few passengers."

- 70.3% of year-round residents, 57.5% of seasonal residents, and 51.9% of business owners indicated feeling that there were too many passengers in 2019.

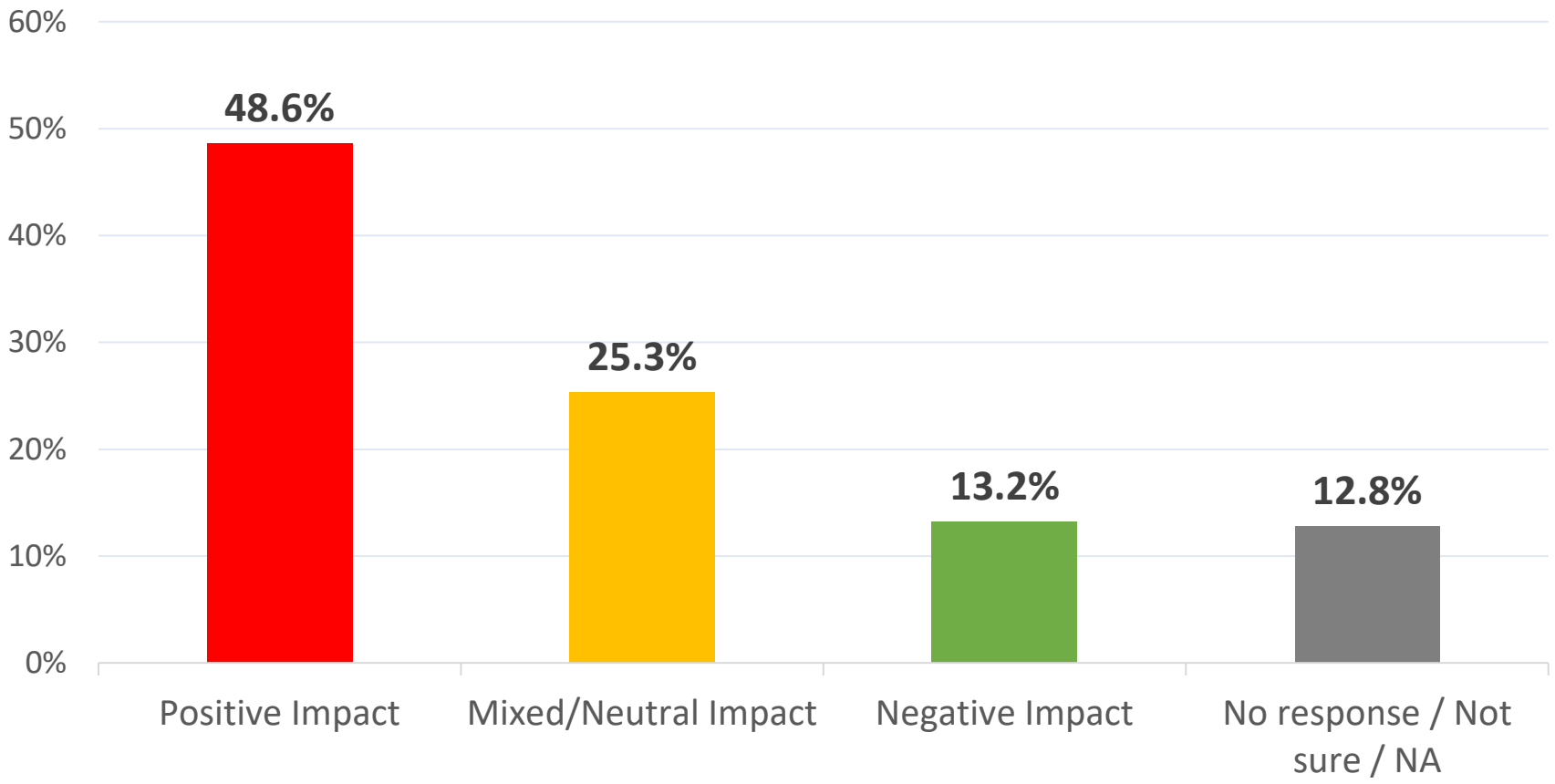


Q15b: Thinking back to 2019, which of the following best captures your opinion about the amount of cruise ship tourism in that year, as a member of the Bar Harbor community? Number of cruise ship passengers, on average

Personal Experience of 2020 Season Without Cruise Ships *(Open-Ended Question)*

- **Among all respondents, 48.6% indicated that the summer of 2020 with no cruise ships in Bar Harbor had a purely positive impact on them.**
- 25.3% indicated that the impact was mixed or neutral, while 13.2% indicated that the impact was purely negative.
- 12.8% did not respond, were not sure, or indicated that they were not present in Bar Harbor 2020.

Up to 3 Responses Accepted



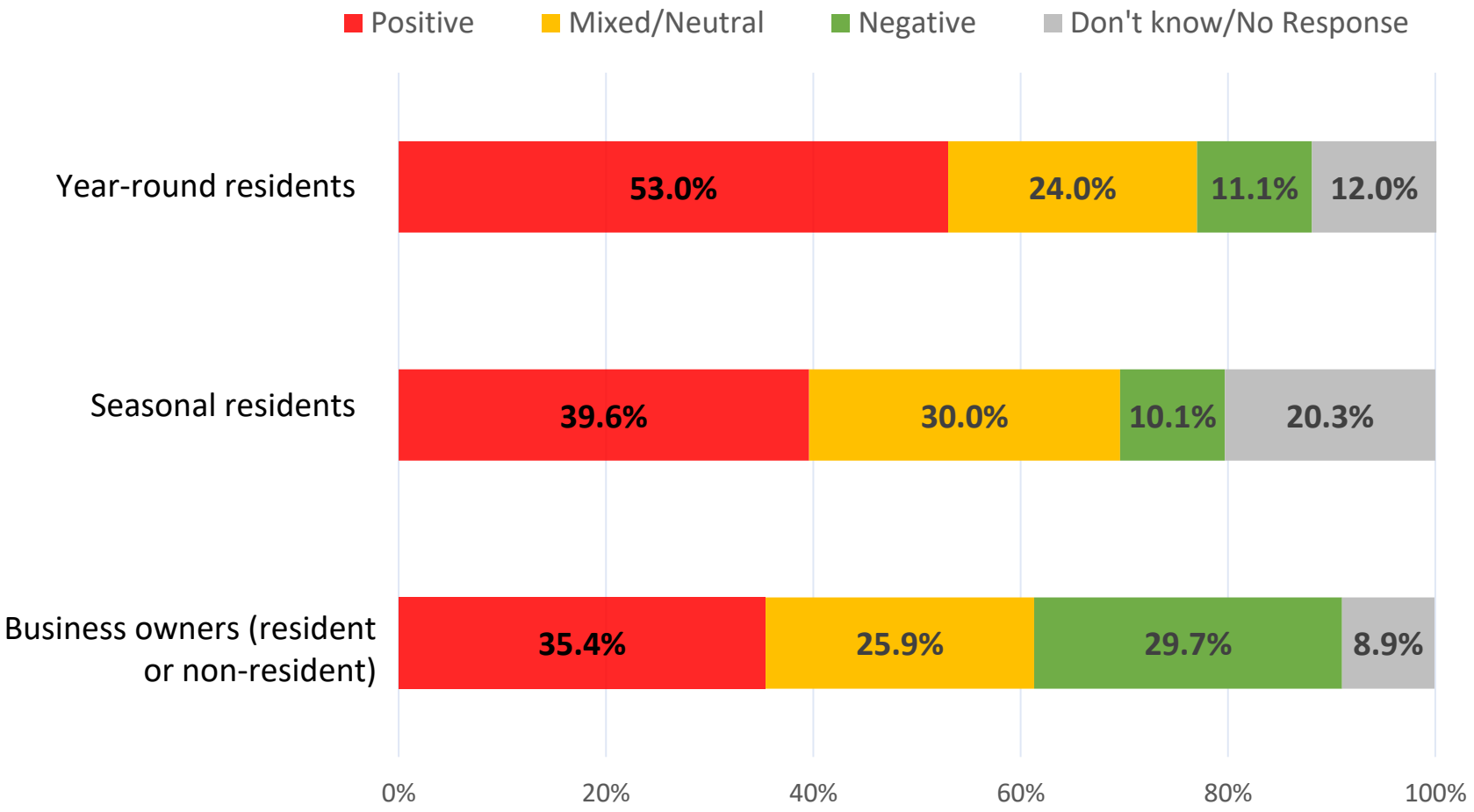
Q16: Due to the COVID-19 pandemic, Bar Harbor experienced a summer without cruise ships in 2020. What impact, if any, did this have on you?

Personal Experience of 2020 Season Without Cruise Ships
(Open-Ended Question)
By Relationship to Town of Bar Harbor

- **53.0% of year-round residents said that the summer of 2020 without cruise ships had a purely positive impact on them compared to 39.6% of seasonal residents and 35.4% of business owners.**

- 30.0% of seasonal residents, 24.0% of year-round residents, and 25.9% of business owners indicated that the impact was mixed or neutral.

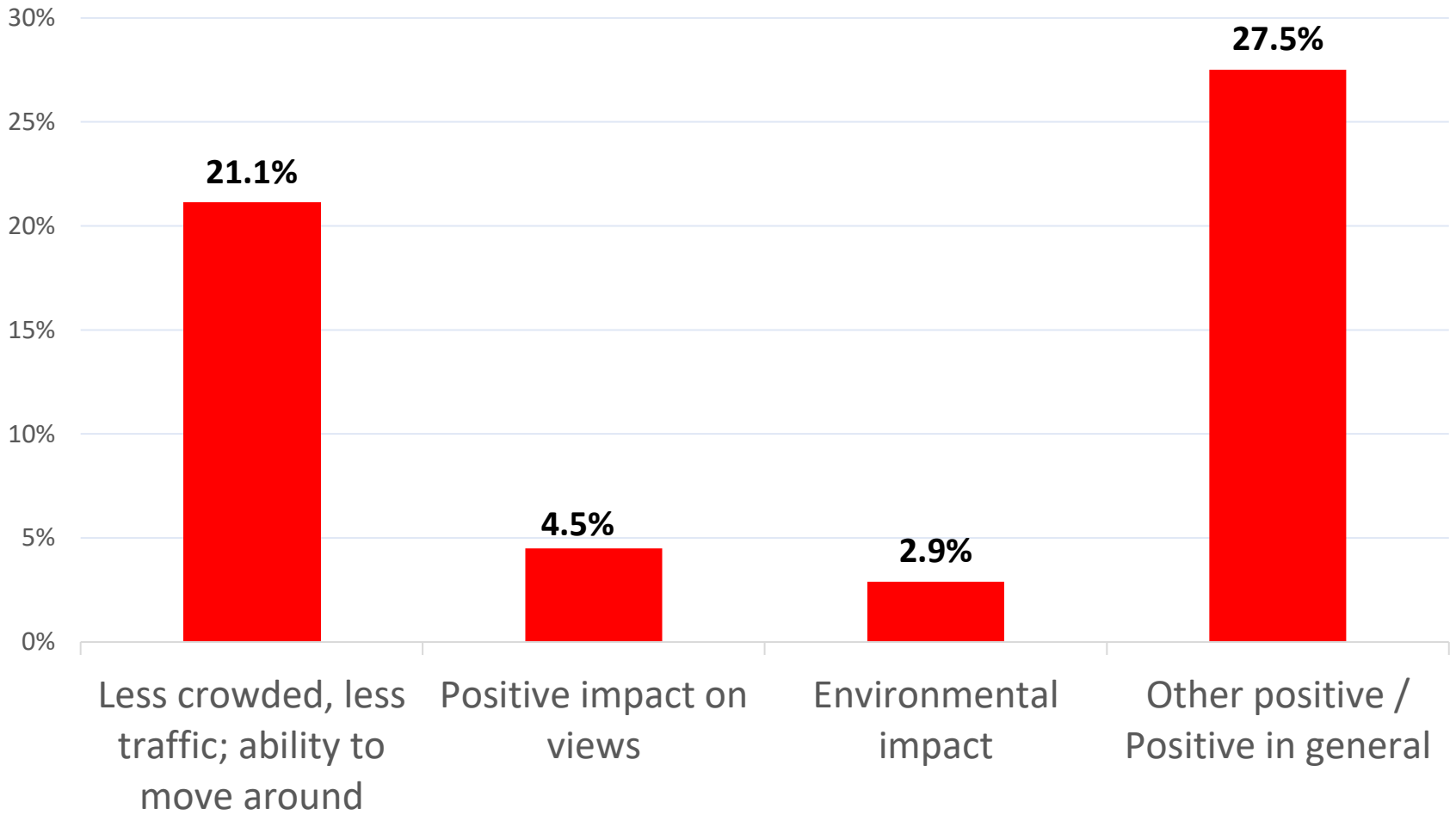
- 29.7% of business owners, 11.1% of year-round residents, and 10.1% of seasonal residents indicated the impact was purely negative.



Q16: Due to the COVID-19 pandemic, Bar Harbor experienced a summer without cruise ships in 2020. What impact, if any, did this have on you?

Personal Experience of 2020 Season Without Cruise Ships *(Open-Ended Question) – Positive Responses*

- **21.1% of respondents specifically cited a positive impact which fell into the category of "less crowded, less traffic; ability to move around town" due to the summer without cruise ships in 2020.**
- 4.5% of respondents cited the "positive impact on views," while 2.9% cited the positive "environmental impact."
- 27.5% cited a different positive impact or said the impact was positive in general.
- A sample of verbatim positive responses follows on the next page.



Q16: Due to the COVID-19 pandemic, Bar Harbor experienced a summer without cruise ships in 2020. What impact, if any, did this have on you?

Personal Experience of 2020 Season Without Cruise Ships *(Open-Ended Question)*
*Sample of Positive Responses**

"Oh my…it reminded me of Bar Harbor when I first moved here in 1986. It felt like my home, my community. I loved it, the small town feeling. I could walk downtown in summer and enjoy it. I could shop more easily. I could get an ice cream without waiting in a mile long line. Simple things that add up to high quality." – Year-round resident

"The town was friendly and livable. The beauty of Frenchman's Bay was restored." – Seasonal resident

"Seeing unobstructed views of Frenchman Bay from shore path was amazing. I had forgotten how beautiful it could be." – Year-round resident

"A huge positive impact. I own a shop and my sales were the same without them! My shop wasn't so congested. People could see my things and buy." – Resident business owner

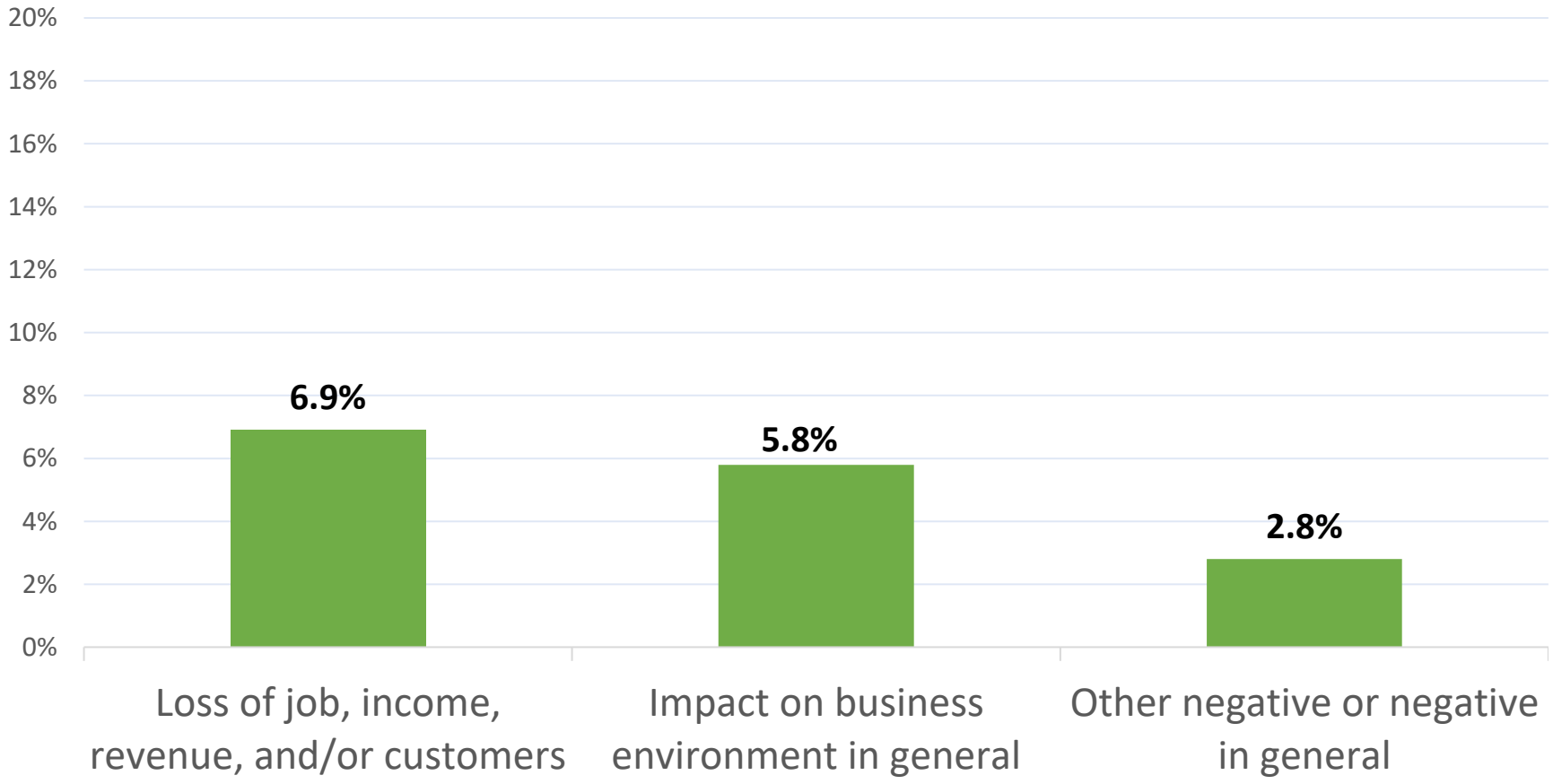
"The shop I manage did the same amount of business, and town wasn't as crazy. It was a positive impact" – Year-round resident

"Bar Harbor was still very busy. More tourists spending more $'s. Views gorgeous without the ships filling the harbor." – Non-resident business owner

**A complete list of verbatim responses to this question is attached in Appendix B*

Personal Experience of 2020 Season Without Cruise Ships *(Open-Ended Question) – Negative responses*

- **6.9% of respondents specifically cited the negative impact of "loss of job, income, revenue, and/or customers" due to the summer without cruise ships in 2020.**
- 5.8% cited the negative impact on the business environment in Bar Harbor in general.
- 2.8% cited a different negative impact or said the impact was negative in general.
- A sample of verbatim negative responses follows on the next page.



Q16: Due to the COVID-19 pandemic, Bar Harbor experienced a summer without cruise ships in 2020. What impact, if any, did this have on you?

Personal Experience of 2020 Season Without Cruise Ships *(Open-Ended Question)*
*Sample of Negative Responses**

"***It hurt restaurants and retail, which detracted from the general vitality of town.***" – Year-round resident

"[It] ***Cut my business to less than half the revenue. Thankfully my landlord was able to help out on rent reduction, but that will only happen once***." – Resident business owner

"***I'm sure it was devastating to my friends who had shops and restaurants***." – Seasonal resident

"***I lost one business (forced to close because of dependence on cruise ships and bus tours). A second business did okay.***" – Resident business owner

"***The streets seemed just as busy but so many people I know didn't have a good season. And my taxes went up again.***" – Year-round resident

"***The place I have worked for over a decade cut hours and staffing, and I did not have a job.*** " – Year-round resident

**A complete list of verbatim responses to this question is attached in Appendix B*

Demographics of the Sample

Q1, Q2, Q19-Q22

Demographics

Respondent Age

Age	%
18-34	5.5%
35-44	9.3%
45-54	15.5%
55-64	24.4%
65+	37.6%
No response / Prefer not to answer	7.7%

Respondent Household Income Level

Income	%
Less than $25k	4.4%
$25k to under $50k	11.5%
$50k to under $75k	14.9%
$75k to under $100k	14.7%
$100k or more	30.8%
No response / Prefer not to answer	23.6%

Demographics

Respondent Gender

Gender	%
Male	36.1%
Female	45.7%
Non-binary	0.4%
No response / Prefer not to answer	17.9%

Respondent Level of Education

Education	%
Less than HS	0.3%
High school	5.7%
Vocational / Trade school	1.4%
Some college / Two-year degree	14.3%
Four-year college degree	30.6%
Post-graduate work	38.7%
No response / Prefer not to answer	9.1%

Demographics

Own / Rent Home in Bar Harbor

Home Ownership	%
Own	79.2%
Rent	12.8%
Other	1.7%
N/A – Nonresident business owner	4.7%
No response / Prefer not to answer	1.5%

Relationship with Town of Bar Harbor

Relationship	%
Year-round resident	71.5%
Seasonal resident	15.0%
Resident business owner	6.7%
Non-resident business owner	4.7%
No response / Prefer not to answer	2.0%

Appendix A

Survey Instrument

Cruise Ship Community Survey – TOWN OF BAR HARBOR

- This survey of the community is being conducted on behalf of the Town of Bar Harbor. Your opinions, preferences and experiences related to cruise ship and land-based tourism, will be used to create a plan for management of cruise ship tourism. The Town Council would very much appreciate your completing this short survey and returning it in the enclosed postage paid envelope to our market research contractor, Pan Atlantic Research, a Maine-based market research and consulting firm, by Monday, April 26.

- This survey is exclusively intended for residents, taxpayers, and non-resident business owners of Bar Harbor, Maine. If you would prefer to submit the survey online, the web-based version of the survey can be found at: https://www.research.net/r/BHSurvey2021. If submitting online, please enter the following code when prompted: [CODE]

- All responses are confidential, and data will be reported in aggregate form only. If you have any questions about this survey, please contact Mr. Cornell Knight, Town Manager at manager@barharbormaine.gov, or contact Mr. Jason Edes, Director of Research at Pan Atlantic Research at jedes@panatlanticresearch.com.

1. Do you own or rent your home in Bar Harbor?
❑ Own ❑ Rent ❑ Other / Specify: _____
❑ N/A – Non-resident business owner

2. Which of the following best describes your relationship with the Town of Bar Harbor?
❑ Year-round resident ❑ Seasonal resident ❑ Resident business owner
❑ Non-resident business owner

3. As a member of the Bar Harbor community, how would you rate the Town of Bar Harbor on each of the following? Please use a scale from 1 to 5, with 1 being "very poor" and 5 being "excellent."

	1 - Very poor	2	3	4	5 - Excellent	Don't know
A. Overall quality of life	❑	❑	❑	❑	❑	❑
B. As a place to raise children	❑	❑	❑	❑	❑	❑
C. As a place to live	❑	❑	❑	❑	❑	❑
D. As a place to retire	❑	❑	❑	❑	❑	❑
E. As a good place to make a living	❑	❑	❑	❑	❑	❑
F. Opportunities to participate in community matters	❑	❑	❑	❑	❑	❑
G. Quality of Town governance	❑	❑	❑	❑	❑	❑

4. How do you feel about the **cruise ship industry** as a whole, apart from its impact on Bar Harbor? Please use a scale from 1 to 5, with 1 being "very negative" and 5 being "very positive."

1 - Very Negative	2	3	4	5 – Very Positive	Don't know
❑	❑	❑	❑	❑	❑

5. How would you rate the impact of **land-based tourism** (cars, bus tours, etc.) on the overall quality of life for Bar Harbor residents? Please use a scale from 1 to 5, with 1 being "very negative impact" and 5 being "very positive impact.

1 - Very negative	2	3	4	5 – Very positive	Don't know
❑	❑	❑	❑	❑	❑

6. In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of **land-based tourism**?

_____

7. How would you rate the impact of **cruise ship tourism** on the overall quality of life for Bar Harbor residents? Please use a scale from 1 to 5, with 1 being "very negative impact" and 5 being "very positive impact.

1 - Very negative	2	3	4	5 – Very Positive	Don't know
❑	❑	❑	❑	❑	❑

8. In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of **cruise ship tourism**?

_____

9. A report issued in 2017 by the School of Economics at the University of Maine led by Professor Todd Gabe on the economic benefits to Bar Harbor of cruise ship visitation estimated that spending by cruise ship passengers contributes approximately $20 million of annual revenue to local businesses, approximately 380 jobs (full-time, part-time, and seasonal), and approximately $5.4 million in labor income annually.

In your opinion, how important is this overall economic impact to:

	1 – Not at all important	2	3	4	5 – Very important	Don't know
A. The Town of Bar Harbor as a whole	❑	❑	❑	❑	❑	❑
B. You	❑	❑	❑	❑	❑	❑
C. Your friends, family, and neighbors	❑	❑	❑	❑	❑	❑
D. Your business or place of employment, as applicable	❑	❑	❑	❑	❑	❑

10. In 2019, The Town of Bar Harbor collected about $1 million in Passenger Service and Port Development fees. About half of this money was spent on direct or indirect costs associated with cruise ships, while about half was spent on capital improvements or added to the town fund balance, offsetting some property taxes.

When considering future management of cruise ships, how important is this economic benefit to the Town?

1 – Not at all important	2	3	4	5 – Very important	Don't know
❑	❑	❑	❑	❑	❑

11. The following are what some people have described as negative impacts of cruise ship tourism. How would you rate your level of concern relating to each one of these as it impacts the Town of Bar Harbor? Please use a scale from 1 to 5, with 1 being "not at all concerned about this" and 5 being "very concerned about this."

	1 Not at all concerned	**2**	**3**	**4**	**5 Very concerned**	**Don't know**
A. Car traffic congestion from cruise ship passengers	O	O	O	O	O	O
B. Bus traffic congestion from cruise ship passengers	O	O	O	O	O	O
C. Pedestrian congestion from cruise ship passengers	O	O	O	O	O	O
D. Lack of adequate parking due to cruise ship passengers	O	O	O	O	O	O
E. Overcrowding due to cruise ship passengers which prevents residents from accessing the town pier, parks, and local businesses at certain times	O	O	O	O	O	O
F. Negative impacts on local **air and water quality** due to cruise ships	O	O	O	O	O	O
G. Impact on **harbor views** due to cruise ships	O	O	O	O	O	O
H. Negative impacts on marine activities, including fishing and other harbor traffic	O	O	O	O	O	O

12. The following are what some people have described as negative impacts of land-based tourism. How would you rate your level of concern relating to each one of these as it impacts the Town of Bar Harbor? Please use a scale from 1 to 5, with 1 being "not at all concerned about this" and 5 being "very concerned about this."

	1 Not at all concerned	**2**	**3**	**4**	**5 Very concerned**	**Don't know**
A. Car traffic congestion from land-based tourists	O	O	O	O	O	O
B. Bus traffic congestion from land-based tourists	O	O	O	O	O	O
C. Pedestrian congestion from land-based tourists	O	O	O	O	O	O
D. Lack of adequate parking due to land-based tourists	O	O	O	O	O	O
E. Overcrowding due to land-based tourists which prevents residents from accessing the town pier, parks, and local businesses at certain times	O	O	O	O	O	O

13. In your opinion, does Bar Harbor's status as a cruise ship destination enhance or detract from the town's image and attraction? ❑ Enhance ❑ Detract ❑ Makes no difference ❑ Don't know

14. What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

_____

_____

15. Thinking back to 2019, which of the following best captures your opinion about the amount of cruise ship tourism in that year, as a member of the Bar Harbor community?

Number of **days** with cruise ships: ❑ Too many days ❑ Too few days ❑ About the right number of days ❑ Not sure

Number of cruise ship **passengers**, on average: ❑ Too many passengers ❑ Too few passengers ❑ About the right number of passengers ❑ Not sure

16. Due to the COVID-19 pandemic, Bar Harbor experienced a summer without cruise ships in 2020. What impact, if any, did this have on you?

_____

17. Overall, do you feel that cruise ship tourism is more positive or more negative for Bar Harbor?

1 - Very Negative	2 – Somewhat negative	3 – Neutral	4 – Somewhat positive	5 – Very Positive	Don't know
❑	❑	❑	❑	❑	❑

18. Do you have any other suggestions for the Town Council as they consider the management of cruise ship tourism in Bar Harbor?

_____

_____

19. What is your age?

❑ 18-34 ❑ 35-44 ❑ 45-54 ❑ 55-64 ❑ 65+ ❑ Prefer not to answer

20. For tabulation purposes, which of the following income ranges best approximates your annual household income for 2020 from all sources? ❑ Under $25,000 ❑ $25,000-$49,999 ❑ $50,000-$74,999 ❑ $75,000-$99,999 ❑ $100,000 or more ❑ Prefer not to answer

21. What is the highest level of education that you have completed?

❑ Less than high school ❑ High school ❑ Vocational/Trade school ❑ Some college/Two-year college degree ❑ Four-year college degree ❑ Post-graduate work ❑ Prefer not to answer

22. What is your gender?

❑ Female ❑ Male ❑ Non-binary ❑ Prefer not to answer

Thank you for your participation!

Appendix B

Verbatim Responses to Open Ended Questions

Appendix B – Verbatim Responses to Open-Ended Questions

Q6: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of land-based tourism?

-- Traffic congestion, especially the impact of tour buses. -- Parking. -- Habitat impact, and impact of increased visitation on Acadia National Park.
(1) Managing traffic and transportation to reduce congestion on roads. (2) Providing enough green space beyond park boundaries to keep an environment of high quality.
(1) Season needs to be extended. (2) Landscaped parking lots needed. (3) Shuttles needed.
1) Inadequate parking! 2) Overwhelmed roads
1) Numbers of tourists and traffic. We have finite roads and finite parking but we keep providing an ever-increasing number of beds in every shape and form. 1) (Because this is equally important.) The joint problem of housing pricing out the working class and too many second/vacation/rental homes. You know there is a problem when there are more of these than year-round residences.
1) Traffic and parking 2) Control of access to Acadia National Park
1. Creating appropriate (subjective I know) access to the town, park and surrounding areas as the number of visitors increases 2. Having funds to support facilities for the visitors 3. Having appropriate housing available for employees that are needed to support the businesses that support these visitors 4. Housing for these visitors
1. Housing lost to vacation rentals negatively impacting year-round housing supply & prices 2. Parking pressure
1. managing crowds and traffic; 2. preserving opportunity for local people to benefit from a truly sustainable tourist industry. Short-term thinking about attracting a notoriously toxic industry (like cruise ships) is long-term disastrous for everybody here.
1. Traffic flow 2. Medical infrastructure in case of emergencies
a balance of quality of life for locals
A belief that tourism is essential to the economy of the town at the scale it currently exists. A narrowness of vision of what the economy of the town could be if tourism was not so heavily prioritized. Tourism and the businesses that exist to cater to tourism are given outsized sway over the machinations of this town. The biggest challenge the town of Bar Harbor faces with managing tourism is managing it as one aspect of this community and not a stand alone idea to be catered to at all costs.
A complete deterioration to our simple, natural beauty
A few loud people don't like cruise ships.
A little crowded
Acadia has become even more popular and how to manage more cars.
Access to the park Enough summer employees to meet the demands of the insurgence of tourists
Accommodating and reducing automobile traffic
Adopt park transportation plan when finished, reducing bus size
Affordable housing
affordable housing for seasonal help
Affordable year-round housing, unchecked versus sustainable tourism.
Affordable year-round rentals, summer congestion

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Q6: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of land-based tourism?

aging tourist population need to personal vehicles, parking, pedestrian congestion
air bnb
Air BnB and weekly rentals destroyed affordable housing
Air quality in the downtown. Would love to see electric circulator buses that loop the downtown and restrict non-commercial traffic from Main Street and adjacent zones.
Allowing too many hotels, out of state/not full-time residents renting their home. Sonogee should not have been sold to a hotelier.
Already have too many hotels! Don't allow any more built.
although bar harbor has long been a tourist town, in the past few decades I have seen catering to transients drive out serving the best interests of bar harbor as a place where people live
Amount of vehicular traffic--more mass transit into park--improved delivery services.
anti-business agendas
As a Tax payer. I am not allowed to use or move around freely. Not allowed to use the town dock. Must pay taxes for services then have to pay for parking, park pass. If you are a resident you should have some rights. There are too many people here. Too Congested. Grocery Shopping is a nightmare. No parking and sometimes no food. You can't even use West Street. My Taxes must go to that. Why am I restricted? These people who come here to visit increase trash, wear a tear, speeding at the residents expense. The natives need space too
As a vacation destination, car and pedestrian traffic should be expected during the tourist season. It would have been helpful to separate the land based traffic to not be all inclusive to cars, pedestrians, and busses. My opinion is that the large busses are almost as much of an issue as the cruise ships. Both busses and ships deposit large amounts of people all at once and the large buses seriously impact traffic navigation through town and the surrounding areas negatively. Maybe there should be a bus length limit size to something similar to the Island Explorer.
As affordable, year round housing opportunities are minimal for locals, at some point the only people that will live here are retirees from away.
As always, how to treat visitors without overwhelming native year-rounders.
As has been observed in recent years, Bar Harbor is facing greater influxes of tourists. At times in the previous summer, tourists inundated Cadillac Mountain for the sunrise to the point that no parking was available at the summit. Acadia is mitigating this deluge with permits to come, but Bar Harbor must find a way to curb land tourism to protect the purity of its natural environment. Over-tourism will only bear ruin to the precious sanctuary of Frenchman's Bay and Acadia National Park.
auto traffic (flow, parking)
auto traffic control
Auto traffic volume exceeds capacity to deal with it
Auto traffic, noise
Auto traffic, seasonal housing and hospitality demand, maintaining affordable housing for residents, waste management
Availability of public parking

Appendix B – Verbatim Responses to Open-Ended Questions

Q6: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of land-based tourism?

Available on street parking and/or parking lots for handicapped visitors.
Available Parking
Avoid being overrun by tourists; need off-island parking.
Avoid overcrowding some areas which can affect safety.
Balance between tourism and quality of life
Balance of maximizing business while minimizing impact--balance.
Balance tourism with the year/round community
Balancing community versus tourism. Obviously many people here make their living from tourism so putting up huge roadblocks is not the answer. Balance is. For example, the tourist don't mind paying for parking. Make it easier for the island community to park instead of forcing them to pay for spots. Allow all island residents to get a free permit. Start functioning more as a cooperative island town instead of individual towns.
balancing economic vs quality of life
balancing growth against quality of life
Balancing perceived business owner needs with residents who are trying to maintain a high quality of life. We seem to err on the side of protecting businesses in our town, which it is important to note, are largely owned by a handful of people. We've handed over our waterfront to tour boats and cruise ships. I do not go into town in the summer. That's a loss on so many levels. In short, as a non business owning resident and non tourist, I feel second rate in my own town.
Balancing the economics of housing/profitability of seasonal rentals displacing access to affordable worker housing.
Balancing tourism with business and residential needs
Balence. Hotels vs public housing that is affordable to own
Ban large tour buses.
Bar Harbor is accessible to many urban dwellers, but too many tourists will diminish the quality of the tourist experience as well as reduce the quality of life for residents, both human and natural.
Bar Harbor is challenged by overcrowding. Bar Harbor residents face day to day challenges including parking, commuting, going to the grocery store and enjoying our local amenities (movies, restaurants), all of which are stressed by the number of people who are trying to share these spaces at the same time. Overcrowding stresses other resources in obvious ways - air quality is reduced by vehicle emissions, trails, paths, and waterfronts are gradually worn at a pace that outcompetes maintenance. General public safety is undermined by casual parking and pedestrian crowds.
Bar Harbor is increasingly catering to seasonal visitors and summer residents. There are fewer year-round business and people to support them, largely because of unaffordable housing. Air BNBs are a serious threat to the year-round viability and vitality of this town.
Bar Harbor is not at risk of loosing tourism, it is only at risk of being over run. We have the privilege of shaping and choosing what industry we want for our children, we can and should choose economic industries that are ecologically sound and that are appropriate scale for a small island community. They boon and bust of summer and winter is a huge negative to our community and cruise ships

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farther that boon and bust into daily events, again negative to building the caring, inclusive, and sustainable life and economy that the majority of residents want.
Bar Harbor needs to find solutions for its parking shortage.
Bar Harbor needs to prioritize land-based tourism and it need to implement the plan that was drawn up several years ago which included less intown tourist parking and more use of buses for tourist commuting.
Bar Harbor residents having to pay parking and Cadillac fees.
Because of the number and seasonality of tourists, our downtown businesses tend to cater to tourists and not locals. Local spots are overrun in the summer and closed in the winter. There is a lot of pressure to maximize profits. It makes it harder to define the community. And we have big players like Walsh with the buying power to significantly impact the face of BH.
Being able to access town to complete simple chores like grocery shopping, going to the bank etc;
Being absolutely overrun in the summer
Better bikeways and pedestrian ways to encourage people to leave their cars at the hotel to move about by alternatives. Vacation Rental and Air BnB limits to restore year round livability. Overcrowding and being loved to death.
better focus on bicycle tourist more friendly
Better parking/new garage (for pay) needed
Better transportation plans
BH doesn't limit to accommodate what the town can handle.
BH never planned enough parking
BH, native resident for 58 years. It is a bit crowded. More tourists-longer season.
bus tours
Bus tours unloading in our downtown creates a very sad and negative impact on our downtown.
Buses are enormously congesting, blocking bicyclists, idling and emitting fumes. Cars are everywhere, darting and blocking and endangering bicyclists.
Buses hogging Agamont park, crowded
Buses too big for small streets, congestion of cars.
business interest exploits recreational hot spot , town profits at expense of quality of life. peak period congestion .
Capacity; size of town and streets and parking insufficient to support visitation.
Car and bus traffic cause jams and are not considerate of pedestrians. (not Ollies Trolly/Island Explorer/Acadia Bus)
Car parking is a concern, but minor
Car traffic impact
Car use - it would be great to get Trenton Explorer Bus Depot fully functional.
Carbon neutral/efficient transportation

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Carrying capacity of ANP is being stressed. Summer housing and labor market displacing residents. Large companies displacing local entrepreneurs and they abuse their power through lawyers and treating fines as a cost of doing business to ignore the concerns and decisions of the community.
Cars
Cars and busses on the roads are the greatest challenge. We need tourism to maintain our vibrant downtown, and hold done responsibility to make Acadia NO accessible and welcoming to the public. Large busses on small roads are a real hazard. The rush hour traffic is a nuisance.
cars and huge buses
cars, crowding
cars, traffic congestion, should only charge for parking on main arteries
Cars. Parking. Too many people in the summer.
Cars/parking, local housing being used as nightly rentals
Charging for parking instead of providing more parking.
Chasing demand at the expense of a quality visitor experience and residential quality of life. Overcrowding of the town. Overuse of town infrastructure, and services. Loss of use of the town pier to passenger tendering and bus staging. Locals avoiding town due to crowding and congestion.
Concerning Cruise Ship Traffic, there should be more open public restrooms.
congested roadways and sidewalks. Too many people in a small area.
Congested streets and roads (bus traffic)
Congestion
congestion
congestion
Congestion
congestion
Congestion
congestion
Congestion
Congestion (both traffic and crowded public areas), Lack of affordable seasonal and year-round housing, Overabundance of vacation rentals
Congestion (traffic)
Congestion and development
congestion and large buses strain natural resources and infrastructure capacity
congestion and parking, need for expanded transit/Island Explorer
congestion at the town pier
Congestion downtown with buses and parking
Congestion downtown, increase in type of tourists less committed to respecting island environment

Appendix B – Verbatim Responses to Open-Ended Questions

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Congestion management
Congestion of traffic (buses)
congestion on roads
congestion on roads and sidewalks, including way too many busses; loss of year-round residences due to housing used for short-term rental
Congestion on sidewalks, parking, National Park reservations, lack of staff at local businesses.
Congestion with traffic
Congestion, Co2 emissions from tourism, hypertourism, lack of affordable housing due to high taxes and real estate prices due to overtourism
congestion, over use, parking
Congestion, parking
congestion, parking, hard to bike, lack of year-round rentals
congestion, the balance between tourism, and the quality of life.
Congestion. Everyone's in cars instead of public transit.
Congestion: traffic and parking
Congestion; small village for so many at once so challenge in spreading out visits/people; Road traffic downtown, more transportation options than individual cars (more buses)
Congestion--vehicles and pedestrians, parking
Conjestion , parking
Continue to support Island Explorer
control of size of visitors, air b&b problem, housing for locals
controlling congestion and damage to environment
controlling growth
controlling overcrowding
Controlling the amount of vehicle traffic in the area.
controlling the number of visitors
-Controlling the number of visitors on a daily basis -PARKING!
Cost and wear on infrastructure
Covid
Covid 19
covid 19: cruise ships/tourists will spread virus
covid pandemic
Create downtown parking and high-density housing.
creating a balance between very pro tourist businesses and residents more focused on having less environmental impacts on MDI
Creating a shuttle system to get people through the park and avoid so many cars

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crime - limited space!
Critical mass, hard to park at times.
Crowd control
Crowd control and parking
crowd limit
Crowd management and parking
Crowd/traffic controls
crowded sidewalks and people crossing streets anywhere/between cars
Crowded streets with no parking places.
crowding
Crowding in Acadia National Park
Crowding the park, insufficient parking, summer traffic
Crowding, grocery stores too small, eatery prices too high
Crowding, parking
crowding. Buses. lack of housing. extreme seasonality of many businesses
Crowding; Not enough parking downtown
crowding; pollution
crowds
crowds
Crowds
crowds, parking. Year round residents can barely do chores, bank, post office, pharmacy, store with influx of summer people
Crowds, restaurants/shops made for tourists, not resdients, decisions made to increase dollars, not for quality of life, health, or environment
crowds, traffic, and litter
Crowds, traffic, bay pollution
Crowds; access; parking for locals
crowds--overuse of the park--parking
cruise industry overwhelms the system
Cruise ship congestion/people and buses
Cruise ships are the biggest challenge. They turn what could be a wonderful variety of galleries, shops, and restaurants, into T-shirt shops. This discourages land based tourism And the reputation of the town. The town would be much more prosperous without the cruise ships.
Cruise ships are the largest issue with overcrowded streets.
cruise ships use land based tourism
Cut ships way back--meters out

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Dealing with lowering tourism-currently exceed economic carrying capacity
Deciding how to limit the nubmers to prevent overcrowding in Town and the Park
decreasing # of businesses for locals to frequent
Density issues, overcrowding on trails, roads, town center, waste and consumption
develop reasonable public parking options, i.e. central parking garage
Disregard of "plans sold to the town." I.e., [illegible] station at Agamont Park, buses taking over lower Main St. parking
Doing a good job
Don’t know
don't punish the residents because there are way too many tourists - eg parking, overcrowding in downtown, overuse of resources
Double edged sword--community needs tourism
Downtown area control of traffic flow. Parking in the town. Ability to connect tourists efficiently with Acadia National Park.
downtown congestion
downtown gridlock and loss of access to residents.
Downtown parking and traffic
downtown traffic and parking, year round rentals vs seasonal/weekly
downtown traffic, housing crisis, difficulty finding year-round jobs
downtown traffic--trying to combine both cars and crosswalk crossers simultaneously
economic interests vs ecological interests
Effect on the environment
Eliminate parking meters, look into a parking garage, complete ferry terminal parking for visitors
emissions
Employee housing, year-round housing challenges
encourage, create downtown pedestrian mal
Encouraging people to come to BH who are not on a cruise ship. It would bring in more people to the town who don't like the cruise ship crowds and would buy more than t-shirts
Ensuring that locals can access restaurants, outdoor spaces, and other opportunities
Environmental degradation and parking and social services
equity in areas like town hill and local neighborhoods. Ex. LL Bean bus is not fit for locals
Excessive car traffic; Lack of in-town parking; Too many houses used as summer rentals; Not enough year-round housing
Excessive number of vehicles
Exhaust fumes from buses. Buses should be required to be electric. (And pedestrian safety - allow careful drivers only.)

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Explorer bus system needs to expand and be more timely.
family residents verus rentals and employee housing
figure # of cars/buses per day to keep businesses happy but not overcrowd
find balance for residents and visitors
Finding ways to encourage bus use and not driving into town unless absolutely needed. Buses, Shuttles, bikes, etc should be encouraged as a way to reduce extra cars downtown.
Flow of traffic and parking
foot traffic
foot traffic, very congested in town. Sidewalks in bad shape
for such an "ecology & green" town, bar harbor has lost all control of the huge impact that care & bus traffic jams have on all aspects of "clean life" there should be strict enforcement of buses not adhering to town rules!! Traffic from JAX labs should be diverted thru alternate routes instead of clogging up downtown.
for the very high property taxes we pay, we should not have to wait in long lines to eat out or get a coffee. We can't shop at the local grocer because tourists buy everything out. Cruise passengers and car visitors should pay more, via hotel and port taxes because they are using/ruining our infrastructure (roads, restrooms, they litter, they are overwhelming our emergency services...) that we pay for via our property taxes. our taxes continue to increase, to maintain the infrastructure, pushing locals out that are needed to support year round businesses
From research I've seen, land based tourism brings more money into BH than the garbage economy of cruise ship tourism, as people stay longer, eat out more, buy more things and rent houses or stay in hotels. However, the rise of land-based tourists also puts massive stress on the town of BH and is making access to Acadia very difficult. I rarely come to BH in the summer as there are too many tourists in general. And I NEVER come to BH when a cruise ship is docked. Nightmare!!!
geography, multiple & sometimes competing interests, resistance to restrictions on vehicle traffic & alternative transportation, lack of creative shared vision.
Get rid of big charter bus coaches too big for our roads and Town. Bike, walker-safe trails and parks. Handicapped accessible walks, parking access. Reduce all speeding--our roads are unsafe.
Get rid of the parking meters and make Walsh provide the parking garage as promised.
Get them off the town pier
Getting folks out of their cars
Getting locals out of the mindset that tourism isn't a benefit to their town
Getting people out over all the island / seasonal employees
getting visitors out of their cars to decrease congestion
hard to balance
health and safety, traffic and crowding, housing - especially affordable, trash recycling infrastructure in general
Hectic atmosphere trying to get around

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high car and foot traffic, especially downtown
High cost of infrastructure, overcrowding, access to groceries nad medical care. Property values
Hosting beyond the Island's carrying capacity. A summer Bar Harbor that forces year round residents to alter their daily usage due to overcrowding.
house prices overcrowding
housing
housing (lack thereof due to weekly rentals), parking, road safety/pedestrian safety, cyclists safety
Housing and parking
Housing for seasonal employees and traffic around Town
Housing for support personnel (seasonal workers)
housing for workers, affordable housing for bar harbor residents in the village. We are owned by out of state money. We need more families living in bar harbor village. Off season needs to stop being a ghost town. Quiet, yes. Empty, no. housing for teachers, hospital employees.
housing, land apportionment for tourist based industry, sticking to zoning in the face of outside money pressure, putting residents in equation, equality
Housing, parking, poor drivers
How to balance the financial impact of the tourists with the needs of the community. How to ensure that the residents are prioritized without losing tourism $. Crowd management during the peaks.
How to be more inviting to attract more tourism dollars here
How to encourage tourist to use human power visitation of Acadia (bicycles, walking, hiking)
how to get tourists disbursed around the island
how to manage over-crowding
How to prevent overcrowding in general, both in-town and in Acadia, and working with other towns and the park to prevent that.
Huge crowds, not enough parking, season rentals taking away residential homes
huge RVs, long buses and BIG mirrors stuck out, POOR parking (too far from curb)
I am all for showing what we have, but currently not being managed well. Too many people to be absorbed in a very small community. Needs to be ??? Kind of ceiling. We are being "loved to death".
I feel like we lose our island to the tourists during the nicest time of the year--then everything closes.
I feel overrun by visitors from June to October
I feel that we are a "tourist" town/destination, and we need to understand and live with the reality of this. This also isn't a land-based versus cruise-ship issue. We need a balance between them as the people who live here need both in terms of their businesses, the town's income, and to provide a way of life in BH.
I feel the town tries to manage tourism too much. Too many rules and regulations.
I find bus tour congestion and parking to be the largest problem.
I own my home and pay taxes, but I have to pay to park on the street in front of my house? Seriously. This is a good idea??? The impact of parking meters on residents and property owners.

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Q6: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of land-based tourism?

I see tourism as great for our economy, no challenges
I think bar harbor does a good job w land based tourism
I think Bar Harbor has tried too hard to succeed with parks, etc. I worry a lot about the pressure on ANPL.
I think due to National Park Bar Harbor [illegible]
I think more people should be made aware that there are transfer busses that can bring tourists on the island without having to come here with their own cars.
I think the principal challenges are to manage the foot traffic, cars, and Island Explorers in the congested areas of the village. In my opinion the parking permits and meters are a big help. It is the crowds that flow over to the streets, especially Main, Cottage, and Rodick, that concern me.
I think the town took a positive direction with the implementation of paid parking. A major complaint in the past from tourists was they couldn't find parking places. There were plenty of places after paid parking was implemented. That being said parking for residents and downtown employees needs to be better addressed. I also think pedestrian crossing lights should be installed along Main Street. The congestion is unbearable in the summer.
I think you doing a very good job.
I would like to see less bus tours
If Bar Harbor has a vision of what it would like to become, that vision is not shared often enough. It is not shared as the reason for design review's, CEO's or other authority's decisions. The vision is not well enough defined to be followed. Places where it seem there was a consistent, communicated and well defined vision are examples Helena, GA, Lihue, HI, and Santa Barbara, CA.
if you build it they will come. Wider roads, rentals such as air bnb, more hotels equals more people. When will it stop? Think less is more and implement that concept.
Impact of bus traffic on parking and street traffic in town.
Impact of traffic during peak season
Impact on the local housing market, and the ability for families to find home to buy or rent
Impact on year round residents ability to enjoy Bar Harbor/Acadia in the summer months
Impact on year-round housing/affordability and availability
impact to our natural environment - so many people, everywhere and traffic/circulation
in summer, the number of cars greatly exceeds the number of parking spaces; currently, available public transportation must in general be accessed by driving onto MDI and into Bar Harbor (for tourists)
In town traffic is terrible. Even sidewalks are difficult to navigate especially for the elderly. It is just too crowded. Residential streets carry the overflow for lack of in- town parking from town which adversely affects the neighborhood feeling and is dangerous for young children who live in these neighborhoods and use these these streets on their bicycles, etc..
inadequate staging areas, congested streets
Increase bus services and park and ride
Increased summer traffic

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Q6: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of land-based tourism?

Increasing availability of Island Explorer and encouraging visitors to drive less and walk more.
Infrastructure
initiate parking (visitors) off island. Puttin glimits on the number of cruise ships at any time
Interfacing with the National Park Service and stabilizing visitor entry by sea.
In-town parking availability, parking and housing for employees
in-town parking; overcrowding
It causes the increase of vacation rentals & airb&bs which results in loss of year round homes. Too many people at natural assets.
It doesn't seem Bar Harbor's space and infrastructure can accommodate the growing amount of tourism.
It has attempted to keep most traffic out of the center of town by establishing a good busing system. However, numbers are increasing to the detriment of quality of life in Bar Harbor.
It is a challenge to bring tourists here during a pandemic and keep residents safe.
It is a challenge to weigh the effects of the huge influx of summer visitors. This is obviously good for many businesses. But can be overwhelming for others. Traffic can be a problem, noise, just getting groceries, etc. Parking used to be problematic, but the new parking meter/resident permit system has been working well, at least for me. But it is and will be a continuing challenge to manage the number of people in the peak season. The NPS has made changes in response. I should note I am a part-time summer resident, but also stay through fall and often winter.
it is the management of tourism as a whole that is difficult. ANP has recognized that the carrying capacity has been exceeded and has taken action by developing and implementing a transportation plan to preserve the integrity of the resource and the enjoyment of the user. as a town, it is difficult to manage land based tourism but feasible to manage sea-based tourism. Tourism as a whole is exceeding the carrying capacity if the downtown and something should be done. Coupled with this is the need to also develop a plan to develop a year-economy.
It is time for a moratorium on creating any more new lodging establishments. What we have is enough. Greed has taken over common sense.
It seems like parking is the main issue in Bar Harbor. I have been late a couple of times due to being unable to find parking, including in permit parking, and once paid for expensive parking just to be able to open the store. There is not enough permit parking and I have had to park in metered parking and pay. As a visitor, I know there is not enough metered parking for them either but I know the town is limited in options when it comes to this.
it should be a tourist friendly town
it would be extremely beneficial if the construciton of a parking garage could miraculously come to fruition
It's not just Bar Harbor, it's the whole island.
Just too many people come here
keep buses on time and frequent - minimize cars. Island explorer is great...expand it. Have 1 run later at night from town to keep drinkers off road.

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Keeping a managable busy season that does not overtax the town…keep it in scale all growth is not the answer
keeping it at a level where numbers of people don't ruin the experience
Keeping it attractive for visitors and year round residents
keeping our community alive and providing more year-round residence and controlling tourism by limiting rental properties and air bnb
Keeping the tourists experience positive and the local residents supported. Keeping the park and MDI from being overwhelmed and damaged.
Keeping the town from being too congested.
Keeping volume reasonable, parking availability
labor shortage, meddlesome town council
Labor supply
lack of a downtown parking garage so that people can walk more
Lack of adequate parking outside of downtown.
Lack of community based design process
Lack of long-term housing
Lack of parking
lack of parking
Lack of parking garage/High volume parking. Park and ride options.
Lack of parking spaces.
Lack of parking, congestion for car-based tourism/visitors
Lack of parking, lack of bike lanes, allowing vehicles larger than passengers and trucks, i.e. buses and motor homes downtown
Lack of parking, too many cars on streets
Lack of parking. Lack of year-round services & opportunities. Overcrowding of certain areas (Cottage St from Rodick to Main, Main St from the Village Green to the Pier) with lack of visitation spread to other areas of town. Public Transportation. Accessibility/safety for bike transportation (bike lanes, places to lock up bikes).
Lack of policing on speeding, parking infractions, littering. Zero police presence. Transportation both on and off and around the island to prevent car congestion for tourists and locals alike.
Lack of signage directing tourists specially to the restrooms, not enough trash cans
Lack of space - lab and park dominate land usage.
lack of where the tour buses should park
Lack of workers
Lack of year round amenities
land based tourism cannot be controlled
land based tourism has caused the decline of affordable housing for local/native people

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Land based tourism is a great way to explore our island and town. The problem occurs when there is way too much of it across too small an area, which results in turning our small peaceful town into a loud, congested, city vibe. Trying to get to work during a busy time really impacts locals, and we are left with a sour taste regarding tourism in general. The parks and beaches have become so overcrowded and uninviting that locals don't even use them during the season to avoid the disruptions of an otherwise natural beauty. This is the result of so many bus tours, personal cars, RVs, etc. The bike tourism is especially frustrating when trying to navigate around town. Many you see are inexperienced and cause a real danger to themselves and motorists as they flounder up West Street Extension and along busy higher speed roads. The town did offer an alternate bike route into the park, and it now proceeds directly down a quiet, residential neighborhood, which we happen to live on. Overall, tourism is good, we benefit from it, and love meeting people from other places and walks of life, but when your town starts feeling more like Disneyland than a small Maine community there have to be changes made and issues addressed. Thank you.
Land-based tourism does not pose major challenges
Land-based tourism pretty much takes care of itself.
land-based tourism problems are being blamed on cruise ships
large abundance of tourist housing replacing access to year round housing - and all that goes with this... parking, lack of 'everyday resources' as stores cater to tourism
LARGE Buses
Large crowds, Hard to park
large tour buses create dangerous congestion on streets in village, particularly on Cottage and West streets
Large tour buses/Overcrowding in the village/Traffic
larger seasons
Leads to excessive governance
Less tourism in Spring and Fall would be welcome--it's too busy
Like any tourist town, natives don't go out.
Limit development of lodging as roads/parking/ANP at capacity or exceeding now
limit hotels and vacation rental
Limit number of tourists
Limit numbers of tourists
Limited access
limited parking
Limited space
Limiting (visitor) numbers, limiting number of cars/vehicles.
limiting car traffic which detracts from overall quality of life on the island and stresses the park
Limiting negative impacts on the park's ecosystem. Parking at popular ANP attractions (Sand Beach, Cadillac Mt., etc.)

Appendix B – Verbatim Responses to Open-Ended Questions

Q6: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of land-based tourism?

Limiting numbers. The tourist levels of 30 years ago or more were fine, now it's out of control and miserable for residents and tourists alike. There are just waaaaay too many visitors at a time.
Limiting the number of motels, hotels, cottages, B&Bs, places to stay. Already too many people in Bar Harbor, not enough homes, rentals for year-round residents.
limiting tour buses; quality of life for MDI residents versus visitors
Loading and of-loading of guests into buses and places for these buses to park.
Local government
locals pay for tourist needs, so a few downtown business owners can profit. Bar Harbor is more than downtown.
Locals that don't understand how their favorite restaurants really pay the bills.
Losing its sense of community due to promoting its brand
Loss of working waterfront/waterfront access and affordable housing Loss of culture Overexploitation of resources and of locals' patience
lots of cars
lots of people
Lots of people in a small town
Lots of rentals- no worker housing
lots of vacation rentals
Maintaining parking for residents during summer, encourages seasonal work rather than full-time employment.
Maintaining small town character
Make management decisions based on facts, not emotions and bias.
making downtown pedestrian friendly providing ways that move people around island without cars
Making it possible for tourists to make use of local buses [illegible] without ruining quality of life for non-business residents
Making sure there is still available town for the people who live here, not just Tshirt shops and summer restaurants.
Making the experience enjoyable by not feeling crowded. Especially during a 2 year pandemic.
Management of tourist movement, parking, and tourist density.
management of traffic flow, during peak season months and lack of employee housing.
managing a positive tourist experience without negatively effecting the local population
Managing an overwhelming amount of vehicles in the summertime, and what comes with them - pollution, extra traffic, and disregard for preserved nature areas due to a desire for a fun vacation.
Managing congestion and lack of parking
Managing crowding. Our island is small and can only handle so many visitors at a time. Finding a "sweet spot" assures business owners can enjoy a reasonable livelihood from their businesses while property owners can enjoy the scenic character of their settings. Doing so also protects the quality of experience for both year round residents and for tourists. Bar Harbor's opportunity to find

Appendix B – Verbatim Responses to Open-Ended Questions

Q6: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of land-based tourism?

appropriate levels of congestion also represents major steps towards mending the rift between property owners and business owners. Durable good will within the community is a high quality of life that we all deserve to enjoy.
Managing growth with quality of life in down town Bar Harbor
Managing heavy traffic and parking in downtown area during peak season
Managing oversized vehicles in downtown, and providing sufficient parking for tourists without compromising parking availability for residents.
managing parking in acadia national park
Managing summer traffic, adequate parking, including some free parking. Personally, I think the way tour buses and cruise ship visits are currently managed is good. Our island economy depends in large part on tourism and we need to make tourists feel as welcome and comfortable as we can. Sadly 2020 has changed all things immeasurably, so we'll need to evaluate new measures as they arise.
managing surge issues - road traffic biggest issue for me
Managing the amount of tourist industry business
Managing the crowds and the parking
Managing the large commercial tour buses is too difficult in a town and Nat'l. Park the size of Bar Harbor and Acadia.
managing the parking to accommodate visitors
managing the sheer number of tourists
Managing traffic, parking and congestion
Managing vehicle traffic and shortage of overnight accommodations.
Many of the parallel parking spaces are too small for the majority of large SUVs and trucks that visit Bar Harbor. The large coach buses are simply too big to navigate the narrow local roads. For whatever reason, RVs don't seem to know where their designated parking is, and they are often parking in spaces that are not appropriate or too small. There is no signage to discourage car camping, which is not permitted, but many, many, many people do it. (Presumedly because they didn't study the local ordinances prior to their visit.) Finally, the town should be working with state lawmakers to change how paid parking funds may be utilized. Dedicating parking funds to help make cycling and pedestrian foot traffic safer within the town (both in the downtown area and the more rural outskirts) would help tremendously with in town congestion in town.
Many opportunities for tourists
Many use multiple parking spaces with parking on both side of the road, sometimes hard getting through.
Maximum Capacity
Minimal options for public transportation to keep cars off island. Lack of public and business encouragement to use existing public transportation or off island parking.
more buses, more frequent stops
More eco-friendly public transportation,
More forward thinking... less about the government, more about hospitality...

Appendix B – Verbatim Responses to Open-Ended Questions

Q6: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of land-based tourism?

more modes of transportations of tourists so they don't need to drive their cars into town
more parking needed
More people need to utilize the bus system. Zion is a perfect example.
More visitors wish to come here, Mount Desert Island, than we have accommodation for at this time, i.e., parking in the town center, parking in and around the park, and forcing reservations to drive through Acadia.
Move to ferry terminal.
moving people around safely and equitably
Moving through town with extra care
My customers complain about visiting BH when cruise ships are in port and generally avoid the town that whole day.
n/a
Narrow roads, little parking
Narrow streets, pick up/drop off locations
Need a cap on total visitors per month
Need a parking garage
Need for additional parking
Need for more parking
Need more parking, need more buses or alternative transportation around the Island and Park.
need remote parking w/ shuttle bus service to town. Our small 19th century town can't handle to heavy summer traffic. Give permits to residents - exclude all others.
Negative impact on cyclists--need bike lanes
neighborhoods are disappearing with increase in weekly rentals. Too much traffic, overcrowded - too many cars and people due to private rentals. We are beyond carrying capacity for our roads, restaurants, and trails
No caps on vacation rentals
No control of vacation rentals
No control of vacation rentals
No homes that locals can afford
No housing
No large tour buses
No limits, new lodging continuing to be built/converted for short stays
No opinion
No parking
no parking for us disabled seniors
no town can really manage 10s of thousands of tourists

Appendix B – Verbatim Responses to Open-Ended Questions

Q6: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of land-based tourism?

no walking streets in downtown; insufficient use of public transportation
no workers
no workers. and if there were there isn't anywhere for them to live
none
non-resident business owners who cater their summer income toward these transient visitors and drive up costs of commercial rents & take from extremely limited housing stock; it's a finite amount of area available to all visitors (and residents!) and we may no longer be able to accommodate everyone who wants to be here without impacting the experience for all.
Non-resident traffic control, drug/alcohol abuse
not enough bus service to park
Not enough family friendly places, you want this to be a destination for the youth. Let them feel welcome . Finish the skate Park, more places to park , a in town dog friendly park.
not enough parking
Not enough parking, tourists spilling into residential areas, traffic, tons of litter
not enough space for all the visitors. Crowds in general
not neglecting the needs of residents who are not associated with tourism
Not sure
not sure
Not to overpopularize, limit numbers
Nowhere for working class to live--too many weekly rentals. Loss of community, locals being priced out for wealthy out-of-staters.
Number and concentration of visitors for such a small (island) town and limited facilities to accommodate the visitors. Parking for residents. Prospect for continued development and increasing visitation.
Number of cars during summer months. Need a park and ride system based out of town (Ferry Terminal) to bring visitors into town/park.
Number of cars in town, buses for cruise ships clogging downtown
Number of peole, strain on services, transportation congestion
Number of tourists--possible count of visitors daily (set limit)
Number of visitors
off-street parking, single road access to island, rural infrastructure, power, cable, internet needs hardening
ollie's trolley driving in downtown Bar Harbor = awful
optics, crowds are seen as a deterrent
Our infrastructure and roads can't handle the volume of cars in the summer. Something more needs to be done to control the traffic.
Our town council--not tourism business friendly.

Appendix B – Verbatim Responses to Open-Ended Questions

Q6: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of land-based tourism?

Over crowding
Over crowding
OVER CROWDING
Over crowding
over crowding and vehicle congestion
Over crowding; lack of parking; limited mooring coming from Sorrento by whaler
over population in summer, no year round affordable housing, too much air bnb
over reliance on cruise ship tourism
over saturation of lodging incl Air B and B,home away from home, inns,motels , dinning facilities
Overall number of people July-Oct.
Overcoming the short-sighted view that prosperity hinges on vehicles and parking instead of mobility and quality.
Overconcentration of motor vehicles in the downtown area.
overcrowded
Overcrowded
Overcrowded, hard to park
Overcrowded, not benefits for locals, we even have to pay to park.
Overcrowded.
overcrowded. Expensive park passes mean poorer family can't access park
Overcrowding
overcrowding
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overcrowding
overcrowding
overcrowding
overcrowding
Overcrowding
Overcrowding
Overcrowding
overcrowding - as more and more weekly rentals have become available there are more land-based tourists. This has also contributed to less housing being available, this has also contributed to less of a year round community.
Overcrowding - killing the goose that laid the golden egg
Overcrowding - streets, sidewalks, shops, restaurants
Overcrowding , traffic, Covid-19 (currently)

Appendix B – Verbatim Responses to Open-Ended Questions

Q6: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of land-based tourism?

overcrowding and congestion on sidewalks, roads, businesses, and recreational areas; lack of year-round housing and employment (non-tourism based); diminished quality of life for residents; increased disrespect for residents and town regulations, increased crime and decreased safety
Overcrowding and congestion, increased disrespect for residents, town regulations and increased crime affecting residents quality of life and contributing to a lack of year-round affordable housing and employment.
overcrowding and traffic congestion with its subsequent negative effect on our natural resources and quality of life
Overcrowding and weekly rentals (loss of year-rounding housing)
Overcrowding by too many ships reduces the quality of the experience for land-based tourists
overcrowding downtown
Overcrowding in high season, not enough parking space
Overcrowding in July and August
Overcrowding in park
Overcrowding in peak summer months and some other holiday weekeends and impact of tourism on housing prices and availability.
Over-crowding in the park caused by personal vehicles.
Overcrowding in the park, traffic congestion, housing prices.
overcrowding in the park/speeding on schooner heall???
Overcrowding is the biggest. Impossible to walk or drive downtown in July-August. Restaurants are crowded. Acadia is overcrowded - need reservations to drive in parts of the park now.
overcrowding of Acadia National Park in the summer and early fall.
Overcrowding of natural places, as well as overcrowding of towns (restaurants etc) and insufficient parking. Also, too many properties for summer/weekly rentals and not enough affordable housing for year round families.
Overcrowding of Public places, traffic,
Overcrowding of rental and hotel markets.
Overcrowding of roads and establishments
overcrowding of roads, lack of parking in town, overcrowding of national park and other sites
Overcrowding, climate change, ocean pollution
Overcrowding, deforestation to build rentals.
Over-crowding, environmental pollution, damage, and conservation, habitat deterioration, seasonality
Overcrowding, housing for seasonal employees, parking.
Overcrowding, negative effects on pedestrians, parking management
Overcrowding, noise, poor impact on scenery, pollution
overcrowding, only having tourist based shops in town

Appendix B – Verbatim Responses to Open-Ended Questions

Q6: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of land-based tourism?

overcrowding, overuse of resources, pollution - sound and air
Overcrowding, parking
overcrowding, parking, environmental issues
overcrowding, pollution, giving weight to residents' quality of life over tourism dollars.
Overcrowding, pollution, trash
overcrowding, too many cons and poor transif infrastructure
Overcrowding/traffic/parking/lack of affordable housing
overcrowding; roads/parking not built for 21st century
Overcrowding; traffic congestion, weekly rentals
Overcrowding-narrow streets with parkign on both sides (West St.)
Overload of traffic and tourists
Overpromoted, chasing carrying capacity, quantity over quality, expecting the park to absorb whatever the town brings.
Overstressing muncipal capabilities with growth is key concern. Changes that try to regulate; reduce numbers and impacts (while sometime are awkward and lumpy) are probably essential.
Overuse of space/wear and tear.
Ownership by big corporations has changed quality of living. Too many people have made this island feel like a foreign country that caters to tourists more than year-round residents
Paid parking a hindrance, not needed
Parking
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Appendix B – Verbatim Responses to Open-Ended Questions

Q6: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of land-based tourism?

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Appendix B – Verbatim Responses to Open-Ended Questions

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Parking
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parking
parking - different for shops and restaurants. * we need a system of ubers up and down cadillac - we could then get rid of the reservation system - I DON'T THINK RESERVATIONS WILL WORK WELL.
parking - lake large parking lots outside town and run shuttle buses into town.
Parking - need free resident parking/parking garage paid
Parking - not enough. Perhaps a parking garage or two would help.
parking & in-town traffic
parking (lack of); congestion downtown; tourism oriented businesses vs focused on year round residents; high prices of restaurants; lack of affordable housing because of expansion of short term rentals for tourists
parking (not enough); overall too many cars in season
parking ??? Town and overall congestion. Overall it is an economic benefit to our town though
Parking and arrangements for large buses are not adequate. Not enough taxis available.
Parking and congestion
Parking and congestion (car and foot).
Parking and cruise ship impact
Parking and growing opportunities for engagement
Parking and higher taxes for residents who live here year-round. How to help residents be able to park for free like they used to, so we don't feel like we're living in a large city.
Parking and infrastructure does not support the hoardes of people.
Parking and limited pedestrian walkways - terrible congestion! Tourists crossing the street where ever/whenever they want -- we've had close calls while driving downtown because of tourists doing dangerous things.
parking and mass transportation
parking and noise
parking and number of cars
Parking and overcroding, especially popular trails/trailheads

Appendix B – Verbatim Responses to Open-Ended Questions

Q6: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of land-based tourism?

Parking and pedestrian disregard for motorists as well as bikers weaving in and out of traffic. RVs downtown.
Parking and quality shops
Parking and seasonal employment
Parking and traffic
parking and traffic
parking and traffic
Parking and traffic
parking and traffic
parking and traffic
Parking and traffic at times seems to be a bigger issue
parking and traffic downtown
Parking and traffic management
Parking and traffic. Too Much traffic island wide and in bar harbor in summer. It's ridiculous.
parking and traffic. Establish bulk parking outside of the village
Parking availability
Parking availability and costs. Access to restaurants and businesses difficult.
parking availability; loss of year round housing to vacation rentals
Parking but that is being dealt with
Parking congestion, cars on the island
Parking during the high season is near impossible for residents and employees in town. Also, the large amount of weekly rentals for the land based tourists makes it very hard for local residents to find affordable and year round living.
Parking facilities
parking for all residents of MD not just BH. For us ??????? It's a hike from ????? To town center
parking for employees, available seating when not eating
Parking for everyone
parking for residents and employees
Parking for the big RVs and traffic downtown.
Parking for workers, available housing for year-round residents (Air B&B), a lot of housing is bought up for seasonal workers
Parking garage
Parking garage needs
parking housing
Parking in Acadia and in-town.
Parking in downtown

Appendix B – Verbatim Responses to Open-Ended Questions

Q6: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of land-based tourism?

Parking in downtown and traffic flow throughout the town and park
Parking in general. Whether its in-town, Acadia parking lots (Sand Beach), hike pull-over parking (Cadillac south ridge). Infrastructure in general (the bridge). We would expect these land-based tourists too visit the rest of the Island, not just compete for parking in front of Geddy's. It's difficult to offer a solution that wouldn't completely redesign the town as we know it. Plus, what would that look like on the off season?
Parking in the downtown of Bar Harbor
Parking in town
parking in town
parking in town and by trailheads to ANP
Parking in town, should have [illegible] parking for bus pickup
Parking is largest problem and foot traffic flow
Parking is the biggest issue. The town voted yet did not approve a start to that resolution by building a parking desk. Congestion is an issue, but an issue in all resort communities. It’s all about how we handle the situation! Cruise ships are an added benefit and bonus to the town. It allows taxes to be lower and the congestion is temporary. I feel most residents understand this
Parking is too limited. Need more island explorer buses, satellite parking, and shuttles.
Parking issues, crowding of restaurants and public spaces
Parking issues...sidewalk space and repairs...restrooms..air quality from ships emissions
Parking meters ar a challenge
parking meters are an eyesore. A parking facility would be a better solution
Parking presents a challenge-very difficult to find parking for local year-round residents. Seems that lots of parking spaces are blocked off, saved, congested with buses/saved for buses. And neighborhood areas/side streets (where we can park with a permit) are already used. It's confusing and challenging. It's difficult to do business in town, library, bank, food shopping, shore path for a walk, shopping at local businesses, etc.
parking problems. Too much traffic on the 3-4 main streets
parking remove meters
parking solutions
Parking space, failure to use designated crossing of streets.
Parking spaces for visitors from away and from other towns on MDI. Otherwise, land based tourist eat in our restaurants, book local tours, and buy items from our merchants. I feel they are worth some inconveniences.
Parking still seems to be an issue, though better with current plan. Preserving a desirable town for generations to enjoy while preserving a small town feel some desire. Uniting a town divided on the perception of tourism. Tourism enabled me to moved to this area and allowed the opportunity for me and my family to enjoy all it has to offer.
parking traffic

Appendix B – Verbatim Responses to Open-Ended Questions

Q6: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of land-based tourism?

parking traffic congestion
parking very narrow roads in and out of town
Parking which can be solved with a parking lot
Parking without meters
Parking! And overcrowed restaurants July, Aug, Sept.
Parking! Parking garage!
parking, access to the park for residents
Parking, air pollution, switching to electric vehicles, providing charging stations.
Parking, buses, vacation rentals
Parking, but its [illegible]
Parking, congestion for autos
parking, congestion in stores, on streets; residents should be prioritized
Parking, congestion on the Loop Road
Parking, congestion, pollution
parking, congestion, traffic
Parking, congestion, trash
Parking, congestion/overcrowding
Parking, crowd control
Parking, crowded in summer
Parking, crowded trails, and streets in town.
parking, crowding
parking, crowding, driving residents off island for shopping
Parking, crowds
Parking, downtown traffic congestion and resulting pollution.
Parking, drinking, proliferation of tourist shops selling tee shirts and nothing else
Parking, general infrastructure to accommodate the number of people
Parking, heavy foot traffic, location of ships drop off point, public transportation
Parking, high rents can be difficult for long term local based small businesses
parking, housing for seasonal employees
Parking, infrastructure
Parking, large buses
parking, lodging
Parking, maintaining covid precautions.
Parking, noise, pedestrian/cyclist safety
Parking, out of state investors buying properties to rent.

Appendix B – Verbatim Responses to Open-Ended Questions

Q6: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of land-based tourism?

parking, overall crowding, tour buses blocking roads
parking, overcrowded
Parking, over-crowded roads
Parking, overcrowded streets
parking, overcrowding
Parking, overcrowding
parking, overcrowding downtown
Parking, overcrowding downtown, lack of affordable housing as a result
parking, parking meters, tourist misconduct
Parking, parking, parking. Locals should not pay to park anywhere.
Parking, pedestrian, bicycles, stroller, dogs
parking, providing year round tourism support and opportunities
Parking, public (lack of) transportation, popularity
Parking, public transportation
Parking, road conditions, traffic, long waits at stores and restaurants, crowded attractions
Parking, road congestion
parking, road congestion and carbon emissions
Parking, size of bus for tours, speed, scooters, segways
parking, small sidewalks
Parking, the impact of airbnb and short term rentals on our housing crisis, not having locals-based businesses for things we need
Parking, too many cars in town, grocery store overwhelmed
Parking, too many people, can't use town services.
Parking, too many trinket and tee shirt shops, crowds
Parking, too many vehicles
parking, tourists in streets, congestion
parking, traffic congestion
Parking, traffic congestion
parking, traffic control and sidewalks need repair
Parking, traffic control, pollution, over-crowding, consumption of the natural environment.
parking, traffic control, use of sidewalks and crosswalks by everyone. Masks and social distancing
Parking, traffic flow, small police force and overall dated infrastructure being heavily taxed.
Parking, traffic in town
Parking, traffic, and congestion downtown.
parking, traffic, congestion, noise

Appendix B – Verbatim Responses to Open-Ended Questions

Q6: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of land-based tourism?

Parking, traffic, overcrowding common areas (grocery stores, etc.)
parking, traffic, pollution
Parking, traffic, speeding on Rt 3 from Hulls Cove into town
parking, t-shirt shops
parking, variety of businesses, few year round businesses and services, impacts on housing availability, congestion, housing costs, safety
Parking.
Parking.
Parking.
Parking.
Parking. Need more parking out of town with bussing into town and parts of park. Need to make it easy to get into town and spend time here.
Parking. Cars. Damaged trail resources. Bias towards business development and revenue generation to the exclusion of quality of life and resource protection issues.
Parking. Lack of affordable housing due to vacation rental stock increasing.
Parking. Lack of convenient public transportation.
parking. Overcrowded streets
Parking. Pressure of weekly rental on availability of year-round, affordable housing.
parking. Road. Traffic.
Parking. Set up a multi floor covered parking
Parking. Zoning laws that promote year round communities are lacking. All of BH is available to rent by the week inflating house prices.
Parking/overcrowding of ANP/out-of-state driving
parking/pandemic
Parking/Pedestrian traffic
Parking/traffic
Parking/traffic related issues; people buying properties to rent seasonally, which prices out the non wealthy from buying homes
Parking; Air pollution; Road damage
parking; housing availablility
Parking; Restroom facilities; Parking
parking; traffic and overcrowding; putting cap on # of hotel rooms
parking; traffic management
Parking-lack of workers to service demand of tourism due to lack of workers' housing.
Parking--need shuttles/bus from remote lots
Parking--pedestrian-only streets/districts

Appendix B – Verbatim Responses to Open-Ended Questions

Q6: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of land-based tourism?

Parking--will be better with more Island Explorer trips
parochial orientation in the presence of a national treasure
pay actual living wages to the service providers, which would trickle up and make housing more accessible to those of us who live and work in hancock cty. Charge the actual cost of visitors to compensate for their impact
Pedestrian and vehicular traffic
Pedestrian congestion of downtown shopping area, and bus congestion at the town pier.
People forget how important it is to be busy
People live here or move here for the quality of life! Land-based and cruise ship tourism needs to be lowered.
People moving, parking
People moving. Smaller "jitney" type vans that range the whole island--even in winter--would solve a lot of parking issues (post-Covid).
People that move here and want to close the bridge behind them
Personal agendas
Physical capacity of streets, sidewalks
Place taxpayers first - not the almighty dollars and friend
pollution
Pollution
Pollution and deterioration due to overcrowding
Pollution don’t need any more tourists
pollution due to excessive cars
Pollution traffic, overcrowding
Pollution, GHG emissions, congestion
pollution, overcrowded sidewalks
Pollution, parking
Pollution, strain on resources, rise in cost
pollution, traffic
Poor. They worry more about the cruise ship passengers while the majority of our visitors are land based travelers
Preserving the natural beauty and quiet of the island while managing the crowds and traffic. Also balancing the amount of business that is allowed - example is t shirt shops and trinket stores. At what point can we say Stop, no more while also keeping the tax base enough for public programs and preservation policies.
Private rentals are now blanketing the entire town which negatively impacts the year round community and puts home prices out of range for year round families.
Proliferation of Airbnb is a big problem

Appendix B – Verbatim Responses to Open-Ended Questions

Q6: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of land-based tourism?

Promote locally operated tours and eliminate coach bus tours and cruise ships
Promote more ship visitations
Protecting deer and other wildlife from becoming roadkill
Protecting the integrity of lifestyle for those who call BH home. It's great to earn from tourism, but no one needs the resentment it seems to foster toward those who are visiting.
Provide more free and easily accessible shuttle bus service for people to get around the island
Providing affordable housing for year-round residents
providing more remote parking w/ shuttles to downtown
Public Parking
public transport, lack of
Public transportation
Public transportation & parking.
Public transportation is a very obvious issue, as is parking.
quality of ???? Options - access to park. Parking/roads < dining options - workers to support the system and thereby housing for the same
QUALITY OF LIFE. The Town of Bar Harbor has been taken from its residents with the influx of land based tourism.
Quality v quantity
Quantity and quality of the tourists & their mode of arrival
Quantity of people and vehicles.
Quantity of people visiting. I grew up here used to tourism, but the number of people has steadily increased.
Raising living cost
Read congestion; lack of parking (no garage)
Realizing the island has a finite capacity that cannot support more and more (in fact, it is already over capacity)
Really? One line? Traffic: roads cannot handle the volume structure and also geographic parameters. Parking: where do you park all of these vehicles, including RVs? Wait times for restaurants are way too long. Employees--not enough of them to work much less fill the season--where do they live? Park?
Recognizing that Bar Harbor is physically a very small town with a very large reputation globally as a great destination with limited resources to manage large numbers of people at a time.
Reduce autos of non-residents in town in high season, perhaps use of shuttle buses into Bar Harbor.
Reducing car and bus congestion downtown
Reducing number of automobiles, increasing public and shared transportation
Reducing the amount of tourism.
reducing vehicles and parking issues
reduction of car/bus traffic at peak times. Making downtown friendly for residents

Appendix B – Verbatim Responses to Open-Ended Questions

Q6: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of land-based tourism?

Regulate how many ships can come in one day. Regulate the days they can visit...Monday/Tuesday/Weds Those are what one would imagine are slow sales days for restaurants/gifts
remove parking meters
restrict cars/people, limit new hotels
return of the shuttle buses to reduce vehicle traffic
Road congestion, no parking except paid for residents, off areas for local permits especially elderly
Roads, sidewalks, safe bicycle riding
Safe and adequate traffic coordination on "cruise ship days"
Safely managing all the automobile traffic on narrow roads filled with pedestrians and bicyclists. I believe part of in-town should be pedestrian only.
Safety driving through Main St. with bus 45' and fire engine on Main St.
saturation too many in summer
Scarcity of affordable year-round housing; parking and traffic
Seasonal influx of cars and people. Crowding.
seems like it is hard for people to find a place to live
Severe overcrowding in the streets pollution to waterways.
Sheer number of people
sheer number of recreational vehicles (campers, SUVs)-noise, pollution, lack of parking for ordinary vehicles
Short season-very little impact 9-10 months of the year. It is busy only in July-August.
short term parking and overcrowding of restaurants
Short term vacation rentals ruining residential neighborhoods, creating winter ghost towns, decreasing property affordability due to property values based on rental income, using too much parking (e.g. 5 bedroom vacation rental parking 5 vehicles on the street), no year round housing available for employees to live locally leading to employers purchasing more property to then "import" seasonal foreign labor and leave the housing empty in the winter...etc.
Side Walk Maintenance - Run Down/ Limit number of people at port daily with cruise ships - They take over the town and don't pay to stay
size (small) of downtown accommodating visitors
slow it down.
So many cars and not enough places for them to park.
So many vehicles in town; affects parking here and in the park
Space
Space! Key factors: parking, transportation (getting around parked tourists), schedule of public tranportation/its limits -- though routes seem abundant they have to be much more-so to be generically convenient,

Appendix B – Verbatim Responses to Open-Ended Questions

Q6: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of land-based tourism?

Space, management of people and vehicles,
space-RV parking spots, regular parking, road safety for pedestrians and bikers.
spreading of virus and tourists take over town negatively
Staging area for busses and other transport.
Stopping the needs of vehicles overwhelming the needs of pedestrians.
Street overcrowding
street parking / parking lots
substain ability
Sufficient cruise ship parking in BH; housing for summer workers in hotels, restaurants, etc.; impact on year-round rental property
sufficient facilities for promoted year-round tourism; congestion; increased cost of living
Summer overcrowding
summer overcrowding
Sustain affordable infrastructure
Taking over year-round rental industry
tax payers paying for all infrastructure
That there is too much focus and weight on the cruise ship industry even though their financial impact in minimal.
The absence of any parking structures or mass surface lots poorly supports the substantial volume of traffic generated by land-based tourism
The attitude of residents who want to look a gift horse in the mouth.
The biggest challenge is to curb greed.
The biggest problem for the Town regarding land-based tourism is the disconnect between the Park Service and the Town. ANP acts unilaterally on major policy decision and disregards the impacts of those decisions on the Town. The latest transportation "plan" is a good example. They have made wholesale changes to the way access will be allowed within the park with no meaningful consideration of how it would affect the town or local businesses. ANP needs to understand that their success depends upon a cooperative existence with local communities. As it is now, ANP only seeks "input" from local communities when they want to rope those communities into shouldiering a specific burden for which they do not have funding, or as much funding as they want. The Trenton "Welcome Center" has been nothing short of a disaster. A huge waste of funds, tax revenue and real estate. This, in spite of the fact that Bar Harbor as a community opposed the project and worked hard to find a solution on the island. Part of the problem is the monolithic nature of a Federal entity and part of it is the sheer arrogance of key players who work for ANP. John Kelly is at the top of that list.
The bus and taxi service transportation are very lacking during the high season and during pandemic times for obvious reasons
The buses completely take over the pier and corner of Main and West for months, which make it feel almost inaccessible to taxpayers.

Appendix B – Verbatim Responses to Open-Ended Questions

Q6: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of land-based tourism?

The buses plugging up West St.
The buses that clog the streets and take up the town.
The challenges are monumental. At what point do you draw the line between the impact of tourism dollars and the detrimental impact on the community and the environment both on land and sea. I have witnessed in other ports where the desire to increase Business for the almighty dollar has destroyed the community.
The challenges are too many people and vehicles on a small-ish island. The cruise ships bring people and too a certain extent, they also bring more buses however, with them gone, I'm not sure that solves the problem as a whole (Too many vehicles and people.)
The city council bowing to a few loud voices of "not in my back yard" The fact the opinions of the townies is actually from relocators.
The constant focus on growing the tourism-based economy is eroding the quality of the year-round experience.
The destruction of the natural resources in and around the town as well as the loss of year round ability to make a living on the Island.
the ease of vacation rentals/increase of large hotels
The environmental degradation and overuse caused by cruise ships in the bay will destroy what people come to see. The economic value of tourism needs to be kept in balance with the need to protect this unique, amazing, one of a kind natural habitat/ landscape.
The huge influx of people, cars, buses.
the huge number of people
The inability of most councilors to understand the value of quality high net profits that end up multiplying through the town from weekly rentals. Quality over quantity
The increase in traffic is changing causing a loss of charm and relaxation that I used to enjoy on our trips to the harbor area. The harbor has become too crowded for docking small boats
The Island is only so big
The large hotel owners should be required to house their employees on the site of their lodging facilities. They have bought up too many homes in the downtown area- taking away housing from year-round residents.
The locals can't afford to live here soon.
The management of the total number of people. This is an island with a finite capacity. The businesses seem to drive government into thinking it is a infinite capacity. This has caused a decrease in quality of life, destroying a natural resource and making it impossible to sustain a year round living.
The negative feelings of a number of residents.
The number of tourists is increasing beyond the capacity of the town's infrastructure (parking, sewage, getting on and off the island.) It's hard for businesses to get staff, especially since the shoulder seasons are getting busier and college students aren't available. Weekends in October have been about as busy as August the last few years.
The numbers of tourists.

Appendix B – Verbatim Responses to Open-Ended Questions

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The park should limit attendance due to overuse overcrowding ecological impact. The town just wants tourism dollars.
The people that do not count on its income.
The people that want to close the bridge now that they moved here and "discovered" our town.
The principal challenge is that increasing tourist traffic in town detracts from the qualities that make Bar Harbor attractive in the first place. For example, crowding of streets and establishments diminishes the small town appeal that has drawn tourists here for generations.
The principal challenge is the lack of housing to operate enough businesses to accommodate the summer seasonal traffic. Take a walk along Main Street and you'll see an extraordinary amount of help wanted signs. Take a walk through the neighborhoods and all houses are empty during the week, but light up as soon as the weekend approaches. There is a disproportionate amount of lodging, in the form of weekly rentals, compared to housing. How can land based tourism or any tourism in this area really take off and grow if there is a shortage of employees, and a shortage of housing available to new businesses? It's undeniable that land based tourism, presents a huge challenge to Bar Harbor, and it's tittering on having a huge negative impact if it isn't addressed.
The principal challenges relate to inadequate/insufficient parking and some overcrowding. The town deserves credit for its new signage and its participation in the re-do of Rte. 3. Congestion at the town pier and Agamont Park will be addressed in comments regarding cruise ships.
The principle challenge is to put some meaningful limits on the number of tourists visiting the island. Overcrowding in ANP has reached the point of ridiculousness. Many of my clients complain about overcrowding in the park and of the difficulty in enjoying the many things the park has to offer due to too many visitors! I've had people tell me they arrive at a trailhead or other visitor spot only to find no place to park. Many then drive until they find parking only to discover overcrowding on the trail or at the observation point totally ruins their experience. Others complain that the much touted Explorer Bus system is of limited usefulness as bus after bus passes them by due to being full. One lady last summer told me that she waited more than an hour before a bus finall picked her up!
The property value has risen to high for working class to live here, and there is a serious help shortage looming.
The roads and sidewalks are the challenges.
The roads are narrow. There is limited parking
The scale of the Island and environmental impact should come first. Overcrowding of Bar Harbor and Acadia National Park causes the detriment of all one values and makes this place unique
The seasonal economy
The shear number of visitors every year overly taxes our natural resources.
The sidewalks are too narrow! Encourage people to park on side streets!
The Town has mistakenly operated off the assumption that more tourists should be the goal, creating a notable impact on the quality of life of residents over the last two decades.
The Town seems to blame everything on Cruise Ships and Vacation Rentals
The town, in the summer of a normal season, is so jammed with cars & buses, it is a victim of its success as a go-to spot for tourism. It is ironic that virtually none of the souvenirs purchased are

Appendix B – Verbatim Responses to Open-Ended Questions

Q6: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of land-based tourism?

made locally or even in Maine. Parking is a huge problem so I mostly visit by boat in summer, docking space is often unavailable. It is also ironic that the wonderful experience of seeing the mountains laying on the edge of the sea can really only be appreciated from the water.
The Town's failure to limit vacation rentals and air B&Bs is causing an irretrievable loss of homes for year round residents. Hotels, motels, inns and traditional Bed and Breakfast are good. Vacation rentals for families who quality for homestead exemption were also good for the community.
the traffic from cars and people
The transpanted elitists--too little land for traffic
The volume has to be managed professionally
There appears to be a lack of planning infrastructure to manage the volume of land-based tourism. We live on an island with limited space.
There are to many large charter buses doing tours and clogging the streets and impacting traffic. It would much better and a far better experiance to encourage smaller tour operators to give more personalized tours , which would enhance the local economy as well as relieve the congestion on the streets, which visitors both by land and by cruise ship find so frustrating during the season.
There are too many cruise ships. They are loud and they don't fit in here. People come to Bar Harbor and Acadia because of the natural beauty. Cruise ships are giant floating hotels- and they don't belong here.
There are too many people coming, they aren't making any more land.
There are too many people for a small place
There are too many vehicles. Limit the number that can cross the bridge to MDI/Bar Harbor. Congestion is negative for year-round residents.
There are too many weekly rentals and lodging establishments as compared to year round residents
There are way too many people coming here. It's a small island and no where for them to go.
There is no management that I can see.
There is no regulation to how many vehicles enter the island. The needs of tourism are placed above the needs of residents
there is nothing they can do
There need to be limits! Limit the size and number of cruise ships that can come in to town. And, the number of tour buses.
There needs to be a better transit system.
There no reason to draw more visitors when the town is breaking at the seams.
There's not enough space for locals!
they are the goose who lays the golden egg
They do not think about the people that live here.
They keep blaming Cruise Ships for the people problem
This is a very 'high class problem' we are glad to see. We were both raised in towns that struggled because of real lack of tourism. We love seeing the town thrive and sharing it!

Appendix B – Verbatim Responses to Open-Ended Questions

Q6: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of land-based tourism?

this year health safety because of the pandemic
Too any buses and cars in town
Too crowded
too crowded
Too crowded
Too crowded June through Sept.
Too crowded. People that are living here have no space.
too dependent on more is better (it's not)
too many ????
too many at once in a small space
Too many beds/parking
too many bus tours, dangerous and overcrowded
Too many buses parked around pier to load cruise ship passengers.
Too many cars
too many cars , not enough housing for locals
Too many cars and not enough parking. Not enough public transportation. No parking garage to help get cars off the streets.
Too many cars around town and on the Island.
Too many cars for the small amount of parking. Bicycling on streets is difficult.
Too many cars in the National Park. Too many people downtown. Cruises only add to the congestion.
too many cars in town leading to poor traffic flow
Too many cars in town--NEED close out of town parking
Too many cars on the island in the summer months
Too many cars, greenhouse gas emissions
Too many cars, lack of parking for residents in summer.
Too many cars, moving and parked
Too many cars, not enough off street parking. We need parking garages.
Too many cars, not enough space. Property taxes too high with no benefits to out of town resdients. Can't enjoy my own town in the summer. Traffic issues.
Too many cars, people, no place to park for locals at work.
too many cars, too many tourists
Too many cars.
Too many cars. Bring back the cog railroad up Cadillac Mt. and close it to cars and buses. People could use electric bikes if they're feeble.
Too many cars. Parking program helped.

Appendix B – Verbatim Responses to Open-Ended Questions

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Too many cars. People should be making reservations not just for Cadillac and Ocean Drive, but for entrance on to MDI as a whole.
too many cars. The bussing is excellent but underpromoted/utilized.
Too many hotels (at both of our former nursing homes) B&B's and especially Air Bnb and weekly housing rentals. Loss of year round housing for rentals and seasonal employees.
Too many in too short of a time
Too many parking meters
Too many pedestrians! Too many cars and buses!
Too many people
Too many people
Too many people
Too many people and cans
Too many people and locals can't get around.
Too many people and traffic for such a small town. Over-use of the facilities in summer. Few opportunities for year-round work and health insurance.
too many people at certain times--want to spread them out
Too many people clogging up the roads (traffic), making access to places in Acadia NP more difficult, and littering.
too many people come here and we don't have a road infrastructure to deal with them
Too many people for the services available; especially the grocery store inability to walk in summer, prioritizing tourists over residents' needs.
Too many people for the town to handle in the volume we have grown to, parking is still an issue, affordable housing for shops/businesses to have help to serve those tourists.
Too many people in a place with not enough space
Too many people in a small town. You invite them and pack them in like sardines. Not enjoyable for anyone. It is ridiculous!!! Covid is a concern and there will be other diseases. I don't think I should have to pay taxes for 3-4-5 months out of the year as I can't utilize the town at all.
too many people in cars, too much tourist development, not enough housing for people who live and work here
Too many people in town at once.
Too many people leave [illegible] overcrowded.
Too many people makes a bad time for everyone
Too many people visit during the warmer months.
Too many people! We can't even get anywhere near Bar Harbor in the summer.
too many people, cars, no manners
Too many people, no parking, loss of howmetown feel in tourist season.
too many people, over-marketed, overdoing it

Appendix B – Verbatim Responses to Open-Ended Questions

Q6: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of land-based tourism?

too many people, too many cars, no reward for taxpayers
too many people, too many lodging establishments taking over neighborhoods, too much traffic, too many buses.
too many people.
too many people. seasonal rentals take away housing
Too many people/vehicles/tourists during a very short time period/months
Too many people; too many accommodations
Too many short term rentals
Too many short term tourists arriving on buses or driving just for a day.
Too many special interests at play and LUZO is non-resident friendly
Too many to list
Too many tour buses
Too many tour buses allowed in downtown area
too many touris and too much catering to the tourist
Too many tourists
Too many tourists and cars
Too many tourists for size of park, capacity needs to be regulated
Too many tourists for this small area
Too many tourists on one little island.
Too many tourists, and parking
too many vacation rentals
too many vehicles
too many vehicles
Too many vehicles and people, impossible to commute, purchase essentials during tourist season.
Too many vehicles on the road making it hard to function in the summer months. Poorly maintained recreational areas such as the tennis courts and Glen Mary pool for ice skating in the winter months.
Too many vehicles, conversion of housing to short-term rentals.
Too many vehicles, too little parking, negative impact for year round residents who are forced to pay parking, etc.
Too many vehicles, too many people
Too many vehicles. Too much traffic. Too much noise. This area has finite resources and is a finite resource. Restricting the number of island visitors to a sustainable level is very important. Just go downtown during vacation season and the roads are jam packed with pollution traffic and noise.
Too many visitors and vehicles and not enough space or parking.
too many visitors for a town of this size.

Appendix B – Verbatim Responses to Open-Ended Questions

Q6: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of land-based tourism?

Too many visitors so that traffic and parking issues reduce quality of life, there should be no more hotels or other [illegible] approved for occupancy.
Too many visitors, too many places for them to stay. Not enough places for workers to live. Stop the weekly rentals. No new lodging establishments.
Too many weekly rentals/not enough employee housing
Too many, stop advertising.
Too many. We are a town, not a business that exists for tourists. The usual complaints like traffic and weekly rentals, but just oo many people.
Too much automobile and pedestrian traffic
too much congestion for a small town too many large motor coaches (Cyr buses and other tour buses) traffic
too much emphasis on tourism and not enough on year-round businesses. Limited year-round housing; congestion of vehicles. Difficult to run errands; stores crowded. Expensive to live here.
Too much in traffic in summer in town
Too much priority given to tourism, decline in quality of life to year-rounders when season begins.
Too much relance on cars; need more bike/walk/transit
Too much sometimes. I have stopped going to town for shopping. Too much traffic on roads into town. New routes are helping ease congestion.
too much traffic
Too much traffic
too much traffic
Too much traffic
Too much traffic and not enough parking
Too much traffic in summer
Too much traffic in town/people crossing everywhere
Too much traffic on residential roads and smaller roads which access ANP. Poor quality of roads. Inappropriate parking to access the park when it is closed.
too much traffic, lack of parking at Hannafords & library
too much traffic, too little parking
Too much, too many idling buses, cars, etc. Town too small and is usually overwhelmed.
total number of visitors overwhelming
Tough to enforce all aspects effectively
Tour bus location and parking
Tour buses dominating the downtown area near the pier and Agamont Park where there is very little room to maneuver.
Tour buses should not be permitted downtown; Access to water by locals or day visitors, as in loading/unloading kayaks, canoes

Appendix B – Verbatim Responses to Open-Ended Questions

Q6: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of land-based tourism?

Tourists exceeding capacity of town space. Humans--too many. Hotels--not enough. Access--limited everywhere.
Town congestion (sidewalks, restaurants), traffic, crowded hiking in Acadia
Town congestion, traffic management, noises at night
Town government trying to over-regulate.
Town has reached the tipping point for cars, traffic, parking, sidewalks, etc., due to proliferation of Airbnbs, Ubers, etc.
Town is crowded in the summer. Many stores are seasonal and don't server the year round community. Cost and availability of housing are high and limited respectively.
Town is too politically dominated by interests of hoteliers and to a lesser extent business owners in general to come up with & execute actual innovative, comprehensive strategies for managing existing tourist numbers, including solutions on transportation and pedestrian management (e.g. closing streets) or issues like the steady decrease in business diversification downtown. Due both to fundamental layout and lack of infrastructure improvements, town is unprepared for handling existing tourist numbers much less annual increases, especially given huge proportion of tourists it receives vs. the rest of the island
Town is way too congested, traffic and people
Town needs to protect its image against overpopulation during tourist season.
Town was not built for big buses or to accommodate thousands of people from cruise ships. Makes it unpleasant for residents to come into town.
traffic
Traffic
traffic
Traffic
traffic
traffic
traffic
Traffic
traffic
traffic
traffic
Traffic
traffic
traffic
traffic
Traffic
traffic

Appendix B – Verbatim Responses to Open-Ended Questions

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traffic
Traffic
Traffic
traffic
Traffic
Traffic
Traffic
Traffic
Traffic
Traffic
traffic - lack of off-island parking and mass transportation - bus traffic downtown / harbor
Traffic - need more island explorer buses
Traffic - parking
traffic - parking - environment
traffic (congestion on roads and limited parking)
Traffic (duh), parking, balancing life quality with revenue
Traffic and affordable housing
traffic and congestion
traffic and hooliganism
Traffic and number of people
Traffic and overcrowding threaten to overshadow the beauty of the park and the island.
traffic and parking
traffic and parking
traffic and parking
traffic and parking
traffic and parking
Traffic and parking
traffic and parking
Traffic and parking
Traffic and parking
Traffic and parking
Traffic and parking are a major issue during the tourism season. All the cars make it difficult for locals to get to and from work and all the cars detract from the beauty of the town and park
Traffic and parking are the biggest issues. Downtown renters who don't have parking with their housing really get short-changed.

Appendix B – Verbatim Responses to Open-Ended Questions

Q6: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of land-based tourism?

Traffic and parking are the overwhelming problems.
traffic and parking car congestion, overcrowding
Traffic and parking during summer months. Air pollution due to excessive vehicular traffic i including landing crafts from cruise boats in harbor area.
Traffic and parking during tourist season.
Traffic and parking in town.
Traffic and parking issuse
Traffic and parking management
traffic and parking problems
traffic and parking, obeying traffic laws
Traffic and parking, retail businesses catering to items desired by tourists like t-shirts.
Traffic and parking.
Traffic and parking. I stay out of downtown during tourist season.
Traffic and pedestrian issues
traffic congestion
Traffic congestion
traffic congestion
Traffic congestion Many of the hotels/motels are overpriced Park traffic the town lacks certain types of stores, thus adding to traffic to and from Ellsworth -- for example, the technology store (was it Arnold's) where you could purchase items for your computer, audio-visual, etc. / There is also a need for access on the weekends to services needed to operate a business -- for example, First Express closes early on Saturdays, and is not open on Sundays. Getting back to the traffic issue in town -- I'm wondering if the town could build an UNDERGROUND parking lot (I have no idea if that is technically even possible) --- or ... even a parking lot on Main Street (in the direction of the hospital -- inset from the street), and architecturally creative
Traffic congestion #1
Traffic congestion and parking; seasonal employee housing
Traffic congestion downtown, parking rates for property owners is high, parking difficult overall
Traffic congestion on Main St
Traffic congestion on the major roads throughout the island and the concentration of people on the sidewalks in the Village of Bar Harbor.
traffic congestion, both vehicle and foot
Traffic congestion, not enough parking, housing for summer workers, housing for all year-round residents
traffic congestion, overcrowding
Traffic congestion, parking
traffic congestion, parking

Appendix B – Verbatim Responses to Open-Ended Questions

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Traffic congestion, parking, as Bar Harbor builds "up" and without providing parking spaces in and around buildings, this will become a problem. One possible future work-around is a smart vehicle garage/charging center where an autonomous vehicle could go while the owner/renter sleeps, hikes or shops.
Traffic congestion, parking, impact on seasonal and year round rental opportunities for workforce due to rental properties solely being used for weekly rentals.
Traffic congestion, roadways, and parking
traffic congestion, sidewalks aren't big enough, need more bike lanes/wide road shoulders
Traffic congestion, unsafe walking with so many buses and vehicles. We invite toursits to come and don't give them a place to park! We lose our small-town feeling when we become overrun with cars and buses. Dangerous for bikes.
traffic congestion, year-round prices increase in the summer
traffic congestion/parking
traffic congestion/pollution/ people congestion in towns and potential deterioration of trails in area
traffic congestion; parking
Traffic control and parking, shopping access when inundated by millions
traffic control, congestion, safety, accessibility to pier and center of town
traffic control, parking
Traffic control. Provide convenient free parking for seasonal and year round residents.
Traffic flow
traffic flow
Traffic flow and management (spreading people out) Seasonality (high density in summer v. low density in winter)
Traffic flow and parking
traffic flow and parking (adequate amount)
Traffic flow management
Traffic flow.
Traffic flow. Ability to attract enough work force to service visitors and residents.
traffic from cars. Parking both in town & in the park.
Traffic in ANP
Traffic in Bar Harbor and the park. And related, all those cars lead to parking issues.
traffic in town and in the park
Traffic in town should be one way.
traffic is the major problem
Traffic issues
Traffic issues during peak season.

Appendix B – Verbatim Responses to Open-Ended Questions

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traffic issues, parking, having to make [illegible] for Cadillac Mt.
Traffic management
Traffic management
traffic management, parking
Traffic Management. Congestion in downtown area.
Traffic management. Need public transport that works and off-island parking.
traffic management: build parking garage on town land in the back yard (behind blgs on main and west). A little pkg ferry terminal site with water taxi to downtown.
Traffic mostly
Traffic on island
Traffic patterns parking in Bar Harbor during the summer is difficult.
Traffic pollution and congestion and noise.
traffic problems
traffic vehicle
traffic volume
traffic!
Traffic!!
traffic,
traffic, congestion car and bus
traffic, congestion in town and the park
Traffic, congestion, environmental impact - outweighed by positives
Traffic, congestion, pollution
traffic, crowding of streets, grocery store and park
Traffic, crowds, housing
Traffic, disregard for environment
traffic, emissions, crowded, parking
Traffic, environment, infrastructure
Traffic, intensity of use of the surrounding natural resources, impacts from spike in population during high season
Traffic, lack of parking
Traffic, overcrowding
Traffic, overcrowding, lack of year round housing
Traffic, parking
Traffic, parking
Traffic, parking

Appendix B – Verbatim Responses to Open-Ended Questions

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traffic, parking
Traffic, parking
traffic, parking
traffic, parking
Traffic, parking
traffic, parking
traffic, parking
Traffic, parking
traffic, parking
traffic, parking downtown, crowds downtown and in park
Traffic, parking issues
Traffic, parking, and seasonality of business
Traffic, parking, both in and out of Acadia; access, environmental impact
traffic, parking, congestion downtown
traffic, parking, control of number of visitors at a time
Traffic, Parking, just too many people all at the same time who want to see Acadia, etc...
traffic, parking, overcrowded!
traffic, parking, pedestrian traffic
Traffic, parking, pollution
traffic, parking, population
traffic, parking, too many people, too busy, pollution, trash
Traffic, parking, travelers being cognizant that there are people who live here FT so noise level after 10pm, garbage on roads and front lawns
Traffic, Parking. The constantly blinking parking meters are an eye sore
Traffic, parking-I avoid coming into BH during the summer.
Traffic, pedestrian congestion in Town, unsafe walking downtown, parking spaces too close to intersections, sight at intersections are unsafe, street not bicycle friendly, new national park access plans are not considerate of working residents
Traffic, pedestrians hwo don't know how to stop; look both ways before crossing street
traffic, town too commercial (Seasonal), cheap imports
Traffic. Crowding.
Traffic. Lack of ease in both shopping and eating when I visit Bar Harbor
traffic. We had a traffic light in the 1950s
Traffic/car congestion and large bus tours instead need for robust public transportation around MDI, preferably non-polluting electric vehicles, but far superior for town than cruise ships.
Traffic/parking

Appendix B – Verbatim Responses to Open-Ended Questions

Q6: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of land-based tourism?

traffic/parking
Traffic/parking
traffic/pedestrian control
traffic; parking; litter; lack of affordable year-round housing
traffic--both vehicles and pedestrians/large vehicles (busses, trollies on narrow streets/too few traffic lights which makes for dangerous intersections and difficulty turning
traffic--too many vehicles in the summer
traffic-walking and driving-crowds, parking, rowdy parties
Transportation - need to get more cars off the road
Transportation, overcrowded
Understanding of the economics, including the taxes charged to local residents.
Vacation rentals
vacation rentals
Vacation rentals are pushing year round residents out of the town, there seems to be no authority enforcing any vacation rental regulations. The infrastructure in this town is designed for what appears to be 1/5th of the actual number of vacationers. May as well make walking only areas instead of feeling like we are driving through a mine field every day going to work, people walking in the middle of the road suddenly and taking photos from the middle of the street.
Vacation rentals used to accommodate land-based tourists are eroding our affordable housing and workforce, while also contributing to a higher number of tourists each year. You can't build a lodging business in a residential neighborhood but you allow hundreds of houses to be run as transient accommodations. You also take a blind to all of the illegal rentals that rent for less than required minimum number of nights.
vacation rentals versus year-round affordable housing and vehicular traffic
Vacation Rentals were not regulated from the start. Now there is to much pressure on to little supply
Vehicle and crowd management; housing costs
Vehicle congestion on the island
Vehicle congestion, parking, impacts on available housing (i.e., houses being used as seasonal hotels)
Vehicle traffic congestion, pedestrian foot traffic congestion, and crowds detract from the positive experience of both locals and visitors.
Vehicle traffic in-town is crazy! Accessing basic needs-medical, pharmacy, grocery, banking, etc. is deeply stressful due to over-inundation. Environmental impacts are very concerning.
Vehicle traffic on Mt. Desert St., Main St., Cottage St.
Vehicles - parking/traffic, etc.
Vehicles. It would be good to have more public transportation.
Very crowded during tourist season
Volume

Appendix B – Verbatim Responses to Open-Ended Questions

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volume of tourism, traffic, inconvenience for locals
Volume of visitors continuing to increase places stress on the island.
VRBO, air BNB policies and housing
Way too many people driving on island--rental of private homes.
way too many tourists at once
We don't go to town 6/1 to 10/31; overcrowded, no parking, traffic jams. 3/4 of island is an Airbnb
we don't have enough parking or adequate roads for the volume of traffic. The town is overwhelmed
we don't provide adequate parking or alternative transportation to move them from place to place
We have created a monster by allowing unregulated growth on our small piece of paradise and in doing so we have sacrificed the viability of our year round community. Big hotels, a run-away and largely unchecked rental market, inadequate parking , a far too zealous Chamber of Commerce ... all have contributed to the overcrowding and commercialization that has so negatively impacted our area in the last decades. We met, but did not acknowledge that we met our tipping point years ago; bigger is not always better, more is often less. The largest challenge this community faces is to confront and answer this question: Does Bar Harbor want to work to ensure that it survives as a year round community of residents who provide essential services to the town, who can afford to live here, bring up their children here, retire here? And if so, what are we going to do about it? We need to work to make this happen.
We have exceeded the carrying capcity of MDI.
We have no housing for our workers. Tourists are overpopulating our small space.
we keep blaming Cruise ships
We lack infrastrucutre (parking/roads/lodging)
We manage people and traffic very poorly, Our streets and sidewalks were designed for horse and buggies and the traffic we got in the 1800's, The issue of congestion has less to do with the amount of people, than the fact that we have poor infrastructure to handle the people, Redoing Cottage Street and Main Street per the Cottage/Main St Streetscape designs from LA-RK studios would go a long way towards solving the problem of land based tourist congestion as well as sea based.
we need a better transportation model - too many cars here but there is really no other way for families to reasonably visit
We need more public transportation and less cars, buses etc.
We need the streetscapes completely overhauled.
We need to be aware that this little island can only fit a certain number of people at one time. At this time, land based tourism is not being “managed,” it is being encouraged to grow by the various regional chambers of commerce. This is a problem, we can’t keep offering more and more space and resources we don’t have.
Weekly rentals, overcrowding and traffic congestion
weekly rentals, parking

Appendix B – Verbatim Responses to Open-Ended Questions

Q6: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of land-based tourism?

We're too accommodating. Island explorers should move to and ANP instead of village green and we need a pier for cruise ships and a peroper place for the tour buses to pickup cruise ship passengers and it shoul dnot be at the expense of the town.
When cruise ships are in port, particularly in September and October, there are too many people in town. There is a flood of people and we avoid going to Bar Harbor “in season”.
where to land boats - bar harbor should collect funds/person
Without land-based tourism, there is no Bar Harbor
Workforce/housing/congestion
year round residents resenting it
yes
you have ruined a nice town with too many tourists. Attracts too many people, as no local housing. So no year round community
You need to make day tourists use the bus terminal.
you simply can't control it, you can't close the bridge, you can't prevent a hotel from building, you can try to regulate vacation rentals but you'll get sued again and probably lose
zero parking in zone for year round residents; overcrowding - too many available beds

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

-- Tourism is the mainstay of MDI's economy, but cruise ships bring in the wrong type of tourists -- too transient (i.e., short term in and out) to have significant enough commercial impact to mitigate the many downsides to the community. -- The vast increase in the size of the ships (and # of passengers) and the number of ships per season has led to throngs of passengers packing the town leads many residents and seasonal not to want to come to town at all. The average $ amount spent per passenger is not enough to compensate for the great decrease in the quality of community life. -- Environmental/Ecological Impact -- Inability to effectively monitor and limit ship discharges and fuel residue, which have a large impact of the marine ecosystem including aquatic animals. --
#s of cruise ships, # of passengers
(1) Control of number and size of ships per day (2) Number and size of tour buses used for cruise passengers
* not enough ubers waiting to take tourists around for various hikes, sight-seeing, etc. we need them at the docks.
*Traffic congestion at pier and on West Street, as well as other areas of town. The buses take up lots parking spaces that could be available for regular parking. *Parking issues-not enough parking spaces available *Access to pier, local parks, local businesses are challenging *Village character *Neighborhoods *Viewing over the harbor and to the islands *Noise pollution
????? To cut back
[illegible] to high volume, crowding
1 or 2 a week, the novelty of these has worn off. A smaller number of them.
1) Better control of main harbor area 2) need for another "docing" place w/shuttle to town
1. Air pollution - the smell of the ships' exhaust pollutes Shore Path walks. 2. They are an eyesore, spoiling the viewscape of the Shore. The ships' announcements and music are loud and spoil the natural sounds of the environment we cherish. In spite of the "reports" on water pollution, the shoreline water was the clearest ever seen. For the first time, swimming was possible.
1. amount of people clogging the streets in relation to amount of money spent a local merchants. Most residents avoid town when cruise ships are in. 2. Increase traffic due to tours Particularly Cadillac Mountain 3. the visual view of the monstrous ships that anchor in the Bay 4. is it good environmentally for those big ships to anchor in the bay? is it harming the the bay floor and what about discharges from fuel. is that doing damage? there were once a lot of mussels off the shore and they have all disappeared along Eden street. I wondered what happened. could this be the cause? be a summer resident. Now I avoid town when the cruise ships are in. they also cause a lot of road traffic with tours. BH was a more pleasant place before the cruise ships. Do we have to have more than one each day?????
1. Risks of overwhelming medical emergencies 2. Excessive crowding of streets and park 3. Huge quality of life impact on residents and businesses but little benefit to most retailers, other businesses, and taxpayers. 4. High risk but low reward except to a few tourist shops
1. When the cruise ships are running they create a large pulse of very short term visitors who in turn put a large demand and impact on the town ....while creating two very different opinions on whether or not this influx of visitors is worth the negative impact they create as crowds flooding the streets, waterfont and harbor. 1. Determining how many cruise ship visitors are too many...both in a day and

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

in a season 2.where to anchor the boats....keep them out of the Bay please because no one in the Bay wants them and ever did. 3.balancing the believe that businesses need the cruise ship visitors to thrive vs getting along without the cruise ship visitors. It's not true to say that some of the businesses have a right to make their money off of the cruise ships, not if the greater good (imho) is to preserve a higher quality of life that will exist without the cruise ships
3 large ships in one day is too many. Otherwise okay with them.
A belief that cruise ship tourism is essential to the economy of the town at the scale it currently exists. A narrowness of vision of what the economy of the town could be if cruise ship tourism was not so heavily prioritized. Cruise ship tourism and the businesses that exist to cater to cruise ship tourism are given outsized sway over the machinations of this town. The biggest challenge the town of Bar Harbor faces with managing cruise ship tourism is managing it as one aspect of this community, with all its implications throughout that community and not a stand alone idea to be catered to at all costs.
A constant influx of people who crowd the streets, parks, and restaurants
a lot fo congestion at the harbor i.e. people
A single bus versus many cars driving on park loop and creating more roadkill
A small, highly vocal set of business owners promote the cruise ship industry to the detriment of the rest of the community; also, they're huge polluters.
A town council that takes the business community for granted and treats the local merchants with hostility and disdain.
A very large number of people flooding the streets but not spending much because their room and board is already paid for on the ship!
A very loud group of people that don't like cruise ships. Some of us are afraid to stand up to them. They can be very nasty
A) the crowds of people from the cruise ships... if three ships carrying 6,000 people come in at once that adds 18,000 people to the population of the town. The sewage problems that must arise as well as the air pollution caused by the exhaust of the running engines, generators etc. can be clearly seen from Sorrento.
Ability of local business to attract enough workforce to service cruise ship visitors. Additionally, the traffic flow of buses on West Street makes that area very congested.
Ability to limit the amount of cruise ships with the needs of local businesses
acknowledge the addiction to cruise ships by downtown merchants wqho deny impact, ignore sustainable land based tourism and are blind to the slavery below decks
Adds to already overcrowded town/island/park.
Adds to traffic pollution, congestion, and noise while balancing against income opportunities for residents.
affects pier traffic, sidewalks overly congested - too many tour buses or cabs used by cruise ship visitors - parking barricades
affects the character of the town
again - traffic - getting large groups to sights

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

again as my response to #6, all decisions by town officials negate what resident want they think only of money instead of trying to lower taxes, etc. residents are NOT here to subsidize tourists.
Again just too many people, buses don't work well for people moving because of size. Foot traffic in Bar Harbor, unmanageable, sidewalks can't absorb all the people.
Again, balance. We don't need to eliminate cruise ships. However, we can't allow visitation in this one area to grow unchecked. Keeping passenger caps will help this balance. Also, traffic control. West Street becomes a bottleneck when ships are in town. Eliminating a row of parking spots or moving the transportation hub out to the ferry terminal may relieve some of this - it's not only cruise buses - it's also Oli's Trolley and other tour operators that congest West Street.
again, I believe sidewalk size is an issue, lack of pedestrian-only space
Again, space and management of crowds and vehicles
Again, too many of them.
Again, too many tourists in Town for this area
Again, we need and want people in town to support our local businesses. Cruise ships create less motor vehicle traffic but the large your busses are dangerous on small roads, especially park roads, and should be banned.
Again--one line…Greed. Too many bodies in town or the park leads to congestion which is very unpleasant. Most folks go into the park--bus congestion ruins it…especially for passenger vehicles. They don't shop in town nor do they eat at the restaurants in town.
aggressive opponents
air and water pollution, traffic congestion, wear and tear of infrastructure
air pollution and water disposal
air pollution from ships overcrowding of the town
air pollution from the ships dwarfs all of the avoided vehicle emissions ...
Air pollution, damage to the marine ecosystem, water pollution/illegal sewage & trash dumping, in-town congestion, infectious disease transmission (i.e. norovirus, coronavirus), plastic litter
Air pollution, illegal dumping of sewage and garbage in waterways, pedestrian congestion, infectious disease transmission.
Air pollution, noise pollution, water pollution, overcrowded streets.
Air pollution, traffic congestion, pier access
air pollution, visual impact, town dock congestion
Air, water, noise pollution/lodging and unloading passengers at congested pier area
All of the ecological and social problems of tourism are pushed to the extreme with the extreme transience of these visitors.
Allow too many ships at sometime so very crowded --no benefit to hotels. Encourages junk business like t-shirts.
Allowing out-of-town tour buses take up all of our parking and allowing the industry dictate where their fees are spent.
Allowing ships exceeding the very scale of the Island to visit. And too many!

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

Allowing some ships in without making it impossible for residents to access the local end of town with buses lined up and some [illegible] closed
allowing too many at one time / failure to give local taxpayer residents a larger share of the revenue
allowing too many LARGE cruise ships
allowing too many passengers off the boats at once which leads to overcrowding of downtown especially the pier area. The water, noise and light pollution from the boats ruins the feel of this wonderful place and can be a navigational hazard for other boaters.
Allowing too many ships per day and the crowd moving up Main St.
Amenities for passengers in town during the day.
An abundance of people coming into town filling the streets and not caring about the town - some days there are two or three HUGE ships in and it gets dangerous to walk in town
An over run of the town when cruise ships are in and nobody wants to go to town when they are in. Buying up excursions from land base tourist who are spending more money in our town then the cruise ship tourist
anti-business agendas
as above and pollution! And ecological damage
As I stated prior. Loss of the town pier to tendering and bus staging. Overcrowding, an ever increasing schedule of cruise ships from year to year. Sacrificing a quality visitor experience to accommodate additional demand. Too many mixed uses, pedestrians, vehicles, buses with little evidence of active management.
As stated above, our infrastructure was not designed for as many people as we serve yearly, Implementing the Cottage Street and Main St Streetscapes would alleviate many of the challenges of CS management.
At least land based tourists spend their money in this town, cruise ship folks clog up an already crowded town, and the majority don't come here to eat or stay or buy much coffee anything except cheap trinkets. environmental impacts are huge from cruise ships. In my mind these are low quality tourists with a low cap on the amount of dollars they will spend compared to families coming here for a couple of nights, and they decrease the experience everyone else has by walking in zombie hordes down the street with no regards to anything around them.
awful for the ocean, over population in summer
Bad sidewalks, crowding on narrow sidewalks
Balance - find the right amount of ship tourism.
Balance between tourism and quality of life
Balance with regular population, few benefits for most.
balancing economic activity with traffic
Balancing negative environmental impact with financial gain by residents.
balancing quality of life for year round residents and seasonal workers with concerns about economic growth/stability

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

balancing the few small businesses that want cruise ships vs the impact cruise ship bring to a small town
Balancing the negative views of some residents with the financial and public relation benefits to the community.
Balancing the number of cruise ship passeners with summer season tourist cars that clog roads so shopping in downtown is almost impossible.
Balancing the quality of the ecology of the bay and the view shed of the area with the economic benefit of cruise ship visits.
ban large ships
Ban large tour buses.
Banning cruise ships from Frenchman Bay
Bar Harbor has not managed cruise ships at all, and they need to start. No more giant cruise ships, no more than 1 ship per day, and no more than 100 passengers. And only 3-4 days per week.
bar harbor is losing its identity in a negative way
Bar Harbor is very fortunate to have them, manage with great care.
Bar Harbor manages the cruise tourists way better than land based tourists. I think that having "cruise ship free" days one to two designated days (per week) would go a long way.
Bar Harbor needs to limit entrance of one cruise ship at a time and allow only small cruise ships. Managing the people on cruise ships and preserving the water and wild life of Frenchman Bay and Acadia are the most severe challenges.
Bar Harbor needs to reduce the negative impact of having too many cruise sihps and manage the behavior of debarked passengers in town. There are simply too many cruise ships. Instead of allowing any chip to port and dump passengers in Town, Bar Harbor should be a "premium" destination where only certain lines or ships are allowed to visit.
Because Bar Harbor is ranked so high for places to visit for cruise ships we are responsible for the pollution generated by these ships. If we are going to work to save the planet this must be considered and acted on.
being less reliant on cruise industry, health of Frenchman's Bay
better foot traffic
BH needs fewer visits, fewer cruise passengers, and higher-end cruises.
Big buses
big buses in village and previous answer.
Big cruise ships sometimes 3 of them at the same time. It gets a lot of people in town, plus the ones coming by car, plane etc. It gets to busy, which is great for the economy but a bit a hassle for the residents.
Bigger is not better, A balance between tourism and quality-of-life are essential. Don't let outside big business destroy Bar Harbor and Acadia National Park. Cruise ships are floating hotels that pollute air and sea. They're not oceanliners that transport.
Biggest challenge is anti cruise ship rhetoric

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

block pier access, large buses exceed capacity of west street, are dangerous to bicyclists and to pedestrians in crosswalks crows main street and downtown
Block view of harbor, blast horn at all hours, expel hordes of trinket-seekers who mob stores.
Blocking of pier area and Large Buses that demand right-of-way on West Street forcing other drivers to back up and yield, too aggressive and dangerous toward bicyclists and pedestrians
Boarding and deboarding traffic. Too many busses and blocked off areas near the town pier.
Bottleneck at town pier, tour buses when biking
brings visitors to park, but not to shops. Pollution
Bus congestion, town pier access, harbor pollution
Bus congestion. I don't like that the way visitors see the park is by huge buses. I know there is a plan to make smaller buses, but I wish they could enjoy the park In a more active way.
Bus parking, people flows access to small businesses, and pier access
Bus tours invade/overrun park. Street congestion
bus traffic
Bus traffic - use of ferry terminal would help
bus traffic is a pain particularly in town due to narrow streets and both pedestrian and traffic congestion; there is also a disconnect between the cruise ships and buses full of cruise ship passengers, neither of which are perceived as environmentally friendly, and the natural beauty of the place they are visiting. (This is also a problem in the Park, where so many visitors end up in traffic jams at popular places.)
bus traffic, congestion by dock
Bus traffic, congestion downtown, pollution from ships Just too many people dumped in town at one time
Buses and tourism vans on the roads and in the park. Loading spaces for buses which disrupt the town parking dynamic.
buses and town pier congestion
Buses at the pier
Buses, negative effects on environment, including water
Buses/Environmental issues
Buses/transport needs to be out of town, ferry terminal?
business interest drives people in. it exceeds carrying capicity business interest drives people in, exceeding carrying capacity.
Businesses have seized control of the process and make decisions in their own interests, ignoring the interests of residents, taxpayers, and other normal human beings. There are too many ships on a given day making it impossible to access the downtown area by car or foot. The Cruise Ship Committee should consider the interests of the residents in scheduling. No more than one ship per day with some days with no ships in town. The limit of passengers in town should be lower than currently allowed - maybe a max of 2,000 on a given day and a max of one ship per day.

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

cancel culture
Capping daily ship arrivals
Cars and foot traffic are not a good combination. Perhaps downtown areas need to be one way or pedestrian only when lots of cruise ship passengers in town.
Catering to the Cruise Ship demographic will kill the unique and charming character of this Bar Harbor. Don't let it turn into another Nassau Bahamas or Charlotte Amelie in St. Thomas. Also, Acadia NP is already at capacity with visitors and doesn't need the extra 4000 a day that show up on a cruise ship. Acadia is beautiful but fragile. If you let if be over run you will ruin it.
Certainly volume in town, but I feel that's outweighed by the positives
Chance of Covid
Changing the personality of the town in a negative way. Congestion at the pier. Character of shops in town going "down market."
cheapens the ambiance and charm of bar harbor/ANP
Cheapens tourist experience, e.g. tshirt sales. Too many people.
Clogging harbor waters, clogging streets by town pier, allowing too many ships in a day and all season long.
Clogs the streets and waterways
Closing town pier for cruise ship tours.
complete ban, concentrate on land based tourism.
Complexities abound, I realize. Am most concerned with the exploitative nature of the cruise industry and whether engaging/continuing with it at all is in Town's best long-range interest
Compromise! Have ships come every day but know what the daily capacity is!
Concerned with pollution to the Bay
Congested, too many cruise ships, too many people at one time.
congestion
congestion
congestion
Congestion
Congestion
congestion and monopolization of the pier. Pollution.
Congestion and traffic with buses that must be brought in to move pasengers.
Congestion at pier
congestion at the town dock, too many boats per day
congestion at town pier
congestion at town pier and Agamont Park
congestion at town pier and main street due to tourists and buses

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

congestion downtown, pedestrian traffic, influx of cruise ship toruists driving away longer term or returning visitors who would spend more money
congestion downtown; tacky tourism shops; shopping mentality of cruise passengers, too many buses
Congestion from tour buses, environmental pollution from burning heavy crude oil, disturbance of the sea floor from bow and stern thrusters used to maneuver or hold position, and legal challenges to town government from the cruise ship industry. More recent challenges include pandemic spreading of coronavirus, and we may continue to see this behavior though the industry may mandate "vaccine passports" or PCR testing to take a cruise. Also, some land based tourists have been upset at the congestion, and the industry has been suing to prevent any limits to passenger landings.
Congestion in downtown
congestion in sidewalks, businesses etc. buses congestion, narrow variety of businesses, obstruction of west street
congestion in town
Congestion in town and in the park seriously compromising land-based tourism and the quality of life for residents
Congestion near tonw pier, crowded streets in town. Ships totally out of scale with harbor.
Congestion of streets/sidewalks with the amount of passengers
Congestion of the harbor is a concern, I am sure that could be mitigated
congestion of the town pier and impact to fisherman
congestion on sidewalks; too many stores that primarily cater to these visitors rather than being part of a varied small-town shopping life; concern re harbor/water management, esp. re impact on fishing and other marine uses
congestion on the pier
congestion with pedestrians and bus traffic at the town pier
Congestion! Congestion of boats in the harbor, congestion of buses and people downtown and in the park! Fishermen and boaters unable to access fuel when tenders are running (because of crowding?) Residents are no longer able to enjoy town pier and views the harbor, we're often not able to go up Cadillac mountain, go on carriage rides, etc. The number of passengers from cruise ships on a single day severely stress all our resources.
congestion, pedestrians
congestion, pollution
congestion, the type of shops it brings to our town
Congestion, transportation/mobility
Consumes waterfront resources
control
Control of COVID-19
control of increasing numbers of ships, people, tours, buses. Losing access to downtown and pier area. Not enough room for all the tourists at one time downtown

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

Control of number of people in a day
Control over number of allowable ships per day.
Control the number of cruise ships that visit daily in the fall.
Controlling the number and size of the cruise ships.
Controlling the number of cruise ships
Controlling the overall numbers / not allowing too many
controlling too many buses in downtown
Controlling waste dumping into Frenchman's Bay
convincing the town retirees that cruise passengers have just as much right to enjoy bar harbor as they do. This is not their private island.
Cost-benefit does not work in Bar Harbor's favor. The negative impacts (crowding downtown, negative visual impact of ship) is borne by everyone, but the benefits are narrow and only support a few businesses. Mostly, supports the cruise ship industry. I worry also about climate impacts, and the in-and-out feeling of this type of tourism.
costs/impact of added infrastructure needs to manage cruise ship tourist deluge on arrival noise and emissions from ship at anchor influx of bus traffic and conveyance vehicles dedicated to ship tourist needs
Covid 19
covid 19: will rapidly spread virus 2021 season
Covid--too many people from far awayhealth care needed for too many
Covid--too many people from far awayhealth care needed for too many
Creative mapmaking for cruise ship tourists? A map of where the Village Green is. The various destinations they could manage in time allotted. Tourists never get to see the rest of the island. An Islander bus, if time permits.
crowd control
Crowd control
crowd control, use of island explorer, can't walk in town
Crowd control. West Street and the entire pier area are essentially impassable with the crowds off the ships, the lines of tour busses, and general everyday town traffic. The frustration is real.
crowd management and safety excursion bus congestion and management
Crowd management, organization of transportation to/from cruise ships and tourist sites
Crowd/traffic controls
crowded sidewalks, water and air pollution
Crowded sidewalks.
Crowded streets
crowded, benefits a few stores, park is overrun by buses
Crowding

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

Crowding
crowding
crowding
Crowding at the town pier
Crowding downtown, noise and air/water pollution
crowding in town with multiple shops and traffic congestion with pickups
crowding out locals and land based tourists
Crowding out locals and land-based tourism.
Crowding, degrades environment, and view. Ship noise.
Crowding, disregard
crowding, pollution from ships
crowds
crowds
Crowds and pollution
Crowds from ships are less of a problem than tourists who drive, but add to the overall negative impact.
Crowds in town that displace land-based tourists
crowds in town/buses on narrow streets
Crowds make the down town effectively unusable to residents, and that might be OK if the town decides it needs to cater to tourists only. Note, though, things could be better managed from a tourist-only perspective, eg as a warning oversubscribing the town by bringing in more tourists than seatings at all the restaurants make visiting downtown a problem even for tourists. There are solutions to this, too.
Crowds of people for a day in town looking for things to do.
Crowds on streets; too many trinket/t-shirt shops
Crowds outsized to available space
Crowds, bay pollution
crowds, but with less benefit. Pollution of bay
Crowds, pollution
crowds, pollution, uncertain econoimc benefit
Crowds. Pollution. Abundance of stores that sell tourist crap.
Cruise folks seem to buy ice cream then leave trash in public places. Negative ecological Impact on Frenchman Bay. Over crowded streets and roads.
Cruise passenger displace traditional land-based visitors, who are of greater economic benefit
cruise ship days are very invasive adding to crowding so I don't shop or drive
cruise ship industry influence on local gv't marine pollution and water access for residents

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

Cruise ship people are low quality tourists. There are too many people, all at once. They ruin everyone's experience in town. They seem drugged when they get off the ship. The ships are ugly. The ships are huge. There is no access to the pier area when they are in. The tour busses that pick them up are vultures. I don't know why they bother stopping since they obviously have no clue why they are here, they could just look at Bar Harbor while floating by. They dump waste in the water NUMEROUS TIMES without meaningful consequences. The cruise ship industry is awful. There are so many better ways to make money from our waterfront, if that's the argument. Prof Todd Gabe was paid off. Those numbers seem inflated, especially the jobs (full-time jobs, especially). I can't believe the town only gets $500,000 from all those abhorrent ships, that's almost nothing. Please find a better way to use the waterfront that profits the town.
cruise ship pier
Cruise ship revenue doesn't account for 20 million/year (free and clear) to the town. There are costs associated with cruise ships. Only a few businesses make any substantial income from cruise ships and most residents gain nothing. Overcrowding and congestion on sidewalks, businesses and recreational areas; diminished quality of life for residents; increased disrespect for residents and town regulations and decreased safety; air and noise pollution from the cruise ships, tenders and tour buses. In pandemic possible spread of COVID from passengers and crew into Bar Harbor/MDI.
Cruise ship tourism does not pay its fair share to the town for infrastructure and quality of life (i.e.schools) improvements other than those that directly benefit cruise industry. Exceedingly self-serving.
Cruise ship tourism encourages seasonal business versus year round
Cruise ship tourism is excellent for our shop and we are unsure how long we could stay open if it dropped off drastically more than temporarily. I know the town becomes even more congested when large ships are here, which is the con that I see, but its needed for businesses closer to the water that down see the same Main St foot traffic.
Cruise ship tourism is good for businesses, but causes crowding on the street. Used to consider it a fun day, now concerned about health.
Cruise ship tourism is necessary but only in small quantities
Cruise ship tourism is the best managed by far of our tourism.
cruise ship tourism worked well when cruise ships were limited to 2 or 3 days a week. Then we knew which days to spend time downtown and which days to stay away. Also, they are virus incubators. People should have to get tested before allowing them to come here.
Cruise ship visits only negative impact on BH is this congestion caused when disembarking. This can be alleviated by unloading at the town's recently purchased ferry termanal. Tour bus can then depart for tours of ANP wihtout impacting traffic congestion downtown.
Cruise ship waste and impact on local environmental effect of products to manage the capacities and to power the ships
Cruise ships are horrible for the environment. They are destroying marine life and should be banned from Bar Harbor!
Cruise ships are known to take over the tourist destinations and dictate policy. Example: Key West and others.

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

cruise ships bring people (no cars) great for our economy, no challenges
Cruise ships create a huge environmental impact on the area without driving significant economic benefit
Cruise ships have been made out to be a disproportional scapegoat for every perceived inconvenience--stop it! Be grateful!
cruise ships have negative affects on all town because there are simply too many of them
Cruise ships negatively impact the experience for local environment, residents and overnight tourists. Limiting the number of ships to a manageable volume is essential. We should have some good anecdotal date available after two years of no cruise ship visits to determine what that number is and how businesses fared without cruise ships.
cruise ships pollute our water and kill whales in our waters
Cruise ships tourism has limited residents' access to the waterfront. Aesthetically, cruise ships obscure a gorgeous view of Frenchman Bay. One of my greatest fears has been that the old ferry terminal would be used for cruise ships. They are an eye sore. But most importantly, when cruise ships are in town, the shear number of people puts us over capacity, pushing residents out of town.
Cut back on number per day, make two tender landing points, town and ferry.
cut the number
daily visitor limit far too high. Pulse of visit????? Town; overwhelms small bus system and ????? Park
Damage to Frenchman Bay waters/biome. Number and size of ships allowed.
Days w ships- let’s have weekends without ships and say yes to them m-f
Daytime congestion in downtown.
Defining and acceptable amount of cruise ship visits. The town Council reviews this information annually and does nothing but except the recommendations from the cruise ship committee. The survey would have been unnecessary if the council had fulfilled its duties and recognized the impact of the growth that has happened over the past ten years
Deriving much value from it.
Despite BH denials, passengers purchase only $10-$15 of items and/or food. Everything is free on boat. Passengers are rudely unaware; boats pollute in egregious amounts; large smoke screwing beast do little for view. Block view from across bay. Challenge the peace of small town life whereas car passengers come to escape into the environment.
Destruction of the local ecosystem. Overwhelming the town with too many visitors.
Destruction of the natural beauty of Frenchman Bay
Developing a policy that is fair given the negative comments.
Difficult but must achieve a balance. Economic boost, but slightly diminishes the experience. Unsure of long term environmental impacts.
Directing traffic--from buses
Disband cruise committee
Discharge wash, noise and light polution. Ships are too big, too many passengers, ruin the views.

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

dishonest radicals that hate cruise ships
Disruption and enjoyment of downtown Bar Harbor. Pollution from all the buses, tenders and cruise ships themselves. Negative effects cruise ships have on marine life.
disruption of town life
Disrupts scenery. Crowds of people. Bus traffic.
Do no good in off months.
Do not allow dredging of bay to allow ocean liners to gain shore access
Dockage that heads to congestion downtown
Docking or mooring obstructs views for all mass influx of people--floods streets here for short stay so not invested in our town at all--trash everywhere, disrespect
Does not need to be eliminated but certainly controlled. There are too many at one time and so many a year has hurt the regular tourists that eat in restaurants and stay in lodging
Doesn't bother me.
doesn't cover enough surface area in town
Don’t know
don't know
Don't know, moved here in June 2020.
downtown congestion while ship is in town
Downtown congestion, water contamination/quality
Downtown gets flooded with people. With all the busses rimming the Agamont park the park lose a lot of luster. 3 ship days are a mad house. Our store seldom had ship passengers buy much, the crew did buy a reasonable amount. It seems silly but I'd rather have the passengers stay on the ship and just the crew come off.
Downtown is stupid during season
Downtown is too small for that many people
Downtown movement
Downtown overcrowding, bus congestion, business focus on cruise trinkets
Downtown pedestrian and traffic congestion, noise from cruise ships early in the morning wakes us up, diminishes scenes views
Downtown traffic
Dumping sewage and polluting water; crowded sidewalks/buses/stores while only limited revenue for local businesses. Reputation among locals and Mainers from across the state to avoid Bar Harbor during cruise ship season.
During cruise ship season, being in town is complete chaos. The pier and all streets/sidewalks are too congested. The amount of people getting off the ships is too overwhelming. I've heard locals and those visiting through land based tourism say that on cruise ship days, they avoid Bar Harbor and even Acadia at all costs. With last years pandemic and the cancelation of all cruise ships, I must say that I saw no negative impact on business. In fact, I think it was a better season without them. People were

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

more likely to stay for several days instead of just coming into town for a few hours and then leaving. They had to get hotel rooms or stay at camp grounds, they went to more restaurants and shopped in town, giving more money to Bar Harbor. Without cruise ships, we saw more Mainers willing to make long weekend trips. I've never been a fan of the cruise ship industry and honestly, I think we are better off with them.
Ecology
economic loss without cruise tourism --revised property taxes ugh
economic versus view, pollution and overcrowding
Educating the public as to the income it produces for the town.
Effects on Frenchman Bay (pollution, air and water), effect on retail businesses that end up catering to these types of customers.
Eliminate cruise ships - there isn't any community anymore
eliminate then all together or omit the number of ships and passengers
Emissions and other discharges from cruise ships.
Ending Ocean Properties' monopoly on collecting landing fees, limiting anchorages to anchorage B, reducing the number of passengers and the size of ships which visit.
environmental
environmental
Environmental (air, water, fishing), overcrowding town all at once, harbor views, harbor traffic. Concerned unique shops with character will all get replaced over time by jewlery and knickknack stores that cater to cruise passengers like hwat has happened in many of the Alaska cruise ports.
environmental (pollution)
Environmental (water pollution)
environmental , aesthetic congestion
Environmental concerns
Environmental concerns from ship waste
Environmental damage to marine and land, excessive harborfront traffic and pedestrian congestion
Environmental damage to the harbor, too many large ships make the downtown areas unapproachable. Only a few downtown vendors profit yet everyone else pays
Environmental hazards of cruise ships. Quality of visitor experience to BH--too many people.
Environmental impact
environmental impact - both on the natural environment and on community. If bar harbor is branded a cruise ship destination it may even drive away cruise ship tourists. The short term gains to t-shirt tourist shops may threaten the long-term viability of the town
Environmental impact (negative), short-term visitors, limited economical impact (Trinket shops only, snacks only), they monopolize pier use
Environmental impact of cruise ships, especially gigantic ones
Environmental impact of ships and tourists. Annoying passengers walking around town.

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

Environmental impact on bay
Environmental impact, changing the feel of the town, visual impact on harbor
Environmental impact, impact on public services, strain on the hospital
Environmental impact, infectious disease monitoring and control.
Environmental impact, poor return per visitor
Environmental impact, visual impairment of Frenchman Bay (they are huge and unsightly)
Environmental impact; maximum capacity
Environmental impacts of huge cruise ships much greater than being recognized. Not worth it just to be able to sell more T-shirts, magnets, and other consumer trash.
environmental impacts on the bay, fisheries, etc.
environmental inmpact, crowding management, transportation to park and points of interest. Safety of visitors and locals re:pandemic
environmental, aesthetic, crowds, impact on water/sewer infrastructure
Environmental, noise and visual pollution, air quality
Environmental, overcrowding
every day some days as many as 3 ships crowd the town. Not enjoyable
Except for the auto traffic, it exacerbated the problems with population spike, major issues are environmental: air pollution from the ships, water pollution from gray water discharge, etc. Some cruise ships are fine, too many and too large create problems.
Excessive crowd levels relative to revenue
Excessive crowding of pier area; congestion; large ships in harbor
Excessive crowds, concern r.e. pollution of bay.
Exclude or severely limit
Extreme congestion in downtown areas
Extremely difficult to move around and conduct business when cruise ships are in town and their customers are thronging the streets of Bar Harbor and other parts of the Island
facilities in BH unsuited - Harbor, land transpo, harbor views blocked - disruptive for fishermen/traps. Air polluting buses
false information from anti-ship activists
false narrative from activists
Far too crowded when ship(s) are in, and after they leave it looks like a tornado swooped through.
Far too many passenger disembarkments, downtown too crowded
far too many people walking the streets--2-3 ships a disaster
fewer ships, over a longer period
figure number of ships/day to keep businesses happy but not overcrowded
filthy, rude, tour buses clog up everything, rarely drop any money other than west st., spoil views

Appendix B – Verbatim Responses to Open-Ended Questions

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find a balance between those who advocate and residents quality of life. Stop following the money
finding a balance. Removing ships is not the answer. The anti-biz voices in this town are relentless. Pro-biz ppl are too busy working to engage in the fight
Finding the "sweet spot" of congestion as describes previously.
Finding the compromise between those fishing and the cruise ships. And the compromise between the small town feel and the economic benefits brought by passengers.
Fishing gear loss; crowds
Flooded with more people than the town can handle who are ashore for a relatively short period of time. Fewer visitors might actually be more profitable.
foot and car traffic flow, reduction in diversity of businesses
foot traffic
Foot traffic congestion, harbor aesthetics, finding a balance
foot traffic downtown
foot traffic flow in town; environmental concerns
foot traffic in downtown BH
Foot traffic ins mall area / Bus traffic in park.
Foot traffic is ridiculous when 2-3 ships dump their passengers into town.
foot traffic. Logistics of navigating the village. 2020-21 spread of covid (any disease)
For cruise ship passengers, Bar Harbor is one stop of many, not a destination. In my eight years operating an art gallery, I had very few 'good' days when two or more cruise ship were in.
Frenchman's Bay, marine life and water quality
frequency of ship visits causing crowd surges in town and damaging water quality in the bay.
Get out and look at the current water and air clarity! Allowing only clean ships--dumping sewage 3+ miles out is not acceptable; this washes up eventually. Buses with engines running waiting for passengers is noisy and pollutes the air.
Get them off West Street
Get tour bus traffic out of town.
Gets really crowded when the big ones come. Town feels different, like a stupid circus.
Getting a cross-section of opinion about ships from all residents.
Getting cruise ship passengers into town and the park in a timely manner
Getting hire port levies and more money overall from cruise ships
Getting more people on and off the cruise ships easily so they can spend their money in Bar Harbor
Getting rid of it when town gov't wants to keep it.
Getting the correct information to citizens and business owners
Getting the proponents of the cruise ship industry in Bar Harbor to recognize that the number of cruise ships allowed to visit Bar harbor is way out of scale in proportion to the size of the town and that land tourism generates enough business to the town merchants. Find a better location for cruise

Appendix B – Verbatim Responses to Open-Ended Questions

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ship passengers to disembark.The town pier should not be used as a place of disembarkment for cruise ship passengers thereby closing it off to locals and land tourists.
Getting tourists from ship deep into commercial areas easily
Give up the cruise ships entirely
good for a small segment of downtown economy. Does not positively affect residents. No benefit for most.
Good for Bar Harbor
Greed. Too many people and too large ships. Small ships in stay over packages would be more useful financially for town.
Handle loading and busing better
harbor access, pedestrian management, access for resident
Harbor issues and marine health.
Harbor safety and aesthetics and too many people.
Harbor traffic
harm to harbor. Cruise ship tourists walk in swarms.
Have bus tours leave from Ferry Terminal to reduce bus congestion in town
have not seen a net benefit of increased ship traffic. Taxes have increased with the increased ship traffic. Costs being recovered?
Having cruise ship operations based downtown
health concerns
Health of coastal waters, impact on local water-based economy.
Health of the bay - water pollution and air pollution. Also, spread of covid.
high denisty congestion downtown
Hoarders of folks who don’t stay overnight or use many restaurants or other facilities.
Hoards of people who don't contribute other than to tshirt shops
Holding back the negativity on the industry when so many benefit from the cruise ship tourism.
Hordes arrive at one time - often from two or three ships! They provide little income to merchants other than T-shirts and refrigerator magnets. Rarely spend on meals (all included with cruise ticket). Costly clean-ups of public spaces and public bathrooms. Highly notorious for air and water pollution. Does Bar Harbor need the cruise ship fee that badly? Will it regret its greed? Or will it blame some other entity - but not itself?
Horrible excess of extremely short term tourists who’ve degraded the quality of life on essentially every dimension.
How do we ban them until they stop polluting our air and water
How eroded the types of businesses that can survive in Bar Harbor. Too many tee shirt shops and few clothing stores.
how it drives business downtown. In the 10 years I've lived here, I've watched a unique town turn into t-shirt shops

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

how many and when
How to accommodate thousands of people pouring off the boats.
How to convice business owners we don't need cruise ships.
How to fit a 3 pound salami in a 1 pound bag
How to lower cruise ship visitations
How to mitigate negative impact of insane uptick of numbers
how to prevent them from entering our harbors and bays
Huge crowds are turning away other visitors, even longtime ones
Huge Numbers of people let lose in town at one time and devastating impact on the bay.
huge ships bring huge crowds into tiny downtown. Limit cruise ships to small capacity. Limit number of ships per week - one or two per week is plenty.
huge waves of tourists descending on the town.
I am a lover of cruising and see the need to limit the number of ships that come to port on a given day so that it's a great experience for both the cruisers and land based tourists.
I believe it needs to go. Focus on weekly rentlas, hotels and better shops. Bar Harbor has become cheap and tacky!
I believe the inordinate volume of cruise ship tourism has diminished the quality of retail shopping by largely catering to cheap souvenir merchandise
I do not suggest more and more boats as well as bigger boats. Worried about water pollution, crowding of even more tourists in Bar harbor. Please do not build a large pier for bigger boats!!! Huge eyesore and too many people.
I don't know many who want it here--except some business people. By the way, I am a business owner.
I don't live here when they are here
I don't think we need cruise ships and they degrade life here for both residents & land-based tourists.
I don't think we need so man cruise hsips. One a day!
I don't want to go into town any more (20 year seasonal resident). Too many people running into each other in town.
I feel it is the wrong crowd for Bar Harbor. As a business owner, I find the cruise ship passengers do not spend the money and car-based tourist. They overwhelm the streets, keeping other shoppers away. I hear repeatedly, the streets were too busy, we do not come to town on days with ships!
I feel like the location of which they come in to town let’s them overwhelm the entire downtown area and they shut the whole waterfront down to reasonable access when they come into the harbor
I have to admit, I am not a fan of the cruise ships. They are an eyesore in the harbor (especially the really huge ones) and the feel of town on a cruise ship day is akin to the cheesy port stops on a Caribbean cruise, where the ports have sacrificed their character and authenticity and become caricatures of themselves. I am honestly curious how much meaningful business cruise ship visitors bring to local businesses. I know there was a lot of worry about this during the hiatus of 2020 and I wonder whether or not those businesses had a successful season without cruise ship visitors.

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

I realize that it (cruise ship) is very important for merchants--even if a majority of $ is taken away after closing. As an artist doing craft fairs, I was always mad. That we could not have a fair on a day a cruise ship was in.
I see dark plumes of emissions from these ships from Hancock Point and I know the town could make these ships use low-sulphuric fuels, but do NOT force them to. Those generators keep the engines running to produce power for thousands of people and often one can hear these generators that disturb the peace of a quiet night. Thousands of passengers and hundreds of crew members shower, use toilets, use water in several kitchens and it is treated and "gray water" is dumped into the Bay. BAR HARBOR DOES NOT OWN FRENCHMAN BAY!
I see virtually no benefit for most residents and massive detriment to benefit a very few downtown businesses. Overcrowding. Environmental damage to bay. Town is unuseable for residents
I think BH does a great job managing the tour/cruise ships. Brings revenue for downtown business without need for parking
I think cruise ships are a wonderful financial blessing for our town and budget and welcome them if managed. However, I strongly feel that the pier is not the palce to park buses/etc because locals are told to shop local but then boxed out of town by congestion. There should be a size and capacity limit for our small space.
I think it is fine the way it is now.
I think it's unfortunate that the cruise ships have come to be a target. They bring in so many people, who are enjoying a vacation, shopping in our town and allow for such a diverse mix of small businesses to thrive. I find the ships to be far less a problem than the folks who live here that are so outwardly negative.
I think our land based tourist cause more problems. I think West Street should have parking on only one side of the street.
I think the cruise ships lower the quality of everything. The town feels honkytonk and very trashy--just look at Belfast Maine to compare.
I think the needs of the t-shirt shops have been put before the needs of the residents. If I were king, I would triple cruise ship fees and see what happens. I would get rid of the self serving cruise ship committee and focus on getting fair compensation from all outside businesses including cruise ships and bus tours for what they sell, our town.
I think the present management is good and appropriate
I think the town is doing a good job. I think they should try and bring more cruise ships in through out the summer months
I think visually Cruise ships destroy the beautiful views, especially on multiple ship days. I also have concerns about the floor of the bay with the gigantic anchors scraping the bottom and changing the ecosystem. We allow too many ships on given days, which creates a lot of problems on the streets of town as well as issues in the park. The number of tour busses needed to move the ship passengers around take up much needed parking spaces for those that drove to Bar Harbor. I don't think more is better in the case of Cruise ships; I think we need fewer altogether, one at a time (not everyday).
I would like to see all but the smallest cruise ships eliminated entirely.

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

I've watched cruise ships release thousands of passengers into central Bar Harbor over the years. I see them overwhelm the downtown without venturing out into the park or other natural attractions, and when they see them return to the ship very few (maybe one in ten) is carrying a bag from a local business. They stop, they get ice cream, maybe a quick meal (if we're lucky, lobster) and they head back to the cruise ship. I've watched it many times. They take more (disruption, resource use, degradation of quality of life) than they give back in dollars to local businesses.
If any, only one at a time in port.
if limited to 1-2 ships a day, its impact would be more positive, but it currently overwhelmed all other town expenses
If the majority of tendering to bus tours occurred outside of downtown it would relieve congestion and make a better experience for everyone.
If the town decides we either want reduced cruise ship visitation or no cruise ships, the biggest challenge will be standing up for ourselves against the cruise ship industry, and to the local business owners who are afraid the change will hurt them. Prove things will be better!
Ignoring xenophobes who don't like to look at boats
I'm happy with how the town is handling the ships
impact of so many people disembarking at the same time. Town infrastructure does not support this volume. Also noise and environmental impact in the bay.
Impact on air quality, sea life, massive influx of people in small place over short period of time.
Impact on environment.
Impact on environment. Residents (we) avoid downtown when ships are in. It feels like a zoo.
Impact on year round residents ability to enjoy Bar Harbor/Acadia in the summer months
impossible to manage they come in droves
In addition to land based more congestion in town.
In my opinion, it was always managed well.
In my opinion, the large vessels (anything over 100 passengers) should not be allowed. They are unsightly, negatively impact the environment, block the harbor views, and negatively impact the use of the harbor. West Avenue and lower Main Street become a gridlock mess with large busses and masses of passengers.
Inappropriate in this jewel of a global treasure
Income from ships isolated to a few businesses, not distributed across the island like land-based. Significant health concerns for the town.
Increase town revenue from the activity and continue to use it to improve town, Parks and Rec., etc.
Influx of a very large number of people all at once. Long term damage to Frenchman Bay by cruise ship pollution.
influx of pedestrians, overwhelming the systems - water, envitonment, sewage
Infrastructure inadequate to take care of the thousands of cruise ship tourists.
infrastructure to match market needs

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

Instant volume of people makes town impractible for residents.
intermittent congestion that is hard to plan for and results in less revenue than the traditional tourists
In-town congestion, long-term impacts on small businesses who do not get cruise ship patronage
Inundation with too many people in bursts, traffic, parking, overuse of facilities, insufficient reimbursement, pollution (air, noise, light, water), quality of life for residents (year round and seasonal) and for neighbors from surrounding communities.
It doesn't seem Bar Harbor's space and infrastructure can accommodate the growing amount of tourism.
it fuels businesses and lowers our taxes but I stay out of town in summer. It's so crowded
It is hard for some people to see the overall benefit they bring.
It is has destroyed the quality of the town. Every other shop sells T-shirts'. The town gets Flooded with people that just buy T-shirts' and leave. Contributing nothing to the town. Also The huge shops are causing irreparable harm to the harbor and Marine life.
It is terrible for the environment, especially the beautiful Maine coast/wildlife
It just needs to be more organized. For instance there should be a dedicated and consistant pickup point to alleviate or minimize the congestion and confusion when the ships passengers are coming in and departing. If hotels can have a dedicated pickup and drop off point and a traffic flow pattern i would think the town could easily setup the same thing. Thus making it easier and consistate for the operators and the vistors
It seemed well managed in 2019
It took over pier, they don't spend much money on trinkets
it will destroy the harbor, put polution into frenchmans bay and impact surrounding communities due to this
It's cheap exploitative tourism--exploits the town/park resources without enough payback--unsustainable
It's good for retail business downtown but the potential danger to the waters of Frenchman Bay are concerning. Fuel leaks, exhaust pollution, and ship waste dumping could ruin Frenchman Bay for everyone and are potentially serious dangers. Ship traffic is a hazard to the fishing industry in the Bay.
It's the smallest part of our people that visit but gets the most attention
Just more people in town
Just stop it--too many people
Keep locals informed of schedule. Best leave town by 6pm
Keeping businesses profitable while keeping our Bay healthy and the crowds down.
Keeping pedestrians safe. The new sidewalks and bolards are great.
Keeping shore property owners happy.
Keeping the number of visits to a manageable number.
keeping the numbers at a level where they don't completely take over downtown
Lack of a deep water pier.

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

Lack of accurate information
Lack of community process
lack of control over size and amount of ships, complete change of character of surrounding area
lack of diversity of businesses and business owners due to focus on catering to cruise ships; pollution from ships and charter buses
lack of docking facilities
lack of shorefront to accommodate residents and cruise ship passengers and the vehicles necessary to transport them
lack of spending by cruise ship passengers - they've put all vacation money into the cruise
land and disembark at terminal--develop transportation modems to town
Large amount of people coming to shore and impact the town but the people who benefit are the stores that sell trinkets and the large out of town bus fleets that cater to them... often taking up MORE parking spaces and polluting the area as they idle for hours. Cruise ships passengers don't tend to eat in the restaurants and the amount of people make it impossible to walk down the sidewalks. The density is just dangerous. Cruise ship passengers don't spend the same amount of money as land based tourisms. They also cheapen the lovely view. How many times have I looked down West street to the harbor only to see a wall of cruise ship.
Large crowd swells for tourist areas and restaurants, not a spread-out increase in visitors as with land-based
large influx of folks less inclined to spend $ at year round businesses
Large ships bring too many people at one time
Large ships. Too many large ships.
large tour buses are disruptive and polluting.
less ships
Less ships
Less ships in the future. Town too small to have 3000-5000 dropped into.
let them come and enjoy the town, then the local business can expand.
Let's face BH is largely supported by tourism. Cruise ship visitors help downtown businesses and create little impact on the rest of the island.
light pollution, tour buses (especially due to size, ??)
limit # of passengers coming to town in one day, offer more "shuttle" options to get passengers to more areas in town "spread them out" help the pedestrian congestion on lower main St
Limit cruise ships to 100 passengers.
Limit cruise ships TO ONE PER DAY - and limit the size of the ships to under 2,000 passengers. The crowds are insane - and the wear and tear on Acadia is shameful.
limit number of ships and increase the fees
limit number of ships and increase the fees
Limit the amount of cruise ships.

Appendix B – Verbatim Responses to Open-Ended Questions

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Limit the number of ships to around 100/120 per season.
limited space at current waterfront. Negative opinions from residents, too many surveys not enough action
Limiting cruise ship visits
Limiting number and type/smaller ships are better
Limiting number of passengers
Limiting number of people that can come ashore to 5,000 a day. Also, keeping the harbor, ocian, safe for all that use it.
Limiting number of ships
Limiting number of ships and size of ships
Limiting number of ships per day.
Limiting numbers and controlling invisible environmental impact from emissions and waste
Limiting numbers and impact on local residents. I worked 4 seasons at the Village Green working for ANP cruise ships always a problem.
Limiting the number of cruise ship visitors. Limiting cruise ships to upscale ships. We don't need more retail catering to tee shirts and refrig magnets.
limiting the number of pedestrians with or without masks. ?????? ?? The downtown traffic
limiting the number of ships per day
Limiting toursim to avoid excessive overcrowding in Town to preserve quality of life for residents and enjoyment for tourists.
Logistics of moving such a concentrated influx of people off boats and out and around the town/park/MDI
loss of land-based tourists due to cruise ship visitors
Loss of town pier, mega buses, overcrowded sidewalks
lost of income to the town
lots of pedestrian crowding in a concentrated area
Lots of street traffic; do not believe they are big spenders supporting our businesses; opt for smaller ships
Maintaining a level of cruise ship visits that was experienced in 2019
Maintaining an "acceptable" level of visitations.
Make it way smaller. Better yet, stop it entirely.
Make them spend money
Makes it too crwoded to even try to go into town when ships are in. Environmental and visual eyesore.
making decisions based on business-related model
Making everyone happy.
Making sure the town continues to receive fees from cruise ships

Appendix B – Verbatim Responses to Open-Ended Questions

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Making sure they don't get tired of our canstant antagonism and leave.
Management of cruise ships is excellent, please don't be influenced by narrow minded residents who want to be selfish with the town. Bar Harbor has been a tourist attraction for over a hundred years. People move here, love the town and area, and think they have the right to keep others away. The town is unique in the country and it's beauty needs to be shared.
Management of extreme volume
Management of passengers to/from ships. Make use of ferry terminal to unload town pier area.
Management of the retail district to meet the demand
Management of the tour bus traffic and how cruise ships created a point of instability and debate
Managing , reducing the need for huge influx of tour buses.
managing greedy business owners. Folks have gotten in bed with the money cruiseships bring
Managing large buses
Managing large groups of incoming people at once. Glad the terminal is no longer directly in front of harbor
Managing number of people allowed per day.
Managing or limiting the number of ships/days that cruise ship tourism is permitted in Bar Harbor
managing the drop off location on West St.
Managing the impact of large cruise ship clients on the town/crowds without much spending
Managing the passengers and buses . I feel that large ships should tender to the ferry terminal . Shuttle folks into town and have the tour buses pick up passengers for excursions right at the ferry terminal .
managing the shear number of passengers that are on each ship. should work on a better disembarking location rather than all on west street which leads to a very clustered pier and agamont park. should also make a better attempt to spread passengers out by taking them to different locations (different streets in BH,, acadia, other sites. this will lessen the negative impact of introducing many passengers at once.
Managing the type of shops in town to attract land base tourist who come and stay for days, not just a few hours
man-made and natural infrastructure is... often already... and will be much more... overtaxed and overcome by the arrival of more and lager cruise ships... # of tourists.... demand for clean water and fuel... even the unsightly view of huge ships that are wildly out of scale with the landscape. From Sorrento we sometimes see cruise ships that are taller than the habor's islands, thus dwarfing the islands. It's ugly. More of these kinds of ships will only make it worse. The sizes and numbers of ships, the numbers of tourists, the amounts of polluted discharge... need to be in balance with the natural world around us.... not distrust it.
Many the use of buses going through town and blocking the use of the pier.
Many townspeople vocal about dislike of cruise ships (these are the folks on committees)
Marring of the natural ocean landscape and horizon Cruise ship co2 emissions and overall carbon footprint times 200 visits Illegal Gray water discharge Thousands more people coming ashore into

Appendix B – Verbatim Responses to Open-Ended Questions

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an already supersaturated with tourist town Not enough revenue and benefits to year round community to offset quality of life and environment loss
mass of people overwhelm the small space
mass transportation, moving people through out town and the island
Massive overcrowding when ships are docked. Also, the air and water pollution from cruise ships is unforgivable in a place that is a national treasure. I can see the cruise ship air pollution streaming over Cadillac Mountain from 5 miles away. The scientific record on the negative environmental impacts of the cruise ship industry is well documented. Please pay attention to it. Do not sacrifice the environmental well being of MDI residents and those who live all around Frenchman Bay for the short term economic gain, which is minimal compared to land based tourism.
Massive problems caused for lobster fishermen on the water. Cruise ship tourists are cheap and don't tip servers or spend enough money to make their negative impact worth the space they take up.
max number of passengers per day
Maybe lower numbers but "dumps" them all in at once. Too crowded streets, buses on side roads. I avoid town because of people in the street. We lost our working pier to cruise ships. Are we a resort or a town?
meddlesome town council/losing revenue to bucksport
Merchants may want the business of cruise ship tourists, but too many tourists reduce the quality of the experience for everyone.
Merchants want more, residents want way less ships.
Misconceptions of the impact cruise passengers have on Bar Harbor Traffic management in downtown (especially at the Town Pier) Visual impact on Frenchman Bay Environmental concerns
Misinformation about financial benefits of cruise ships; overcrowding in the town; visual pollution of landscape
Misinformation--lots of people on sidewalks get blamed on cruise ships
Moderation of impact on infrastrucutre, including internet demands, sewage system demands.
Money talks and local people suffer / TOO MANY SHIPS
More even scheduling of ships
more than 1 cruise ship daily.
Move to ferry terminal.
Moving people
Mt. Desert Island should be cruise ship free
Multiple ships per day on top of already saturated town amenities gives cruise ships bad reputation. Single ship per day max.
My only problem is the foghorns blasting early in the morning
n/a
narrow sidewalks
narrowly conceived self-interests among different parties

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

Need for balance of the numbers of people visiting. In town, especially crowded.
need less days, less cruise ships
Need lower daily limits. Too many cruise ship passengers at one time.
Need more staggered arrival times. Cruise lines need to be greater participants on waterfront renewal and repair.
Need to decrease number of ships daily and season total.
Need to keep them out of here!
Need to limit the number of boats - and pole businesses to find out which are the best in terms of supporting businesses through sales etc.
Needs to be limited
Needs to reduce size of ships and limit number of days that they can visit. Need to utilize Ferry Terminal for cruise ship tour buses
negative financial impact on lobster fishery. Pollution. Bad return on infrastructure; commercialization and trivialization of our culture
Negative image, overcrowding, pollution
Negative voices from residents who refuse to see the financial benefits to the town, its businesses, and their own pocketbooks.
no access to town pier for anyone except cruise ship passengers and the bus tours. We are kicked off the pier
No benefit if not in business/No access to pier.
no challenges
No challenges It was managing it very well
No large bus to bring cruise passengers around.
no large cruise ships
No matter what profession you are in on this Island, it is affected by tourism one way or another. The lack of knowledge of the anti-everything people really challenges ever aspect.
no more than one a day
No more than two very large ships and one or two small shps
No place to put people, congestion, parking, no consideration for locals or local workers.
No real challenges.
No town this size can handle thousands of people a day
noise and physical polution; inability to handle all the tourists; limiting number and size of cruise ships allowed to dock
Noise and pollution from the ships threatens fragile ecosystem already being stressed by human and car traffic.
Noise from ships [illegible] close to shore, blockage of views from ships close to shore
noise pollution if you live near the shore, overcrowding in town

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

noise, congestion downtown, water and air pollution
None
None
none noticed
None really. Leave it alone.
none that I am aware of
None. I believe cruise ships are good for our economy
None. In the most recent cruise ship season (2019) very successful changes were made to improve foot traffic in town.
Not beneficial for the bulk of residents of Bar Harbor, creates many issues (pollution, crowding, etc.)
not enough room to walk around
Not having more than 2 boats ships per day in harbor.
Not opposed to cruise ships. It needs tight regulations and firm caps in place lower than what the town has been dealing with is a must. Managed properly it can work for everyone. The current model is not functional for town residents and land based tourism. It's a major turn off for both and is starting to show negative consequences for all but a few.
not paying attention, overcrowded.
Not structured to properly accommodate such a large volume.
Not sure
Not sure -- except for the fact that they are ugly. People come to Bar Harbor to be in NATURE, and this is completely antithetical to nature -- nothing more than a horizontal high rise apartment building.
Not sure how it helps the tax payers? Ones that don't own a business.
Not to overtake local buisnesses; it's the native sonly to keep their homes and pay high tax.
not understanding the need for additional revenue on the island
Not using town pier - use ferry terminal - to alive congestion.
Number allowed on land. Impact on land-based tourism
number and size of ships, overcrowding of streets during the day
number limits
Number of cruise ships allowed in the harbor.
Number of cruise ships need to be reduced overall. No more than 1 per day. Cruise ships deter land tourists. Land tourism brings in more money. Cruise ship tourists spend less at restaurants and retail shops than land tourists.
Number of passengers and ships.
number of people
Number of people
Number of people at a time, pollution, visual impact

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

Number of people in town, pollution, ships too large for area.
number of people on the island - particularly bar harbor down town - main st
Number of ships per day
number of ships too high
Number of ships, passengers and crew to accommodate in such a small area.
number of tourists
Number of tourists, group land tours, and size of ships.
Numbers of people allowed into town for a day.
Numbers of people, motor coaches to drive them
obstruction of view?????, environmental impacts of tender constantly running and waste discharged off our shore
ocean and frenchman bay environmental impact and overcrowding in town
On land transportation
Only benefits a very small percentage of businesses in a small location.
Onslaught of huge numbers of people for a short time.
Opposition from people who want to reduce or eliminate cruise ship visits.
Oppositional older town residents that don't like change and hate the tourism business
Organization. Leadership. The town should hire someone who's principle job is to be on the pier organizing and directing. Right now no one appears to be in charge and it creates confusion
Other areas (Juneau Alaska for instance) have a group that comprises business owners, community, and other stakeholders that work together to create cruise ship regulations. Living by the whim of whoever is elected to the town council is not helpful.
Other dream destinations (Venice, Key West, etc.) have seen what happens when cruise ships are allowed in: unsustainably high volumes of people, with economic benefits to local people routinely outweighed by loss of quality of life and one environmental headache after another.
Other than the ugly ships, none.
our waters and air quality
Out of state people who have moved here that want things to be different than they are...such as no cruise ships, no visitors in general.
Out of town resdients don't benefit from cruise ship tourism. We pay for the infrastructure. There should be an in-town tax rate and and out-of-town tax rate.
Over crowded streets, impossible to walk the streets or enjoy the park, traffic gets jammed every time there is a cruise ship in town. Cruise Ship Tourists do not spend as much money as regular tourists.
Over crowding
OVER CROWDING
Over crowding

Appendix B – Verbatim Responses to Open-Ended Questions

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Over crowding. Ocean pollution
Over the 12 years we've been in business in Bar Harbor, the cruise ship visitations have gone from 86 per season, late April - Columbus Day, to close to 200 in 2019. The challenge to the Town Council is to better manage this volume by reducing the number of visits to something that will more evenly spread out the number of cruise ship visitors in a season. Suggestion: 120 visits.
Overall it appears to be handled well
Overall, cruise ship business has served BH very well. The congestion situation at the town pier can be greatly mitigated with re-direction of some tendering vessels to the ferry terminal location. Probably a reduction in the daily cruise passenger number ought to be considered.
Overcrowded and too consumerist
overcrowded downtown
Overcrowded in bursts; Congested waterways
Overcrowded sidewalks, disruptive tour buses/traffics
Overcrowded streets, bus traffic, visual impact
Over-crowded walkways
Overcrowded, buses parked on Maine, circus-like
overcrowded, sidewalk too small/narrow. From 6/1-10/31, we do all shopping in Ellsworth, we avoid town of BH.
overcrowding
overcrowding
overcrowding
overcrowding
Overcrowding
overcrowding
overcrowding
Overcrowding
overcrowding
Overcrowding
Overcrowding and congestion downtown, limited access to the wharf area due to too many passengers and tour bus loading, cruise ship pollution.
Overcrowding and congestion, diminished quality of life for residents who can’t even enjoy their own town. Air and noise pollution from cruise ships, tenders and buses. Loss of parking revenue from tour buses. And in the pandemic possible spread of COVID into BH/MDI from passengers and crew.
overcrowding and impact on fishing industry
overcrowding downtown
overcrowding in town

Appendix B – Verbatim Responses to Open-Ended Questions

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Overcrowding of certain areas (Cottage St from Rodick to Main, Main St from the Village Green to the Pier). The heinous debacle that is the Pier, both in bus traffic and parking, and in people. Environmental impact of cruise ship industry. Failure to ensure local people and businesses profit first from cruise passengers - allowing off-island tour companies and buses to "steal" passengers while locals don't see these profits. Restrictions on the use of cruise ship funds which only benefit cruise industry and fail to address the needs of locals. Balancing the need for cruise business to support local businesses in the slower shoulder seasons with poor management of numbers and traffic contributing to the opposition to the cruise ship industry in Bar Harbor.
Overcrowding of downtown and the Park.
Overcrowding of downtown areas
Overcrowding of downtown, proliferation of low-end ("t-shirt") shops.
overcrowding of people in the downtown
Overcrowding of restaurants, shops
overcrowding of sidewalks and streets. Added issues with bus tours, etc.
overcrowding of streets and national park sites, water and air pollution
Overcrowding of town on cruise ship days
Overcrowding of town, traffic, parking available buses take up
Overcrowding on Cruise Ship days, with large buses clogging our streets. Being overtaken by the strong lobby they put on our local government, and Chamber of Commerce, that's just about their interests, and not the communities. The image as a large scale Cruise Ship destination can turn both land based tourists, and people that want to live in Bar Harbor off. Too much intensity, movement of people keeping on a schedule, damage to our historic and natural view sheds. Too much is just too much !
overcrowding the downtown
overcrowding, access to pier and harbor
overcrowding, air pollution
Overcrowding, air pollution, noise levels from loudspeakers etc, negative visual impact on scenic views.
Overcrowding, congestion, decreased access
Overcrowding, Covid-19, visually unappealing, disrupting fishing industry, harbor pollution
Overcrowding, cruise ships only benefit a few in the community
Overcrowding, especially pedestrian traffic
Overcrowding, excessive noise, pollution, and more visitors who do not respect the beauty of Acadia
Overcrowding, for example, passengers reserve all space in carriage rides, fill up Cadillac Mtn. & other ANP features, etc.
Overcrowding, managing bus traffic, crappy junk shops catering to ship tourists.
Overcrowding, noise, poor impact on scenery, pollution

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

Over-crowding, over-use, environmental pollution, damage, and degradation, disrespectful personalities, smog, visually disrupts landscape
overcrowding, pollution
Overcrowding, pollution, trash, ocean polution
Overcrowding, too many seasonal gift shops. I also wonder where all the substantial income the town receives from cruise ships actually goes. Why are our sidewalks and roads in such awful condition?
overcrowding, unsightly boats day after day
Overcrowding.
overcrowding/pollution
Overcrowding/poor quality consumer
Overcrowding; busing and moving people from point A to point B
Overhead of infrastructure. … management of residents vs. tourists
Overload of people, water pollution, visual pollution
Overly accommodating them compared to locals and land tourists when we know they don't spend as much in town other than t-shirt shops
Overpopulation, trash, cleanliness of water
overran town and espeically Acadia Park
Overreliance on cruise industry/environmental disaster/too much sway do the cruise ships have
Overtaxed police & public safety to help control crowds, the sheer volume of people that come in if there is 1 very large ships in or a few large ships in a single day. Waste generated by this number of people, natural resources being over taxed and the overall carbon footprint created by this form of tourism.
overtourism / our streets are too filled / it feels like Disney World. Makes it a terrible place for locals. Enviornmental on our air quality and the globe that we are part of.
Overwhelming amount of people in the town.
Overwhelming impact on ocean views, light pollution, low ROI for impact of short-term visitors. Potential harm to water quality.
overwhelming the infrastructure
overwhelming. Too many. BHB is a dumping ground for cruise ship industry
Paid, unregulated lobbyists (Eben Salvatore) in town government.
parking
Parking
Parking
parking
Parking because there are so many large buses that take over the regular parking spaces.
Parking, traffic, buses, tour vehcles, too many people in town, residents have difficulty supporting local buinesses because of the crowds

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

Parking, traffic, too many buses--negative impact on Acadia National Park.
Parking; Restroom facilities; Parking
pedestrian and bus traffic
Pedestrian congestion
pedestrian congestion
Pedestrian congestion and overall crowds in the ANP and in town.
Pedestrian congestion downtown, crowding out of taxpaying residents from public spaces such as the Town Pier from residents in the name of commerce, air and water pollution from cruise ships, degradation of our town's reputation as a good destination.
pedestrian congestion pier area, west st, and main st.
Pedestrian congestion, tour bus congestion downtown
Pedestrian downtown; Bus traffic, especially in ANP
Pedestrian traffic
pedestrian traffic jaywalkers
pedestrian traffic, impact on harbor views
People do not fully understand cruise ships and how important they are to our economy
People do not like to share space with people coming off the ships. Even though ships bring in big money for local business the "nonbusiness locals" do not care, they want their island.
People forget what it was like to see the town close up after Labor Day. It used to be a REALLY long winter
People getting on buses to head to the Park and not spend time or money downtown. The number of cruise-related buses can be overwhelming, too.
People who are rude, entitled, too many of them. I HATE going into Bar Harbor in the summer.
Perception from false statements
Personal agendas
pin headed townies
planning. Not enough was done initially. Growth is way beyond what most residents ever envisioned. We need to cut back.
Please don't allow so many cruise ships
political controversy / pier congestion
Pollution
Pollution
pollution
pollution
Pollution
pollution

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pollution - air and water. Days of severe overcrowding. People of bar harbor losing control of our destiny and too much overt capitalism.
Pollution Huge influx of tourists that the town and park just can't handle well. Strained use of the dock
Pollution Poor quality of tourists Eyesores
Pollution / pedestrian crowding / bus traffic / spoil the view
pollution and congestion
Pollution and environmental risks for the harbor and bay.
Pollution and ivercrowding
Pollution both land and water. Too much seasonal t-shirt shops and bad food. Congested streets. Lack of knowledge and respect for MDI.
Pollution for the diesel fuel and aesthetics. There needs to be a balance on volume as well.
Pollution from ships and buses
Pollution from ships, crowding
pollution from ships/more traffic/overcrowding
Pollution in bay, garbage, over-crowdedness
Pollution in Bay; Too many buses and pedestrians; Congestion at pier
Pollution in Frenchman's Bay, pedestrian traffic
pollution in our waters, causing hardships for the local fishermen. Too many people
Pollution in the bay, interference with fishing.
Pollution of air and possibly water - locals stay away from town in summer
Pollution of air and water. Overcrowding downtown such that it causes safety issues and reduces overall enjoyment by all.
Pollution of Frenchman Bay as well as air, light and noise pollution
Pollution of ocean, does not realistically support businesses
Pollution of our harbor
pollution of our waters
pollution of our waters/crowding/proliferation of cheap shops and goods
Pollution of the harbor, floods of people coming/going
Pollution of the waters offshore and pulses of congestion that tie up road resources (and the huge buses are a nuisance)
Pollution of water and air; perceived [illegible] for t-shirts and mementos (kitsch!)
pollution of water, crowded sidewalks, noise (???)
pollution overcrowding money Only goes to cruise company and partners
Pollution! Cruise ships are problematic because of the environmental issues. This has been studied and documented and ranges from the heavy use of fossil fuels, disposal of sewage, trash, and fuel

Appendix B – Verbatim Responses to Open-Ended Questions

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directly into the ocean, etc. They also destroy the beauty of the harbor. The problems mount with the increase in the number of cruise ships visiting, as well as the increased size of many.
Pollution! Water quality in jeopardy.
Pollution, Congestion on pier
pollution, congestion, reputation
pollution, crowds
pollution, crowds who don't support local business
Pollution, GHG emissions, congestion
Pollution, landscape/views impact
Pollution, large buses
Pollution, overcrowding
pollution, overcrowding diesel buses
pollution, overcrowding of town
Pollution, pollution, over-crowding, crowd control, congestion in main town area, transient environment feel, pressure on the local resources.
Pollution, pollution, pollution.
Pollution, too much crowding, add little to the town
pollution, unsightly view of huge ships, crowding when large numbers come to town.
Pollution--air/sea. Too many tourists for a small area.
Pollutiopn Congestion at Town Pier Congestion in town Quality of businesses in town is low for local needs (it's mostly souvenir shops)
Port and trash that come with the crude ship passengers- we must do better with this. The congestion is temporary! We must be more cruise ship friendly!
positives for anyone beyond special shops/co. unknown! Limited appeal beyond trinket shops - tours - etc. we have a lot of ships - yet still people get so mad if you say we have enough
PR-Bar Harbor has a well-known widely-regarded opinion with locals, land-based tourists (specifically Maine-based tourists) as being a "cruise ship town" and people love talking about how they avoid Bar Harbor like it's the "smart" thing to do. Especially how "it's gotten worse over the years."
Presenting a fact-based plan/recommendation to the citizens.
Preservation of local businesses and local ownership
Preserving the mild and scenic beauty of the harbor
Prevent pollution at bay and waters, limiting number of ships per week and passenger capacity limiting
Preventing congestion, pollution, and commotion caused by presence of big ships in harbor and swarms of ship's passengers coming into town.
prevention against inundation by people environmental pollution risks of cataclysm (protective vehicular access extremely limited)

Appendix B – Verbatim Responses to Open-Ended Questions

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Prevention of covid
Prices. Lack of jobs and ability to own homes for people who wish to have jobs out side of seasonal industries
privileging small # of businesses over residents
protecting environment and quality of life
protecting our waters/overcrowding
public bathrooms - sidewalk space - cleanliness
Public opinion and false information
Public perception that downtown is overcrowded on cruise ship days. Public perception that cruise ships are environmentally damaging. I'd like to see a study comparing the environmental impact of a tourist coming here on a 5,000 passenger ship vs. the impact of a tourist arriving by car from NYC. Sure, ships have emissions, but are they greater than the emissions of 2,500 cars? Data would help.
Pushes all local residents out of town, should have access to buses out of main town area
putting a cap on number of ships per year that is sustainable to quality of life
Putting limits on the number of cruise ships each year.
putting strain on sewer/water system; too many ships which seem to increase every year - overcrowding town
putting the needs of full time residents ahead of the economic interests of a few shop keepers
Quality of life goes from bad to worse with the influx of ships.
Quantity control
Re Covid: must wear masks. Walk on crosswalks. Pay attention.
Receiving sufficient revenue/visitors to justify the daily adverse impact.
Reduce congestion of streets and roadways. Overtourism is not a pleasant experience. Too many pedestrians.
Reducing congestion of tourists and pollution by ships
reducing it to manageable size
regret to pollution
Regulate what days they can visit. Three days seems sufficient for a trial period.
Reigning it in and fazing it out.
Remember that Bar Harbor/MDI exists because of the park, nto the cruise ship influx.
Remove them from the town pier
resident resistance
Residents get no return on investment. It all goes to business owners or back into perpetuating the monster. Residents only get their lives disrupted.
Restrooms
Retired rich people who think they have a clue about what working class people go through to live here

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revenues are great. Think of other ways to raise revenues
ruining it for everyone else - locals and vacationers
ruins the quaintness of a small village/overcrowded streets and parks
Ruins the view. Crowds the town with people there for a few hours only...they overwhelm the sights. We should cater to people who stay at our motels and homes and spend money day after day...we want them to come back. Many complain about the cruise ship hordes overwhelming everything...we are trading off stop by visitors and tshirt buyers and alienating the people who really make the general economy (restaurants, bars, motels, B&B etc) really work.
ruins view, no diversity in tourists, upsetting to sea life, too much pollution
same as #6 x10
same as 6
Same as above. Unload cruise ships at ferry terminal and have buses waiting there for them. We spend a lot of money managing and accommodating them.
Same as above; Large vessels especially. Boutique ships preferred.
same as above-balancing business needs with needs of residents who want to feel like they can still go places on the island, without being over run by tourists
Same as for land management however cruise ships are much worse!!!!!!!!!!!! They have completely destroyed Bar Harbor!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
Same. Excessive densitive in town. Number of ships needs to be strictly limited.
Same. I understand our economy depends on tourists, but the crowds are awful.
scapegoated for other problems
Scheduling and most efficient spreading of people to town areas.
see #6
see #6 above
see previous answer
Seeing two or three large ships in the harbor is daunting, not to mention the crowds of people and now large tour buses. If allowing ships, why not one at a time with a small number of passengers? Please, no more Queen Mary's or Queen Elizabeth's (can't recall which it was) dwarfing the whole town.
Sheer crush of passengers disembarked at the same time when multiple large ships are anchored at once
sheer number of people and ugly ships in the harbor
Ship environmental impact, congestion, massive size and number of ships
ship mooring location and passenger landings and transfer
ships - too many. Pollutes the air, stirs up the ocean, noisy. Too many people - crowded
ships ruin the view, noise, traffic, homogenization of Bar Harbor retail offerings, ships much too big, cruise ship passengers dominate pier and downtown, and prevent others, especially fishermen from using the area. Ships are helping to destroy seasonal and year-round communities.

Appendix B – Verbatim Responses to Open-Ended Questions

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Ships should reduce off-load at ferry terminal not town pier, that would reduce congestion.
Short term greed over quality of life.
shouldn't be multiple ships in one day/restrict size of vessels
sidewalk congestion, pier congestion, bus traffic, pulses of visitors
sidewalk traffic, spending on low-end food and souvenirs
Similar to land based tourism. We have to manage over-all numbers and congestion.
Size of cruise ships should be reduced. If size was addressed, the ships could dock at the ferry terminal and reduce congestion in town. Too many large buses crowding the narrow streets downtown and on Cadillac.
Size of the ships, volume of people in town when large cruise ships are in port.
Size of the town, impact on the character, traffic in the harbor
So far they have been good. people survive off of the income they bring in the off season.
some are good, greed is not good
Some businesses profit from cruise ships. They may be comparatively few in number, but they are vocal and will fight for their turf. It will be hard to find an equitable compromise with them.
Some cruise ship activity is a plus, but it can also be too much. I am worried about air pollution in an area which already has the worst air quality in the state. We avoid Bar Harbor in the crush of the tourist season and mainly visit in off seasons.
Some very vocal residents and businesses see any regulation of business as personal threats. We need to tread the line between bringing those aggressively in favor of cruise ships (and lack of thoughtful regulation) and also knowing when those perspectives have been heard and it is time to move on without them.
Spikes in crowds and tour buses.
spread em out, but I realize the ships don't want to come in November and April--it's also a chicken and egg thing, open businesses versus visitors.
Spreading dates and number of cruise ships at any one time.
spreading of virus and tourists very rude and negative
Spreading out the ship visits so as not to have too many ships/visitors coming in all at once.
Spreading the wealth to businesses and local needs outside of walking distance from port.
stop it
Streets clogged with people, tourists stanidng in clumps ignoring townspeople
sudden flood of people, then nothing. Repeat for six long months.
sudden massive influxes of tourists swamping the down-town area & demanding bus service to other parts of the island. Air pollution from idling ship diesels. Visual pollution (many of these "ships" are little more than gigantic Winnebagoes with a pointed end. They have no couth or majesty.
sudden surge in traffic; overcrowding; trash; pollution
Surge of visitors into compact time frames

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surges of people, buses, contamination of frenchmand bay
swarming streets/sidewalk
Taking fees from ships to enrich the town
Taking the pressure off that tiny corner of town near the pier, spreading out the retail benefits of those visitors, and minimizign the trampled feeling the town has when there's a ship.
tendering difficulty
That cohort spends little or no money for hospitality, restaurants, or recreation, just ice cream, T-shirts and nicknacks. They make it less attractive to residents, shore-based visitors, and people from around the bay. With some of the best outdoor vacation options, why does BH seem more interested in managing for quantity instead of quality when the former destroys what we've valued as a community for generations, and while the latter would maintain those cultural values without nuking them? The question isn't whether the cruise ship business is good money, it's whether the other hospitality/restaurant/recreation business has a better return that improves the livelihoods of more residents, more sustainably which, I believe they are. Why would we choose to be the Coney Island Boardwalk or Atlantic City of Maine? What's next? Casinos on shore?
that it exists
That there is no management of the cruise ship tourism beyond the day to day logistics of on and off the boats. The town has allowed the growth of passenger counts on ships to grow 6-10% year after year since 2016. That isn't a good thing.
The ability to move and distribute crowds.
the air pollution from the ships is poisoning you and your children- you can't see it but we can from across the bay. No industry is worth harming your air. The numbers of, and size of ships are completely out of proportion to our ecosystem and to your town. The industry will never be satisfied. Climate change is real, and these ships significantly contribute. Whale strike deaths are real and these Mega ships contribute. Those who benefit are few, and those who are harmed are many. Why would Bar Harbor want to keep doing business with a highly polluting industry which gets around US labor laws by flagging off shore? It seems right now like the cruise industry wants to manage Bar Harbor instead of the other way around.
The amount of people coming off the ships added to the other land based traffic. sometimes from more than one ship.
the amount of people downtown makes it hard to do anything in town
The amount of ships that come is excessive. Land based tourists and residents have stated that they avoid going into Bar Harbor in the summer due to the congestion of passengers from the ships. Some land based tourists no longer visit due to the swarms that take up the sidewalks. Too many ships, too many passengers a day.
The balance has shifted to max out the cruise ship traffic.
The balance is tricky- some businesses rely on cruise ship passengers while others don’t benefit at all and see the cruise ship passengers as just taking up space that could be used by land based visitors.

Appendix B – Verbatim Responses to Open-Ended Questions

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The biggest challenge is overcrowding. The needs of the industry seem to weigh heavier and take priority over the needs of the year round residents. Also there is a challenge in the environmental impact.
The biggest challenge is to get these tourists to spend more money in town.
The blocked views of the porcupine islands, ships are unsightly! The reduction or elimination of cruise ships. the ships are too large environmental impact (black smoke from ships smoke stacks - pollution) overcrowded sidewalks on cruise ship days- there are times I have to walk in the street making walking in town unsafe. loss of the pier, congestion of people and buses on west street, Cyr tour buses are oversized for our streets
The bus situation has gotten a lot better
The buses coming into town. West Street should only have parking on one side.
The buses for tours and closing piers off
The buses taking up parking the amount of tourists clogging everything. It makes the town unbearable.
The buses they use can be disrespectful to walkers and bikers, especially in Town and on Cadillac Mt./Park Loop Road.
The challenge is that the Town leadership is not actively managing the cruise industry. The cruise industry mostly has its way because the Town leaders are blinded by the revenues.
The challenge is to create a better quality of experience for all visitors. Cruise style of tourism is the wrong direction for Bar Harbor.
The challenge that I see is when there are 3 ships in one day. The town gets too crowded and that it is tough to enjoy a walk through town
The challenges are too many people in a small-ish area of streets/land. I work in BH so have to be there but on my day off...I'm not going there. Locals who don't have to go to BH won't. It's a fine line of tourists and locals.
the cruise industry has prevented the establishment of a No Discharge Area in Frenchman Bay from Great Harbor N. to Sullivan. Without this you are jeopardizing water quality big time. Petition the DEP to establish a No Discharge Area. Ocean Properties' grip on tendering and the cruise ship committee are big challenges. The Bar Harbor budget should not be so heavily weighted on cruise ship revenues
The cruise ship industry brings in revenue...but at what cost? The local economy may be benefitting, though, we must be cognizant of the various forms of pollution this industry imports. From litter to greenhouse gas emissions, Bar Harbor must choose the environment over money.
The cruise ship industry is a disgusting cancer.
The cruise ship industry is managing Bar Harbor, not the other way around. Cruise ships are environmentally unsustainable and the Town of Bar Harbor needs to stop accepting visits from cruise ships.
The cruise ship industry will bring a lot of air, water and overall waste pollution to a very small and fragile ecosystem. As a boat owner when the big ships are in town it is impossible to find a place to moor our boat. When these big ships are in town they tower over the islands spewing smoke and are a complete eye sore. We come to Maine to get away from this kind of thing. The people who come

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

on these ships do very little for the economy. They may buy a tee shirt or two but all their food and drinks are pre-paid for on the ship so they don't spend a whole lot.
The cruise ship presence has to be greatly scaled back to small ships (100-200 passengers) or slighly larger hsips on a limited visit schdule and have Town of Bar Harbor collect landing fees, not Ocean Properties.
the current cancel culture
The current town council
The destruction of the natural resource of the national park. The loss of "community" which has started. The challenges of keeping year round residents, do to increasing taxes caused by the cost of infrastructure to support this industry with little to no return or benefit for the year round resident.
The downtonw has become more focused on the selling of tourist trinkets as opposed to meeting the needs of residents.
The effect of the ships on the beauty of the entire area puts long term quality tourism at risk. Bad reputation for Bar Harbor is apparent on internet searches.
The environmental impact of the waters and the immense swelling of crowds who don't often contribute that much to the economy
The environmental impacts on the bay is the first concern. The overcrowding of the park and downtown area are the second concern. If we can make arrangements for land based travel that keeps cars at bay but provides visitors with an opportunity to enjoy the park that is where I'd prefer our efforts.
The idiots down town didn't approve improving the pier north of the Village
the increase in number of passengers in Bar harbor at one time. Not enough public bathrooms, causing to many passengers attempting to access small businesses' bathrooms. that are not
The influx of traffic on the sidewalks, etc.
the infrastructure can't handle the influx of people
The land based tourism already fills capacity. Cruise ship is simply too much in an already filled small town through the entire month of October.
The large amount of pollution that is caused by cruise ships. The influx of folks who don't actually care about the town or Acadia, and how we are just another t-shirt and ice cream shop. Their litter.
The large ships have been out of control for a long while. I propose that if there are to be ships, they be capped in size.
The largest challenge is pedestrian traffic. I feel that cruise ship guests are better at reducing vehicle traffic and spend a good deal of money in the shops but they also cause traffic issues with Jay walking and being on roadways
The logistics of huge influxes of people coming into town throughout the season.
The management of the number of people allowed into the town along with the number of ships and type.
The mega pier idea was the elephant in the room for too long
The mis-information efforts from the ant ship group distracts from productive dialogue.

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

the money is great for the businesses. No cars clogging island. Eye sore. Mostly concerned with impact on environment.
The money is spent on the boat, not in town. When I worked at Cadillac Mountain Sports, we might get some of the cruise ship workers (typically the J1 or H2V visa workers) looking for clothing or shoes for their families to bring back home, but not the cruising customers. Now with the pandemic, Hancock County does not have the capacity to handle a major healthcare crisis if a boat came in with a large number of sick passengers.
The negative impact of cruise ships on the Bar Harbor community cannot be underestimated or overstated. The environmental impact is #1. Then the mass crowds descending on the town, using resources and NOT spending a commensurate amount of money - sure they go to the tourist shops and might get some ice cream, chocolate, and a t-shirt. But they aren't making a bigger investment in the community - staying in hotels, eating in restaurants, etc. and they utilize a disproportionate amount of resources when they descend on the town and surrounding areas. Cruise ship passengers behave in an entitled way, and this contributes to a negative atmosphere in Bar Harbor when they're in town. Small ships are not too bad, but these mega ships are an eyesore, create large crowds and scare away land-based visitors. They may add $20 million in revenue, but what do they cost? What is the resource, infrastructure and environmental cost of these cruise ships? And to only collect $1 million in 2019 from the cruise fees? That's ridiculous - the fees should be 10x that to mitigate their impact
The negative opinions of people.
The negative people that want to stop cruise ships. We need tourism to live here. We need a happy medium but NO cruise ships is not an option just like no land tourism is not an option.
The number of cruise ships allowed in port. Too many tourists at a time!
The number of ships allowed
The numbers of cruise ships have been progressively increased with multiples that swamp town resources and make the town unusable for residents that may need to do business. As a result many skip town and do business elsewhere. There's only so much capacity for a small town and 180 ships planned in essentially 6 months is too much to properly handle well.
The numbers of passengers on the streets downtown, and the terrible fumes from the ships and the impact on fishermen and recreational boating.
the numbers restriction seem about right… raise price
The obvious cancel culture
The opinions of those who don't need to make a living here.
The over run of town with pedestrians makes it difficult to move around.
The people on the cruise ship committee should not be mostly comprised of the entities that benefit from them the most, therefore bringing a biased approach to the management of ships, and should be considered a conflict of interest. Cruise ship visitation should be on the voting ballot and decided by the residents of Bar Harbor, not the entities that benefit from them.
the perception that has been fabricated by anti business people.

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

The principal challenge is in getting the cruise ship tourists to spend money and contribute to the economy, beyond bus tours and tshirt shops.
The principal challenge is the lack of cohesion between those who want cruise ships and those who don't. Cruise ships bring in dollars without taxing housing but can overwhelm a town with a shortage of employees. The goal should be focused on bringing high end, higher priced cruise ships, with passengers who are equipped to spend large amounts of money on food, experiences, and gifts. Bringing in lower priced cruise ships, increases the amount of visitors, but decreases the dollar value spent per visitor. The increase of volume is what Bar Harbor residents complain the most about, since they feel their weekend guests are overwhelmed by the amount of tourist on a given day. It's also evident that the lack of housing, which cause a shortage of employees presents a challenge when large volume low priced cruise ships come to port. Cruising is a great ally, but if managed correctly, as in only bringing higher priced cruises in or limiting the lower priced cruise ships to only once a week, these issues should lessen.
The principal challenges are 1) vehicular overcrowding from tour buses, 2) pedestrian overcrowding in certain areas of the village, 3) environmental degradation of our marine environments and air quality from idling and discharging boats, tour buses, and tenders.
The real challenge is to answer the question, Why do we need cruise ship tourism?
The relentless mis-information campaign
The reliance on the money from cruise ships makes us compromise the integrity and beauty of our town. There are too many ships coming that pollute our air and water, scrape the ocean floor (ruining seagrass and marine life habitat), crowd our sidewalks with people without spending as much money as land-based tourists.
The reliance, we NEED the tourism. Bar Harbor is just as big as Acadia National Park these days! Cruise ship tourists visit "Bar Harbor, home of Acadia", they rarely see the rest of the island. Personally I worry most about the eggs in one basket approach on such a large scale, we need to diversify how people visit our town. Not to mention environmental factors (Carnival/Princess). I love my local business, but I think besides for crew and passengers, most people do not care for cruise ships.
The scale of ships and numbers of passengers per day does not match our town. We do not have adequate facilities for managing passengers without impacting/sacrificing a mixed use waterfront. There is a sense that it doesn't matter if Bar Harbor wants cruise ships, they are coming anyway. Cruise ship companies are the biggest winners- BH has to deal with congestion and conflict.
The ships are an eye-sore in our harbor. All-too-often, their tender drivers are not experienced enough to run those awkward-to-maneuver boats. A limited number of businesses benefit from the cruise-ships. You hear their announcements and bells on the mountaintops (this is true). On a day with multiple big ships, there are just too many people on the streets.
The ships are obnoxiously loud (I can hear their announcements and horns at my house- approximately a half mile from the harbor), they ruin the beauty of the area and they are polluting the air we all breathe. They ruin the quality of the life for the residents and they are a huge turn off to the valuable land-based tourists- day trippers and out of staters. I hear from land-based tourists all the time that they don't like the ships- they are a huge turn off. Please get rid of the large cruise ships! Ocean Properties should not be the driving force of major decisions in our town. I would be happy to

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

pay a little more in taxes if we could get rid of the cruise ships. We- the residents would like to have our pier and harbor back.
The ships are too big visually and carry too many passengers for a small town and a small island.
The ships dwarf the beauty of our islands and do nothing for the sea life and quality of our water.
The ships pollute the air and the sea. The tourists clog the street.
The spread of Covid-19, there is no taxi service because they are all doing tours. Parking! Locals enjoying amenities.
the sudden overpopulation of our small town when ships unload their passengers - we can't go to the post office, drug store, or grocery store
The temporary influx of people
The tourists don't spend much but they do spend
The town and ANP cannot handle the numer of people and buses. The town survived prior to any cruise ship activity 30 years ago. It's all greed!
The town being overly influenced by the cruise ship industry's money and not working for local peoples.
The town can only accommodate a certain amount of tourism yet there seems to be no limit to what shop owners/businesses and town officials want. Quality tourism means not increasing the cruise ships out of pure greed for more revenue. Protecting the environment and natural resources is what makes this area so beautiful and a desirable tourist destination. Don’t ruin it by overwhelming the area with more cruise ships and infrastructure to handle more cruise ships!
the town does not need huge ships. It ruins the national park feel.
The Town has let it get way out of control
The town has to consider non-economic negative impacts from cruise tourism to be more important than economic impact or the town is lost
The town is doing a good job managing the ships
The town is shaping itself to accommodate the cruise boat industry, which really doesn’t care about the town. I equate it to drug dealers—the cruise boat industry promises to make towns and businesses rich quick but once the town is eroded of its character, the industry will just go elsewhere to find new dealers.
the town needs to do a better job balancing the need for revenue (tourist $$$'s) with residents that want to occasionally go downtown. As it currently stands, we typically avoid downtown during the silly season. This is a shame sine many businesses are only open during the tourist season.
The town pier and downtown areas become very unpleasant for Bar Harbor resdients hwen cruise ships are in--way too many people, and the view of the harbor is ruined
The town pier is congested in the summer with buses and ship tourists. Those buses drive by my house all summer long. Up to three ships running 24/7 in the bay has an impact on air quality. Ship annoucements can be heard in town. The visual impact of the ships is not in line with the MDI and Acadia area.
The town seems to listen to only people who do not like the cruise ship industry

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

The town should allow only small cruise ships into our harbor, and only one small (no more than 1000 passengers) ship each day several times per week.
The town should not be blocking access to the wharf simply for the cruise ship passengers. Disembark them at the ferry terminal and keep the big buses out of downtown. In town, sidewalk congestion is overwhelming on days the ships are in, especially now that there are parking meters taking up sidewalk space. Overall, they are an eye-sore ruining our lovely Shore Path.
The town was never made to accommodate so many people.
the transfer of people from ships to and from tours on the municipal wharf
The transplanted elitists
The two issues that concern me the most are the impacts on the wildlife in the water and the dense concentration of cruise ship passengers who never leave the concentrated areas of Main, West, Cottage, and Rodick. For many cruise ship passengers, we are just another stop along the route. They are not interested in BH and ANP as a destination. Also, I believe they “hang out” even more than land-based tourists because it is either the town or back on the ship. (I used to work on West Street in an art gallery. We had too many people who just wanted to talk to someone to pass the time until they got back on the ship.)
The very negative feelings of residents, many reactions have no basis in reality
The volume of passengers all in the downtown area at one time is often overwhelming and detracts from the quality of village life.
the volume of people
There appears to be little control in the number of cruise ships permitted to stop in Bar Harbor annually, and the number of people that can safely navigate the town at the same time. The economics of the cruise ship tourism business did not take into consideration the natrual and cultural impacts caused by excessive visitation.
There are 3,000,000 visitors independent of the Cruise Ships, For the benefit of a small number of businesses, the entire downtown district is basically ceded to floating cities that descend on West, Main, Cottage Streets.
there are simply way too many - scale is off
There are too many cruise ships. The passengers are concentrated in only a few locations. Land based tourists can spread out more and make less of an impact.
There are too many ships coming into the harbor. I overlook the Bay and hate seeing these massive things all day one after the other. They block our water view from every vantage point. Too many buses in town clogging our streets and taking up parking spaces for our use.People walking on our sidewalks block use of same by crowding in-groups..
There are too many tourists coming ashore with the mega-ships and too many ships in the harbor at the same time.
There are way too many cruise ships with way too many passengers & crew on board visiting Bar Harbor. It is not uncommon for our small town to more than double in size when the very largest ships visit. The large coach buses further clog up the already congested downtown roads. Many of the passengers disembark for the sole purpose of visiting Acadia by coach bus, which is what they paid for when booking the cruise; aside from the shop owners right near the pier, the passengers don't spend

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

a lot of time or money shopping in town, and they certainly don't spend money on lodging or dining out when they have already paid for all the food anyone could ever eat on board the ship. The 2020 summer & fall seasons yielded record days for many of the local businesses without a single cruise ship.
There are way too many cruise ships, polluting our oceans.
There are way too many ships visiting, it's compounding the overwhelming number of people here and is detrimental to residents and tourists visiting.
There aren't any challenges, Bar Harbor manages cruise ships well
There is more of a need for structure! The land based people need to know what they are doing, challenges to the guests getting off the ships and what their needs are.
There needs to be a cap on the number of passengers disembarking.
There should be no cruise ships allowed into Bar Harbor.
They are a popular target for activists
They are blamed for everything
They are purely transient, do not contribute economically (T-shirts and mementos purchased while briefly ashore do not move the dial, and swell the town while the ships disturb the environment (high speed approaches, sound , fuel and waste discharges disturb wildlife and the delicate ecology of the area)
They cheapen the experience of Bar Harbor
They come, they shop, they eat, the increase taxes which is very negative.
They destroy lobster ships.
They don't 'manage.' Just let them come to collect landing fees. Have zero idea what is done with those funds--squandered, most likely.
They don't spend dollars/pollute/eyesore/should be very limited to smaller ships
They give us nothing. Except a bathroom. Pollution. Rude, cheap, crass people.
they need to go away
They need to reduce the large negative impacts before they lose the the charm and tranquility of the entire town. Crews ship passengers do not shop more than a block up the hill. They might grab an ice cream cone. Typically , in all ports the cruise ships do not raise the sales at any locally owned shops.
This is not 'our town.' It is far from the town I grew up in. The mobs on our sidewalks. NO respec.t Junk shopping. No year-round quality. No quality stores like 5 and 10, Wards, Adlers, Sachsmans.
this started out with a few ships and now it has ruined BH in the summer
Those that brought this industry here. Powerful voices. We were not asked if we wanted or needed cruise ships. Look around; understand the world wide disdain for the impact these unregulated big businesses have had on other communities.
Thousands of people are dropped off in town, clogging streets and side walks. Too many buses lined up and when they reach their destinations and the tourists embark, the crowds deter from the sites...and because of the crowds the park has to shut down areas. The cruise ships anchored in the bay, spewing dirty exhaust to keep the air conditioning going, ruins the historic sites. Tat exhaust

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

blows directly toward those of us residing in Sorrento because of the predominant winds from the Southwest. Overall the cruise ships represent a unsustainable carbon footprint, the economic contribution to the town are minimal given the crowding and overuse of facilities.
To extend time of visitation over a longer season.
To many people. Limits the Lobster men and there traps. Limits the residents to what and when they can use town services. Plus the money isn't going to the town or it doesn't seem too. My Taxes keep going up and my Services going down.
To reduce the number of them; we are too small landwise to handle the large numbers
To stand up to the powerful industry
Too big, too many
Too busy in downtown area and peer area, buses
too congested for a town the size of bar harbor
Too crowded when they are in port. Emissions from ships bad for the environment.
Too crowded, can't service that many people, makes tourist season way too long
too many
too many
too many - need to strike the right balance
too many / day and per season
Too many 8-hour visitors are driving away multi-day visitors.
Too many are too large ships.
too many arrive on same day
Too many ashore at once.
Too many at once as tour buses exceed venue capacity.
Too many at once-the buses, people walking in the streets.
Too many boats
Too many boats, size of boats impacting downtown congestion, detracting from natural beauty of the harbor
Too many buses
too many cruise ships
too many cruise ships
Too many cruise ships
Too many cruise ships allowed per season. Too many passengers alllowed ashore at the same time.
too many cruise ships and increase in passengers. Loading passengers
Too many cruise ships and too many people. The pollution of Frenchman's Bay and the crowds of people bussed to beautiful spots in the island can do no good for the environment. It is not sustainable.

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

Too many cruise ships at once causing both land-based tourism and local quality of life to be negatively impacted.
Too many cruise ships parked in the harbor ruining the view.
Too many cruise ships, and tranportation of those people
Too many cruise ships, pollution, harbor/tender congestion
Too many cruise ships, water pollution, pedestrian congestion--impossible to walk on sidewalks and shore path. Noise from ships, bus congestion. Buses too large for the small streets of Bar Harbor.
Too many huge ships are allowed to come at a single time; Streets are clogged with pedestrians who buy little; Cruise ship companies buy stores and turn town into "cruise ship junk" land; land-based tourists who spend more are forced away from Bar Harbor.
Too many ill or uninformed special interest groups at work dictating policy.
Too many in at once, buses taking up the pier, overcrwoded streets diminishing quality
Too many in the harbor at one time.
Too many in town at short intervals/time
too many large boats are allowed access to town, it is overwhelming at times....optics
too many large cruise ships
Too many large cruise ships
too many large cruise ships single day (up to 3 at 1 time) in the fall
Too many of them deprive everyone else of enjoying places like Agamont Park and the Town Pier
TOO MANY of them, resulting in crowded streets and sidewalks. It also has diminished the quality of Bar Harbor's offerings (mostly retail) to cater to this caliber of tourist.
Too many of them. Traffic congestion of buses and too many people crowding the streets.
Too many on certain days
too many overall, and too many large ships
Too many passengers at once from the big ships. Too much foot traffic.
Too many passengers for a 2 square block business area
Too many passengers per day, harbor too crowded with tenders---all should go to ferry terminal.
Too many pedestrians on sidewalks and in the streets
Too many pedestrians! Too many buses!
Too many people
Too many people
Too many people
too many people
Too many people

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

Too many people - Visitors that pay to stay, eat, and shop don't enjoy it anymore. The park and town get too overcrowded. I would say put a cap on the larger cruise ships and just allow the smaller ones. Maybe one per day - cap of 1,500 people
Too many people "in town" at once
too many people all at once
Too many people all at once in a concentrated area. Buses.
Too many people all at once wandering about not sure what to do.
Too many people all at once. Crowded without many sales. People eat and drink on ship. Short stay.
Too many people and pollution and too many cruise ship days
Too many people arriving per unit time. The sidewalks are so crowded that people are forced to walk in the streets, and that interferes with vehicular traffic flow.
too many people at once
Too many people at once, straining infrastructure
Too many people at one time
Too many people at one time
Too many people at one time in one place.
Too many people at one time who spend very little money locally
Too many people at one time. Our infrastructure (sidewalks, parking areas for buses, restrooms) cannot handle the number of cruise ship passengers who unload. The parking of buses around Agamont park ruins the experience of all the land travelers. Plus the negative environmental impact of the ships and buses.
too many people at one time--can't even walk on sidewalk
too many people droped into the town - too long. It impacts residents life (I avoid town when cruise ships are in) and definitely an impact on land based tourists who contribute more to the town
too many people dropped off. Goodness sake, the ANP limits people on Sand Beach and Cadillac because of the toll on natural resources. Does have the town have unlimited resources to care for all these people. let alone the toll on our town resources? We have a small hospital, with limited resources also! Limited police!
Too many people dumped at once, they and tour buses dominate.
Too many people dumped into an already congested area.
Too many people flooding the streets bringing an already very crowded place to overload.
Too many people from boats not contributing to the community
Too many people from the cruise ships dominate the sidewalks and shops and surrounding areas to which they are bused. The pollution from the ships--air, water, and light--affects all species (people, fish, animals, trees, etc. The cruise ships are a blight on the beautiful natural views from the trails, mountain, and surrounding communities.
Too many people in a small place, ruins charm of the town, scares away overnight visitors.
too many people in one place at one time--very disruptive

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

Too many people in too short of a time.
too many people in town and on buses, dwarfing the Bay and polluting it. Cruise ships do NOT help local businesses more than they hurt.
too many people in town during a visit- can't even drive/walk through town. Visual pollution - cruise ships are massively out of scale with our beautiful environment. Environmental pollution from discharge. Animal welfare- creatures that live in the bay are disturbed, potentially injured. We should be protecting, not exploiting our remarkable environment. Also, it's pretty clear they are sailing petri dishes- the close living quarters spread infections easily.
Too many people in town on a lot of ship days
Too many people in town!
Too many people in town, adding to air pollution and too many buses
Too many people landing in town all at once.
Too many people on one day. In the fall it can be a mob scene. Makes other visitors (who spend more in town)avoid town until the ships are gone as I have been told by many they don't want to come back to BH because of the mess of cruise ships.
too many people on ship / not the type of person who appreciates nature / rude and demanding, poor tippers
too many people per day
Too many people putting way too much stress on all the town infrastructure not to mention the stress on the park
Too many people spending almost no money
too many people when ship/tourists are here at same time / the town is too small for both
too many people who don't watch for cars
Too many people!! Businesses do not benefit and the park and attractions are overcrowded.
too many people!! Too crowded!!
Too many people, environmental issues
Too many people, large buses crowding park and town
too many people, more pollution
too many people, oversized ships
Too many people, ships too big, buses idling at the wharf discourages access, visually unappealing, causes noise and air pollution.
Too many people, too many boat visits, too little revenue when compared to land-based tourism
Too many residents (and land-based tourists) experience primarily adverse effects from cruise ships in Bar Harbor. With relatively short shore excursions that offer little, if any, direct benefit to the majority of our local businesses, cruise ships and the culture they bring into Bar Harbor are in conflict with the quiet remoteness and natural beauty of the town and its surroundings.
too many ships
Too many ships

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

too many ships / too many passengers debarking per day
too many ships allowed - good to have a better balance. Two boats a week - max.
too many ships allowed in / town pier and downtown congestion
Too many ships and passengers adding to the congestion downtown I think police officers during the summer at several intersections would help the congestion.
Too many ships and too large. Season goes too long. Don't believe the money spent in town is worth the negative impact on land based tourism, the bay, and quality of life for locals during cruise ship season
Too many ships at once
Too many ships at one time. Way too many people in Town
Too many ships at one time/too many large ships
Too many ships coming - at times, 3 ships dock at once
too many ships during late aug-oct - streets are overrun with people. I hate having to do business downtown
too many ships in a season, some ships too large, need to be tendered somewhere other than the town pier
too many ships in a season, too many in a day
too many ships in port on the same day and buses in town
Too many ships per day, too many people overall
Too many ships per day--sometimes there's been 3 per day.
Too many ships per year, more than one per day
too many ships!
Too many ships, blocked pier with tour buses, too many people per ship
too many ships, buses & people especially on multiple ship days. Accurate counting of off-loaded passengers. Town infrastructure
Too many ships, people dumped at once. Ruins view off shore, pollution
Too many ships, ships too large, the cruise ship people are not here for dinner, and they eat so much on the ship that at best they buy an ice cream when they are here.
Too many ships, too large, I hate BH when they are in Port!
Too many ships, too many people in a short period of time. The sidewalks are so overrun that citizens cannot even use the town. The one grocery store is overcrowded.
Too many ships, too many people, effect on park
Too many ships, too often, too many pedestrians
too many ships. The streets are not walkable when there are 2 or 3 ships in port.
Too many ships/passengers allowed have negative impact on quality of life. Need to strike a balance between toursim and quality of life for residents.
Too many ships; many ships too large

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

Too many ships--limit size ships
Too many ships--need for annual quota! Hard on natural resources.
too many tourist all at once. town becomes packed one day, light traffic the next.
Too many visitors at one time/Massive impact on tiny community.
too many visitors, all of which make traffic and parkign and shopping on cruise ship days too frustrating for year-round residents
too many visits
Too many visits by huge ships.
too many!! Too many cruise ships; too many tourists; pressure on water with waste disposal
too many, and I don't think we get enough money for their impact
Too many, no supervision by town
Too many. One at a time on days.
Too many. They dump too many people in town all at once.
Too many; too much
Too many; town cannot handle influx of people.
Too manypoeple all at once. Cap ship passenger numbers at 1500. All business goes to a .25 mile radius around pier-improve public transportation.
Too mnay people on streets at one time, too many buses to ferry passengers, too many ships. Usually, ships are ugly against the [illegible] islands, etc. Cruise ships make our beautiful harbor ugly. Most of the ships look way too big relative to the space.
Too mnay ships in one day floods the town, we don't enjoy it.
Too much congestion at the pier--way too many people in the town
Too much congestion in downtown area, is not worth economic impact.
Too much foot traffic, too many buses.
Too much of everything!
Too much reliance on cruise ship-based income for town budget items; too many people in a narrow window of time who want to see the same things & be in the same small area of downtown; Disney-ification of Bar Harbor
total number of visitors per day
Totally noncontributing to all except a few non-resident business owners
tour bus and vehicle management
Tour bus location
tour buses
tour buses producing congestion in park
Tours , businesses, getting people from the places they need to go buses . Mini buses , when the streets are clear thing go better

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

town becomes too crowded when all passengers disembark from multiple cruise ships
Town buses
Town changes when ships come in and business cater to ships not people around all the time.
Town congestion (sidewalks, parks, restaurants)
town crowding, but that's positive energy and income
Town gets too congested, to the detriment of the land-based tourists
Town government not working with business community/stakeholders for their input.
Town government trying to over-regulate
Town has reached a point of diminishing returns; Town is hurt by exceeding this level of cruise ships
Town image of being overrun by cruise ship people
Town is again too dominated politically by hoteliers and business owners to take any more than half-steps to solving congestion issues with cruise ships, and has for many years abdicated responsibility for analyzing the impact of the passenger cap in favor of turning the dial up every year.
Town is too small to accommodate the cruise ship passengers and land tourists too.
Town is too small to have big ships in the harbor.
town pier congestion and loss of access
Town too busy. Have to avoid going downtown when cruise ships are in.
town too small for both land and sea together
Town too small for sudden influx of people from cruise ship. They also do not use the stores/restuarants that locals need.
traffic
Traffic
traffic
traffic
Traffic and body count--however, I am all for the dollars it brings in.
Traffic and health risks
Traffic and parking. Pollution.
traffic and stores needing cruise tourists. Although we have survived well without the cruise industry for two summers due to covid.
traffic congestion
traffic congestion, diesel pollution, crowds
traffic congestion, push away weekend guests for daytime sightseeing
traffic control, congestion, safety, accessibility to pier and center of town
traffic controls
traffic flow
Traffic flow

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

Traffic flow and parking and disbursement of occupents
Traffic flow at the pier. Mismanagement of cruise ship funds overall. Parking. Poor overall planning at the pier with passenger flow overall. Lack of any true management via the Town.
Traffic flow of arriving and departing guests. Prevention of crowding by limiting ships in harbor.
Traffic in town, croud management, quality of tourist (from perspective of dollars per tourist. Also impact on reputation of town as place to visit in summer
traffic issues and cruise ships take up space and prevent land tourists from visiting popular areas
traffic management
Traffic management of both bus/taxi tours and foot traffic. Too much congestion downtown.
traffic management, access to pier
Traffic management, foot traffic
Traffic problems on cruise ship days, health of the bay waters
traffic, crowded streets, locals have a hard time enjoying the island
Traffic, crowds of pedestrians, idling buses, proliferation of souvenir shops
Traffic, environment, infrastructure
Traffic, pollution, no access to town dock area, spoiling "natural" environment/views for land-based tourists, turning off land-based tourists (who spend much more in town) from cruise-ship tourist overcrowding
Traffic, the negative perception "summer people" have about cruise ship visitors, environmental issues
Traffic, the terminal is ugly
Traffic/buses at the pier.
transportation from new terminal to points of interest, big waves of tourists in town at once
Transporting visitors
trying to balance opposition from naysayers
Tying up traffic loading passengers for bus tours.
Ugly ships in the harbor; polluted water; overcrowded streets.
Understanding of the economics including the impact of taxes charged to local residents.
unrelenting crush of cruise people, ugly crowded harbor and pier area; too many, too big ship rude cruise people
Unsightly ships. Huge crowds
Vehicle and pedestrian safety?
Vehicle traffic Sound restrictions on cruise ship traffic
Very few “benefit” from this outdated industry with the extreme environmental impact on our oceans. Also, the possible COVID cases brought to our community is not worth ANY amount of financial gain for a handful of businesses.

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

Very large crowds entering bar harbor and crowding of bar harbor town as well as the national park making it very difficult for local resident of seasonal residents to enjoy the surroundings when they want to. It also enables a lot of ship traffic in the bay which could harm aquaculture and residents pristine view of the bay.
Very little economic gain for its strain on town resources and quality of experience for land tourists. Burden on locals and environment.
Viewshed blight from massive ships; air and water pollution; excessive numbers of passengers contributing little to the Bar Harbor economy
Visual impact (some ships block whole island), CO2 emissions and pollution, congestion, T-shirt shops
-visual impact of large ships dwarfing the islands -pollution from these ships, both air and water - clogging downtown with hundreds of extra people -adequate rest room facilities for all of these people
Visual pollution in the bay, sheer onslaught of people in town
volume
volume of people, disregard for waterfront - fisheries and lobstermen
Volume, environmental impact
warning the town from the love affair with the cruise ship industry money
Waste disposed in ocean, buses
Wastewater spillage, tearing up bay bottom
Water pollution, congestion
Water pollution; Disrupt fishing; Too many people; No admittance to town pier
Water quality (contamination); hoardes of people who are inconsiderate or less invested in the place; unnaturally large boats=eyesore
water quality, air quality, traffic congestion, poor working conditions for workers, impacts on traffic and fishing
Water quality, pier usage, harbor usage and appearance, congestion
water, noise, air pollution
Way too many people at one time
way too many people in a town people work and live in. very hard to get around
Way too many people roaming and clogging up the streets. The cheesy stores that cater to the cruise ship passengers. The boats in the harbor are unsightly and they are bad for the environment and pollute the waters.
Way too many people! Just standing in the middle of the streets…
Way too much congestion. Mostly supporting uninteresting souvenir shops.
We are a relatively small island, but with much to offer. I think limiting the number of cruise ship visits per day is helpful, but size of ship and number of passengers could be a criteria for determining cruise ship limit per day.
We are being overrun! Pollution, congestion, contagion

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

we are in [illegible] and support cruise ships. Done well before Covid 19.
we are too small to handle cruise ship buses with land-based tourism, we should find a better way to hanlde cruise ships or not have them.
We avoid Bar Harbor when we are on the island. The huge number of cruise ship visitors have degraded the local tourist businesses. These visitors are looking for inexpensive items.
We have enough people coming by bus and car!
We lose our use of our Town pier. The cruise ships need to land somewhere else.
We need balance with quality of life in our town and commerece. There are far too many ships and too many large ships coming into part. We should cap the number and size of ships coming to BH. 100 ships per season. Aside from the money that they bring, the challenges in staffing employees and managing the congestion in town are real issues that need to be dealt with.
We need more in the Spring - June is the perfect month for growth
we need ships
We need to find a way to get the cruise ship tourists farther into the downtown area.
We need to get rid of the large cruise ships.
We need to offboard people not at the town pier.
we need to supervise congestion of traffic and people downtown. Police need to be present
We should be offloading cruise passengers at the CAT pier
When cruise ships are in, downtown is completely congested. I dread having to come into Town when cruise ships come in.
when Large buses are in town very unsafe and over crowed
When the cruise ships come, they dominate the scene from the mountains to the shops. I don't go to town when they are in Bar Harbor. I have been on cruise ships that were good, but they were small enough to fit into the places they were cruising. I think Bar Harbor and all of Maine are in danger of overdosing on these businesses and might lose the wonders that attract tours and year round residents and others involved with Maine.
Where to start. We do not need any more tourists than are already arriving by land. I can not believe a number like $20 million dollars in local impact. And 380 jobs? Not many likely local and year round.
While cruise ship passengers do benefit a some businesses, and have provided for a revenue stream to the town, the needs of the few should not outweigh the needs of the many when it comes to making decisions that impact all the residents of the town.
While I understand the positive impact cruise ships bring to local businesses, the crowds they create mean I avoid downtown for months at a time. I won't even grocery shop in BH during the summer and fall.
Who is making the decisions? The cruise ship industry or locals?
Why can't the citizens decide whether we even want cruise ships. Our quaint town and harbor look like Atlantic City with cruise ships. Pollution of oceans. Crowds of people all at once.
Wide enough roads to accommodate large buses and dump truck and trucks unloading on Main St.
With Covid issues, we don't need 1,000 extra people should not let anyone unvaccinated.

Appendix B – Verbatim Responses to Open-Ended Questions

Q8: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism?

with the overcrowding of land-based tourism having too many ships in the summer can lead to overcrowding in downtown and access to the pier almost impossible.
You are hooked on the money, and ignoring the negative impact that results from overcrowding, day-tripping visitors. Land-based tourists spend more money on food/nightlife.
you can't please everybody, you simply need to lead and make some tough decisions to control the numbers in Sep and Oct
you have too many people at once. Horrible. ????? Town ????
You need to find a balance between limiting the number of passengers allowed and the economic impact they have. You're obviously letting too many in if you are taking the time conduct this survey and have on going conversations about the problems cruise ships create. Just start reducing the cap until a balance can be found.

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

-- Limit the size, # of cruise ships at the same time, and # of ships per season. -- Substantially increase both the fees paid by ship companies and the environmental regulations and monitoring of their practices. -- Focus on eco-tourism oriented cruise lines (e.g., National Geographic) and other, smaller cruise ships/lines rather than on cruise ships as mega carriers. -- Consider examining the environmental and social responsibility ratings and practices of cruise lines and their owner companies when prioritizing booking and issuing permits.
"A report issued in 2017 by the School of Economics at the University of Maine led by Professor Todd Gabe on the economic benefits to Bar Harbor of cruise ship visitation estimated that spending by cruise ship passengers contributes approximately $20 million of annual revenue to local businesses, approximately 380 jobs (full-time, part-time, and seasonal), and approximately $5.4 million in labor income annually." I think this is largely useless without seeing this information broken down into how many of those jobs are FT, PT, and seasonal. How many of those local businesses that benefit actually serve the community, rather than simply cashing in on cruise ship tourism? I think we need to take a hard look at how we spend cruise ship money and think about what we really *need* versus what would be nice to have. Then we need to prepare to put off some projects if it means having a smaller number of cruise ship visits and improve the quality of life for residents & visitation experience for land-based tourists.
(1) Only small 20-25 passenger buses should be used. (2) A village shuttle should circulate to assist handicapped cruise ship passengers to shops. (3) Fewer passengers should be allowed shore visits each day between May 1 and Oct 15.
(1) Permit smaller ships (2) Offer lower port fees to smaler ships (3) Anchor farther away, like behind Bar Island (4) Require strict trash disposal (5) Require ship-board music and announcments to be at lower volume
*Limit number of cruise ship visits and number of passengers
*see notes
?
1 reduce significantly the number of cruise ships 2 choose ships that are economically significant to retail, also food service for lunch, coffee shops, etc 3 build the parking garage
1 ship limit in the harbor
1) Limit the number of cruise ships per day and per season 2) Don't allow large ships with thousands of passengers
1) only one cruise ship here at a time 2) ban the gigantic ones
1) Reduce size, number, scale, number of visits greatly to small and medium sihps. 2) Have town of Bar Harbor collect landing fees instead of Ocean Properties. 3) Split tendering operations between Town Pier and Ferry Terminal. 4) Move ships out of Anchorage A.
1) Reduce the number of cruise ship days 2) Reduce size of allowed ships/reduced number of passengers 3) Consider eliminating cruise ships altogether
1. require use of cleanest possible fuels for all onboard energy generation 2. build facilities and require cold ironing for ships that visit repeatedly.
1. Because of limited medical infrastructure immediately limit the number of passengers from all cruise ships that can arrive in Bar Harbor on any given day; 2. Ban any cruise ship company from use

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

that has a violation regarding discharge of gray water or black water with 12 mile limit of land; and 3. During CoVid crisis or future contagions require proof that all passengers have been double vaccinated and received all necessary booster shots as they become available and recommended by USA government
1. charge more. 2. limit ships to one a day
1. Cruise ships should only be allowed to dock if they have 500 or fewer passengers and crew. 2. There should be a limit to one ship per day. 3. We should remember that this is not a cruise ship town. People live here, work here, die here, and love it here, but it becomes hard to stay when the only peaceful time you can experience as a local is in the dead of winter. 4. Limits on crowds 5. Addressing the garbage issue from cruise passengers adding to the already big problem The town did an excellent job in supporting local businesses and individuals during the pandemic, and it was very eye opening to see how well our community and economy could do without cruise ships.
1. Do NOT move the primary anchorage into the bay as is recently being discussed. 2. Seriously reduce the current number of cruise ship passengers allowed to visit the port. Even if this results in driving away some existing businesses, sorry tough I know but important 3. Do NOT tender the passengers into the old blue nose terminal...bight the bullet and keep them in barhabor proper if they don't get reduced 4. Never in the future allow the ships to dock like in St Thomas and other ports.
1. limit # of cruise ships per week. 2. limit size of cruise ships. 3. dis-allow loud speaker announcements on the ships. Contributes to noise pollution
1. move cruise ships off of anchorage A. Don't block views of the bay. 2. reduce or eliminate cruise ships 3. don't park Cyr buses in town or drive buses on Main, Cottage or Mt Desert streets 4. if cruise ships are reduced- don't allow large ships 5. have cruise ship free days 6. management of number of people from cruise ships to reduce congestion in town.
1. Prohibit "mega" ships i.e. passenger capacity above 2000 2.Disembark cruise passengers at new terminal and load any buses, vans, taxies at that location (out of town)
2 large ships per day limit. Also limit # of passengers per day
2020 has shown that the town does not economically need the cruise ship industry. Its burden far outweighs the minimal economic gain the town gets.
50 passengers or less allowed to enter Frenchman's Bay
A better understanding of information providing it's accurate
A few safety officers directing both people and traffic both down by the pier and throughout town during the busy season - the "people dump" into down from the cruise ships is a bit much some days. I'm not saying that there shouldn't be cruise ships but on days when there are multiple large ships, town is rough for everyone
A lot less cruise ships
A lot of the people who make money off the cruise ships and tourism do not even live here year-round. Too much strain on town services.
Accept tendering boats at a refurbished ferry terminal pier, with part of landing fees used to subsidize the Island Explorer. Limit size of ships that visit and number of visitors per day. Close anchorage A to end the view shed blight and the air pollution so close to downtown.
Accept that they are a small part of our visitation and move on.

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

Acknowledge that the fall season is not a "shoulder season" and hasn't been for over a decade. There are far too many land based people here already to add thousands of people every day. Return back to the levels of ships seen prior to 2016 when it was a moderate impact. Everything from 2017 to 2019 is overwhelming and unhelpful to everyone but a few retail shops. The town budget survived without those passenger fees, it'll survive again.
Acknowledging we have a car problem which is not caused by cruise passengers.
Actively manage cruise ships to maintain the character of the town rather than to maximize revenues to the town. Town leaders should make decisions about managing cruise ships without thinking the town cannot survive without them.
Add pedestrian management signs or police officer downtown to alleviate constant crossing and holding up traffic. RVs downtown during busy times, hold bikers to the same traffic rules as drivers.
Address overcrowding, parking and bus traffic at the Pier location. Spread visitors around town more to prevent overcrowding and benefit businesses outside of the few block radius where most visitors congregate. Promote local businesses and tour companies and limit off-island businesses from profiting from Bar Harbor's cruise ship passengers. Restrict the number of passengers/ships in Bar Harbor's busiest times (July-August and weekends).
Address the number of passengers added to the town and the Town's abilities to handle those numbers.
Again, some cruise ship activity is a plus, but too much is a minus. Can we find a happy medium?
all cruise ship passengers come and go thru the cat ferry terminal, alleviating parking/bus congestion at the town pier.
all measures should be taken to protect the environment
All of the suggestions above
Allow cruise ships - businesses are struggling and closing…we need the revenue source back
Allow cruise ships but aim to get the best quality. Consider environmental protection and limiting the number of ships
allow fewer and smaller cruise ships
Allow fewer cruise ships in a shorter season.
allow fewer ships
allow fewer ships and smaller ships
Allow less ships into port at a time. Perhaps limiting the number of ships and passengers daily.
allow less, charge more
Allow more ships in June and Sept-October and limit/restrict volume in July and August.
allow one ship a day. Require bus vendors be local. Stop using parking for cruise ships to allow local use. Ban discharge. Increase fees manifold.
Allow only carbon neutral cruise ships to visit the town. Not load passengers onto buses on the town pier and lower main street. Lower limit of passengers per day Have cruise ships invest in shore power infrastructure so they do not run generators throughout their stay in local waters.

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

Allow only 'green ships' that do not dump waste anywhere, do not have the dirty smoke pouring from their stacks, quiet communications--not heard onshore, no smelly noisy buses polluting air with engines running.
Allow only one ship at a time. Improve parking so the tour buses don't slow things down.
allow only small cruise ships as we are a small town.
Allow only small cruise ships.
Allow only small ships: 100 or fewer passengers
allow only smaller cruise ships
Allow only smaller ships, under 1000 people, and not so many.
allow only three ships/week
allow residents to have free parking permits
Allow smaller ships and get rid of the giant ones.
Allowing the visitation of smaller ships and prohibiting the largest ships could be in keeping with the size and scale of Bar Harbor. Studies have proven the above referenced economic impacts as incorrect. Limiting the largest cruise ships would address congestion while improving the quality of land-based tourism which provides higher revenue per visitor.
allwo only small (less than 100 passengers) ships with a maximum of 15 ships/year
An official town pier is needed for pleasure craft, shuttles, and fishermen. Town companies and larger yachts also need piers. The Kat needs its own space. An accessible osurce for fuel should always be available for all.
anchor them out of view - regulate and enforce waste (air and water) disposal and number/freq
Answered already. Small ships, no more than 100 passengers, one per day, 3-4 days per week.
Any way to have pedestrian only sections? Like Bayside Landing but a grander scale?
appreciate the income to the residents and calm down
Are these more enviornmentally-minded/smaller/higher fee paying cruise ships we can attract? Toursim is slowly turning MDI into a Disney town with no personality filled with non-year round rich white players. Eventually, the few authentic communities and places in Bar Harbor will be killed off by the rich and then what will we market? Lobsters from Florida and moose that don't exist here. It's time to prioritize year-round middle class and below residents. Get these old white men out of positions of power.
Arrive after 7:30am and leave by 6:00pm. Also, no ships July 1 to Sept 1
As I indicated before the best thing they could do is restrict or curtail the volume of large charter buses that directly impact traffic flow and all vistor experiances both land and by sea. All vistors positive experiances can do is enhance Bar Harbors appeal to prospective new vistors, which may in fact spend time in Bar Harbor as well as utilizing the CAT for a truely memorable experiance.
As I said above, I think large cruise ships should be abolished. Bar Harbor attracts people from all over the world for its natural beauty and small town quality. I would focus on the people who come time and again for those reasons.
As stated above, start reducing the number of passengers and visits until a balance can be struck.

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

assure cruise ships fees are adequate to cover all costs to the town and capital improvements to accommodate additional demands. If not possible, limit or exclude ship docking.
At least reduce the number of ships and passengers, but that said, I'm in favor of banning them. I believe saying we are free of cruise ships will bring in more people who love the park and the area, as well as locals from around MDI and surrounding towns.
At the very least, reduce the number of cruise ships allowed to anchor. Keep them offshore as once they can dock, trucks will begin arriving to restock and resupply, thus adding to traffic and emissions. Perhaps limit access to shoulder season when there are fewer other tourists around.
Ban
Ban all cruise ship like Town of Mount Desert.
Ban all cruise ships from our port. If not, charge fees that actually reflect the impact and cost to the town citizens and return that money to the taxpayers, rather than spending it on amenities for the cruise industry.
Ban all cruise ships permanently.
ban all cruise ships, all the time
ban all large ships
Ban Cruise Ships
Ban cruise ships
Ban cruise ships
Ban cruise ships above 50 passengers.
Ban cruise ships altogether.
Ban cruise ships and promote MDI as a human-powered (walk, hike, bike, XC-ski, kayak, sail) outdoor recreation destination offering hospitality, entertainment, seafood, and fine-dining for people interested in and willing to take care of and preserve the landscape that everyone wants to experience.
Ban cruise ships.
Ban cruise ships.
Ban cruise ships. Become an eco tourism destination with ANP.
Ban cruise ships. Bring Bar Harbor back to a town that provides goods and services to all.
Ban cruise visitations like other Great Harbor towns have done. Request a No Discharge Area for the non covered areas of Frenchman Bay.
ban large capacity ships and favor small capacity ships
Ban large cruise ships entirely and limit small cruise ships
Ban large cruise ships entirely. They detract from our quality of life and pollute our air.
Ban large cruise ships from Bar Harbor/MDI waters. Charge a carbon offset fee. Strict monitoring of cruise ship waste discharge into the water. More garbage cans and curbside recycling bins.

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

Ban large cruise ships with passengers greater than 1500. Limit the number of cruise ships visits per season to 100 and increase passenger fee rates. Prohibit cruise ship companies from buying up local shops.
Ban large cruise ships.
Ban large cruise ships. Reduce number of cruise ship days.
Ban large cruse ships, the small regional pier docking vessels have negligible impact to the concerns but bring the diversity of visitation types that help a thriving tourist economy. Lets focus economic growth on industries that are environmentally sensitive and protect the natural area of Bar Harbor. Having been born in Bar Harbor and raising my own children here I hope they will have the community and natural area that I love rather than one taken advantage of in an extractive disrespectful manner.
ban large ships
Ban large ships, ban tour buses, severely limit cruise passengers per day
Ban large ships. Limit the number of ships.
ban the cruise ships like venice italy has done. Recover from the foul addition to this highly destructive unsustainable industry who relies on enslaving workers on ships who do not comply with US labor laws. Atrocious violations to human rights and environment
Ban the large buses.
Ban the larger buses from downtown. Close the ferry terminal for cruise ship docking and bus parking.
Ban the practice altogether. The cruise ship industry must be stymied in order to keep Acadia as pure as possible.
ban them
Bar Harbor and Acadia will always be gems and sought after. Permit less people and charge more. But do NOT charge people who live here. Charging the people who live and die here to park in town is disgusting. If you can use a sticker to dump trash you can use that same sticker to exempt locals from paying meter fees.
Bar Harbor should GREATLY limit the number and size of cruise ships that come to BH to ships of less than 100 passengers
Bar Harbor was a quaint coastal town before cruise ship tourism arrived. It now resembles the NJ boardwalk. Make Bar Harbor great again--ban cruise ships and large tour buses. The roads and town infrastructure was not built to accommodate excessive visitation and large vehicles. For the safety of the visitors and others, limit tourism scooter to in-town and/or 25 mph zones.
Base policy on quantifiable concerns and issues, not personal or unsubstantiated rumors
Based on information provided in the previous question - that the cruise tourism accounts for only $500,000 in net revenues to the town - I would gladly pay a modest increase in local taxes to offset any loses to Bar Harbor revenues for a significant decrease or elimination of cruise ship tourism.
Be careful what you wish for - we haven't had a community, only decisions made for personal gains, including council and planning board members
be cautious on how many per season

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

Because Bar Harbor is a top cruise ship destination, I would like the town to market to smaller ships with higehr income passengers. Perhaps limit ship size. Another criteria should be ships that have good environmental records or "greener ships." Maybe smaller ships would even stay longer so that passengers could get a better view of the town and surrounding area instead of a short time in Bar Harbor, buying a t-shirt, and leaving.
Beside not allowing cruise ships, we don't need the extra people, ships should have a smaller passenger cap, only one shop per day and overall less cruise lines. I found that the passengers on the smaller ships, such as the Independance, spend the night and spend a lot more money in my shop. It would be nice if this was the trend.
Better balanced cruise ship, smaller boat with less people, less visits, cruise ship free day.
Better bus process; Have more ships in the Spring
Better communication to the taxpayers and citizens overall on this subject. Cruiseships have become the scape goat it seems for overall poor communication and poor government planning. Make it known to taxpayers how much this industry brings in via non-tax revenue (perhaps explain fiscally what that means in laymens terms). Maybe people would feel better seeing and working around some traffic and congestion if they are informed properly of the financial benefits to the Town and therefore them as tax payers. Overall better traffic flow at the pier. Overall more support for our police department and perhaps officers on foot doing more patrolling and traffic regulation during busy times (ie: JAX travel times and classic peak travel hours). Mainly better communication, signage, and direction. Perhaps reconsidering how the cruise ship funds are distributed to taxpayers? The old adage, What's In It For ME?
Better control of passengers at site other than town pier--other than ferry terminal---shuttle buses to town, etc.
Better manage the flow of pedestrians and vehicles. Close the core to private non-commercial vehicles and require emission free buses in the downtown. Make the downtown a pedestrian zone. Open streets for freer circulation of guests, more street arts/entertainment, and outdoor dining.
better management of buses and passengers for bus excursions
Better management of seasons, fully utilizing non-peak times. Better distribution of passenger and possibly a cap on number of boats/passengers.
Better management of transportation options
Better monitoring air/water impacts. Limit number of passengers. Limit number of ships per day/per season. Limit number of buses.
Better pedestrian amenities for all of us
Better public restrooms, run island explorer and buses, less cars
better scheduling of ships - 1 at a time. Collecting a 5.00 dock fee per each tourist.
bring in more
Build a cruise ship pier at the Ferry Terminal with water and land transportation. Many other ports of call already do this!
Build a cruise ship pier.
build a dock to move congestion out of party pier

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

build a parking garage downtown
build a parking garage to cars and buses; buses at pier, one big ship at at a time, or two medium ships at a time max. Maybe by fixing land-based car and people issues the cruise ship impacts will be limited. I think it's the synergy of the two and the cruise ship's passengers are getting the most blame.
Build a pier somewhere else and bus passengers in. Stop using existing pier, land, harbor, and allow the loclas (taxpayers) some space to enjoy their own town during peak season.
build and organize systems to accommodate them rather than villify the activity
Build more housing to accommodate the economic growth.
Build the damn pier on the northside of the village.
Burn, sink, and destroy
Bus from a port out of town. Limit total numbers of ships at any one time.
bus passengers to downtown away from waterfront. Limit number of cruise ships/day - give greater sahre of profits to homeowners
Bus tour management should be improved. Passengers who are taking tours should be tendered to the ferry terminal where there is more room for buses/taxis/private cars to pick up their passengers there. Cruise ship passengers who want to walk around town to shop and eat should be dropped off at the in town wharf. We need 2 stops for the tenders. This will distribute the number of passengers on a given day more equitably around the town.
Bus traffic on West St. too tight. Take a look at Oli's Trolley and NPTours having a "hub" for loading and unloading tours.
Cancel the cruise ships or limit their numbers
cap number and/or size of cruise ships measures to limit cruise ship industry influence on town policy
Cap number of cruise ships at 30 - 50/year During summer months prioritize Sundays as cruise ship days to minimize conflicts with fishermen
Cap ship/passenger limits at maximum 2 ships per day carrying a total of 3,--- passengers to limit strain and congestion.
Cap the annual # of cruise ships allowed.
cap the number and/or frequency of passenger ships. However, it would be a great service to have accurate information/data about the environmental impact on land and sea - instead of third party environmental or commerce focused groups spreading statistics
Cap the number of passengers at any one time on shore
Cap the number of ships!
Cap the ships coming in to port to 100 per season and spread them out more. Cap the size of ships coming into port. Smaller ships can use smaller busses to transport them into the park. In my opinion, the large 55 passenger busses do not belong on our roads. They were clearly not designed for them.
Care more about actual residents.
Careful attention to scheduling
Carry on as usual. Make changes as needed.

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

Cease cruise ship visitation.
Cease or greatly reduce cruise ship visitations
Change more, improve quality of goods sold.
change of attitude. An attitude of gratitude for them spending money in BH.
Change the infrastructure at the pier or more tendering to ferry terminal. Limit the # of visits by # of boats and passenger caps.
change the land use ordinance to allow a cruise ship pier at the ferry terminal. Having a cruise ship pier, would remove the congestion created on West St., when passengers disembark
Change the location to where passengers unload to out of downtown or eliminate cruise ships completely due to environmental impacts
Charge higher port fees to offset infrastructure; use fees to build parking garages and housing/cafeteria for seasonal help
charge more money for fees. Money should stretch across ???. Admit enough is enough. Put the energy into year round businesses and people. Can we have non biz owners be heard. And real estate prices / commercial rents are crazy!
close roads to automobiles at times
Collect more fees to offset the additional services provided. Move loading/unloading of passengers to a new location. Move tour buses to a new location.
communicate with cruise ships before passengers come to "land" both COVID-19 concerns and sharing the space - just like the bikes. Limit number of ships on one day
Completely eliminate cruise ship tourism and promote year round non-tourism industry.
Compromise! Have ships come every day but know how many passengers our sidewalks and streets can handle. Don't listen to the selfish people who don't enjoy beneficial visitors.
Concentrate on many fewer and smaller cruise ships
Consider berthing at the ferry terminal instead of tendering in the harbor.
Consider carefully the size amount ships allowed to dock within Bar Harbor.
Consider expanding and create logistics for expanding pedestrian use of downtown, strengthen alternate ways for tourists to arrive to MDI.
Consider limiting number and size of cruise ships.
Consider limiting number of passengers on cruise ships.
Consider limiting number of ships and/or passengers per day.
Consider offloading passengers outside of town pier; Can they be routed to bay ferries landing pier? Rent bicycles for passengers to access downtown--improve cycling access/routes; small buses for inclement weather
-Consider that sea-tourists spend considerably less money than land-tourists -Congestion management during high-travel times for land-tourists (ie perhaps limit cruise ships even more over longer holidays when land-tourists are driving in to town)
consider the number of allowed cruise ships, mainly during the high season.

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

Considering environmental impact first! While allowing small-scale cruise ships in reasonable numbers on a seasonal schedule that protects the health and preservation of life and welfare of Frenchman's Bay.
Continue doing things the way you're doing. It's good for town and business. Island Explorer is more of a pain than tour buses that spend most of the day in the park.
Continue or reduce daily passenger/ship limits
Continue to monitor the situation but am happy with current status
Continue with reasonable limits to passenger caps
control how many are allowed at a time and when - not HOLIDAY
Controlling number of ships and size per day to limit bus/town congestion.
Creat anchorage areas so the cruise ships can't be seen, allow only small cruise ships in port, i.e. 150 passengers, block cruise ships from arriving when we know there is a high tourist visitation already
Create more parking
cross walk signals. Fewer ships and passengers. Different place to load and unload passengers. Too congested in pier ???? And dangerous
Cruise ship disembarking at ferry terminals. Shuttle passengers wishing to shop to village green.
Cruise ship scheduling needs reform; less than 100 cruise ships per year; max one cruise ship per day; promote Bar Harbor as an exclusive (not every day) destination
cruise ship terminal
Cruise ship tourism “crowds out” more desirable forms of tourism, including longer term tourism from people driving to MDI and tourism from nearby residents who now mostly avoid Bar Harbor during the cruise ship season. Let’s refuse the siren call from cruise ship owners, as other premium destinations around the world are. As a premium destination, Bar Harbor and the MDI region should be seeking the best tourists - those who stay longer, spend more on higher quality local artisan products, and disrupt the natural environment the least.
Cruise ship tourism enhances the image of Bar Harbor as a destination location and contributes to the economy, but we've seen some rather nefarious actions taken by the cruise ship industry to influence the direction of the town. The industry needs to be regulated to balance the needs of cruise ship tourism with the needs of the town's residents and other stakeholders.
Cruise ship tourism is important to the community, but a double-edged sword. I don't know how to improve it.
Cruise ships should be part of the town. I would strongly support limiting the number of ships and imposing lower daily passenger counts. The fact that cruise ships visits have more than doubled over the last 10 years is troubling and unsustainable going forward.
cruise ships should dock at ferry terminal, or moor in that vicinity and tender to the terminal if cannot dock. Cruise ships and their queueing should be removed from downtown
Cruise ships should use ferry terminal site rather than town pier.
Cruises should be limited or eliminated in July and August. It could help in May or Cotober/November.

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

Curtail the number of cruise ships allowed to visit and the numbers of people allowed to be brought ashore at any one time. This may include limiting the months or weeks of the season in which cruise ships may come. For example, no cruise ships at all on holiday weeks.
cut back numbe rof ships, one given time.
Cut back on the # of ships (moderation). Keep large buses out of downtown (2 points of landing town pier and ferry term).
Cut back on the # of ships allowed and perhaps smaller vessels
cut back on the number of ships/passengers/days that ships are allowed. No multiple ship days
Cut cruise ship numbers and passenger cap by at least half.
cut cruise ship schedule in half. Limit number of ships per day. Police officer at 3 intersections to direct pedestrians and cars. Downtown needs to be supervised
cut cruise ships to 25% of current capacity
Cut down on multi ship anchorages - too many days with 2 or more large ships; limit number of large ship visits; deal with West Street somehow
cut down on number of ships allowed.
Cut the number of arrivals by at least one half
Daily Passenger limits
Decide how much tourist business we want and focus on those segments which have the greatest economic benefit to local business. This is not cruise ships here or anywhere.
Decrease amt of ships.
decrease frequency of visits
Decrease number of cruie ships
Decrease number of cruise ship passengers(size and number of ships) allowed on a single day. Remove staging area from downtown and restrict buses using downtown parking
decrease number of cruise ships & passengers drastically! Especially the BIG ships. Probably too late because of new ferry terminal which will? Accommodate those big ships. Sometimes I would see 3 cruise ships here at a time - even just a few years ago, unable to drive downtown because of congestion of PEOPLE in road - same for walking on sidewalk to get to PO or a pizza/sandwich.
decrease number of ships per season and per day
decrease number of ships slightly
decrease number of ships/season one ship/day
Decrease number per day, smaller ships (like Key West did). Apply environmental standards.
decrease ship traffic and visitation
Decrease the amount of tourism
Decrease the frequency of cruise ships and/or only accept smaller ships
Decrease the number of cruise ships allowed during the season
Decrease the number of cruise ships allowed to visit and also decrease the number of large cruise ships from visiting

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

Decrease the regularity of cruise ship landings. Somehow lessen waste of cruise ship tourists. Increase public transport.
decrease the total number of passengers and cruise ship that gets to come
Deep water dock
Demand a pledge of sustainable practices by any company who may come here.
Deny ships from visiting just like Northeast Harbor, Eliminate coach bus excursions in total
Despite the obvious positive economic impact, the overcrowding created by added tourism from both cruise and loud visitors has a negative impact on our quality of life. Somehow the total number allowed on MDI needs to be controlled.
Direct tenders to Ferry Terminal to access buses and other tours. Direct Tenders to Town pier for pedestrian only access.
Direct voter control of ship size, number of passengers landing/day, ships/day, ships/season, & length of season.
Disallow all cruise ships. As a young person who grew up in Bar Harbor, cruise ships actually make me less likely to move back and join the local community and job force because of the negative impact on quality of life in the summer from their passengers
Disband the self serving Cruise Ship Committee. Reduce budget to $0.00 for promotion of the Town as a cruise ship destination. Increase all fees related to cruise ships by 3 times. Charge tour busses directly. Put all these fees into the general fund. Substantially limit the number of ships and people allowed by half or more.
Discontinue allowing cruise ships! Unless you own a business, they have no value. What percentage of the jobs created provide a livable wage, particularly given the draconian price of housing on the island?
Discontinue cruise ship tourism / only a certain few benefit from the income it generates / pollutes the air and land and sea--no benefits
disembark outside of downtown
Disembark outside of town, reduce caps, limit the number of ships on any given day (3 massive ships are too many for one day)
Do a better job of correcting the false claims.
Do more to combat false claims
Do not accept ships. Town needs to be 5x larger to accommodate 1 ship a day.
Do not add a big pier to get bigger ships!!! There are plenty of ships already and we don't need more.
Do not allow cruise ships
Do not allow cruise ships.
Do not allow huge cruise ships in Bar Harbor or on MDI.
Do not allow large cruise ships to dock in town. Only allow smaller and higher-end ships to come here.
Do not allow non-Bar Harbor residents input into any decisions (i.e., Eben Salvatore).
Do not allow ships with over 200 passengers to visit or disembark.

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

Do not increase the number of cruise ships. Do not allow cruise ships that are larger that the island to anchor.
Do not shut down town pier when cruise ships in. I had a mooring permit for Bar Harbor but I could not get near the pier to use it when it was closed due to cruise ships.
Doesn't matter what I think; they do what they want
Don't allow cruise ships at all.
Don't allow cruise ships during July and August. Allow only a single ship to have passengers ashore at any given time.
Don't allow cruise ships here--port too small.
Don't allow large cruise ships to port or at least significantly reduce the number and never more than 1/week
Don't allow them anymore
Don't alow cruise ships in Bar Harbor
Don't have more than one ship at a time. Move buses someplace other than terminal.
don't know
Don't let cruise ship industry lobby in town matters
Don't let more big ships in.
Don't park large cruise ships off shore path. Limit # of large cruise ships per season.
Double the fee per passenger, cut amount of ships, bring to ferry terminal
Downscale to small ships that fit into environment....harbor, Bays, and restaurants and all. Whatever BarHarbor gains from a temporary entry fee is overdone by too many people coming...and they come when Bar Harbor is in the news....then they go to Madrid, Spain when that is in the news.
Dramatically reduce the number if not eliminate cruise ships altogether. The return is negative to the year round resident, as the cost of infrastructure in the town specific to the industry is costing the year round resident more then it brings in to the operating cost of Town.
drastically limit the number and size of ships which would be allowed to visit Bar Harbor Consider tenders going to Marina/Bluenose pier area Increase fees charged to cruise ships who are allowed to visit value smaller high end ships over Mega ships
Drastically reduce daily passenger count!
Drastically reduce or eliminate the number that come
Drastically reduce the number of cruise ships and work towards eliminating them.
Dropping the number per day of passengers
dumping waste, limit cruise ships to fewer per month
Educate locals with correct information.
Efficient scheduling
Either ban it or only allow small ships to visit in limited numbers.
Either no ships, or have them dock in Trenton or Lamoine. Bus people to BH.

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

Either not encourage it by capital improvements such as pier extension, or only allow in smaller cruise ships.
eliminate
Eliminate all cruise ships except small ones that can tie up at the pier. Under 500 passengers.
eliminate all large capacity cruise ships, limit number of small capacity (river cruise lines) docking ships
Eliminate all large Cruise Ship Visits Completely. Allow only small, pier-docked, small-number of passenger, cruise ships to visit. This will enhance the experience for the passengers, businesses, and residents; and facilitate land-based tourism experience and economic growth for the town as a whole in general. Cruise ship visits currently deter possibility of other economic growth potentials.
eliminate all large cruise ship; strictly limit smaller cruise ships
ELIMINATE AUTO TRAFFIC NEAR THE WATERFRONT
Eliminate big ships. Allow only ships with under 200 passengers.
Eliminate cruise boats from Bar Harbor entirely.
Eliminate cruise ship
Eliminate cruise ship tourism. It would be a powerful statement for the well being of our town as well as the environment.
Eliminate cruise ship tourist.
Eliminate Cruise Shipe.
Eliminate cruise ships altogether. Only focus on land tourism and resources.
Eliminate cruise ships. Allow environmentally-friendly small tour boats. Looking at the income and expenses of the budget, the town gains about $300,000. Assuming the population of year-round and summer residents at about 18,000, get everyone to chip in $17! I would certainly pay that to get rid of cruise ships. Many businesses that are not T-shirt shops, report doing fine without cruise-ship passengers.
Eliminate it or decrease it to a minimum.
Eliminate it. At best, limit to ships <70 passengers. Do not allow cruise ship tourism until 2023 or later due to COVID.
Eliminate large cruise ships or severely restrict number of large cruise ships (over 500 passengers)
Eliminate megacruise ships; Consider landing only at ferry terminal, smaller ships only; Reduce number of days ships dock; If feasible, vary landings, some at ferry terminal, perhaps Southwest Harbor
Eliminate or further limit cruise ship access
Eliminate or greatly reduce.
Eliminate or only allow ships with minimal passengers
Eliminate ships with more than 250 passengers. Require all ships to have up to date environmental accountability, especially with waste water and air pollution.
EMBRACE CRUISESHIPS and their value to the area...

Appendix B – Verbatim Responses to Open-Ended Questions

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Encourage bussing out passengers to further businesses and attractions. Spread the wealth = non-downtown businesses and locals year-round feel like cruises only benefit a 1/4 mile radius.
Encourage more land based tourism and find housing solutions for more year round residents
Encourage ships to stay for multiple days--reduce emissions due to cruises. Better traffic management for passengers.
Encourage small ships. Discourage large ships. Limit summer visits. Encourage overnight stays.
Encourage with better messaging the satellite parking with clean restrooms and food trucks as a stopping place and free bus riding better to cut down on cars. Make biking paths more safe as well as provide bike sharing at lower cost at this same location the way that cities do.
End it.
End or severely limit cruise ships. Considerations for covid as it is not going away soon. Travel is not recommended so why is Bar Harbor promoting it risking residents health.
Ensure cruise ships are limited # per week and that cruise passengers are back on ship before dinner time.
Environmental impact assessments including water quality and air pollution near ships and bus idle spots. Ban idling.
environmental tax that considers damage to trails and ecosystem from foot traffic and littering and marine polution. Close Main and Cottage Street to be pedestrian only. No cars on Park Loop Road 1x/week.
Envision a future for the town that does not rely on cruise ships. Develop more resilient, diverse pathways to economic benefit for residents. Encourage tourism that involves developing a relationship with this important place, rather than dropping in for 3 hours. Recommit to town values (fishing, beauty of Acadia, quiet).
Establish or increase landing tax each person coming ashore should pay at least $20. Keep increasing till number of people ashore is reasonable.
Even with 2020 being a rough year, not having a cruise ship was nice. With land base tourist they are going to shops, eating out and spending more money in our town and our biggest question is what to do when a cruise ship is in and the town is over run
Every other day? Require smaller ships? One per day?
Exclude them
Expand explorer system. Keep dockings limited. Expand business zone to spread out the people.
Expand use of cruise ship monies; Charge more for ships to visit
Explore ways to better move people from the pier to other parts of town. Consider blackout days, lower passenger caps.
Facilitate dialogue directly between cruise ship management and residents
Ferry all passengers to former Ferry Terminal have a common drop off and pick up point on a regular basis and the bus [illegible] back to terminal.
Ferry Terminal development
fewer - dock farther, only allow socially conscious cruiselines.

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

fewer and smaller cruise ships and use ferry terminal for all passengers going on tours
Fewer and smaller ships/more monitoring of adverse environmentla effects/bus pickup and drop off in less congested part of town, it.e. lower Main St., western West St., Ferry Terminal.
Fewer cruise ship visits. Limit to 1 cruise ship a day, not 3 or 4.
fewer cruise ships and limit number in a week! NEVER 2 on a single day
Fewer cruise ships and smaller ships
Fewer cruise ships per season
Fewer cruise ships with smaller passenger capacities.
Fewer cruises per year. Consider implementing a no-discharge policy for small passenger vessels in the harbor.
Fewer in August.
fewer ship visits
fewer ships
Fewer ships
fewer ships - smaller ships - no traffic from boats to buses down at wharf - no large buses - use ferry for ship to land transportation - no buses downtown
Fewer ships (no more than 50-60 per year). No more than 1 ship per day.
Fewer ships and exclude the really large ones carrying over 1500 passengers.
Fewer ships and fewer passengers per day. One ship max, 2,000 passengers max. Have one or two days each week with no ships. Reduce the number of buses. Make Main Street and Cottage Street in the town center pedestrian only. Allow restaurants to have outdoor seating in the street.
fewer ships and more parking! I do not ????? Town in the summer any longer as you can't park! Or get around the town. I grew up in BH and the town has done a poor job managing this
fewer ships or a much larger fee. $1M for a full season is way too low.
fewer ships, docked further from the harbor
Fewer ships, smaller ships, only use small vans and buses to take them on tours.
Fewer ships, smaller ships--if at all.
Fewer ships. None of the huge ships, no more than one or two on any given day--none in July or August
fewer ships; no use of town pier; to open residential access fewer large ships; fewer passengers; no multiple ships same day
Fewer, smaller cruise ships.
Fewer, smaller ships
Fewer, smaller ships.
Fewer, smaller ships; higher fees
fewer/smaller ships, fewer passengers;

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

Find a sustainable number of ships and cap that number as a happy medium. Study moving offloading to ferry terminal.
Find another area to offlowad passengers other than the town pier.
find the balance. Move the ships to pier style. One ship at a time
Find ways to encourage cruisers to spend time and money downtown, such as more local paid walking tours, barbecues for them sponsored by local groups, etc.
First choice, no ships. Second choice, only small ships. Third choice, stop using the anchorage near the shore path.
First, docking the ships at the Pier is a good idea. Second, keep the cruise ship "season" short, as it currently is. I think the town is doing a good job of managing concerns.
flow of people/motor vehicles. Moving residential needs just outside of bar harbor proper: ie towards KEBO
Focusing on our wild places and less on tourism.
forget the cruise ships and tourism and be concerned about us locals year-round living here!!
Free parking for city property owners. Utilize the old ferry area for cruise liners to dock. Use parking there, buses should shuttle people to town and sights.
free parking for MDI residents anywhere
Free up public town pier when ships are in.
From what I can tell, the most conflicts occur around the pier and West Street. Using the Bluenose terminal would probably help with that, but all those people will need to get into town and dropped somewhere. I have no idea where that spot could be. The ballfields are too far for oldsters to walk towntown adn back.
Further limit the number of visits/year; furthher cap the number of tourists landing per day; allow only ships with the highest ecologic compliance ratings; inspect ships and test air and water for compliance.
Further regulate the volume of ships allowed into the town, ie 75 for the season of Memorial day through Indigenous Peoples day. So that the tourism is there, but less taxing to resources.
Get correct information to tax payers, with out cruise ship funds how much will taxes increase.
Get rid of cruise ships
Get rid of cruise ships faster.
Get rid of cruise ships in BH
Get rid of cruise ships. Charge cruise ships huge sums of money. Keep the cruise ships under ~30 people. Also get rid of cruise ships. Invite other businesses like whale watches, tours, kayaks, lobstermen, and other LOCAL business to use the pier, and charge them. And then get rid of cruise ships.
Get rid of it.
Get rid of parking meters or give locals a free pass.
Get rid of the cruise ships or severely limit their number and size.
Get rid of the large cruise ships. The very small cruise ships are fine.

Appendix B – Verbatim Responses to Open-Ended Questions

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Get rid of them all. They decimate lobster gear, bring massive pollution into our air, are a major eyesore, and the traffic pushes longer-term vacationers away.
Get rid of them.
Get rid of them--all of them--as fast as possible. Failing that, as fast as possible raise all fees on them as high as possilbe as fast as possible, which will reduce the number and give more [illegible] for each one we have to endure.
Get the ships off the pier and take the buses off from the parking spots.
Given the number of ships and the number of passengers I feel strongly that management of cruise ship tourism is impossible
Go away
Greatly reduce cruise ship visits, maybe even eliminate them.
greatly reduce number of ships permitted
Grow the town....encourage new businesses....the reason there may be some congestion is that the people only walk the few blocks on main st. We don't nessesarily need to have less people come we need to grow and spread them around.
Hard to say. I've lived here 50 years and seen many changes in town, most not positive. Old story. Merchants and CC want more visitors, locals trying to live a normal life beside the 7th most visited US-NP have to see their quality of life deteriorate. Businesses seem to get their way!
have a fleet of ubers / tour guides to take people around WITHOUT prior resertations - like every other port. It will keep the people moving and less on the streets wandering.
Have all cruise ships go to the ferry terminal.
Have cruise ships disembark at the old Ferry Lanidng, use small tour buses
Have less cruise ships per year.
have less ships - the shops have all turned into junk shops to serve the cruise passengers
Have more buses available to more locations.
Have more visits in the spring.
Have mostly one cruise ship at a time. Maybe 2 during cir season. We don't want to be Venice or like some ports in Mexico where 6 ships arrive a day. Only accept American flagged ships, then you wouldn't have a bunch of numbies inspecting the ships for dubious criteria. The passengers would have liability traveling on these ships. Ship owners should pay income taxes for the per cent of American Ports they visit.
Have no more than 2 big ships and 2 small at once.
Have only smaller cruise ships and limit them to one visit at a time.
Have tenders disembark at the marine terminal instead of downtown and bus to ANP from these; create more bike/walk infrastructure downtown. Perhaps limit size of ships and/or number of ships.
Have the cruise ships use the ferry terminal; buses come and go from there
Have the tenders go to the old Ferry Terminal and the excursion buses pick cruisers up there.
have them find another destination

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

Have them park nearer the cat pier and taxi in and out of a non centralized location in town, instead of clogging up the center of town with a massive influx of pedestrians and busses.
Higher air and water quality standards, limit bus use and thereby improve air quality or use electric. Require excursions out of town center to be smaller (fewer people).
Higher fines and docking fees to help protect and ameliorate ecological impacts of cruise industry.
Honesty as to true financial impact, I.e. actually dollars spent by passengers. Car filled families spend more at grocery, restaurant, outfitting, and ATTITUDE
How about allowing only small ones? After all, Bar Harbor is a small town and it already has a lot of tourists.
How many people had to look up ameliorate?
I can think of nothing negative. Just a constructive criticism is to have a bussing system that works quicker and not block off parking spots for tourists that are already here. There has to be a better way.
I do not think cruise ships should be allowed in Bar Harbor
I do not think it is healthy for our water quality. This town and harbor are too small to accommodate these ships. I've lived here since 1973 and I remember when we had no cruise ships OR just the Q2 arrive for a short stay - and even that was an impact on the quality of the town
I don’t know
I don’t know what can be done other than maybe limit the size of the ships and the number on any given day. If we eliminated cruise ships all together, can we add parking spaces near the town pier to off set the loss of revenue? I heard this discussed some where. In my view, the loss to the harbor view, the environmental impact along with street crowding cannot be made up for by the town revenue that the ships bring.
I don't know enough about what the town actually does so I can't provide suggestions
I don't know.
I don't want cruise ships at all. Limit the size, preferably less than 100 passengers and never have more than one at a time several days a week. 2-3 every day in 2019 was totally obnoxious, makes Bar Harbor seem like Disney World. Some businesses are hurt by the cruise ships. People hate coming here when a cruise ship is in. Years ago, when QEII came, it was a novelty. Now it's a nuisance.
I doubt that a ban will likely take place because of the economic advantages. But significantly fewer and smaller ships are a must. And the number of people who can come ashore should also be limited.
I have no opinion
I have not experienced negative impact of the cruise ship industry, therefore cannot say. Without tourism, what economic drivers does the town of Bar Harbor have? It needs to be welcoming to all forms of tourism.
I know that what I think or how I feel doesn't matter to the town of BH. This town sold its soul years ago to the cruise ship industry, their money is what makes decisions now.
I know there is a cup on cruise ships at a time, but it still seems too high (passengers disembarking at same time)

Appendix B – Verbatim Responses to Open-Ended Questions

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I like the idea of cruise ships using the ferry terminal for loading/unloading as it would decrease density in town.
I like the idea of having cruise ship passengers downtown at the pier by COA
I live in Town Hill and am not affected by cruise ship tourism. At some point, the number of passengers coming ashore will have to be limited.
I think Bar Harbor should do away with cruise ship tourism completely. I don't think there is any significant improvements that can be made to tip the scale in favor of cruise ship tourism. I would rather focus on land based tourism.
I think cruise ships should not come here. Period.
I think it does a relatively good job currently. However further assuring not too many ships are in at the same time might be helpful. Also pushing out information regarding the positive financial impacts to all townspeople may help the overall perception (and acceptance of some level of inconvenience during the busiest months of a relatively short tourist season).
I think it should discontinue allowing cruise ship tourism.
I think it should not be part of our economy. Maybe very small ships/cruises. Cruise ships are nasty vectors of respiratory disease. I didn't need Covid to tell me that.
I think messaging and transparency to the positive fiscal and community impacts that the seasonal tourism has on Bar Harbor would go a long way. Yes, there are challenges but these are the challenges to have.
I think that the number of cruise ships coming into the harbor has grown completely out of control in the last decade. It would be nice if it could be significantly more limited.
I think that the town should set a much more restrictive cap on both ship and passenger numbers than currently. I would not be sad to see them banned.
I think the number of cruise ships should be limited. The number is quite high. Also, the giant ships that hold 3000+ passengers should NOT be allowed because of the volume of people
I think the town should consider any and all suggestions from the community with a clear and open mind and consider the longevity of our culture here in Bar Harbor.
I think the town should limit the number tours
I think the town should utilize the pre-covid ship visitation cap. After that, any other “management” is impeding local business owners’ right to make a living.
I think there should be WAY less cruise ships visiting. And maybe only smaller ones.
I think they do a good job given the space limitations of the town pier area.
I think we should stop cruise ships--stores will be fine without the chaos…
I wish I had an answer to this. Perhaps allow only small ships, and lower the number the visitors per season. Personally I would like to see cruise ships disappear altogether. I believe the town and people will be better off and the economic impact will level off as people make changes and come up with creative ideas to supplement seasonal businesses. We can make this money some other way. Hosting cruise ships feels a bit like having too many T-shirt shops. We have a vibrant and creative community in an extraordinary landscape. We know it's special because so many people want to visit. We should

Appendix B – Verbatim Responses to Open-Ended Questions

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be protecting this wonderful jewel, rather than overrunning. it. I know change is hard, and some people will be more impacted than others. But at some point, change is necessary.
I wish I had the answers. I understand from the above studies that they bring in a lot of money. At the very least, limiting the size and capacity of the ships in port would be an improvement.
I would like to see the amount of ships decreased and a cap placed on how big the ship can be (which needs to be smaller than what has been allowed in the past)
I would think the residents would have access to cruise ship schedule to help them in planning their visits to busier sites. Widely publicize for best communication. Continue to explain the benefits and tax offsets for the residents.
If Bar Harbor is going to allow cruise ships (which it should not in my opinion), the amount of cruise ships that are allowed to come should be severely restricted. Also, the size of the cruise ships should be limited.
If cruise ships are to come to Bar Harbor, the ferry terminal should be used for passenger offload and tour buses.
if not an outright ban then a limiting of # of ships/passengers in town at one time
If people are going to be "shipped" into town, a much more economical priority could be bus travel. Making BH less of an "elite" destination. Closing the rich/poor destination more.
If ships are to be allowed at all ABSOLUTELY no more than one at a time. All tourists should be required to pay full park entrance fees if visiting Acadia National Park
If the industry must continue, bus folks up the hill, so they can spend money at locally-owned businesses and not at an out-of-state owned corporation. I also would like to see cruise ship fees available for non-cruise ship related projects. Why can't we use the fees for example parks and rec, library? We don't really benefit from nice bathrooms.
If the town insists on keeping the whale killing, sewage dumping, cesspools of humanity afloat visiting as is apparent, then we should be offsetting 1/3 to 1/2 property taxes.
If we are going to allow cruseis (hopefully many fewer than 2019), is there a way of ensuring that the town character and shops don't chagne? WE do not want to become like Ketchikam, [illegible], etc. in Alaska where the towns lost all their local character and the cruise lines get kickbacks from the stores that took over to cater to cruise passengers.
If we cannot eliminate altogether, limit number and size of ships, as well as days per week ships can visit.
if we have to have them (which I don't agree with) then they should be smaller and not several a day
I'm more concerned about land-based tourism. Not sure how you address environmental concerns of cruise lines…be selective of type of ships allowed and cut down on idling?
I'm not a consultant - needs more thought than I'm prepared to give it
Improve Rodick St. and create new traffic patterns, but do not move passengers to ferry terminal.
In medical terms the cruise ship industry amounts to a deadly, non treatable illness. Avoidance is really the only line of effective defense. The mere fact that Bar Harbor is a cruise ship port as drawn the "fast buck" out of state business crowd like metal to magnet. This has resulted in not only the overcrowding and other issues addressed in this survey it has also driven the Air B&B conversion of year round homes into out of state owned business ops.

Appendix B – Verbatim Responses to Open-Ended Questions

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Increase fees from cruise ships--limit cruise ships to one per week.
Increase restrictions on # of vessels and # of passengers allowed at a time.
Increase the harbor fees by a factor fo 5--reduce the number of ships by 80%
Increase the number and ways to get people off the cruise ships so they can spend their money here
Increased fees for the cruise ships. The 2019 study suggested that half of the fees currently does not go to the town. Negative impacts from cruise ships should be accounted for within these fees.
is there another place where bus pickup could happen? Shuttle bus town passengers to a different area and have buses not right downtown? Close off streets for walking?
It is my understanding that the 1000' cruse ships proposed for Bar Harbor would be detrimental for the town, for Frenchman Bay and the environment. WHY should the all the surrounding communities have to absorb the negative aspect of this huge increase in tourism for Bar Harbor. This is happening all over the world. I hope BH has the guts to control this tourism.
It is working OK as is.
It makes sense to put some limits on cruise ships.
It seems like there is one or 2 here everyday. All summer do we need that many? The shops and restuarants make a lot of money from them. They should be required to pay the Town extra as they are using Town services to there gain. The residents need to know where this money is going. Example Extra people means Extra Police. Who is paying for that? Extra Trash. Who is paying for that? ...ect
It tough because once you allow something, it's hard to take it back. We have provided millions of tourists with a wonderful experience, businesses with predictable, healthy income, and a town that has really earned a name for itself. We will always ride the fine line of "a quaint town with resources allocated phenomenally" and "just another place to get ice-cream and a lobster roll".
It would seem that every time someone complains about something the complaint is addressed, far and beyond what may be necessary.
It's a filthy industry from top to bottom. Don't we get enough tourists and their money, without the ships?
It's a question of degree: 1 or occasional 2 ships per day. Never 3 or more. Limit number of paxs on bus tours; provide outlets for musicians, performers, and artists, storytellers to incorporate more Maine culture.
It's adequately managed as is.
It's doing well.
it's like new orleans at mardi gras! Not fun in BH! Limit by a lot the number of cruise ships allowed at any one time - bring back an orderly seaside town. I can't drive down main street without worrying about hitting a pedestrian.
it's not broken
Just us locals can't support all the businesses in town. Let things be. I think for the amount of time cruise ships are in town for a day is fine. I think it brings people back to the island later on to spend time here. Brings money to local businesses, etc. It's a long winter.

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

Keep a strict limit on the size and number of ships that can visit. Insist on a high standard of cleanliness and low disruption to locals.
Keep bringing in the cash and use it to improve all roads in Bar Harbor and parking
Keep cruise ships small and limit numbers, enforce pollution controls
Keep experimenting to see what works and what doesn't. Movement of people--try it all!
Keep managing the maximum passengers allowed per day
keep measurable data and monitor any negative impacts. I personally believe tourism on land or water is critical to MDI's success
Keep number of cruise ships in harbor limited to low number on days they are in harbor.
keep people downtown
Keep staying cruise ship friendly
Keep the largest cruise ships out. Building larger piers to accommodate more of these monsters is a terrible idea.
Keep the ships small
Keep the timing of cruise ships consistent with slower periods of land based tourism.
Keep them moving
Keep them out and away
Keep them out!
Keep them out!!!
Keep working on improvements around the pier.
Keep working on the people moving by the Pier. Don't forget we made a deal with Witham years ago to use Newport Drive for busses
Knowing the cruise ship industry is only going to make larger and larger ships limit the size and number of passengers to a manageable level, perhaps 1000 people a day.
Land passengers at ferry terminal
Larger boats in shoulder seasons, single ships June-August. Short-term vacation rentals are a much bigger issue.
larger sidewalks that are ADA compliant
Learn when to take up issues from the squeaky wheel and when not to.
Less
Less bus tours, more walking, the bus takes all the people away!
Less cruise ship days, less ships.
less cruise ships
less cruise ships
Less cruise ships and buses to accommodate.
Less cruise ships and less number of days. Move dockign location from town pier.

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

Less cruise ships and tour buses! Move the Island Explorer out of center of town.
Less cruise ships and/or smaller cruise ships
Less cruise ships during the season; relocate the tender landings outside of downtown.
Less cruise ships per season.
Less cruise ships! Maybe 1 a week.
less cruise ships, less days, chareg more for ships coming
Less cruise ships, limit number of passengers per day, and cruise ships per day.
Less cruise ships, more housing for year-round families.
Less cruise ships/year
Less high days but balanced with fewer low days (numbers of passengers)
Less is more beneficial
Less numbers
Less of them, less people, more spread out.
Less ships and smaller ships. Tendering to ferry terminal instead of pier.
less ships or smaller ships
Less ships per day, or allow only smaller vessels, not these huge ships.
less ships per day. Maybe only one ship per day. and maybe not 7 days a week.
Less ships per year
less ships, fewer passengers, making changes to manage pedestrians. Signage about not walking in the road
Less ships, less often, smaller size.
Less ships, lower passenger caps, higher fees to dock and disembark, less focus on visits/revenue and more on quality of visitation
less ships, no ships in july and august
Less ships. No more than 1 ship per day. Reduce passenger capacity. Smaller ships.
less ships. Smaller ships/less people
less total of cruise ships, still if we get a fair and awesome net
Lessen the number of ships allowed and how many per day as well as the SIZE of passengers on each..
lessen the number of ships allowed. Require tour buses taking ship passengers to/fro to reimburse town for loss of parking meter income. Less cars downtown - less families able to enjoy town in a more relaxed manner
Let the Cruise Ship Committee do it's job. That has worked for years.
Let the cruise ship committee get back to work on improving the operation
let the free market solve the problems. Overregulation will stifle BH's future growth and role as a tourist attraction. Not smart to kill the Golden Goose.

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

Let the residents vote on it!!! Drastically reduce the number of ships per season. Never allow more than one boat in the harbor at a time.
Lighten up the schedule. Fewer boats stopping would be better
Limit it or get rid of it
limit - none
Limit # allowed; more the landing area to the ferry terminal to relieve congestion in town; use the $ to improve year-round residents not beautification projects and increase benefits to include those who can't afford to buy property here
Limit # of days where ships are visible in Frenchman Bay so there are clear days too.
limit # of passengers/day. ?????? To the ferry terminal. Shuttle cruise ship passengers into town in smaller buses
Limit # of ships per day and total # of passengers per day. A reduction from 2019 is necessary.
limit # of ships; solve congestion issues on waterfront
limit (the number and size) of cruise ships to start with and also to use more park bus service to land based tourist.
limit activity during peak tourist season
Limit amount of ships and market promote town as not overrun with cruise ships
Limit cruise ship berths and the total size of cruise ships. In other words, max amount of total cruise ships each season and max amount of passengers i.e. no ships that hold more that 500 total people including crew or something similar. No large ships.
Limit cruise ship tourism to the same days of the week throughout the entire season. So residents can plan around and visit Bar Harbor on the "off" days.
Limit cruise ship traffic to 3,000 or to some other set number per day.
Limit cruise ship triffic during peak season (july/aug).
Limit cruise ships in number and in passenger capacity size. Encourage small cruise ships. Strict regulations about engine idling, exhaust pollution, and waste dumping. Limit number of tender landings.
Limit cruise ships to 100 passengers.
Limit cruise ships to 2 week days a week. Limit the size to much smaller ships. Significantly cut cruise ship businesses by 70%.
Limit cruise ships to 60. Only in shoulder season. Banned July thru September.
Limit cruise ships to 75 per year
Limit cruise ships to maximum 500 passengers
Limit cruise ships to no more than one per day.
Limit cruise ships to one large ship per day and one small per day; Don't hold up pier traffic as the passengers come up by Harbor Place
Limit Cruise Ships to September to November only, not more than 1 ship per day

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

Limit cruise ships to very small ships that dock at the town pier and stay overnight. Raise the fees for all cruise ships -- if Bar Harbor is in demand, the fees need to reflect that.
Limit cruise ships; Move from downtown area (ferry terminal); Cruise ships always came before everyone else when one is in town
limit cruise vessels
Limit how many giant ships are in at the same time.
limit how many ships are allowed. ?? Limit how long they can stay. Increase their fees.
Limit it to very small ships and charge them more.
Limit large ships 1000 or more passengers to 2 per week, on different days; increase number of smaller ships-25 to 50 passengers
Limit length of season: late September to early November
Limit number
Limit number - relocate
Limit number allowed at a time and total annually both by number of ships and number of visitors.
limit number allowed, don't alllow big ones (2000 passenger size)
Limit number and size of ships, number of days with ships
limit number and size of ships. Dock them at the ferry terminal.
limit number of cruise ship visits, no more than one per day, and ideally, fewer
Limit number of cruise ship visits. Limit number of days for ship arrivals. Address noise from PA systems.
Limit number of cruise ships that can come. Hold them accountable. If polluting the environment, don't let that company come here.
Limit number of cruise ships to one per day. It is frustrating to have the pier closed for buses. Moving those to a different location would help.
Limit number of people that can come ashore each day. Think it's 5,000 now. Limit the number of boats, ships that can come each year and each day.
Limit number of ships
Limit number of ships and freeze proeprty purchases by cruise lines.
limit number of ships and number of passengers per ship
Limit number of ships and passengers per day. Limit total number of ships person.
Limit number of ships and passengers.
Limit number of ships and size of ships. Waste discharge in Frenchman's Bay has a detrimental effect on burgeoning aquaculture industry.
Limit number of ships at a time
limit number of ships per day
limit number of ships per day, hefty fees for ships over a certain tonnage. Prioritize health of the bay ecology and BH residents over cruise industry.

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

Limit number of ships per day; Limit size of ships to less than 100; Do not bring passengers ashore at pier; Accept ships with excellent eco records regarding pollution to sea/air.
limit number of ships, limit size of ships
Limit number of ships, prevent ships until Covid is under control
Limit number of ships, tighten regulations affecting water quality, air quality and marine life and fishing industry
Limit number of ships; Limit large capacity ships.
limit number to 1 ship per day - no more than 2,000 passengers
limit numbers and require cruise companies to employ green technologies, ban big polluters
Limit numbers of people getting off per day
Limit numbers of ships and passengers. Look at ways to more evenly distribute benefits and costs. Shift toward smaller/high-end ships.
Limit numbers of ships per day and have cruise ship-free days for locals and land-based tourists who then could plan ahead to visit. For example, never on a Tuesday...or something like that.
Limit numer of passengers from all ships at any one time in town, not just number of ships.
limit of one cruise ship daily (if any) - limit vehicles transporting cruise ships. Small cruise ships only
Limit passenger and ship size and visit frequency
Limit passenger boats to 200 persons or less, allow less per year
Limit passenger disembarkations to a reasonable number. Only one cruise ship in port at a time. Replace the big tour busses with smaller ones that are safer on our roads. Enforce clean harbor environmental policy. Ensure local marine traffic is not negatively impacted by cruise ship traffic.
Limit passengers to 1500 a day. Charge higher fees.
limit ship numbers and size
Limit ship numbers, limit people numbers, ships need ot limit time spent idling with pollution entering air--set time limits, must be parked a certain distance away when not actively loading/unloading.
Limit ship size to ~1500 passengers, which encourages high-spending clientel (the passengers on Princess small ship) were way more extravagent than Anthem (huge, cheap ship). Also reduces the severity of the mass influx of people. Utilize/improve the former state ferry terminal to reduce competition between local marine traffic and cruise ships. Designate parking locations for public shuttles to/on upper Main St, lwoer cottage Village Green, etc. to better disperse crowds and enhance business for those on the outskirts of tonw. Also, reboot Island Explorer to max capacity. STrengthen adn enforce environmental regulations.
Limit ship sizes, increase costs to cruise ships to offset water quality and infrastructure impacts.
limit ship visits and size of vessels. Number of passengers.
limit ships
limit ships
Limit ships or not allow
limit ships to one a week increase ship fees to lower taxes and improve all sidewalks and roads

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

Limit significantly. No multi-ship days. No days/ships over 2000 people or less.
Limit size (especially) and number of cruise ships
Limit size and frequency, limit number of ships in one day; [illegible] emissions cut, no dumping grey water
Limit size and number of ships
Limit size and number of ships visiting and limit number of passengers per ship allowed to disembark
limit size and passengers
Limit size and quantity of size/passengers. Eliminate blocked parking for tour buses. Keep large tour buses out of ANP completely.
Limit size of cruise ships and season.
Limit size of cruise ships to 200/300 passengers
limit size of cruise ships; plan 'cruise ship-free days,' 1-2x each week
limit size of ship, limit # of cruise ships/day/monnt
Limit size of ships and number allowed access.
Limit size of ships and number of ships visiting
Limit size of ships and number of ships/per week. Control loudspeakers on ships--Very disturbing to residents closer to water.
limit size of ships and only one at a time
Limit size of ships that can come. Also limit the number. Encourage Bar Harbor as an exclusive destination.
Limit size of ships, have a designated pier with transportation into town, limit large bus touring companies.
limit size of ships, II of ships per season. Make towntown main st and cottage pedestrian only, bids from cruise ships for docking ????? Stop
Limit size to small, eco-friendly cruise ships and limit the number of small cruise ships allowed in the harbor at one time. Be sure the waste is being properly cared for and not dumped at sea. Better yet, zero waste ships would be good. Limit the season of the small ships. Sailing cruise ships/solar-powered small ships could be a niche market.
Limit the # of ships for the season - no more than one a week
Limit the amount of cruise ship passengers per day. More of a balance daily, not 10,000 one day and 50 the next.
limit the amount of cruise ships each season
limit the amount of ships and passengers in town. Future use of ferry terminal to help eliminate downtown congestion.
Limit the amount of ships or the amount of large ships with many passengers
Limit the amount of ships per year
Limit the days in which cruise ships are allowed in port (e.g., Mon Wed only), and further decrease the number of cruise ships allowed in port at any one time.

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

Limit the frequency of cruises allowed to dock in Bar Harbor.
Limit the number allowed per day
limit the number and frequency of landings
limit the number and size of cruise ships allowed per day. look into ways to lessen noise and water pollution.
Limit the number and size of the cruise ships! Like 1 or 2 ships per Week, and only on certain days so residents know what's coming and can plan their time downtown as needed..
Limit the number and size of the ships coming into Bar Harbor
Limit the number of boats to what can be accommodated and only companies with good environmental needs
limit the number of cruise ship passengers landing
Limit the number of cruise ship visits to 100. Don't allow cruise ships with greater than 1500 passengers
Limit the number of cruise ships allowed per season and consider just having one ship per day rather than 2 or 3
Limit the number of cruise ships and cruise ship tourists to a manageable level; be sure the cruise ship fees offset the full negative impact on the town and natural environment.
Limit the number of cruise ships arriving at Bar Harbor and/or the number of passengers they carry
Limit the number of cruise ships daily.
Limit the number of cruise ships in the harbor to one at a time. Limit the number of passengers who can come into town at any one time.
Limit the number of cruise ships so there are no days with multiple ships. Or cut the number of ships-- let them barter to get the opportunity to come.
Limit the number of cruise ships visiting at any one time.
Limit the number of cruise ships visiting Bar Harbor to one ship daily during the season
limit the number of large boats allowed
Limit the number of large ships on a single day. Perhaps no more than 2,000 cruise-based visitors on any given day.
Limit the number of large ships that anchor in the harbor from July to early October and limit the number of days when ships can come.
limit the number of large ships with thousands of passengers
limit the number of passengers entering the town each day
Limit the number of people allowed to come to shore.
Limit the number of ships at once
Limit the number of ships in port at any given time to 1
limit the number of ships in the harbor at any one time. Limit the numbers of ships passengerse ashore
Limit the number of ships in the harbor at one time. Strict regulations on pollution.

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

Limit the number of ships per day to one.
Limit the number of ships per season to about 130
limit the number of ships per season, limit the size of ships
Limit the number of ships per week to 2-3/week
limit the number of ships to 50 or less a year.
Limit the number of ships to a few a year.
Limit the number of ships, reduce the frequency.
Limit the number of ships. Like 70-90.
Limit the number of ships/size of the tourist population. Offloaded from the large ships at one time.
Limit the number of them coming each year
Limit the number of visits and ships per day
Limit the numbers coming, more moorings out of downtown. Use blue nose as point of entry/exit. Stagger buses of visitors off ships into town.
Limit the numbers of large ships.
Limit the overall number, starting with not allowing more than one ship per day.
limit the passenger count to 12-1400/day
Limit the size and number of cruise ships allowed to visit Bar Harbor in proportion to the square area of the downtown and the number of projected land visitors.
Limit the size and number of cruise ships within Bar Harbor. Summer months are too crowded with visitors. Visitors to make reservations to enter MDI.
Limit the size and number of cruise ships. Strict enforcement of environmental regulations.
limit the size and number of ships
Limit the size and/or number of ships in port at the same time.
Limit the size of cruise ships and the number permitted to visit each week.
Limit the size of ships ('moderate' not 'huge') and limit the nubmer allowed at one time (if possible, 1-2 at a time)
Limit the size of ships allowed into Bar Harbor's anchorage.
Limit the size of ships and the frequency, if not restricting altogether
Limit the size of the cruise ships and the number of people in town at once.
Limit the size of the cruise ships you let in. The mega ships are too big. Bar Harbor is getting ripped off by only getting $1 million from the Cruise ships each year. Bar harbor needs to get more. Limit the number of cruise ships that are allowed into BH each year. How about have an auction for only 12 cruise ships a year. Your auction will make way more than $1 million as Cruise companies bid for those slots. So you make more money while having less cruise ships.
Limit the size of the ships to small and midsized only. Those monstrosities are awful and have a major negative environmental impact. Allow 2 days a week. No more!

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

Limit the total number of ships that can be in harbor (lower total number of people). Close downtown streets to cars/buses-pedestrian traffic only in summer
limit to 1 ship per day, construct adequate cruise ship terminal
Limit to 1 ship/day max
Limit to 2 cruise ships per season
Limit to 2 large ships a day. They leave at night so their impact in town is limited.
Limit to 50 per year
Limit to one cruise ship per day and 2500 passengers, reduce to only 1 anchorage, fines placed on ships for ignoring the cruise ship track into Bar Harbor. Profits paid to fishermen for lost gear
limit to one ship a week
Limit to small 100 passenger ships
Limit to small cruise lines. Limit number of summer days.
limit total number of cruise ship visit >500 to approx 100/year, eliminate july and august visits (cruise ships > 500)
Limit visits per season; Limit visits per day.
limit visits to <100 ships per season. Limit daily passenger numbers to <3000. no more than 2 ships in port per day.
Limitation of sizes of ships; Parking; Amount of tourists (overcrowded in town)
Limited number of ships and passenger capacity.
Limiting number of cruise ships at one time, enticing cruise lines to visit slightly off peak season, communication to the public of ship arrivals so residents/land-based tourists can plan accordingly
Limiting severely the size of cruise ships (perhaps less than 500 passengers) Close monitoring of potential pollution issues.
Limiting size and number of ships drastically, changing from town pier to ferry terminal for disembarkation
limiting the number of cruise ships or total passengers each day
Limiting the number of cruise ships that are allowed to enter the harbor
Limiting total daily number of passengers.
Limits on ships and caps on passengers. Drawbridge perhaps :)
Limits on size of ships and frequency of visits.
limits on the number per day of ships or passengers
limits or a ban. it is fabulous without them this year
Look at the long-range goals. Cruise ships are short money for a few select businesses at the cost of long-range, higher valued land-based tourism. Cruise ships are not needed in the fall or at all. The toursim is so great that no other means is needed.
Look to use the terminal property for tendering and parking for the buses and tour guide.
low the amount of people who come to shore when ship is here.

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

Lower caps on the number of passengers and amount of ships per day. One ship at a time is more than enough
lower caps. Don't allow the cruise ships to take over the waterfrount/pier area
lower daily limit of ships and passengers
lower number of ships allowed per season--limit of two max per day; launch on/off ferry terminal only
Lower the # allowed and potentially work towards ending cruise ships in BH.
Lower the number of people a little.
lower the number of ships allowed in port at one time
Maintain as much as possible the old world charm of the village. Please stop tearing down harborfront small buildings and shops for fancy multi-floor hotels and shops with expensive things you can purchase in a lot of places. We need to support local crafts and arts in our shops. And we don't need to look like every other yuppified tourist town.
Maintain limits on ship traffic (in total and number of ships at same time), more police traffic management (including foot traffic)
Maintain or lower the cap on # of ships and passengers. Use mini vans or smaller buses
Maintain the cap on the number of cruise ship passengers allowed, perhaps reduce the total passengers per day at peak season. It would be nice if we could bring some passengers in at a different dock (ferry terminal) to reduce bus traffic in town, but perhaps that option is already off the table.
Make a traffic schedule so people know when to avoid typically cruise ship related traffic
Make a walking district
Make Bar Harbor not a destination for cruise ships
make buses pickup/dropoff on private property.
Make it so they don't disembark all from the same pier on one West St.
Make the ferry terminal the primary destination for tendering and let people walk or take a shuttle to downtown. The cruise ships aren't the ones blocking the park with cars, that's all land-based.
Make weekends "cruise ship free" then the weekend warriors and those getting married wont have cruise ships in their pictures
manage days and ship traffic limits better
Manage it so the flow of cruise ships is limited.
manage the cruise ship schedule to avoid multiple ships on the same day
Manage the number of ships visiting better. We avoid downtown like the plague on days there are several ships in port at the same time
Managment of passengers disembarking and embarking
Many ecologically sensitive areas limit the number of visitors. We could also restrict through-traffic on streets and make a vertical parking structure to handle parking. There are too many people and cars here. We either need to tell people they can't come or start building up. Clearing more land for more

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

stuff should be prohibited. Undeveloped land is our most precious resource and it's being destroyed at a frightening pace.
Many less cruise ships - limit numbers and size
Max 2 ships per day
may need to restrict cruise ships.
Maybe a cap on how many cruise ships can come on a singe day.
Maybe consider fewer visits of ships per year and limiting the sizes of those that come.
Maybe traffic pattern change? One way down Cottage toward Main, then one way back on West? Put cruise ship terminal at old ferry port?
Maybe, if these awful people are going to pollute our bay and ruin our roads and scare off tourists who actually contribute to our economy, we should see some benefit in property tax relief.
measure pollution/regulate, raise fees
MINIMIZE size of and numbers of ships using BHB as port.
Minimize their access to Bar Harbor
Minimize, if possible, the view of the ugly cruise ships from Bar Harbor.
Moderation. Fewer, smaller seats. Keep buses on side roads. Not try ot cater every single day Aug-Oct.
Monitor and work closely with cruise lines regarding arrival/departure times.
More bus parking away from the pier which is important for fishermen and women, parking, access, view from Agamont. Limit capacity daily.
More businesses that support locals needs like every day necessities instead of 4 Acadia shops and more
More consideration for locals to not lose benefits of living here.
more cruise ship docking to ferry terminal, institute shuttles into town, have buses for passengers pick up at ferry terminal.
More data would help answer this question - you've given the economic impact of cruise ships, but what percentage is that of the total tourist economy? Again, how do cruise ship emissions compare with land-based tourism impact (vehicle emissions, power consumption, water use)? Allowing only smaller ships would help with congestion, harbor views, impact on harbor traffic, and public perception of the problems. Maybe don't allow ships that are longer than Bar Island?
More efficiently move people around town.
More parking town wide and some type of Island Explorer stop on or near pier.
More smaller ships and limit significantly number of large ships
More transparency about how funds are raised and spent
More transportation to keep the folks from taking over the sidewalks. They wander looking confused as to where to go. More guides to move them along.
move anchorages to behind bar island, less tour busses, eliminate anchorage in front of bar harbor inn.

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

Move as many disembarking cruise ship passengers, especially those visiting Acadia National Park, to the Blue...terminal
move buses and tenders to ferry terminal on rt 3.
Move buses out of town to ferry terminal land
move cruise ship landings to the ferry pier
Move cruise ship offloading from town pier
Move cruise ship operations to bay ferries terminal?
Move cruise ships and explorer bus to the ferry terminal--use the Village Green to drop off passengers. Stop taking away parking for those who visit by car and live here.
Move docking to ferry terminal location.
Move docking to route 3; Not have 3-4 ships a day; Limit to one ship and limit size of ship
Move docking to the old ferry terminal and bus / shuttle from there.
Move em to the ferry terminal
move fishing boats out of town and designate areas of town for walking (no car traffic). Minimize overlap of local vs. tourist activities.
Move landing site of tenders tour bus hub away from town pier, perhaps to ferry site, shuttle pedestrians to village green and explorer.
Move loading/unloading passengers away from town pier
move passenger landing to ferry terminal, getting buses for cruiseships out of downtown area. Limit the size and amount of ships/passengers
move passenger landings and bus traffic to the ferry terminal; establish a shuttle or trolley system around downtown and immediate perimeter (Eden St hotels, ferry terminal, ballfield)
Move pier to outside of town landing for cruise ships.
move port to the ferry terminal or other location w/parking, bus terminal, people management
Move ships where they aren't visible; demand more money for each ship passenger; move docks away from town; limit number of ships.
move tenders of tour passengers to ferry terminal so buses are off the town pier, use shuttle to bring the to town if desired.
Move the access to the ferry terminals
move the cruise ship to the route 3 facility finally
Move the hub out of downtown Bar Harbor, make/increase shuttles of cruise ship pedestrians to downtown from other places.
Move the landing to 121 Eden. It's too congested at Town Pier.
Move the loading and unloading of ship passengers away from the town pier location.
Move the tenders out of the pier area. Move the buses out of the pier area.
Move to Ferry Terminal
Move to Ferry Terminal

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

move to ferry terminal for more room
Move to the ferry terminal - limit amount of cruise ships at once - no buses in town.
Move tour bus parking out of center of town; limit # of passengers and limit length of season and # of ships
Move where cruise ships tender their passengers
Much more limited visitation
much more restrictive measures on total number of ships, total number passengers, and ship size - focus on smaller ships
N/A
n/a
Need a nicer spot for the tenders to come in. This is a great town and should be very welcoming to visitors, no matter how they get here.
Need fewer visits.
Need to place quotas on number of cruise ships/year
Need to use the money collected to better impact the community
Negative impacts are somewhat made up. Tender traffic could be a problem. This town absorbs far more day trippers in August than 3 cruise ships in October.
Negative impacts disappear if ships disallowed; Revenue to business can't be a reason to destroy nature.
Negotiate for more cruise ships
Never allow more than one ship in port. Spread out cruise ships, perhaps avoiding weekends to reduce the overall impact on residents.
New passenger landing site - eg old ferry site
no big ones
no changes
No changes should be made to the management of cruise ships
No changes.
no concerns
no cruise ship tourism
No cruise ship visits during the months of July and August. Still allow the small ships to tie up at our town pier. Use only Anchorage be and tender passengers into our ferry terminal
No cruise ships
No cruise ships !
No cruise ships in July and August; Max of one cruise ships per day in shoulder season; Manage number of passengers/day
No cruise ships!
No easy fix

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

no large cruise ships
No large cruise ships, few ships overall
No large cruise ships.
No large tour buses.
no longer allow cruise ships. If ships have to be allowed, cap size of ships allowed here.
No mega pier. Limit the number and size of ships able to come to bar hard
no mega ships. Enforce water and pollution (air) quality standards.
No more ships, plenty of tourists from land entry.
No more than 1 ship a day, max 2000 passengers a day.
No more than 1 ship per day, 100 ships per year. No ships in August
No more than one ship a day and do something with the f***ing buses!!!!
No more than one ship per day, look to the potential of tendering passengers to the Ferry Terminal for busing in order to ease congestion on the town pier.
No need to ban them altogether, but we could be more foot forward about regulating and limiting size, scale, and frequency of cruise ships. If we take charge of the quality of life here in the summer, we will gain a more sustainable and respectful tourist base and create a better quality of life for residents.
no opinion
no or significantly less ships/ less passengers per day/ less ships during peak tourism/ no buses at town pier/
No prebooking events so land based tourists miss out. Stop the greed and limit number of cruise ships.
No ships
NO ships July, Aug.
No ships on weekends
No ships or smaller ships, eliminate visits in July, August, and September, fewer ships at same time or deisgnate and advertise cruise ship-free days of the week.
no ships over 500 passengers
no shisp during july, aug, and sept and use the ferry terminal to unload them, that's why we voted to acquire it - get those folks off the main pier
none
none
None
None
None
none
None there is no difference from them or land base

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

none, other than improve on what we have now when possible
None.
None.
None.
none. Cruise passengers do not have cars & are gone by about 5pm each night.
None. Excepting development of ferry terminal to accommodate ships, etc.
none. Keep it the same
None-Bar Harbor does it well.
Not accept cruise ships or limit to 1, 3 days a week.
Not accept cruise ships.
Not allow any cruises. or no mega ships if we keep small cruises only one per day
Not allow cruise ships
Not allow cruise ships, or only allow small ones. The crush of people and vehicles when the ships are in is horrible.
Not allow cruise ships. At the very least, ensure days without them. Limit them and passenger size limits.
Not allowing Bar Harbor to be a port
Not close enough to advise but it's relevant to you that for thirty years now I avoid MDI completely if I at all can from May 15 to Indigenous People's Day
Not enough experience to suggest
Not have too many ships visit all on one day
Not more than one cruise ship a day ever.
Not much that can be done.
Not personally clear on pier renovations for CAT--can that pier be used?
Not receive passengers at the bar harbor town pier. I feel land based tourist that come and stay and spend more money then cruise ship passengers based on the longevity of there stay and the fact that the economic impact is more beneficial from being spread out to more businesses don’t visit bar harbor to deal with the congestion and to see cruise ships in the the harbor and deal with a town over run with people crowded into the Main Street cottage street area which makes them look for alternative places to visit such as northeast southwest and bass harbor or anywhere they can not be overwhelmed by the amount of people that are in town
Not sure
Not sure ...
Not sure, but reading the local paper, people would rather start staying on the other side of the island so they don't have to deal with all the people.
Not sure.

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

Number of cruise ships during one day; As a member of the working waterfront, it's nearly impossible to maneuver during a high volume ship day.
Number of ships allowed and when.
obviously, less frequent visitation of ships. Raise taxes/fees per passenger - charged to each passenger - not the cruise line
Offer cruise ships but less than previous years.
offload passengers going on a bus tour to use the ferry terminal - that will keep buses from downtown
one cruise ship per day maximum
one cruise ship per week (on same day each week)
One ship a day MAX
One ship at a time
One ship at a time
One ship at a time, not consecutive days , much smaller total number allowed in a season.
One ship in port at at time.
One ship only per day.
One thing would be to offload passengers someplace other than our small town dock.
One way traffic on parts of Main and Cottage to allow wider sidewalks and more, parklets.
One way vehicle traffic with wider sidewalks
only 1 cruise ship a day
Only accept if any small cruise ships--no more mega ships with more occupants than town population!
Only allow 2x per week
Only allow cruise ships on certain days, offer discounts to certain businesses so the majority of cruise ship passengers are only in a few locations, find ways to offset environmental impacts with profits
Only allow one large ship to dock per day.
Only allow small capacity ships, 100-200 passengers max
Only allow small vessels or none at all and eliminate the busses in town. Both land and cruise based busses. The town is bringing in millions with the new pay parking. Make the town pier pay parking to help offset the lost revenue. With the continuing popularity of Bar Harbor and the number of tourist visiting every year there are plenty of dollars out there for businesses. At what point dose profit become greed?
Only allow smaller ships. Limit the number of ships.
only allow so many ships to visit per season. never allow them in July or August, only allow a certain # of passengers to disembark from the ships at once. set up a better system to get the ship passengers onto buses away from the town pier.
Only allow the smaller 100-150 passenger ships. Only use anchorage B and shuttle to the ferry dock since the Bluenose only needs it mid-day (noon-3PM). Cap the number of passengers at 500 per day. Have the big buses load at the ferry terminal and not drive any cruise passengers directly into town. Cruise Ship passengers can walk to town on the new pathway on Rt 3 or hire taxis.

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

Only allow the smallest cruise ships to come to Bar Harbor.
Only allowing smaller ships more efficient running ships into Frenchman's Bay
Only cruise ships under a certain size and with good environmental track records should be permitted. The gigantic cruise ships are a detriment, visually and environmentally, and bring few extra dollars to local businesses.
Only one large ship per day.
Only small boats allowed and only one at a time. Also parking the boats outside the porcupines. Shorten the season.
only small number of people at a time and make sure they obey all rules and respect all town residents
Only very small boats, <100 passengers and crew combined, and limited #2 ships max allowed at any one times at our piers. No tenders!
only very small cruise ships should be allowed. They actually spend more and there should never be more than one in port.
Operate a free tram system downtown, between the pier, village green/Island Explorer bus. Make Main St. a car and bus free zone, except for the free trams.
Our Town needs to drastically reduce the size of cruise ships and greatly reduce the number of passengers per day, down to a much smaller scale compatible with a very small town on a very small island. The "small ship cruising," as promoted by American Cruise Lines (e.g., ships with 100 passengers or "no more than 185 passengers"per ship) could have a positive impact on our community. Limiting the number of smaller ships or total passengers per day of course would also still be needed.
out daily visitor limit in half. Limit size of ships; limit # of days w/ cruise ships in port
Overall the number of ships and days that ships are visiting should be reduced. In 2019 there were ~180 ships visiting Bar Harbor, with multiple ships on some days. This is out of control and should be reduced.
Park ships so they don't block the view so much. Consider making part of town car-free part of the year (like part of Cottage St); similar to Burlington, VT or Boulder, Co.
Parking
Parking
Parking can be built off island and people can pay and ride a bus to be be brought on island , as it is there is no room for locals . And if they want to park on island they can by a parking pass
parking garage
Perhaps a limit on the amount of cruise ships that can come into town on one day
Perhaps consider catering to smaller more expensive ships--not the princess discount cruise crowd
perhaps cruises on non-peak times when land tourism is down a bit (like not july aug)
Perhaps limit cruise ships to 1 per day. When 3 ships are all there it is too crowded in town.
perhaps limit the # of ships by a bit.

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

Perhaps not to dwell on the dollars brought into the merchants and consider a more reasonable equation between their desire for good business and more and more cruise ship opportunities.
Perhaps set limits on the size of ships and the number that come through in any given time period. I understand the financial impact to businesses....I KNOW it's their livelihood....but some kind of balance might make it more palatable for those of us who live here all year and would like to also enjoy the beauty during good weather!
perhaps small cruise ships - NO large ships
Perhaps use new ferry terminal to spread out buses
Perhaps we could cut back a little on the number of ships
permanent ban on cruise ships
Permanently ban ships over 100 passengers. bad reputation causes traditional land based tourists to not visit the area.
permit only the smaller cruise ships and no more than 2/day
Personally I would rather not see cruise ships but understand the economic impact. Therefore I think cruise activity should be restricted to 2 or 3 a week at the most.
pier for cruise ships
Place limits on passenger capacity each ship; limit cruise ship visits to one or two per week
Plan ahead for what it will be like without the big busses. Lots of smaller shuttles. Things will get even better.
Please ban cruise ships and work toward a year round sustainable economy
Please stop having them. It absolutely detracts from the beauty of Bar Harbor.
Police their pollution and give big fines. Have a cruise ship limit, i.e. 100 max per year and no more than two per day, or some kind of limits.
Pollution standards that are above and beyond. Very forward-thinking.
precisely timed schedule of excursion buses so the buses are not sitting at Agamont park.
Prejudicial question, implies there are negative impacts.
Probably limit the daily amount of passengers/ships. As a business owner...the ships have been critical to keeping us in business through the month of October. It's difficult making a years living in 6 months.
Prohibit cruise ships with the exception of those small enough to moor at the pier.
Prohibit cruise ships.
prohibit large ships. Permit only small ships. Limit ships to one or two per week.
prohibit vehicles in parts of downtown; make it pedestrian only. Redulate strictly to reduce availability of short term housing rentals; totally eliminate cruise ships. Provide more revenue to island explorer to increase service
provide better support for the cruise ship committee
Pursue examples above. No pier landings. Limited offshore anchorage. Small ships only.
Push for the streetscape changes; Have more ships in the month of June

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

put in a currency exchange so they spend more money. Offer more guided tours
Put limits of no more than 1200 passengers per day. Do not allow the large ships at all. Limit to 1 ship at a time. Cruise Ship free days. Move passengers disembarking to the ferry terminal, and charge a more substantial passenger fee.
Quality over quantity; limit per day; days when there are none; buses should not queue up around Agamont Park
Queue busses off public ways
raise awareness; communicate expected peak periods for cruise ship passage visits
Raise fees to a level high enough to discourage nose ships from coming here with no more than one per day
raise per person price… they'll pay! Encourage the use of out stretch portion of town. Shuttles
raise port taxes and fees to pay for their use of our infrastructure (see #6)
Raise price for ships 2x
raise the fees to a much higher level and let the industry decide if bar harbor stays on their list of desinations
Raise user fees by 3 times all to general fund. Eliminate self serving cruise ship committee.
Redirect all cruise ships to General Anchorage B area and/or develop the ferry terminal to receive cruise ship tenders; decrease the number of cruise ship visits per year; negative impacts on spending at local businesses that may result from decreased cruise ship traffic would be largely offset by an increase in foot traffic from land-based tourists (I'm confident about this based on the maximum capacity consistently reached during peak season at restaurants, shops, and grocery stores). Certain local businesses that derive a substantial portion (approaching majority) of their income from cruise ship tourist traffic provide minimal benefit to the local community and serve to increase rent and decrease available retail space.
reduce and eliminate cruise ship tourism
reduce capacity or size of ships that are allowed to come,
Reduce car traffic downtown and open pedestrian walkways; Introduce open air one-way loop trolley system at low ticket cost to move people up/down Main St., Cottage, and Mt. Desert St.
reduce cruise ship tourism by at least half
Reduce cruise ship tourism, please.
Reduce cruise ship toursim and refocus on more sustainable/long-term tourism: land tourism. Also, develop long-term plans to increase year-round jobs and affordable housing for year-round residents.
Reduce cruise ship visits to 10-20 per year, and allow only small ships (100-200 passengers)
Reduce cruise ships to 1 per day depending on size. Maximum number of passengers to 3000 per day
Reduce daily passenger cap to 1500. Anchor ships at anchorage B. Tender passengers to and load tour buses at the ferry terminal. Monitor and regulate air pollution when ships are anchored.
Reduce discharge of waste from cruise ships. Reduce daily limit of passengers and crew.
Reduce how many cruise ships can visit. Often I see 3 and 4 cruise ships per day. Should limit to 1 per day if that.

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

Reduce it. The dollars you quoted were gernated by the industry, including revenue and expenses, when reduced they will be reduced also.
reduce number
Reduce number and size of ships allowed to dock!
Reduce number and size of ships for visits.
Reduce number and/or size of cruise ships
Reduce number of cruise ship visits, offload at ferry terminal
reduce number of cruise ships
Reduce number of cruise ships allowed each day; move cruise ship passenger bus tours to ferry dock, do not allow large…to top of Cadillac Mt. and limit # of … on Park Loop Rd. at any given time.
Reduce number of cruise ships coming to Bar Harbor.
Reduce number of ships
Reduce number of ships allowed each day
reduce number of ships and number of passengers per day, don't have ships scheduled every day. Leave days open for land tourists. Stricter rules regarding air, water pollution
reduce number of ships, and don't allow ships every day.
Reduce number of ships/passengers. Double or triple cruiseship fees - will both decrease ships and increase income.
reduce number of visiting ships and limit number of megaships
Reduce number of visits and number of disembarkments
reduce numbers / year in peak months. Have 1-3 days/week with no cruise ships
reduce numbers of both ships and size/people. Tender them away from downtown and prevent any buses etc. from downtown area - roads too small/tight.
reduce or do away with cruise lines, they have a negative impact on the quality of life here.
reduce or eliminate cruise ship tourism
reduce or eliminate cruise ships. Bar Harbor should focus on attracting land visitors who stay in motels, hotels, B&Bs, and eat in the restaurants.
Reduce or eliminate, if possible, cruise ships. At least reduce the number of passengers per ship.
Reduce ship numbers
reduce size and number of ships. Decide whether to welcome ships at all.
Reduce size of ships accessing the harbor. Space out access times to reduce concentration.
Reduce the cap on cruise ship passengers allowed in port at one time.
Reduce the nubmer of passengers and/or ships per day.
Reduce the number and size of cruise ships from Bar Harbor
Reduce the number and size of the cruise ships
reduce the number of cruise ships

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

Reduce the number of cruise ships allowed each summer and early fall.
Reduce the number of cruise ships allowed in town both per day and per year.
reduce the number of cruise ships and number of days with cruise ships
Reduce the number of cruise ships and the number of passengers per day.
reduce the number of cruise ships coming into the area and the harbor, do not build a large scale dock
Reduce the number of cruise ships considerably or eliminate entirely. Move cruise ship tendering and buses to former ferry terminal.
reduce the number of cruise ships to 50 per season and charge the ships more to visit
Reduce the number of cruise ships, Reduce size of allowed ships
Reduce the number of cruise ships. Develop a management plan similar to cruise ship destinations that have successfully addressed the problem. Increase fees.
Reduce the number of passengers allowed onshore at any given time. Prohibit buses from using the downtown sections of Main St., Mt Desert St., and Cottage St.
Reduce the number of visitations to something in the 100-120 range. This follows from the levels of complaints which have increased since the visitations have exceeded 120+.
reduce the number of visits per year, per day, per month - one huge ship a day is enough and there is no need to jam everyday with a ship. I found the town refreshingly welcoming last summer. Did not miss the ships at all!
Reduce the numbers of cruise ships allowed to visit per year and the capacity of each ship.
Reduce the numbers of cruise ships.
Reduce the passenger caps--cut in half. Don't allow ships with more than 2k passengers. Make the maximum number of ships in port two/day.
Reduce the quantity of super ships and focus more on the boutique ships of smaller size and who carry a more discerning customer.
Reduce to number of cruise ships by 75% compared to 2019 level
Reduce total cruise ship days by 30%
Reduce visitation, especially the amount of ships and one time--3 large ships is too many.
Reduced visits, smaller ships
Reduced weekly access of number of passengers disembarking
Reducing the number and size of cruise ships would help improve the negative impact.
Reduction of ships and/or passengers.
Reduction over three year period to zero cruise ships per year.
refer to comment above
regulate amount # of ship and passengers in july and august
regulate not just how many ships/passengers but the days they visit. More people come by car on Thurs/Fri/Sat/Sun on those days no ships. EVERYONES money tricles down...not just the shop keepers. When I find it easier to shop in Ellsworth then that becomes habit...that carries on in the off

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

season. Offer products that year round people want also...not a Bar Harbor Shirt. Those business owners need to rethink their business plan.
Regulate the number amd size of cruise ships allowed to visit bar harbor
Regulate the size of the ships. Smaller than presently allowed.
Rein in spending and live within your means. BH thinks more tourism makes it easy to keep spending. $ per student spent on schools is among highest--results are a bit above average at best.
Relocate the landing of the transport boats. Have an open air transportation maybe a vehicle (to look like a Lobster Boat) to pull some train like carts.
Remember the big busses are going to be banned from the Park. That will help a lot.
Remove from town pier, no big ships.
remove the tour bus pick-up from the street and acknowledge cruise ship tourist are less than 10% of total visitors. Stop making it such a big deal of "negatives"
Replace cruise ship tourism completely with higher-quality land-based options that bring greater and more sustained revenue potential.
Require carbon neutral ships or charge $50 per passenger who steps on land. Use this money to offset the carbon and pollution by building/investing in clean renewable energy for all of MDI
Restrict number and frequency of visits, restrict size (passenger capacity) of ships, strictly regulate environmental impact. This is a sensitive ecological environment that many members of local industries rely upon for their livelihood. Their concerns should not be pushed aside. What is the good of gaining dollars in one aspect of your economy if by doing so you eliminate them elsewhere?
restrict number of visits
restrict numbers of ships and passengers restrict season
Restrict ships to one per day
Restrict size of ships, require sollutions to pollution
Restrict the number and size dramatically
restrict the ships...we don't need them. Economic growth will happen organically.
Restricting the number of cruise ships allowed
Review the limit to number of ships/capacity permitted to visit
Schedule fewer cruise ships, shorten cruise season, limit to one a day, limit overall # per season.
Schedule only 2 ships at a time to be in port. Never more than 2. Only schedule the newer eco friendly ships. Hire a town employee whose job is to lead and organize all aspects of the pier when ships are in port
Schedule only one ship per day; Cap amount should be lowered and enforced; Perhaps unloading at a different location other than the town pier.
Schedule ship visits to take advantage of all days of the week and avoid the potential overcrowding caused by multiple ships in one day when other days have no ships.
Schedule ships to come not all at once but even throughout the season. Passengers are allowed to come not all at once.

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

See #18 below.
see 18
See if more ships will come in the spring
Seems okay as it is
send bus tours to ferry terminal, visitors to town dock, setup so town gets money.
Serious consideration to the ferry terminal as a cruise ship "port", limiting ship numbers and size
Set a cap on the number of passengers that can be in port on a day. I may be wrong but I believe it's currently 3 ships which can vary in size and the volume of passengers can vary greatly. I believe the town should build the on boarding and off boarding of passengers into the new town harbor at the ferry terminal. The town should collect all fees associated with the industry rather than the private dock currently used. By staging the land transfer at the ferry terminal most of the buses could be moved out of down town.
set a limit on the amout of cruise ship. For spring, summer, fall, the same for all three seasons.
Set a seasonal limit on cruise ship landings. Would suggest 180 per season.
Set firm cap on the number of cruise ships allowed in a given year. Increase the per passenger fee.
Set some limits. Business will always want more and more. Residents need services too and the cruise ships and tourism dominant town interests. Services are lacking in comparison to less tourist obsessed towns on MDI
Setting a limit per year and limiting size of ships.
Severely limit cruise ship access
Severely limit size of ships and numbers of ships per season
Severely limit the number of cruise ship visitations to less than 10 per season.
Severely limit the number of large ships--no more than one at a time.
Severely limit/eliminate. If this is unrealistic, then set serious limits.
severely restrict access by mega-cruise ships. Encourage small cruise ships catering to 'nature tours' - cyclists, hikers, birders
Severely restrict the number of cruise ships visiting Bar Harbor
Severley limit. Do not rely on CS revenue for town budget.
severly curtail # of cruise ships allowed. Lessen the length of cruise ship season
Shift larger ships to anchorage B Enact existing plans to better manage traffic flow at Town Pier Work with cruise industry to stagger arrival schedules to reduce volume of passengers arriving at the Town Pier at any one time More/better wayfinding tools at 1 West Street to aid arriving passengers
Short of disallowing cruise ships, I don't think you can avoid air and water pollution associated with them. Reducing the number of cruise ships would help with the overall congestion throughout the year. We avoid downtown during the summer and take our business elsewhere (e.g., Hannaford in Ellsworth as opposed to Bar Harbor; dining in Southwest, which is less crowded).
Shorten the cruise ship season and limit the number of cruise ships to one per week

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

Should use the Ferry Terminal and also bus people in from there, open it up to parking and bus people into town.
Shuttles to different ports of town will help disperse foot traffic, not sure what else…
Significant reduction in number, size, and frequency of ships, more aggressive protection of marine and air environment
significantly limit number of cruise ships/day and maximum size of ships allowed to tender
Significantly limit the number of ships per day/season. Focus time and energy on sustainable year-round employment/industries/development.
Since it seems quite likely that ANP-bound passengers can be separately queued while on board, it makes good sense to direct those tendering vessels to the ferry terminal location where the buses would then board them for their ANP tour. This alone would greatly ease the town pier congestion on cruise ship days. It ought also to increase the town's cruise ship revenue.
since many businesses (not our familys) rely on the massive numbers of 'customers' brought by cruise ships, we cannot imagine shutting it down. The current management is probably as good as it can be. The impact of the spending (positive) of cruise ship passengers is proportional to the fact that many residents just have to stay away from downtown most of the summer.
Since there are only negatives, they should ban cruise ships and use the harbor for local business.
Size of ship, amount of cruises limited, amount of visitors land/sea limited
Size of ships; amount of passengers; # of ships in one day.
skip the cruise ship law suits and move on to the vacation rental law suites.
slap some sense into pinheaded townies
Slight reduction in number of passengers, use Ferry Terminal for tenders.
Small cruise ships only allowed(no more than 1000 passengers),
small ship unity
Small ships only - no mega cruise ships. Vastly increase the Passenger Service and Port Development fees. Better manage the timing of cruise ships - have one ship/week and one week on/one week off to decrease consistency of impact. Tighten up the hours that cruise ships allow passengers to be in town.
Small to medium size ships.
Smaller and fewer ships; encourage local boat taxi industry to ferry passengers from the ships to the town
Smaller and less cruise ships.
smaller boats that make less impact or a shorter cruise ship season
Smaller buses
Smaller capacity and less of them or total elimination
Smaller cruise ships (number of passengers) and lower number of passengers allowed in port on any given day.
smaller cruise ships oriented to nature appreciation and education. Fewer ships. Zero tolerance on pollution of waters.

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

smaller ship size, no huge buses to transport passengers
Smaller ships - Limit one per day. Maximum number of occupants not to exceed a large amount - roughly 500-1,500 people per day
Smaller ships and less of them. Shorter season as well
Smaller ships with less frequency, None would be perfect.
Smaller ships, less of them. No weekend visits, occasional large ships--October.
Smaller ships, less port calls
Smaller ships.
smaller ships. Maybe upgrade infrastructure elsewhere close to distribute demand for travel to acadia
smaller ships; max 1 per day; tender to ferry terminal; no ships on holidays, sundays & Monday, no buses stacked up at pier
Some days with no ships during the summer so that locals could enjoy going out to eat and walking around town and shopping.
Some of your studies and the following questions are loaded! I think cruise ship tourism is good for the area but needs to be managed to balance the financial benefits and the environmental costs. Too often the people making decisions are more interested in the financial aspects. Short sighted in my opinion. Instead of more more more, how about enough is enough!
sorry - don't know
Space…the reason we all love MDI--air, nature, and making a good living.
Spread out visits over days (not have several ships on one day). Work with tour operators to develop a plan that works for everyone.
Spread ships out as much as possible in the fall.
Spread them out--limit on passenger counts per day 3000 or less; No cruise ships on holiday weekends (July 4th, Labor Day, Indigenous Peoples Day), market to higher end ships and smaller ships
Stagger the days/times the ships can dock/stay
Start a community-based design process. Get the fox out of the henhouse.
Stay away from downtown in the summer due to too many tourists.
Stay open minded to both sides
Stop all cruise ships from entering Frenchman Bay
Stop all cruise ships!
Stop allowing cruise ships into the harbor.
stop allowing cruise ships. Land based traffic is congestion enough.
stop being greedy. Just stop the mass crowding. It sucks for everyone
stop blowing the horn, stop the onboard announcements and music that we all have to listen to - noise pollution
stop cruise ships!!!

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

stop having cruise ships. Force the cruise ships to run 100% on renewable energy. Charge the cruise ships the actual impact fee
Stop having the ships come in.
Stop it. At the very least--minimize it to very small "localized or domestic ships with very few visitations.
Stop LARGE buses
Stop letting cruise ships stop here. The negative impacts outweigh the minor financial positives the town receives. Our infrastructure is not suitted for an influx of thousands of people coming and going in the course of a few hours. It makes daily life in town difficult on cruise ship days.
Stop off loading them at the town pier. Should be at the ferry terminal and have the Island Explorer bring them into town.
Stop or greatly reduce ships coming into the harbor. Definitely do not build a pier
stop pretending the town has the best of intentions while pandering to the loud minority that do not understand economics.
Stop the cruise ships! Terrible to our oceans and air, and bring the worst kind of tourist with them. It's 2021, there's no need to continue to support an industry that contributes to the death of our planet. Yeah, I understand that it impacts incomes across town (though most of those businesses are owned by seasonal folks who don't actually care about BH, just the money). The cruise ships are contributing to turning Bar Harbor into another tourist town/disney world. Where's the heart? It's slowly fading, and before you know it, it will all be t-shirt shops and overpriced sysco foods because the cruise ship tourists love it.
stop them
stop them
Stop them from coming, when it has gotten to the point of needing a reservation to go up Cadillac, that should be an inclination we don't any more.
Stop them from docking there
Stop them or limit number and length of season.
Strict and enforceable local environmental regulations. Limits of the number and size of cruise ships and efforts to ensure that the harbor does not become a parking lot for cruise ships.
Strict limit of one ship per day that has no more then 2,000 passengers. No mega ships.
Strict limits on number and size of ships. Limits on passengers per day. Move passenger tendering away from downtown and the wharf.
Strict water quality enforcement. Careful/thoughtful movement of cruise visitors in-town although already seem to practice this.
Stricter control of big buses
Stricter limits on total number of passengers allowed per day…especially during peak summer season.
Stricter limits/Passenger caps

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

Strictly limit size of ships (only allow small ships), drastically limit number of ships at a time, promote multiple "no cruise ship days" per season, move tender landings to ferry terminal site, do not allow use of loudspeakers when in bay.
Strike a balance by limiting cruise ship passengers, anchoring ships, and tendering passengers. Do not build a cruise ship dock which will negatively tip the balance.
strike the balance; get cruise ships to ferry to ferry terminal, not town dock; use smaller buses to move people in town
Strong limits to visits
substantially reduce the size of ships and the number that can visit at one time
support the cruise ship committee
Support the Cruise Ship Committee- They seem to do a lot of good for the Town
Support the Cruise Ship Committee. They have made a lot of positive things happen in Bar Harbor.
Take seriously how it may never be a good idea for cruise ship tourism to come here at all. Actually, the negative reputation that Bar Harbor has during the cruise ship season hurts businesses that could otherwise benefit from Mainers and others who deliberately choose to avoid it for the overcrowding reasons.
Tax the ships and related activity more! Build sidewalks, bike lanes, minimize cars.
Tax the teeth out of their mouths. Take their gold fillings. Use the revenue to fund climate adaptation and free energy for Bar Harbor citizens.
Tender cruise ship passengers to Ferry Terminal.
Tendering more by the ferry terminal. Limit number of ships which you already do. If you move the tendering out of downtown you solve the traffic problem at the town pier and the whining of locals:)
The cruise industry has huge negative impact on the quality of life and the year round resident. The financial benefit will go away due to the destruction of the image, the natural resource, and overall quality of life.
The Cruise Ship Committee has done a lot of great improvements- support them
the cruise ships are most beneficial and provide the least congestion in the shoulder seasons - I would decrease port visits and number of ships at one time during peak months
The crusie industry and the cruise ship committee have constantly addressed issues above and beyond the attention given to other far more pressing problems within the Town.
The Island draws enough land based tourists, there will never be not enough. There is no need for cruise ships, period. Their benefit will never outweigh their costs to the community and the environment.
The loss of the Cruise Ship Business would not have an overall adverse impact. The congestion deters other visitors from visiting the region.
The more money the town can get the better. I would just like to see it get done in an efficient way. I have lost many friends to the economic deficiencies of bar harbor.
The only suggestion is for busses to not block parking spaces. That is the biggest gripe I hear. I remember when they were parked at the ball fields and only brought down when it was time for their tours. I highly suggest that!

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

The town needs to consider whether "service businesses" can support the increase e.g. dining. I don't know why there are questions about cars with respect to cruise ship passengers on this questionnaire, BUT there should be more opportunities , but helping cruise ship tourists get into the park would be a win e.g. by frequent buses/routes, especially if the park can be considered for more dining opportunity (besides Jordan Pond House). Tourists are still going to buy souvenirs, but more can come if they can not overcrowd the town.
The town needs to limit the number of cruise ships that stop in Bar Harbor. The revenue generated is helpful but too many ships becomes detrimental to the environment and the residents of our town.
The Town of Bar Harbor needs to stop accepting cruise ship passenger landings to our town. There are businesses that are being affected by the lack of cruise ship passengers due to Covid-19 at this time. The Town, the Small Business Association, the Chamber of Commerce, etc. all need to actively help these businesses “rebrand” themselves. How can the local tour operators access the land based tourists? What items could the local shops carry that would appeal to land bases tourists? Let these 2 years without cruise ships be the beginning of a new way of doing tourist business in Bar Harbor.
The town should allow more cruise ships to ameliorate the negative impacts of businesses closing.
the town should ban cruise ships
The town should consider making Downtown a walking only area
The town should focus more on businesses that are directly impacted by cruise ships and less to the wealthy 1% who's multi-million dollar homes are slightly inconvenienced.
The town should suspend all cruise ship tourism. It is not a stable economy, as we have seen proven with the pandemic, and the port fees that are collected are heavily regulated how they may be used, that it seems like all Bar Harbor has done is allow more and more, bigger and bigger ships to come in, with no concern for the residents that have to live with the consequences of having our town overrun. The cruise industry is also horrible for the environment and marine wildlife; we have seen invasive species here that could only have arrived in the bilge of a foreign ship. Cruise ships often hit whales. It is estimated that a passenger's carbon footprint grows by 3x when traveling by cruise ship, versus land. Cruise ships annually dump over 1 billion gallons in raw sewage into the ocean--it doesn't matter how far offshore they dump it, it is very much causing harm and pollution. They also dump trash and toxic fuel. Most of the cruise ships operate under foreign flags to avoid US taxes, which is gross and disgusting in a whole different way. Bar Harbor is an environmentally aware town, and it's time that we act more like it and show more respect for the planet and the environment.
the town should use the ferry terminal for all cruise ship activities
The town would benefit from listening intently to the residents and to not have industry representatives in the Harbor Committee. We really need some kind of environmental impact study done.
The true economic impact as compared to land-based. This includes environmental impact, strain on town infrastructure and impacts on marine activities.
The visits in 2019 seemed about right. Perhaps use the data from that year as a base number for future visit controls.
There are certain ships that bring little to our economy as the AIDA line. Certain Holland American ships are not valuable to us. Let the business owners who are affected by them cut the list down.

Appendix B – Verbatim Responses to Open-Ended Questions

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There should be in-town tax rates and out-of-town tax rates. Rural residents do not benefit from cruise ship tourism.
There will always be those who do not want cruise ships whatsoever because they feel as if they "Own" ANP, and Bar Harbor! No one owns this area and all should be welcomed provided safety is the top priority followed by all other guests needs. Cruise ships are a lifeline to so many people on this Island! It would close 2 of my businesses without them.
There's just too many people for the amount of resources Bar Harbor can equitably provide, please consider limiting cruise ship visitation
These people will always see the glass half empty. We need the cruise ships.
they are too big. You don't need 3 ships on 1 day. ??????? Parking by water, residents can't even get around. I want to live my life without accommodating 6,000 extra people a day
They need to pay more in taxes per head coming off the ship to the city for the use and visitation of our city
They should manage it and not make it a free for all, looking for members of the council to increase revenue for their personal businesses.
think about possibility of limiting the number of ships allowed on any given days
Think of all the townspeople--not everybody benefits from cruise ships.
This is far above my knoweldge base, not having lived in a summer yet. Tell you next summer.
This is simply not a good place for large scale tourism-not the foundation this area was created for.
This survey is great. Do not increase number of cruise ships (that was the main thing).
This survey is great. Do not increase number of cruise ships (that was the main thing).
This was a thriving place economically before these polluting behemoths got here. There is no upside to regular folks having them here (most profits are extracted to outside areas). Please limit passenger max and number of overall visits. Thank you.
To limit the cruise ships allowed in Bar Harbor to have a 500-person limit and only 1 or 2 per week.
To try to get people with business experience on council--there are several absolute morons on the council. Bar Harbor is a very unfriendly town in general.
Too many boats
Too many people on the streets. We cannot have ships come in with 3000 people per ship. We cannot bring in three ships with 4000 people in one day.
Too many places ot stay now. Kind of too late to do anything. It's uncomfortable to go into town for about 6 months of the year due to the traffic and pedestrians. I'm used to a busy summer, but it starts sooner and ends much later. I don't have the answe.r
Tough question--less ships would help--as for cars, buses, not much can be done.
tourists wanting to visit coastal maine would be willing to pay a premium if the ships were limited. These same passengers would expect better restaurants and shopping bar harbor has too many t-shirt and mugs shops as it is.
Town needs to place more emphasis on values of privacy, general welfare; liveability of their residents. While understanding town's need for an economy, we will always have a decent one, I

Appendix B – Verbatim Responses to Open-Ended Questions

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believe. Yet emphasis on exponentially growing, expanding this "business" economy is too often stressed ind ecision making at the expnese of every day living qualities.
town officials should try to lower taxes and use monies from tourism to improve all aspects of life for residents (that's what is done all around the world)
Town should only allow 1 ship a day in harbor; town should only allow a small cruise ship in harbor.
Traffic flow, cruise ship caps. Again, eliminating parking from one side of West Street would ease the congestion. Of course, this reduces available parking - maybe just for September and October when the ships come every day.
Traffic patterns should be changed--ie West St one way. Less ships--not having 3 ships at one time.
Transportation after PAX arrive on land. It is the buses and congestion that makes the negative impact. Only allow smaller buses, a few at a time on the pier. Other than that its just like a peak season day
try to establish a reasonable limit for cruise ship passengers which allows the industry to continue visits without completely overunning downtown
Try to limit cruise ship access. Do not make it convenient for the boat companies to take over Bar Harbor
Try to limit the number of passenger landings. I know this will be challenging as the industry makes money from landing passengers. But Acadia National Park is limiting large tour buses, so where are all these people going to go?
turn off the damn lights! Smaller tour buses with no idling. Electric buses that fit in lanes for cadillac and downtown
Unload passengers at the ferry terminal so that people can be more evenly distributed
until BH can get away from bringing all passengers into west street BH should have passenger caps (not caps on cruise ships since many ships are small, 200 passengers or less). The caps perhaps should only be 2500-3000 per day which would alleviate congestion during peak tourist times. perhaps have also amnesty day where certaing days of week there would be no visiting ships
Use Ferry Terminal for unloading; Continue to work with Acadia National Park to help with their overcrowding
Use funds raised solely to lower taxes; Ensure schedule/management is top notch and reviewed by BH community for most efficient/smooth operations; Coordinate and mitigate congestion and overcrowding risks.
Use the control measures (numbers) from 2019 as a base for future visit controls.
use the ferry terminal. Build parking garages
use the old bluenose to dock ships and bus them to town/acadia. Not moor and dock at downtown pier.
Use the terminal pier instead of the downtown pier. Take all the bus traffic out of downtown.
Using Ferry Terminal site to tender cruise ship tour passengers taking buses. Leave the town pier for small local tours. Develop Rodick St. as alternative route in to downtown for passengers to reduce congestion

Appendix B – Verbatim Responses to Open-Ended Questions

Q14: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts?

Using the "CAT" pier for cruise ships would help--reducing bus traffic on West St. The tenders could easily sort out the people interested in bus tours.
using the ferry terminal alongside the Cat or finding a place outside the harbor to have a cruiseship terminal
Using the old Ferry Terminal as the primary place for cruise ship embarking, disembarking, bus transfers; Maximize environmental regulation/enforcement of air and water quality impact which may result in minimizing/reducing cruise ship visits; Make Main St a pedestrian and biking walkway; No cars.
Utilize ferry terminal for cruise ships. Limit days ships can come and passenger caps.
Utilize the Cat ferry terminal for cruise ships and buses. Continue to monitor air and water pollution and redirect as needed.
utilize the ferry terminal property to load and unload cruise passengers going into Acadia
Very small ships only, if at all.
Visits kept to low numbers per week, 3 or less. Size of ship kept smaller, 200-300 passengers maximum.
Visual impact analyses are required for solar arrays standing 10' high, why are cruise ships large enough to block whole isalnds allowed in the Bay? How much CO2 and other pollutants and toxins do these ships emit while idling? What are the impacts to marine life with all these large ships comign and going? Limits on ship size.
wait another year for further covid vaccinations worldwide.
Wake up to the reality of your loss of tranquility, gorgeous views, and local merchants working hard to make ends meet. The harbor is so congested that boaters from surrounding islands can't dock safely. There is too much traffic and it is unsafe and hectic.
Water and air pollution control Limit number of cruise ships at any one time
We are not against cruise ships, but very much against “mega cruise ships”. Limit the number of passengers by using smaller ships. We run a bed and breakfast in Hancock and our guests that visit Bar Harbor complain about what a hassle it is there and how it has been spoiled by allowing so many people from cruise ships to take over. Many say they will be sure to avoid Bar Harbor after their initial visit.
we don't need it. It has a negative impact on our town and keeps people away. If we don't keep those things under control, no one would want to come here.
We feel 2-3 cruise ships a day is fine. We think Bar Harbor has to date handled it well.
We feel it brings revenues to our business owners, which provides tax dollars for our town.
We need to get a handle on how many we can have visit daily and then manage up from that number. As to the second issue, debarked passengers cannot be allowed to act like the downtown is Disneyland and just walk in the streets or cross wherever they feel is most convenient for them. Jaywalking should not be allowed and there should be meaningful penalties for doing so. I am sure it will not be an easy task, but it is a matter of time before someone iskilled or seriously injured, so it needs to be dealt with sooner than later. On days when there are big ships with lots of passengers or multiple ships, the downtown simply cannot function as a tourist destination. Restaurants are

Appendix B – Verbatim Responses to Open-Ended Questions

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overwhelmed and traffic through the downtown is throttled. Until we get the numbers managed, there should be traffic cops on foot at the major intersections (West/Main, Cottage/Main, and Mt Desert/Main) that manage pedestrians and cars. Yes, it will cost money, but it is an impact fee the cruise ships should shoulder. Finally, if passengers are debarking simply to get on a bus or other land-based tour they should be handled at the ferry terminal and not in the downtown.
We need to lessen the number of people that come here in a single day on ships. We need to maintain access to the pier for residents and workers. We need less days with ships.
We need to reduce the number of cruise-ship passengers allowed in the port on any given day by at least half. Cruise-ships need to turn off external speakers and chimes when at anchor. We need to move processing of cruise-ship passengers away from the Town Pier area, most likely to the old ferry terminal.
We often visit from across the bay by boat and the dock spaces seem to be tighter in recent years with the increase in cruise ships as their ferry boats occupy significant space. And since the land based traffic has also increased, we try to come over by boat to avoid the bottleneck traffic and limited parking
we only have 1 place (town pier) to bring them on land so I don't know what other option there could be other than reduce the numbers and/or size of ships
We should ban cruise ships
We should limit the overall number and we really need to land these folks at the ferry terminal and not downtown.
We should resource other means of income to the town that wouldn't have such a big detrimental footprint
We were happy to have 23 cruise ships over the season. Now we have 200 (potentially) and what happened to the limit of 2 per day.
Weigh benefits now vs problems later. Allow 1/4 the number of cruise ships, and keep the total number disembarking to a reasonable, acceptable number. Hordes are not attractive. Bar Harbor is becoming a place to check-off on a score card, not the special destination it used to be. Just go downtown and look around on a day when two or three ships are in.
West Street is a nightmare! Rude people at crosswalks. Ships--deport passengers out of town.
While I agree that some of these impacts are negative, I think the benefits outweigh them. Without these tourists, many businesses may need to close, so I am ok with the congestion because that means businesses are being supported and can thrive. I think the town has already done a nice job managing these issues to the best of their ability.
While I am supportive of the continued visitation by Cruise Ships, It is time to start looking at an overall cap, as well as designating "Sanctuary" days when there will be no ships on a regular schedule, If people knew there would be two regularly scheduled days a week where they could enjoy town CS free, they may feel less negatively towards them
wider sidewalks / pedestrian car free zones, fix traffic flow around trig landing
Wider sidewalks and have more in June
with no cruise ships or buses here for 2020 the town was just as busy as ever. The streets were just as crowded. Hotels, inns, restaurants wer busy. Cute. This way had a record breaking year

Appendix B – Verbatim Responses to Open-Ended Questions

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Work cooperatively with all of the players to offset the negative impacts and accentuate the positive. With the economic hardship of so much of Maine, we need to overcome the temptation to ban everything i.e. NIMBY
work on a strategic plan with all voices heard and considered, limit number of cruises and follow the limits, take large commercial interests out of the picture, stop putting cruises first
Work on correcting the negative images of ships created with false information
Work productively with the industry to leverage more improvements for all of us.
Work together as a community and with businesses that deal directly with cruise ship tourism on this issue. By not including the businesses that directly engaged with the cruise ship industry, the inherent bias of town decision makers is shown.
Work with cruise industry and cruise ship committee to find solutions
Work with local concerned residents and experts for environmental congestion and other concerning areas. Could be a task force created for this purpose: to create a balance between tourism and the quality of life for residents.
Work with them instead of antagonizing them. Consider how to spread visitors throughout towns.
would not increase number of ships accepted over what we've had in the past
You could limit cruise ships to a one month period, say September. And limit the number of ships during this month to two a day maximum. This would mitigate all the negatives of constant cruise ships, while affording cruiseship passengers a chance to book bar harbor Though in a limited time period.
you have to limit the numbers, especially in Sep and Oct
You have to take the good with the bad. More cruise tourism could be a good opportunity to expand
You should stay out of it

Appendix B – Verbatim Responses to Open-Ended Questions

Q16: Due to the COVID-19 pandemic, Bar Harbor experienced a summer without cruise ships in 2020. What impact, if any, did this have on you?

It was a welcomed change. We constantly listen to our guests complain of the congestion cruise ship passengers create. They are often run out of town during cruise ship days. We've been told by several guests who had visited other coastal towns in Maine that they were told not to bother with visiting Bar Harbor because it's far too congested with cruise ships and it's really difficult to enjoy the area.
Beautiful! But I understand the economic implications.
I could feel free to take advantage of the stores, etc.
improved quality of town
????? Spent almost no time in town in 2020
0 impact.
1 no impact on my thriving business 2 great improvement in my personal life; improvement in air and water quality, improvement in accessibility of waterfront, fewer ???? Buses
2020 as one of the quietest and most serene summers I have had on the island. The amount of people in town, on the roads, and on the trails felt just right.
40-70% revenue loss overall. Cruise ships would have helped that #
50% down on income
50% loss of business
A better Bar Harbor, thriving even better from land tourists without the burden of tour buses, large eyesores in the harbor, over-capacity pedistrian traffic
A bit less crowding, but it's still a busy and crowded spot, people found a way to visit anyway!
A breath of relief for one of my favorite places.
a calmer downtown. Concern for businesses and their losses
A huge break
A huge positive impact. I own a shop and my sales were the same without them! My shop wasn't so congested. People could see my things and buy.
A huge relief to wake up in the morning.and not see polluting smoke rising from the ships
a little less pedestrian congestion
A loss of about 25% revenue
A more quiet town with less crowding
A much better impact with not as many.
a much more peaceful summer; but COVID brought extra ground travelers to the park.
A much more pleasant downtown
A pleasant effect personally--felt bad for business owners.
a positive impact = bar harbor felt more like a ???? "village".
A positive impact in empty harbor, happy hotel guest without ships in their view.
a positive impact, easier to get around town
A relief

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A relief
A relief and proof that downtown businesses do fine without cruisers.
A relief not to have cruise ships in Bare Harbor.
A relief!
a sense of relief
a sigh of relief
Able to enjoy Acadia National Park daily, able to shop and drive through town.
Able to walk and drive through town, nice not to see buses or ships.
Absolutely no negative impact, along with a large positive impact.
actually, it was rather nice!
added to the business downturn of 2020
Ahhhh, I enjoyed the Harbor views and going into town when ever I wanted too. Priceless!!!!!!
All the people that were blaming the Cruise Ships for how busy we were should have noticed its not really the ships fault
All towns in Maine and US suffered, cruise ships or no cruis ships
Allowed me to live, shop and enjoy the natural resources of the island for a change, it had a positive impact.
Almost filed for bankruptcy
Almost lost my business, but barely survived. Now trying to sell last years inventory in order to purchase new. Luckily, it is already busy!
Along with reduce car traffic, it was wonderful! I actually chose to come into BH the summer of 2020. I don't expect to do so this year.
Although a strange summer as it was, I personally did not miss the cruise ships or the large numbers of people.
An amazing impact — without cruise ships, Bar Harbor felt much more comfortable, welcoming. The community felt more tight-knit.
An enjoyable one (no financial impact)
Appreciated getting to required services: Walgreens, bank, post office, grocery, hardware store
As a Bed and Breakfast owner, the lack of cruise ships did not affect my business financially. However, the early closure of activities and restaurants due to lack of cruise ship passengers had a slight impact - not enough to affect me personally. My guests enjoyed the lack of cruise ships downtown however, I'm not sure it necessarily impacted their ability to enjoy the Town.
as a business owner there was a decline in some business but certainly understandable given the circumstances
As a kayaker, I noticed significant improvement throughout the region in water quality in Frenchman's Bay. Downtown felt more accessible although most of the shops and restaurants were closed for a good portion of the summer. Once they did open and people started coming from other states, I stayed away from downtown as much as possible.

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As a local fisherman, it made things in the harbor and on the pier way less hectic.
As a resident of Town Hill, I shopped in Bar Harbor instead of Ellsworth.
As a small business owner, it had a huge impact on our sales.
as I said in #14 the town was just as busy. I don't think we need to depend on cruise ships. There were just as many tourist without them and many luxury yachts for the 1st time.
As in the old Rolaids commercial, "Oh what a relief it was!"
As much noise as the anti ship people make you would have expected deserted streets. Not so much
Bar Harbor became more accessible, but since the pandemic closed restaurants and theaters, there was little to access.
Bar Harbor seemed a bit empty. Which is why I'd adovocate keeping car traffic (which limits influx to one family at a time, a healthy stream of visitors/income) and limiting cruise ship traffic (an unhealthy stream of casual visitors who take much, exact a large toll on the bay, and contribute little.)
Bar Harbor was a much more pleasant place to live.
Bar harbor was more like a Maine Coastal Community--very important for Maine.
Bar harbor was so much better without the ships!! I don't own a business, but Acadia was better off!
Bar Harbor was still very busy. More tourists spending more $. Views gorgeous without the ships filling the harbor.
Beautiful views of the bay! I was more likely to shop at favorite stores in town than I would have in the past.
Beautiful views. Congestion free.
Became obvious how important they are to our entire community
because of COVID, I did not go into town
Benefits due to improved scenic views and less bus crowding in the park (my business does not depend on cruise ships)
Best season ever. I am in the wine business and sales were up
Best summer ever--could walk to local shops whenever I wanted.
best summer for years and years
Best summer I've had in years. I was able to enjoy my town as a local and comfortably use the Town Pier as a commercial fisherman
Best summer of 7 summers in BH. Quiet and peaceful without ships.
Best summer to be in Bar Harbor!
best summer to visit BH
Best thing to come out of Covid-19. How lovely to see the view.
Better
better access to pier and Agamont park
Better quality of in-town life. Cleaner environment (Air, water, trash litter)
Better quality of life in Bar Harbor

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better sleep
Better views. No traffic jams on lower main street. A year without feeling that Bar Harbor is just a cog in the wheel of the crushing cruise ship industry. The thought that there might be a chance that Bar Harbor could do something about the place it has gotten itself into on that wheel.
Better visitor experience, more people visiting out of town restaurant
Big negative impact
Blessed relief.
bliss. No noise fewer tourists on the sidewalk. No huge boats marring the view
Breath of fresh air! Visitor numbers to Acadia still high in fall.
bringing more risks
Business was better--much less crowded.
Business where I work suffered some initially, but then ended up making up for it with land traffic. Missed seeing the smaller cruise ships in the harbor, but LOVED that the monster ones that dwarf the town weren't here.
Business: none--my businesses were very busy. Personal--it was nice to not see the ships and fight the buses.
Businesses depend on this income to get them thru to the following year. This ensures that building and storefronts will be stocked and open for business.
businesses seem to suffer
Business-terrible, down 50% at least.
Came over on ferry from Winter Harbor for lunch and or for early supper. Sat and enjoyed all aspects of Bar Harbor and COA since less congested.
Certainly gave a new perspective on their absence but hard to know full impact since land based tourism was also impacted at least before August
Cleaner air and water and overall environment.
Cleaner air, possible to walk downtown, less congested sidewalks.
Cleaner and less crowded town, better quality of life
cleaner bay and noise from cruise ships. Still same amount of tourist only oct less tourists
Cleaner clear waters. I actually went downtown with visiting family x5 days, when usually it's once or twice in Summer/Fall. Drove my boat there, knowing the big ships wouldn't be an issue.
Closed business due to Covid-19 and town was packed because no enformecemnt of governor's regulations. The town was as packed, just without ships.
Closed one aspect of our business completely down.
community, enjoy our own space
Completely changed my job. No tours.
Cost me my job for the season.
Cost me my job. So I was in bar Harbor for only 2 months instead of6.

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Could access the pier and enjoy downtown more.
Could enjoy the downtown for once.
Could not notice any difference.
could not see any difference in town
Covid aside, last summer was FANTASTIC without cruise ships. For the first time in years, we experienced a sense of ease in town. We experienced a greatly improved quality of life in town, better safety in all boating activities, and unimpeded enjoyment of the iconic views and waters that Acadia National Park is known for. We were also able to observe more abundant marine life, and marine ecosystem seemed, in general, to be more healthy.
covid impacted us so much that the loss of ships wasn't
Covid restrictions make this question not relevant
COVID was the bigger story.
cruise ships didnt, restrictions did
Cruise ships do not affect my business. Also, my programs at COA had to be cancelled due to COVID in 2019.
Cut my business to less than half the revenue. Thankfully my landlord was able to help out on rent reduction, but that will only happen once.
Daytime/lunchtime congestion greatly reduced in months of Sept. and Oct.
Decrease in income--sustained.
definitely spent more time downtown enjoying it during summer months.
Delightful not having the sight, sound and noise pollution and the congestion.
Delightful town again!
Despite all the sad and awful things that go along with the ongoing pandemic, Bar Harbor 2020 (sans cruise ships) was pretty great. I was able to drive through town--even the intersection of West Street & Main--I was able to drive narrow West Street without fear of meeting a coach bus approaching from the opposite direction. I have yet to hear of anyone who missed the cruise ships in 2020.
DEVASTATING, our sales were down by 80%
Did not have impact.
Did not impact me but did impact my friends and neighbors that own shops and restaurants.
Did not miss cruise ship
Did not miss the ships, business was good.
Did not vacation in Bar Harbor in 2020.
Didn't go to BH in 2020
didn't go to town much
Didn't hang around like usual, because of crowds. However, we enjoyed the peaceful and quiet experience of driving to the pier and parking without the congestion of traffic and buses lined up. It was beautiful.

Appendix B – Verbatim Responses to Open-Ended Questions

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Didn't have to see them and the smoke from their stacks.
Didn't miss them
didn't miss them
Didn't miss them at all--what a relief!
Do not like the tables in the parking spaces, too much traffic.
Don't know--we did not travel to our home in Bar Harbor in 2020.
Downtown is much more pleasant place to be.
Downtown was less congested. I went to the town pier and shore path. Less buses.
Downtown was less crowded, which was nice. But many restaurants and shops were closed, which was not nice. It was OK, but not ideal.
dramatically enhanced life
Due to Covid, hard to tell, but the crowds seemed more managable
Due to limited capacity allowance, we couldn't keep up with feeding the land-based tourists, so never could have served cruise ship people last year.
Due to selling right before Covid (downtown business), nothing, but if I was still there--everything--bad for shops and restaurants.
earned less and paid more taxes
Easier access to downtown
Easier access to the pier and parking. The harbor was so much more beautiful without the large ships.
Easier access to town businesses/services; Enjoyed visiting Town again.
easier and safer to walk. Positive impact. Visitors who were actually customers visited stores
easier getting around town and into businesses
Easier to drive, park, shop, dine, enjoy ocean.
Easier to get to and around Bar Harbor
Easier to go to the grocery store and dock.
easier to walk around
easier to walk downtown
Easier to walk in town.
easier travel within the town
Economics bad, life good
Economy suffered, workers had less money.
Enjoyed Bar Harbor a bit more than a usual cruise ship summer.
Enjoyed Bar Harbor more
enjoyed it
enjoyed it! LOL

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Enjoyed my town. Parking okay except dollars. Room in stores and restaurants.
enjoyed not seeing ships in harbor/less pedestrian traffic, more access to town pier area
Enjoyed some leisurely visits to Bar Harbor
Enjoyed the quiet and felt safer without the extra people. Our activities were very restricted in 2020 due to Covid-19, so really had little impact.
Enjoyed views of harbor and enjoyed far less crowding
Enjoyment of the area without crowds.
Ensure to go to and shop in downtown BH
Even though we had to deal with masks and distancing, I felt like I had room to move in the village areas. I enjoyed drives without busses. The wildlife seemed more relaxed and active.
Even with Covid, I found ways to support local, shop, and enjoy way too frequent takeout due to accessibility.
Even with the Covid-19 pandemic, this was the most peaceful two years I've had in Bar Harbor for a long time.
Everythign was horrible--cruise ships were not relevant.
Excellent impact.
excellent! Such a relief
excellent. We were able to enjoy shops, restaurants (take away) and parks, especially village
Experienced relief of having the Town back.
Extreme loss of income
Extreme negative impact on businesses (retail, dining, activities) in downtown Loss of revenue to the town meant the removal of their contribution to the Chamber so we could not provide the same level of visitor services in downtown
Fall was great! Lots of people happy with no ships.
Family could get around easily to hike, etc. I stayed home a lot....looking at the Eastern Bay and Frenchmans Bay as they will be destroyed by commercial aquaculture which is proposed...and by gigantic cruise ships to come.
fantastic - you could actually walk down the road
Felt free to come over to Bar Harbor by boat or car to shop and enjoy spending time there with extended family for the first time in many years.
felt like we had our town to ourselves.
felt more relaxed
Felt safer
Felt safer without tourists (germs), less congestion downtown in parks, sidewalks, etc.
Fewer buses. I could walk down the street and sometimes I could even go to the pier. Loved it!
Fewer shoppers was bad for business. Less people eating lobster.
Fewer tourists! Less congestion!

Appendix B – Verbatim Responses to Open-Ended Questions

Q16: Due to the COVID-19 pandemic, Bar Harbor experienced a summer without cruise ships in 2020. What impact, if any, did this have on you?

financial impact on overall town revenue
Fine--loved the fact that we had most of the town back.
foot traffic plenty in july and august
Frankly it was nice to be able to access businesses without fear of mowing down wandering cruisers that do not understand a crosswalk.
Frankly, it was positive for me but, I was greatly concerned for the town business owners. I think cruise ships should be part of the town plan..I just don't think we should ignore the balance needed to protect the environment and quality of life in Bar Harbor and surrounding areas.
Friends were impacted fonancially
fun to wander streets, but fall was as crowded with day trippers. Terrible for business
Gave peace of mind.
Given other limitations due to Covid, this is difficult to answer.
Given the threat from COVID limited our desire to visit the downtown area, it was great to walk around and not feel the crush of people
Glad there were non polluting the air and harbor.
Going through town felt busy from land based tourist, but more manageable without adding cruise ship passengers.
going to town was less hectic
Good
Good impact. Land tourists flocked here and rented houses, rooms etc. Shopped, hiked and biked. They were happy to hear no cruise ships would be in Bar Harbor.
Good. I don't like cruise ships
Great enjoyment and appreciation of peace and quiet and return of birds and sea creatures--back and able to live undestured.
Great improvement!
Great peace of mind in the reduction of carbon emissions and fewer people potentially spreading Covid-19.
Great without cruise ships and all the problems. Tourism has caused a tremendous amount of stress for residents regarding covid.
Great year for business.
Great. We loved having no ships.
greatly enhanced access and enjoyment of town, businesses, park, and island
Greatly enhanced access and enjoyment of town, park, and island in general.
greatly improved experience in bar harbor. Much fewer cars, buses, people. It was the nicest summer in decades - I normally avoid coming into downtown during the tourist season
Greatly improved experience.
Greatly reduced congestion on West street which is not wide enough to accommodate a bus and a car meeting each other without one of them pulling over

Appendix B – Verbatim Responses to Open-Ended Questions

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Greatly relieved as it proved that Bar Harbor can do very well for tourists without cruise ships even in a COVID restricted season
had no impact
half of things was open
happy
Happy to not see so many cruise ships. It will be interesting to see how this summer goes.
Harbor environment beauty enhanced, there was still a problem with congestion due to increased land-based tourism but the addition of cruise ships would have made it significantly worse
Hard to determine / seemed like plenty of land-based patrons, maybe more
Hard to determine since land-based tourists stayed away until September.
Hard to say , wasn't out and about now. Glad there wasn't any.
Hard to say because we tended not to go out due ot Covid, but I know we would be more likely to venture downtown this summer if there are none again. In past recent summers, we avoid downtown whenever possible. I don't like walking aroundnow, but enjoyed the summer influx in the past up until about 2015/2016.
Hard to see so many businesses suffer
hard to separate out impact of no cruise ships and the covid quarantine
hard to separate out the fact that not only were there no ships but no tourists with lodging and restaurants closed for first part, but the land based came in droves when things opened and it was nuts for covid world
Hard to tell because other tourism was down and so many other things were changed that it's hard to parse out the cruise ship effect.
Hard to tell! The pandemic affected us in so many ways having nothing to do with tourism
Having low visitation in the spring of 2020 brought the community together like I've never seen before I hope we can carry that forward. One of the few silver linings of 2020 was having no cruise ships.
helps reclaim the town for Mainers
Higher taxes
Hired fewer staff, less sales, and shorter work agreements for staff. The day time pedestrian traffic was less moving around Main street and West Street was easier
honestly, none. I work for an oyster farm that serves cruise ship passengers, and last year demand increased with zero cruise ships.
Huge financial loss and negative impact to my business. Not sustainable going forward.
Huge impact -- all negative
HUGE impact!! It was wonderful! So nice to be able to go down to the water without being swamped. So nice not to drive through crowds to the grocery store. So nice to see tourists actively engaged in their vacations and spending money at businesses. It felt like such a treat to look out and not see a swarm of cruise ships in the harbor like flies at a piece of dung.

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huge improvement! So much easier to love where I live.
Huge! Revenues down 40-60%
hurt town economy
I actually used the town I live in instead of taking my money to Ellsworth
I actually went into downtown bar harbor; in past I avoided it during cruise ship season
I am a waitress. I made more money last year than I have any summer before. It was refreshing to not have the pier totally off limits for most of the fall and to be able to walk through town without obscene congestion. Improved quality of life all around.
I am glad! Don't want them to spread disease to us!!
I am retired and found it peaceful, but fully understand the economical impact of not having cruise ships.
I am thrilled. I get to enjoy my town and the park without hoards of tourists.
I and my family were very happy with the change and -- though the pandemic was hard -- the absence of cruise ships was great consolation.
I came to BH more often to visit family
I can breathe in town (I'm allergic to diesel) and I enjoyed less crowded town.
I can't overstate how positive the change was. Quality of life, business at my/my wife's workplace, and access to the harbor and its facilities, all improved or held steady.
I closed my business to comply with social distancing. It was a terrible year for our family financially. But it was less congested in town without all the cruise ships.
I could actually walk and drive about town with much less effort.
I could breathe!
I could go downtown to shop and bank.
I could some what use the Town I live in. Lobster men could place there traps not worry about them being cut off.
I could visit Bar Harbor as it was 40 years ago! Wonderful!
I could walk down the sidewalk in my hometown and still have a space to move. It was quieter, more like it used to be years ago, when we had fewer tourists.
I couldn’t come.
I deliver fresh seafood to downtown Bar Harbor. Delivery was easier without cruise ships, but restaurants were still moving lots of product.
I did not come to Bar Harbor last year except one visit within the park. We drove from Winter Harbor and did not enter Bar Harbor. In previous years we have taken the passenger ferry over.
I did not come to my house on MDI until late September and then only to check on it. I did not rent it or loan the house to anyone for vacation. It helped me make the transition to using the house more for myself and my husband.
I did not miss the ships at all.

Appendix B – Verbatim Responses to Open-Ended Questions

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I did not notice an economic impact in 2020 and prefer to explore extending our town's land based tourist season. I liked having businesses stay open longer and think there is opportunity in the shoulder seasons as well at the winter.
I didn’t go to into town much because we weren’t leaving our house except for work, because of the pandemic.
I didn't have to avoid town because no ships came in
I didn't have to check the cruise ship calendar to see if I needed to avoid coming into town
I didn't have to see smoke pouring out of their stacks all day long and obscuring the view from our house and from the Shore Path. Our water was cleaner, too, and marine life got a break.
I didn't live here then.
I didn't spend much time in town, so not much. But I hear town was still packed with tourists and restaurants did very well in summer (less number of people in fall)
I don't know, too soon to see.
I don't like the anti-business efforts.
I enjoy watching the cruise ships, and my business and my personal finances were negatively impacted.
I enjoyed having our streets less crowded.
I enjoyed it and thought that the land based tourism would eventually increase to make up the difference to most viable businesses The cruise ship tourist I feel don’t have enough time to do much besides get on out of town bus tours and buy a few shirts the day bar harbor and maybe eat a meal at restaurants that would be already busy without them
I enjoyed less crowding downtown
I enjoyed that there was less overcrowding. It helped with less congestions of pedestrians and cars.
I enjoyed the downtown feeling more than I have in years.
I enjoyed the space.
I enjoyed the town (sidewalks, especially) being less crowded
I enjoyed the town again, like when I was younger. It was nice to walk the streets again and not feel like I was at Disney World.
I enjoyed there being less congestion and was able to more easily conduct my contracting work.
I enjoyed town much more, walked downtown in summer, visited businesses. I never do this in a normal year.
I felt as though I could almost breathe in town again.
I felt I could enjoy the downtown again and always view a beautiful harbor
I felt that town was much easier to navigate and my family spent time in town
I forgot how nice it was before cruise ships. Virus aside, it was a lovely summer in BH
I found the reduced traffic and people to be refreshing and it encouraged locals to use the facilities more
I found the town and the harbor much more pleasant

Appendix B – Verbatim Responses to Open-Ended Questions

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I found the town much more enjoyable and maybe some of the shitty tourist shops will rebrand themselves to be more appealing for land-based tourism and local residents.
I got to cruise the town freely.
I liked it.
I liked it. It had a positive impact..
I liked it. We get plenty of land-based tourists.
I live in-town Bar Harbor and the summer of 2020 was a blessed relief from the negative impacts of cruise ships. I did not breathe diesel fumes whenever the wind blew into town from the bay. I could physically access the town dock without long lines of busses and police telling me to go somewhere else. When at the dock, I did not need to breath the diesel fumes from cruise tenders. I no longer heard on board cruise ship announcements, music and noise. There was room to walk on the town sidewalks in the middle of the day. I knew an unanticipated, major pollution spill into Frenchman Bay could not happen - our coastal fishermen depend upon clean waters to make a living. Cruise ship's mechanical systems endanger our waters. Smoke stack scrubbers transform air pollution into water pollution. The list goes on and on. The environmental dangers of cruise ships far outweigh the positive monetary impacts to the town.
I lobster; glad not to have to deal with ships at sea
I lost a lot of money
I lost my corporate job, but found an overall better way of life. I found a new position working for a local couple who just want to see the community thrive. Community is the heartbeat of our town.
I lost my job as aguide and had to work longer hours at a more difficult, less gainful profession. Friends of mine located on lower Main St. went out of business. It was nice not to have to look at ships in the harbor.
I lost my job.
I lost one business (forced to close because of dependence on cruise ships and bus tours). A second business did okay.
I loved having my town back! Get more varied tourism from near and far! It allowed for more Mainers to get to experience Bar Harbor/Acadia.
I loved how relaxed the town was / not crowded.
I loved it!
I loved it. The quiet peaceful atmosphere was like the old Bar Harbor. Everything was less crowded.
I loved not have cruise ships
I made more money! Without cruise ship, a lot of yachts came to the harbor and gave me tons of business, just my kind of customer. They stay in town for a few days and spend at all the shops, grocery stores and more.
I miss seeing the visitors, no joke.
I miss the excitement of a different ship each day and all the visitors that are so excited to visit our town

Appendix B – Verbatim Responses to Open-Ended Questions

Q16: Due to the COVID-19 pandemic, Bar Harbor experienced a summer without cruise ships in 2020. What impact, if any, did this have on you?

I missed meeting interesting people, practicing my foreign languages. I stopped going for walks downtown and shore because of the people not wearing masks. I saved much money by not having lunch out daily.
I missed seeing the ships in the harbor
I noticed more land based visitors, especially those from Maine, and especially on weekends. Congestion was improved, especially in Bar Harbor's high traffic areas and around the pier. In the fall especially, some businesses were greatly affected, not just in the amount of foot traffic, but also in changes to what is typically purchased by our regular cruise ship visitors during that time of year. I experienced this both in the restaurant and the retail industry.
I operate a tour boat, passengers like to see the large ships.
I own 4 restaurants and it deeply affected our bottom line. Our waterfront location was down 72% in sales, our other three locations were down between 53-79% over 2019. I hope in 2021 we can recoup and not go out of business. We need all the help we can get. We need all the customers we can get, no matter how they get here
I owned a brick and mortar shop and my sales actually increased from 2019-2020. (Granted, it was a new business starting June of 2019)
I patronized downtown businesses more frequently because of the lighter pedestrian traffic and not having to encounter busses.
I personally loved it. I do not like seeing them in the harbor, polluting our water and unloading thousands of people. It is a cynical perception at best because I love our town and local businesses, but despise the cruise ships.
I really liked it.
I retired midseason!
I run a motel. Customers were positively impacted.
I saw better fall buisness in a younger demographic that my biz tends to cater to.
I saw streets that were just as busy with people staying in hotels and vacation rentals. This proved to me just how false the "crowding" claims are with regards to cruise ship passengers. The sidewalks were just as busy in 2019.
I spent many more days in town than I usually do in the summer season, walking the shore path and doing my errands. This was partly because of the lack of congestion and partly to give extra support to our local business trying to keep themselves open. I have a business on the outskirts of town; I rarely see cruise ship passengers, but I do see people who work to serve the passengers in some capacity. I don't feel the ships have a direct effect on my business, but I am aware of, and appreciate, the indirect business that comes through my door.
I spent time at the pier, town was easier to navigate. My work was more pleasant (our visitors didn't have to "run off" when buses pulled in. Plenty of people still came. The restrooms at work didn't break down.
I think Bar Harbor was a safer place. I think it's healthier here with less visitors.
I thought august was pretty crowded in town and with decreased capacity in stores and restaurants I can't imagine

Appendix B – Verbatim Responses to Open-Ended Questions

Q16: Due to the COVID-19 pandemic, Bar Harbor experienced a summer without cruise ships in 2020. What impact, if any, did this have on you?

I thought it was great, there were no cruise ship tourists in town.
I thought it was wonderful! I work at a restaurant on Cottage St. and our business was not impacted
I thought it was wonderful.
I was able to actually go downtown - if businesses could have been "totally" open, I would have been able to ??? And give them my business as in days before cruise ships.
I was able to enjoy town
I was able to get around the island and sights better than when ship are in port. However, the amount of land travel was increased so there was still a lack of parking.
I was able to go into town much more easily.
I was able to park and visit my favorite stores and restaurants.
I was able to spend more time in town. I got to know my little home town again. Not once did I go to Ellsworth. I had the time, space and parking to purchase gifts for special occasions. Balance is possible now that we have seen both sides of the coin again.
I was able to walk in town without fighting for space on the sidewalks
I was able to walk the streets of Bar Harbor, much easier and eat out easier.
I was able to walk through town on errands and drive through town without frequent stops due to people standing in the street. The town regained its charm
I was closed for several mouths
I was more apt to drive into town for various reasons.
I was not able to open one of my stores, could not employee an additional 3-5 people, could not run my other store with employees so it was just me and the other owner running the store everyday. We ended up 91% down from the previous year.
I was not in Bar Harbor myself due to the pandemic
I was pleased to not have the ships/tourists present.
I was shocked at how much cleaner, clearer the ocean is. So nice and quiet with good air quality. I highly recommend the Town Council, take a look at the ocean.
I was shocked to hear an elected official say that things were "fine"
I was so pleased NOT to see the black diesel smoke streaming over your town from across the bay. I was very pleased to see dramatically fewer whale strike deaths and so pleased to see higher reproduction rates 2020 and 2021 spring. I enjoyed visiting the town and spending local money without the throngs of cruise ship passengers (as did my local friends). In the 5 years I don't usually visit Bar Harbor due to cruise ship crowding.
I was unable to come to Bar Harbor because of the pandemic
I wasn’t there because of Covid but would have loved it and would have spent time in BH during July through September for the first time in many years.
I wasn't here to see the impact but wish I was, better views
I wasn't there in 2020
I wasn't working in town, but less congestion for sure.

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I went to Sherman's in a month wihtout an "r" in it.
I went to town more often
I wish I knew--wasn't able to visit.
I work for a financial institution and business was much slower
I, for one, enjoyed knowing I could go about my business in town without the hoards of passengers forcing me off sidewalks. Didn't miss the endless stream of tour buses either.
I'm sure it was devastating to my friends who had shops and restaurants.
Impact, none. Was it nice to not have the overcrwoding and extra exposure, absolutely.
Impossible to tell since covid impacted all public places, hotels, and restaurants world-wide. The thinner crowds were appreciated.
Improve dview, better access
Improved
Improved ease of access to downtown--not really comparable.
Improved enjoyment of the area.
improved fredom of movement, less congestion
Improved it. Showed how busy we would be without it. Showed how quality of tourism improved. Not just shotglass purchases
Improved my access to downtown amenities, including Agamont Park, Shore Path, and Village Green.
Improved our access to downtown
Improved quality of life, despite Covid.
Improved views, less concern over impact.
In a word - Wonderful.
In my world, Bar Harbor was more enjoyable.
In reference to the question above, I do believe we could spread the ships out better. Having a ship every day is a lot. That being said, my business was down significantly and I had to lay off 15 employees
Income declined
Increase access to resources, including pier and necessary businesses.
increased enjoyment of downtown spaces
Incredibly detrimental to my business. 1/3 of our revenue comes from cruise ship business.
Initially, large impact due to scarce crowds. By July-Aug, felt almost the same from a traffic perspective.
It actually had a negative impression on me, While it was nice to not have the throngs downtown, it gave people a false impression that businesses could survive just fine without cruise ships, and while a few businesses, who's owners are vociferously anti cruise ship did claim to do well last year, If you talk to the overall business community, you will find that NOT to be the case, and that most

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businesses had an extremely poor year, and if not for the assistance of the Federal government through the PPP program, would no longer be in business.
it brought me back 30 years. So nice
It brought so many better customers to town who commented that they came because of the absence of cruise ships.
It certainly negatively affected our business. I realize the perception was that it was just as busy without cruise ships however the bottom line of most businesses for 2020 does not support this conclusion. It felt busy due to reduced capacity of restaurants and activities in the area.
It did affect my [illegible] and my employer. But ona personal level--I thought it was nice.
It didn't have an impact on me. I am sure the town finances missed the income generated. Sounds to me like the shops didn't find it as much of a negative as they thought it would be.
It drastically affected my business which meant I had less to give locally
It enhanced the natural beauty of Frenchman Bay immeasurably.
It felt more calm --fewer people in hoards.
It felt so much better
It had a calming effect on year-round residents who felt more like it was our place.
It had a positive impact. The town was much nicer and I believe land based tourism benefited as did locals use of Acadia, restaurants, parks ,etc.
It had a positive impact. People who would normally avoid the village were more likely to visit and buy. Unfortunately, COVID-19 had an obvious negative impact.
It had a tremendous negative impact on our business. Our 12 years experience is that cruise ship passengers visit our store and purchase while here then they order throughout the rest of the year and beyond through our website. So the negative impact if 2020 will be felt by us for years to come unfortunately.
It had very positive impact. We got to enjoy the magnificent views of Frenchmen's Bay from Agamont and Grant park again! It was meant as it was meant to be viewed (unobstructed) The sidewalks were less crowded! Another positive was not having the large coach buses in town. West street was accessible!
It has affected many businesses which have had to close.
It has affected my customers greatly
It hurt restaurants and retail, which detracted from the general vitality of town.
it improved my quality of life
it is hard to sort out. Overall there are too many variables. It was nice to be "emptier'.
It is impossible to tell the impact of cruise ships specifically on bar harbor versus covid
It made Bar Harbor more intimate and pleasurable.
It made for a more pleasant summer with it being less crowded in town.
It made he town much more enjoyable and able to walk around without being shoulder to shoulder and people in the streets

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it made life somewhat easier, but I do not reside in the middle of town
It made me happy, less people
It made me happy. Looking forward to a 2021 without cruise ships.
it made my travels and recreational experiences more pleasant due to less crowding. But the impact on local businesses may have been more negative
It made us realize how much we didn't miss the cruise ships. The nosie was gone, the congestion of people. The town felt right!
It meant fewer cruise ship tourists which was good - altho the parks were still crowded from land based tourists. it also meant that the bay view was unobstructed for residents which was great and less impact on air quality and aquaculture.
It negatively affected our business
It proved to me we still have plenty of people around in downtown Bar Harbor
It put a huge damper on visitation and sales for the Bar Harbor Historical Society.
It reminded me of the world-class destination Bar Harbor was before the introduction of significant cruise ship volume.
It seemed just as busy- If the ships really were a problem it should have been more obvious
It was a better experience for residents.
it was a breath of fresh air! we were able to access the park much more easily and even walk down our own street without excessive traffic
It was a complete relief and a joy not to have to look at them when hiking in park.
It was a disturbingly quiet (and often pleasant) summer.
It was a good reminder how important they are to so many people
It was a great improvement.
It was a great summer without any cruise ships.
it was a great summer!
It was a little better without the cruise congestion but more land based tourists came
It was a lovely year, in this respect to Covid 2020.
it was a markedly more peaceful summer in town
it was a nice change.
It was a nice relief!
It was a pleasure not to have the cruise ships
It was a pleasure to see the land and water free of the ships.
it was a pleasure, still plenty of tourist pressure and business, without the added chaos
It was a positive. Folks said they came to enjoy the park without cruise ships.
It was a relief and made it easier to run my business (landscaping).
it was a relief to have fewer people here.

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It was a relief to have fewer tourists unfortunately offset by the number of people arriving by car.
It was a reminder of the quality of life before…
It was a very positive summer!
It was a wonderful feeling!
It was a wonderful, cruise ship free summer. My experience of life in Bar Harbor, aside from other Covid related inconveniences, was greatly enhanced by the ban on Cruise Ships.
It was absolutely fantastic. I bicycle in Town and the Park and reduced number of big coach buses and vehicles was great. And, the views from the top of Cadillac were goregious wihtout the big chlorox bottles polluting the beautiful views. Our harbor was lovely again.
It was absolutely wonderful - no blight in the harbor, no crowded streets, no lines at the post-office!
It was actually nice to walk down the street again. Fewer masses of people clogging the streets.
It was amazing! Bar harbor the way it should be and used to be!!
It was amazing! Did not affect my local job/business. It still felt like a community last summer.
It was amazing! I could use Bar Harbor and enjoy it as much as COVID allowed (parking, walking, grocery shopping, supporting local businesses, park use, and viewing of our beautiful coastline).
It was amazing. Huge benefit to all. Please keep it this way.
It was an incentive to visit, knowing I would be able, as a pedestrian, walk the sidewalks at noon, assuming there will be sufficient land-based tourism parking
it was appreciated
it was awesome. I felt angry at several biz. Owners who were angry at saying so. They think its all about them.
It was better (town was still too crowded!)
It was better and town was amazingly busy for a pandemic.
It was bliss!!
It was blissful as a downtown pedestrian and shopper.
It was blissful. No worrying about crowds in Bar Harbor, the view was unmarred, people were nicer. It was wonderful
It was boring without them.
It was delightful to see so many fellow Maine residents enjoying the area. (Many of them had not been to Bar Harbor for many years because of the cruise ships they reported.)
It was easier and more enjoyable to access park and downtown businesses.
It was easier for me to shop in the village and easier for me to navigate near Agamont park.
It was easier to park and get around town.
it was fabulous
It was fabulous!
It was fantastic! I was able to access the town pier and see the porcupine island without obstruction from cruise ships.

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It was fantastic! Lack of crowding, beautiful views of bay, able to enjoy the Shore Path (impossible to enjoy when filled with ship passengers).
it was glorious for me but, I imagine, devastating to business owners
It was glorious. The town felt more like a town.
It was good to have less congestion and to know the environment was having a chance to recover from the pollution these ships bring. It would be great if some happy medium could be found where Bar Harbor gets the economic benefits of the tourism cruise ships bring without jeopardizing the environment and the quality of life the town has long been accustomed to. You can have too much of a good thing (tourism), and that can spoil the attractiveness that made the destination desirable in the first place. Cruise industry CEO's care about their shareholders and their bottom line, they don't care much about the impact of uncontrolled growth in their industry on quality of life and environment in the destinations their ships visit.
It was great
It was great not having to breathe the fumes that drift across the bay!!!!
It was great not to hear them
It was great!
It was great!
It was great!
It was great!
IT WAS GREAT! My experiences in Bar Harbor in 2020 were the best ever since 1970.
It was great! Not breathing diesel fumes or seeing those clouds over National Park. It was nice not seeing those ships in the bay! Dorr and Rockefeller would have been ashamed with their unsightlyness ruining many views from within Acadia.
It was great!!!!
it was great, and business did ok. Land based tourist increased
It was great, we could go downtown and move freely. We did not have to walk around groups walking four-wide on the sidewalk, or wandering aimlessly through the streets.
It was great. I had more people say they could go to Bar Harbor and shops and enjoy our town.
It was great--less people
It was heaven to use my town again! And be able to grocery shop at Hannafords!
It was heaven.
It was heavenly.
It was just as busy on the streets
it was less hectic
it was lovely
It was lovely downtown!
It was lovely not to see them or have the crowded streets. I was more comfortable in Bar Harbor.

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It was lovely not to see those huge ships in Frenchman Bay and to know that they were not paisoning local water and air with their engine fumes and their bilge and their wastewater releases.
it was lovely to have the harbor free of cruise ships and tenders I think it may have had a negative impact on businesses
It was miraculous! Huge difference! So much more relaxed!
it was more quiet, less traffic, no impact on air and water quality.
It was much better without cruise ships!!! I am sorry for some of the businesses that suffered but we MUST take care of the island first and 2020 made it obvious that cruise ships have no place here.
It was much better, but tourists drove here, regardless.
It was much easier to get around town to shop
It was much more pleasant downtown. There were still many land based tourists supporting the economy
It was much nicer to be be in town and not see exhaust pouring out of cruise ship funnels.
it was nice
it was nice around town and more land based visitors seem to like the lack of cruiseships as well as myself
it was nice not to feel so overcrowded
it was nice not to hear them or see them and only the local fishing/boating traffic. seeing the islands not being blocked buy the huge ships or deal with the traffic from them even on the water and dock from the taxi service.
It was nice not to see the hulking cruise ships in the viewshed.
It was nice to experience the town with less people
It was nice to have the town back.
It was nice to have the town feel like it used to, but I realize that 0 ships is not good financially.
It was nice to see less tourists, It seems Bar Harbor still had a great year!
It was nice. But I get that we need the revenue
It was nicer
It was nicer going into town and I did it more frequently
it was not good
It was pleasant to go to town.
it was pleasurable to go downtown
It was quiet but sad
It was quite pleasant and the town has proven that the cruise industry isn't required for successful business opportunities and much better standard of living for residents.
It was really nice in town, Bar Harbor was like itself.
It was really nice to have our shorefront back. Seeing the Porcupine Islands, and enjoying our parks without being blocked out by the massive size of these ships. Regional Tourists returning to Bar

Appendix B – Verbatim Responses to Open-Ended Questions

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Harbor and having a great experience, noting the reason for returning being, NO CRUISE SHIPS ! Locals enjoying the place they live without having to compete with Cruise Ship Buses, and Passengers. Realizing that we really don't need to be so invested in this industry, land based tourism filled the gap just fine.
It was really pleasant. Felt more like "real" Bar Harbor.
It was really wonderful - Visitors and locals really got to enjoy the park and downtown without overcrowding
It was refreshing to have the town somewhat less crowded. Of course, we did not walk or bike downtown much either due to COVID.
It was sad to see so many businesses under or not performing.
It was so much better. My job, which benefits heavily from cruise ships, did fine without them because land-based tourism was still strong
It was so much nicer without them!
it was so nice not to have any cruise ships
It was so nice. You could park in town, you could walk on the streets. Views from my cottage were far better.
it was the best part of a tough year
It was the best summer in years. Able to go to the grocery store after 8am, get to the bank during the day and enjoy the Park.
it was the best summer since I was a child
It was the most wonderful summer ever. Cleanest air on Shore Path, harbor water clear enough to swim in and a joy to paddle in, a natural, unspoiled view from Shore, quietness - no noise pollution.
It was the only good thing to come out of the pandemic.
it was tremendously positive
It was very nice
It was very pleasant.
It was wonderful
It was wonderful
it was wonderful - like going back in time
It was wonderful and no air and water pollution
it was wonderful and the town was busy busy busy!
It was wonderful for quality of life but hard on the economy--we can figure a solution for this.
It was wonderful having a cruise ship free harbor.
It was wonderful having the pier back so that the residents could use it. We also could walk on the sidewalks and it was a lovely experience. I heard from many other residents that this was such a treat!
it was wonderful not having to deal with ignorant people taking over the town and residents
It was wonderful to be able to drive down West Ave. and to the town pier. Also going hiking in Acadia and along the shore path in town and not seeing ships in the harbor as big as the town. The noise

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level was down due to not having the large ships running with black smoke billowing out of them. Additionally, being at any destination location in the national park and not having busses pull up with masses of visitors on them was great!!
It was wonderful to be able to walk around the town! And the view from across the bay to Bar Harbor was pristine!
It was wonderful to be on the water as well as the views we have from Hancock Point to NOT see cruise ships...and when we did visit Bar Harbor and the park, they were crowded with land based tourists BUT NOT overcrowded with cruise ship tourists.
it was wonderful!
It was wonderful!
It was wonderful! Fewer tourists, cruise ships didn't block beautiful views, Bar Harbor wasn't as crowded.
It was wonderful! It made a huge difference. It was like the Bar Harbor of years past!
It was wonderful! So many were talking about it.
it was wonderful! it took me back to the 1960s! Even though it hurt businesses, it was amazing to walk in town without being jostled by crowds!
It was wonderful! We could turn left!
it was wonderful! We had recaptured our town
It was wonderful.
It was wonderful.
It was wonderful. Bar Harbor felt like a real town, not a (sorry) tourist trap. I feel guilty saying that knowing that the absence of cruise ships may have caused hardship for others.
It was wonderful. Finally, after many years, I could as a year-round resident, enjoy much of MDI and Bar Harbor.
it was wonderful. I could walk without being pushed off sidewalk. Land tourists had more room to enjoy town.
It was wonderful. Lots of other filled streets.
it was wonderful. No buses at pier and [illegible]. No view of ships, no packed sidewalks with all the passengers.
It was wonderful. No downsides at all. A return to sanity
It was wonderful. What a relief.
It was WONDERFUL.....Could move about with ease and LOOK AT THE VIEW without a MASSIVE ship or two or three blocking it....Sidewalks were less crowded...air quality was much better
It was wonderful-an extremely positive impact of no cruise ships
It was wonderful--the water seemed cleaner.
It’s been much better.
It's hard to say, as visitation to my buisness was down. I do believe my business can survive without the larger vessels at the high frequency.

Appendix B – Verbatim Responses to Open-Ended Questions

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It's hard to sort from overall lower numbers of tourists, but it was nice to have clear ocean views.
It's sad to see anti ship people using COVID to launch this attack
I've seen friends lose their businesses
Lack of business and employment
lack of businesses open and closed earlier than normal
Lack of business--no raise in pax
Less air pollution while boating on the water
less bus and pedestrian activity. Improvement of the environment
Less busy in town and easier to get around
Less congested in all senses. Cleaner ocean
Less congestion
less congestion
Less congestion although land based tourism was high and had similar impact
Less congestion at town pier
less congestion in downtown - still no parking available to residents downtown. Parking taken up with employees and out of state visitors
less congestion in fall. Easier to access downtown shops
Less crowded
Less crowding
Less crowding near the waterfront, no obstructed scenic views
less pedestrian congestion, tour buses around the island
Less pedestrian congestion. Could actually go for runs around town. Less vehicle traffic.
less people enjoyed town more
Less people in town, easier to get around as a local
less people to deal with
Less people, less dollars spent, less insurance sold to our clients
Less pollution, less discharge into the Bay, less noise
Less sales in the fall at our gallery
Less stress when going downtown
Less stressful!
Less traffic, lost revenue, nice without buses in town
Less trouble with parking, easy access to entire park.
Less work ours
LIFE W/O CRUISE SHIPS HAS BEEN A DELITEFUL REPRIVE FROM THE MASSES OF HUMANITY AND TRAFFIC CONFUSION SET UPON US IN PAST 5-10 YEARS.

Appendix B – Verbatim Responses to Open-Ended Questions

Q16: Due to the COVID-19 pandemic, Bar Harbor experienced a summer without cruise ships in 2020. What impact, if any, did this have on you?

Life was better.
Life was good
life was more serene
Like a breath of fresh air. We were reminded how BH looked 20 years ago and loved it.
liked it personally - covid benefit
Liked it! Many business owners did as well or better without the cruise ships. Easier to get in a store to spend money versus crusie people 'window shopping.'
Liked the feel of the town and park better. Fewer buses in park.
little--better traffic conditions
Living across the Bay and looking at Bar Harbor everyday, it was great Not to see any Enormous ships blocking the islands, and spewing air and water pollution. The night skies were darker too.
Local businesses was hurt
Loss in revenue for businesses in town who rely on the visitors of which I am employed
loss of about 50% of salary
loss of boat fees to the town, loss of businesses in twon add unemployment
Loss of income
Loss of income
Loss of income for my business and many others.
Loss of income, all tourists are welcome, no matter how they arrive here.
Loss of income.
Loss of income. I am a professional guide.
Loss of money
Loss of seasonal income which I was able to scrape by with out
Loss of upwards to $25,000. And we are not right downtown
Loss sales.
Lost income to family and friends
Lost money
Lost my job, but gained a different one in the same field.
Lost revenue
Lots more visitors who lingered, explored the island.
Lots of tourists in town, so I avoided going downtown. But fewer buses going down my street which was nice.
loved it
Loved it!
loved it!

Appendix B – Verbatim Responses to Open-Ended Questions

Q16: Due to the COVID-19 pandemic, Bar Harbor experienced a summer without cruise ships in 2020. What impact, if any, did this have on you?

Loved it! Clear views, restaurants did well.
Loved it! Town was still very busy by July 4th, but much more in balance and scale of what our small town can handle.
loved it!! So much less congestion and enjoyment in town and park
Loved it.
Loved it. Spent more time in town at restaurants and buying things for our home.
Loved not seeing the ship or hoards of passengers.
Loved the bay view unimpeded by huge ships.
Lovely
Lovely to go to BH
Low, I sheltered in place at home and did not go downtown.
lower business
lower income
Lower revenue.
Made Bar Harbor a more enjoyable place to be.
Made coming into downtown more pleasant and able to frequent restaurants.
Made going downtown much more pleasant (except for running into tourists who refused to wear masks)
Made life downtown somewhat better.
Made me very happy! People were enjoying the pier and the shore path. View not blocked by behemoth ships. Main Street sidewalks not totally congested. Less buses. The air and water weren't being polluted. The waterfront became ours again.
Made public areas more accessible
Made summer life easier.
Made the town enjoyable again; friendlier; locals came to town
Made the town seem extra empty.
Made town and the park ore accessible, aside from Covid closures and precautions
Major impact
Major impact on B2B business with businesses serving food and retail
Major impact to business.
Many businesses did better--land-based visitors loved having no ships.
Many local businesses severely impacted creating hardship and closures.
Marginally improved downtown atmosphere.
Me, none. But I felt bad for my friends who lost that business.
Minimal if at all, land tourism made up for the lack of sea travelers by far
minimal impact - less traffic; less income

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missed seeing the cruise ships
Missed seeing the cruise ships and their passengers.
missed the view of cruise ships in harbor, missed interacting with cruise ship visitors
missed them, and their busiensses and presence
More access to the harbor as a local, more access to the park and to stores, more support for year-round businesses, not as much street congestion.
More access to town! Able to be in town from 9am to 5pm
more accessibility to going into town without feeling overwhelmed.
More enjoyable atmosphere
More enjoyable.
More land-based traffic.
More lost fishing gear from private yachts
More peace
More people from other parts of Maine spent money and more time here.
more pleasant in town
more pleasant to visit town
More relaxed, able to access sidewalks.
More room--felt like it used to before.
more space to breath! No buses on PK Loop Rd, less people in condensed time slot and area
More walkable streets. We need to make a walking mall downtown. Europe has them all over and their streets are fewer and smaller than ours. Make better use the Trenton bus/parking area. Buy Macquinns pit or part of it for shuttle parking. Let's start using part of the ferry terminal for parking, etc.
Much better all over town.
Much better feel to the town without all the congestion of buses and boatloads of people emptying onto the sidewalks at one time. Due to COVID, many pedestrians were staying on the sidewalk rather than entering shops -- if there had been cruise ship passengers on top of that, the sidewalks would have been impassable. I think 2020 proved that the Bar Harbor experience is better without cruise ships.
much better quality of life
Much better tourism wise
MUCH better waterfront access and in frenchman bay small vessel access
MUCH BETTER WITHOUT THE HORRIBLE CRUISE SHIPS AND THEIR MULTITUDES OF LOW QUALITY TOURISTS.
Much better!
Much better!
Much easier to navigate town and to patronize local establishments. Less stress!

Appendix B – Verbatim Responses to Open-Ended Questions

Q16: Due to the COVID-19 pandemic, Bar Harbor experienced a summer without cruise ships in 2020. What impact, if any, did this have on you?

much improved congestion and appreciated being able to access the town pier
Much improved experiences downtown and in Acadia National Park.
Much improved quality of life; better experience in Bar Harbor with reduced crowding at shops, restaurants and on street
Much less congestion in town.
Much more enjoyable season without cruise ships; less congestion on sidewalks, shore path and in stores in town and on pier; better view of harbor and islands; less air and noise pollution from cruise ships, tenders and tour buses; more revenue from parking meters without the cruise ship tour buses and vans taking up parking spaces; less fear of a COVID outbreak in Bar Harbor/MDI from cruise ship passengers/crew during the pandemic.
-much more enjoyable sidewalk experiences (ie not over crowded with sea-tourists that spend exponentially less money) -higher-caliber of tourists (ie majority of sea-tourists are not respectful of the towns in which they stop, vs land-tourists being more respectful as they specifically opted to travel to BH) -many friends and family members in the hospitality industry noted some of their best summers ever in terms of business levels (all without sea-tourists)
Much more peaceful, better views and air quality
Much more pleasant downtown.
Much more pleasant to walk/eat/shop in town; Easier to park
much more pleasant without the influx of cruise ship passengers
Much more pleasant.
Much nicer atmosphere overall
much nicer without them
Much preferable in that Bar Harbor felt like a normal town (under abnormal, sad circumstances). More peaceful. Air was cleaner. Water was visibly cleaner. Quieter, less crazy. LOVE NO CRUISE SHIPS!
much quieter on park trails and roads, much less traffic in and out of town
much quieter, pleasanter, no eyesores in the harbor
Much, much nicer town. Nicer views on shore path and while eating at ocean view restaurants. Less crowding on the streets. The town felt calmer and nicer somehow. I liked it.
My business depends on land-based tourism, so the impact was nil.
My business did not suffer. Most cruise ship passengers do not spend a lot of money on locally owned, year-round businesses. We still saw a big tourist bump but without the congestion of the cruise ship passengers.
my business did very well in 2020 and i experienced a sense of relief not having to navigate the cruise ship traffic in down down
My business saw a reduction of about 50% in business.
My business was down about 40 percent
My customers did not complain about the cruise ship noise. I had several customers who came to visit Bar Harbor specifically because there weren't any cruise ships. I heard from many residents as well

Appendix B – Verbatim Responses to Open-Ended Questions

Q16: Due to the COVID-19 pandemic, Bar Harbor experienced a summer without cruise ships in 2020. What impact, if any, did this have on you?

that it was a very pleasant experience to be free of cruise ships. I'm looking forward to another summer without cruise ships.
my daily shore paths walks did not have me agape at their monstrous size.
My families business suffered severely.
My friends that own businesses suffered and taxes went up
my guests loved it!
My husband and I worked ourselves to exhaustion; all the freeloaders on unemployment could have worked.
My income down--$7000 not all cruise ship but some
My in-town business saw the return of land-based visitors who spent more on average, and I found town in general a more pleasant place to move around.
My job went away in 2020, so minimal impact.
My property tax went up because of the loss of cruise ship revenue.
My sales were down 50 %
My seasonal job was no longer available
My taxes went up
My taxes went up and local businesses suffered
N/a
N/A
N/A
N/A
N/a
n/a
n/a we were not in bh.
NA
negative financial impact
negative impact due to loss of reverence caused an increase in RE taxes
negative impact on downtown businesses, which contributes to my income
Negative. Income suffered.
Negatively impacted my business and bottom line.
negligible due to covid-19
nice and quiet summer
Nice not to have the harbor plugged up and the town super congested.
Nice! Loved it!
Nice! Reduced traffic, easier travel, less crowded trails

Appendix B – Verbatim Responses to Open-Ended Questions

Q16: Due to the COVID-19 pandemic, Bar Harbor experienced a summer without cruise ships in 2020. What impact, if any, did this have on you?

nicer summer
Nicer views and less pollution! It was heavenly! Bit easier to walk and drive.
Nicer, less overcrowding.
no added income
No business on waterfront
No Carcinogenic sea breeze and a beautiful pristine view of Frenchman Bay
No congestion was great. I could go into downtown BH to shop and visit ANP.
No craft fairs for my personal business.
No cruise ships means they purchased no lobsters from local lobstermen. That did not effect my immediate family but it did negatively impact other members of my family as well as some friends.
No economic impact--less crowded on island.
No effect--am retired
No financial impact but liked town better.
No financial impact. Enhanced outdoor experience and views
No freakishly large ships that dwarf the majestic beauty of the harbor.
no impact
No impact
no impact
no impact
No impact
no impact
No impact
No impact at all
No impact at all. In fact many downtown businesses seemed happy without the amount of business they had despite the lack of cruise ships. I heard some of the restaurants were impacted more from Covid restrictions on capacities than the lack of cruise ship customers.
No impact business-wise. It made getting around Town much easier too.
No impact but an overall sense of happiness that there were no ships with the type of tourists they carry.
No impact due to everyone limiting their activities.
No impact financially but higher in quality of Bar Harbor.
no impact from the cruise ships
no impact on me but businesses suffered
No impact on me that I know of.
No impact on me, happy about no cruise ships!
no impact on me. Town was quieter but that was also due to pandemic

Appendix B – Verbatim Responses to Open-Ended Questions

Q16: Due to the COVID-19 pandemic, Bar Harbor experienced a summer without cruise ships in 2020. What impact, if any, did this have on you?

no impact on myself - town was quite peaceful - this did have an impact on many businesses however
No impact on myself personally, but I know businesses were and are continuing to struggle.
No impact personally, other than it being less crowded.
No impact really--streets less crowded is about all.
No impact to me personally.
No impact, personally. I did not leave my house much during the pandemic.
No impact.
No impact.
No impact.
No impact. But I liked it. With Covid-19, no cruises should be operating.
No impact. We were not living in Bar Harbor in 2020.
no income for self/spouse as tour guides
No lobster gear lost. Used to lose 80-100 traps a year to them.
No negative impact, easier to maneuver in town (but was also a pandemic)
No Negative impact, out of town lodging. BUT it was nice to have less congestion in town for our guests
No negative impact. Made spending time in Bar Harbor and Acadia more enjoyable.
No personal impact
No personal impact
No real impact because I don't think the Covid summer could be compared to anything.
no real impact.
no seasonal work on tours (whale watch co)
No supplemental income from serving as a tour guide. Missed seeing the big ships in the harbor, though the private yachts made up for it a bit. Fall shopping was dramatically reduced. Stores closed much earlier than usual. Bar Harbor became a ghost town after Columbus Day.
No, it did not. And this is also a loaded question given some have already claimed that because of no ships the town did poorly in 2020. That is malarkey. The town did poorly as a whole because we lost MONTHS of business due to the pandemic. The real test is 2021 when the land based travel is going to be at historic levels and without any cruise ships we'll see quite clearly just how unnecessary they are economically to this town. And just how full we are without adding thousands of ship passengers on top of our high volume.
None
none
none
none
None

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none
none
None
None
None
None - actually was totally pleasant!
none - I think it was perfect
none - my business is land based tourists
None - no immediate impact to us personally
none - we avoid town during summery. Only way
None - we don't have a business that would be affected.
None . Once things started opening up it seemed normal crazy busy to me .
None as a rural citizen.
None at all.
None business-wise, but my customers were happy there were none.
none but I felt relieved being able to go to BH instead of Ellsworth
None economically, but the harbor, etc. was nicer.
none financially
None financially. But being able to walk around town was very nice.
None for me. I don't own a business.
None from a business standpoint. From a personal standpoint, it was much nicer to visit downtown and the park.
None from a negative perspective, joy in not having any come that year.
None- great summer.
none I spent the summer at home - no driving - no shopping - no banking
None- it was blissful
none on me
None on me personally, but I saw a huge impact on businesses of friends.
None on me personally. Friends and neighbors suffered economically.
None on me, but friends who own businesses reported distress.
None on me. In talking with shop owners I was sad to hear how their businesses were impacted.
None on me--quieter in town
none personally
none personally
none personally

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Q16: Due to the COVID-19 pandemic, Bar Harbor experienced a summer without cruise ships in 2020. What impact, if any, did this have on you?

None personally except I felt very positive having my town back
None personally. However, I work at a Bank and many businesses had to defer loan payments in the fall due to the lack of the expected sales to cruise ship passengers.
none really!
None really. In general, I stay away from downtown in summer and that is okay with me!
none really. My income doesn't depend on their businesses
none- town was busy enough - no cruise ships, somewhat more relaxed
None was great
None what so ever, It was a busy fall. In fact many of our customers told us that they came because the ships did not. Our average sales were way up. Many of our cruise ship passengers purchase small items. In fact, our product mix has changed due to the #'s of ships coming in.
none whatsoever
None yet. But if they don't return, there will be significant tax issues (loss of revenues).
None!
None, as due to pandemic, I could not return to Bar Harbor.
None, as I did not come to Bar Harbor then. However, I bet it was a lot less crowded.
None, because I have been virtually completely quarantined except for twice a month food shopping and medical appointments requiring my physical presence and one trip to MDI to pick up a custom bird carving
None, because I rarely spent time in the village because of COVID
None, because of the pandemic we stayed home anyway.
None, because we weren't gong out to eat, etc. or using downtown area.
None, but I worried about those who lost business last year. Hopeful they can recover and prosper.
None, except didn't see big ships from my great view apartment.
None, except it was far easier to go around the island.
none, except loss of money to the town
none, except that the town was more pleasant to be in
none, got to enjoy the town more
None, I couldn’t visit
none, I live out of town and my business is out of town
None, I loved it!
None, I'm retired and live outside of town
None, I'm retired.
None, it made me very happy
None, just more time on shore path throughout daytime summer
none, land base was way up

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None, my employment is reliant on land-based tourism.
None, other than feeling less crowded.
None, personaly.
None, really .Sad to streets of Bar Harbor pretty empty in the fall.
None, since I was not in town except for groceries.
None, since we were quarantining.
None, there was a pandemic so we didn't go out.
None.
None.
None.
None.
none.
None. I think most businesses did fine without cruise ship customers.
None. We were quarantining at home most of the summer.
none. But establish a precedent for not being so dependant on cruise money.
None. But hope it won't increase property taxes due to lost revenue.
None. did not go down town to establishments anyways due to COVID concerns.
none. Did not go to BH because of the pandemic
None. I didn't go either.
none. I was busy no matter what. I'm in the landscaping industry
None. It was nice
none. Land-based tourism filled the gap. Sidewalks were packed
none. Liked the quiet
None. Locked down at home, unlike tourists.
None. We were pleased BH cancelled the cruise ships due to Covid 19. Car traffic was at a high.
None. Well, it was great they weren't here, so it was good.
none; enjoyed the space and quietness
None…it was a very positive change and a major relief.
None-business was better except for capacity limits hurting restaurants and shops.
None-except parking on the pier was available.
Not a clean experiement, people were restricted from downtown, but nice to not have ships.
not being able to do much it had little impact
Not having them was a positive impact
not me, personally, but my local friends and neighbors - devastating. Praise god for community spirit through food pantry donations and volunteers.

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Q16: Due to the COVID-19 pandemic, Bar Harbor experienced a summer without cruise ships in 2020. What impact, if any, did this have on you?

Not much
Not much because of increased visitation by automobiles causing more congestion.
Not much beyond the pandemic because I wasn't going to restaurants, and not many tourists hit Hannaford. That said, the park was nicer being more empty, but it could certainly accommodate more visitors.
Not much due to the pandemic.
Not much other than pier access. Work was busy as usual.
Not Much, my business was closed.
Not much, really.
Not much.
Not much. I avoid downtown in the summer, anyway. But the absence of them in the views from town and ANP were nice.
not much. I liked it
Not much. Still a lot of people.
not sure - no cruise ships would have allowed us to visit bar harbor more - except for COVID.
Not sure yet.
not too bad/summer flow started later/my family didn't get covid!
not very impacted at all. Heard many visitors state that they used to visit Bar Harbor during Sept. & Oct. years ago, but stopped once cruise ships began coming. They were so happy to return to town in 2020 and enjoyed their stay vey much!
Nothing
Nothing and we have a restaurant--best year yet.
Nothing because my business isn't dependent on cruise ships
Nothing negative
nothing to me - but to local business a lot
noticeably less crowded & hectic & relieved some concerns about COVID infection
Noticeably less land and Harbor congestion
Oh my gosh! it was GREAT. I could walk to the banks, I could find parking on my street. I could shop at local stores... something I had stopped doing in other years. I live in town and never go to the center of town from April to mid-September. I was able to support local business in 2020 instead of getting stuff from Amazon. It was great.
oh my! Best town ever. I loved it. So much better--mask and all
Oh my.....it reminded me of Bar Harbor when I first moved here in 1986. It felt like my home, my community.....I loved it, the small town feeling. I could walk downtown in summer and enjoy it. I could shop more easily. I could get an ice cream without waiting in a mile long line. Simple things that add up to high quality. I don't mind sharing our beautiful world, but please we need a better balance.
One of my jobs suffered due to lack of customers. The business is largely supported by cruise ship shoppers

Appendix B – Verbatim Responses to Open-Ended Questions

Q16: Due to the COVID-19 pandemic, Bar Harbor experienced a summer without cruise ships in 2020. What impact, if any, did this have on you?

Only positives - no ships to see, no pollution; some lack of sales revenue
opened up dock space, eased park visitation, reduced pollution
Our 2020 business was about half of our 2019 numbers, I believe in large part due to cruise ship passengers. We are holding onto hope that cruise ships return, but if they never do or they return in extremely decreased numbers, we may be forced to close. Our location is very dependent on those customers.
Our busiest season.
Our business lost revenue.
Our business suffered greatly from the loss of cruise ship business.
Our business was much better. Customers felt they could enjoy Bar Harbor
Our customers spend more money and have a better experience.
Our guests at Eden Village motel and octtages and Heathwood Inn liked less people and parking everywhere was better. Wait lines restaurants were short
Our town was overcrowded without cruise ships. It's too much on this small community.
Overall important.
overall more enjoyable. Didn't have to avoid town because cruise ships were in. Didn't negatively impact my serving job, heard from a lot of customers enjoying town w/no cruise ships.
Overall, much more peaceful, less stressful. (An initial influx of people refusing to wear masks or social distance was addressed later, and we still had access into the park.)
Parking was easier in town. The streets weren't as congested. Docking was more readily available.
peace and quiet--lack of congestion
peace, lower levels of air pollution. no visual pollution
peace, tranquility, access to pier, access to town parking
Peaceful
Peaceful--return of the town I love and tourists had a better visit. Money was still made in shops and restaurants.
people bitched about other things instead
Perfect
Personally did not miss them
Personally, none. I did feel the absence of the cruise revenue in my tax bill.
pleasant impact
Pleasant quiet.
Pleasantly quiet/ no loudspeakers
Plenty, still too crowded, parking was still difficult, hated sidewalk seating--streets should have been made pedestrian areas. At least cruise ship visitors don't have cars and leave by 5pm
positive
Positive

Appendix B – Verbatim Responses to Open-Ended Questions

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positive
Positive
Positive
Positive
Positive
positive - more trips to the village and walking the streets.
positive impact
Positive impact - daily strolls, biking to pier, unobstructive views of harbor, less crowding of Main/West St. No buses in ANP.
Positive impact "nice not having to deal with ships."
Positive impact such that I enjoyed downtown and the park.
Positive impact. I could walk through town without bumping into people.I could see the porcupine islands without a cruise ship blocking the view from the Shore Path. I did not hear cruise ship loudspeakers from the morning till the night.
Positive impact; it was a much more relaxed in-town experience.
Positive impact--tourist crowds were more manageable, and I did not see any negative financial impacts at either of my jobs.
Positive in every way
positive less congestion
positive! Less congestion. Covid related - simply safer
Positive, more outdoor oriented tourists
Positive. Easier to access the harbor, not as crowded in the town
Positive. It kept us healthy.
positive. Life in bar harbor was less frenetic
Positive. Town of BH always quiet. Parking available. Sidewalks empty.
Positive--better access to town pier and downtown.
positive--one benefit of Covid
Positive-quieter, easier to get around, cleaner air and water
pure Joy
Quality of life improved dramatically!!
Quality of life increased: more areas of town were accessible for car and foot traffic and places like Bar Harbor weren't overrun to the point of repugnance.
quality of life really increased - less noise, less litter, less crowding, cleaner water in harbor, safer personal boating (esp sailing, kayaking, paddling)
Quite lovely, it was wonderful
Really got to experience the town

Appendix B – Verbatim Responses to Open-Ended Questions

Q16: Due to the COVID-19 pandemic, Bar Harbor experienced a summer without cruise ships in 2020. What impact, if any, did this have on you?

reduced business reducing my compensation
Reduced business, closed businesses that never opened, a loss of Bar Harbor Character.
Reduced congestion in downtown to speek access to work.
reduced crowds
reduced traffic and increased ease of access to town facilities - all improvements
Reduction in business
Reduction in income.
Refreshing lack of crowds. Many businesses that service those crowds, but those important to me (grocery, hardware, health foods) stayed open
Reinforced my opinion that the town had taken the wrong 'path' in regard to cruise ship traffic
Relief
relief
Relief from congestion
relief! Absence of ships returned bar harbor to the appropriate scale and proportion of a small maine town.
Relief. Enjoyment. Town was more pleasant.
Relief. This improved air quality and water quality, reduced infection risk, improved the view shed, and made the Village and the shore path more accessible. It also saved the Town the extra costs of managing cruise ship visitors.
Relief. We were able to enjoy our own community for a change.
Relieved congestion in my neighborhood, fewer buses, pier and downtown more accessible.
relieved to not have cruise ships
Relieved, more relaxed.
remember back when cruise ships were a novelty not a nuisance. A bit more quiet, beautiful views, cleaner air and water, a little calmer.
Restaurant numbers way down, taxes way up
Retail and restaurants suffered.
Sad for small businesses
Sad for the businesses that depend on them.
Sad to see how some people really feel.
Sad to see so much economic loss, really depressing
Second homeowners, sometimes 20 or 30 eyars, came to BH for the first time because it was less crowded. This had a positive effect on my business.
seeing unobstructred views of frenchmans bay from shore path was amazing. I had forgotten how beautiful it could be
Severe economic impact on my business
Severe financial loss

Appendix B – Verbatim Responses to Open-Ended Questions

Q16: Due to the COVID-19 pandemic, Bar Harbor experienced a summer without cruise ships in 2020. What impact, if any, did this have on you?

Sigh. Relief. I loved not hearing them, seeing them, dealing with swarms of people intown and on the Shore Path, busses idling, congestion downtown. I especially loved the bucolic views of our waterfront, both from intown and from the mountains; this is why folks come here, and want to live here.
Significant improvement in areas mentioned above.
significant improvement on the ambiance of bar harbor
Significant increase in income
significantly less stress at my place of work and less noise pollution impacting my sleep (ship hours/music)
Slow sometimes in a retail store
So much better without cruise ships. Finding parking. Not overrun with tourists
SO MUCH BETTER! No noise, smell, light or other pollution from ships. nothing ruining the amazing view from Hancock. made going to BH via boat so much easier.
So much better! With zero cruise ships!
So much easier to enjoy the town I've paid into for 15 years. So nice to see familiar faces (behind masks) more often than not Better driving without buses.
So much nicer! Town seemed plenty crowded as it was, so I couldn't imagine what it would have been like with the cruise ships. Its impact on me was that I could stand to be in town and took my guests there.
Some businesses who say they rely on cruise ship revenue had better (even best ever) years, we had an extended fall and even winter season. It was nice not to see/hear the ships in the harbor and to not have to worry about COVID transmission from/on ships. It showed me that while some businesses may have seen losses, we can survive without ships. It was also nice to see more recreational boats in the harbor and bay.
Sorry, we stayed away out of habit. We did our usual thing of visiting in the spring and fall.
spending time in Bar Harbor was much more pleasant and it would be better if it were like it was in the 80's cruisers are NOT spenders.
still a lot of people but restaurants closed. Movie theaters closed so we avoided town
Still no parking
Still resources concern and rise of cost
Still tons of people here the whole summer, overcrowded
Streets and sidewalks less crowded. View of Fr. Bay much improved and noise from ships gone.
Streets felt more peaceful but not really sure I can discern from negative feelings about Covid.
Streets had less tourists, restaurants, still full though. I felt like the park was less crowded and thus more enjoyable.
Streets were more quiet in general. I prefer that…
Summer still plenty crowded! But at least you could walk down the streets.
Superb. Family and friends' enjoyment increased.

Appendix B – Verbatim Responses to Open-Ended Questions

Q16: Due to the COVID-19 pandemic, Bar Harbor experienced a summer without cruise ships in 2020. What impact, if any, did this have on you?

Taxes
taxes and commerce
Taxes went up
Taxes went up.
The "abatement" was welcome. As a resident, the hectic aspects of last summer was relieved…and it was easier to access; visit downtown (independent of Covid effects)
The 2020 summer without cruise ships was a relief and a realization of how I missed the way it used to be when we first moved here 26 years ago. Reminded me of what a special place Bar Harbor is to live.
The air was clearer, and the water seemed cleaner too--I am an ocean swimmer so noticed. There was no sound or light pollution.
The air was noticeably cleaner as was the sea.
The coastal views weren't negatively impacted - what a huge relief!
The current parking plan, with meters downtown and having property owners only in residence in the summer have to pay for street parking by their houses [illeguble] up a whole lot of good will toward the town
The dollars that did not come into the town impacts all those who live here. It did make an impact on downtown businesses.
The downtown district was more friendly ot parking, less traffic.
The early part of the season seemed pleasantly uncrowded, while the later months seemed quite crowded. I cannot imagine what it would have been like with cruise ships.
the fear fueled attitude of bar harbor closed several businesses and made "hoop jumping" normal. I almost closed for good as well
the few times I did go to town were wonderful!
the harbor was beautiful to look at again and our oceans were less polluted
The immediate tax increase made it crystal clear that cruise ships benefit every Bar Harbor resident. It was also sad to see the anti-ship crowd use the pandemic to push their agenda
The impact on us is irrelevant. My understanding of the impact on the town and surrounding environment is that it was a positive year without cruise ship tourism.
The impact was positive in that I experienced much less congestion from tour buses and less passenger congestion in areas where I like to walk.
The impact was positive, enjoyed the views, ability to walk in town and there was less stress on the overall infrastructure of the town.
The impact was positive. Although there were issues with people not wearing masks and/or not socially distancing, it would have been much worse if we had many cruise passengers at the same time downtown.
the lack of crowding around pier and that part of town was good.
The number of land-based visitors was huge. There is just not enough appropriate parking for that number of cars.

Appendix B – Verbatim Responses to Open-Ended Questions

Q16: Due to the COVID-19 pandemic, Bar Harbor experienced a summer without cruise ships in 2020. What impact, if any, did this have on you?

The only impact it had on us was that we didn't have as many people walk on our lawn and try to take short cuts through our property in town
The pandemic-induced cancellation of the cruise-ship season had virtually no impact on my income. The positive impact was not having those eye-sores in the harbor, not having to listen to their voluble noise of all sorts, not seeing their stacks leaking smoke into the air, and not having to give them wide birth when on the water.
The place I have worked for over a decade cut hours and staffing, and I did not have a job.
the shop I manage did the same amount of business, and town wasn't as crazy. It was a positive impact
The spring of 2019 was heavenly. Trails were clear, roads were clear. When no one is here, it's a pretty nice place.
The streets seemed just as busy but so many people I know didn't have a good season. And my taxes went up again.
the summer crowds were much better in 2020, but we're not sure if it was a lack of cruise ships or lower number of visitors overall
The summer was fantastic. There was significantly less traffic on trails. There island looked amazing. There was no noise pollution and light pollution or air pollution from the ships. It was as the Island should be - how it used to be.
The summer/season of 2020 without cruise ships was way busier than expected and went longer into the usual season than expected. The start was slow and scary for most, but tourists still came to support our economy and we heard countless stories from locals on how much better they did than imagined, and did not miss having the added stress of cruise crowds. I walked down West Street for the first time in years at the peak of summer and was able to enjoy it. The crowds were still there, but it was not the hectic vibes of past seasons, and people seemed less stressed out. When you work at a local restaurant, the cruise crowds descend on your establishment like hungry locusts with only a few hours to devour what they can before moving onto the next docking point. It’s extremely stressful to suddenly have dozens of impatient, hungry groups of people trying to cram into often small restaurants, which in turn reduces the number of other patrons able to enjoy the same space. In general, the influx of crowds that happen all at once really disrupts the town as a whole,
The town felt less congested, though many tourists arrived by car.
The Town felt more like a community rather than a tourist stop.
The town was an enjoyable place for our kids to run around and it was enjoyable not to be in mobs of people walking around town.
The town was crippled... people were surviving off of unemployment and selling drugs more than actually going to work.... that hurts my soul
The town was friendly and livable. The beauty of Frenchman's Bay was restored.
The town was more peaceful, but tenants had harder time coming up with rent.
The town was much more pleasant.
the town was very busy with land based tourists - more than enough even with the pandemic
The town wasn’t congested from cruise ship pedestrians and bus tours. Better air quality. Less noise.

Appendix B – Verbatim Responses to Open-Ended Questions

Q16: Due to the COVID-19 pandemic, Bar Harbor experienced a summer without cruise ships in 2020. What impact, if any, did this have on you?

The town will survive with or without ships. Let's get back our quality of life.
The view out over our home harbor was restored. Out waters were cleaner. Less buffet fed tourists blocked the sidewalks while not buying anything more than a t-shirt or trinket.
The water is much cleaner this Spring!
The water looked cleaner, fewer people on shore path and in park which was nice.
There was a negative economic impact on my business due to lack of cruise ship passengers
There was a positive impact from not having cruise ships last year. We had more land based tourists which kept us going through out the fall. The streets were not as crowded and locals could enjoy the park and coming into downtown.
There was less vehicular traffic, less congestion, and it was easier to access and shop locally.
There were less services available due to less passenger fees, such as fewer restrooms and less police presence.
There were so many dogs that it was miserable to walk on sidewalks or eat outside on the streets. I love dogs, but not the way it has become in town.
This allowed the community to have a needed break from the congestion
This had no impact on me.
This improved quality of life in Bar Harbor because of less congestion, pollution, and commotion.
This is a ridiculous question because COVID-19 changed everything about tourism in the town. 2020 should not be presented as a typical year with cruise ships out of the equation. To really know what that would be like, I suggest you pick a year in the future and prohibit cruise ships when the whole economy has normalized.
This was a wonderful change and a reminder that we do NOT need the cruise ships as much as some might think. The waterfront was more scenic, less crowded and great. The town streets were not mobbed at the usual cruise hours and we're more enjoyable. Yes, it was very tough on many businesses and we took a financial hit but I would like to see us adjust to that rather than go back to cruise ship business as it was. I look out onto the bay and really enjoyed not seeing our boating around any cruise ships I did not have to see any monster sized ships suddenly arrive and creat significant eye sores to the landscape inside the bay and outside the bay. I on the water most days June thru sept and don't like this big ship impact to my marine travels
This was an incredible year. Even at the height of tourist season, I could walk around town to do errands without the chaos of cruise ship passengers. I could go anywhere in the Park and have a beautiful view of all of Frenchman Bay without a ship. I heard from so many people, year-round residents and returning visitors alike, how much better last summer was specifically because of the lack of cruise ships and passengers
thought it was great/none
Too many cars in town and too many non-compliant visitors
too many land based travelers
Too many other elements to know how cruise ships affected me. Downtown was avoided more than ever.

Appendix B – Verbatim Responses to Open-Ended Questions

Q16: Due to the COVID-19 pandemic, Bar Harbor experienced a summer without cruise ships in 2020. What impact, if any, did this have on you?

Too many yachts not following recommended track.
totally positive, proved to me we do not need any cruise ships here.
Town did great! So happy to use the pier again.
Town felt more accessible, calm
Town is pleasant without crowds
Town seemed just as crowded, not much difference.
Town still felt bustling, even without cruise ship passengers. The business I work for (breakfast, lunch restaurant) had a stream of customers. Honestly I did not notice a negative impact from the lack of cruise ships. I liked having the harbor free from the visual impact of cruise ships.
Town was a bit quieter. Retail businesses maybe questioned whether their inventory should cater to cruise ships.
Town was better
Town was less busy due to less car visitations.
Town was more enjoyable
town was more enjoyable, less obnoxious customers, more space on sidewalks
Town was more pleasurable
Town was much more accessible--parking available, no overcrowding, less pollution, Harbor views were ummarred.
Town was quieter and business was down.
Town/harbor was less congested.
tranquility! Less foot traffic in town
Traveling into/shopping etc. in town was a lot easier. Except for the xxx parking meters!
Tremendous negative impact on our retail store. Especially Sept/Oct.
Trickle-down financial shorts. Not difficulties, per se-- but definitely enough to make a noticeable effort to make ends meet during the winter months.
unable to return to Bar Harbor I was unable to to experience the town that i love without the cruise ships. Oh how lovely it must have been!! But i did get to enjoy the pictures!
Unable to say. Covid-19 provided its own challenges. It cannot accurately be noted as a cruise ship-free "real" summer season.
Unable to visit due to Covid.
Unemployed due to no cruise ship business
Unfortunately, the land-based tourism was plenty frustrating.
Unlike all other summers, I did not get to BH.
Unlimited clear days. Clear views. Easy access throughout bay. Availability to many restaurants - take out. Walking, strolling, book shopping, life. Small town New England life with nature. Isn't this why we moved here?
Vast improvement in quality of life.

Appendix B – Verbatim Responses to Open-Ended Questions

Q16: Due to the COVID-19 pandemic, Bar Harbor experienced a summer without cruise ships in 2020. What impact, if any, did this have on you?

Vast improvement on quality of life in town
vastly improved environment and quality of life
Very concerned with financial impact on our neighbors and their businesses.
very good experience for me
Very good. Nothing bad from ban.
Very happy
very little because I was not going to restaurants due to COVID
Very little due to multiple closures of businesses.
Very little, lost revenues due to COVID was the greater concern.
Very little, since we didn't leave home ot venture downtown
Very little.
Very little.
Very little. We stayed home and went ot restaurants away from BH.
very minimal seasonal home-based hobby
very nice summer!
Very nice to to not have cruise ships.
Very pleased
Very positive
very positive impact
Very positive! It was a relief!
Very positive! Very little congestion.
Very positive, mainly because of less hassle downtown and better quality of life due to less overcrowding, congestion, and pollution.
Very positive.
very positive. It felt like our town again
Very saddened because we lost large amount of revenue.
virtually no impact because everything was closed
visit and surpassing improvement and unexpected but decent tourism by land. People stayed, came by land and spend more money. Encourage THIS.
Visited Bar Harbor from Sorrento by car far more often to shop and dine as parking was available and non tourist retailers are attractive places to do Christmas and other gift shopping as well as other need shopping. Brought all visitors to Bar Harbor for meals as well as seeing MDI.
Visually, it was pleasant not to see cruise ships. But these seemed to be more auto passengers and traffic.
Visually, the harbor was more appealing, but not really a fair assessment otherwise due to the pandemic

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Walking and parking was easier. Shops were not overcrowded.
Walking in Bar Harbor was pleasant like the "old" days, parking was available.
Walking in town in the daytime was a more pleasant experience.
Walking through town was much more pleasant. Businesses still made money without cruise ships.
Was a pretty great experience, minus the whole deadly pandemic thing
Was able to enjoy our town docks
Was great
Was less crowded and overall more pleasant.
was nice not too have the persistent influx
was not able to return to work
was not here
was not there in 2020 due to Covid
Was wonderful. No people riding bikes in flipflops on the carriage roads (bikes supplied from ship).
Wasn’t here in summer 2020
We actually visited town and businesses because it wasn't crowded
We could actually access the fuel dock!
We could park the boat more easily at the docks. The view was beautiful without those monsterous ships, from across the bay, some appear to be almost as tall as Huganot Head next to Champlain. We still had difficulty parking a few times when we tried to visit Jordan Pond just to walk the loop though, so the park still felt crowded at times.
We could see the harbor, fish off the wharf, and walk around town!
We didn't have any impact.
We didn't have to think about when we went to town.
We enjoyed reduced traffic, congestion, and noise.
We enjoyed the park and town more.
We found the impact to be devastating to our small business.
We had a wonderful, peaceful break
We had more room to navigate downtown.
We heard continually especially in the fall from folks, residents and visitors alike who had not come into downtown Bar Harbor during what they called "cruise ship season" in a long time. They were once again enjoying the town. The impact was positive for us resulting in several sales. It seemed to us folks were more relaxed from the not so hectic pedestrian pace on the sidewalks. We felt the same, it felt like we had out town back again.
we liked fewer/less congestion, although we weren't out and about much
We lost 40 percent of our business Sept and Oct. This plus loss of cruise ships other months and Covid put us in a negative profit for the year.

Appendix B – Verbatim Responses to Open-Ended Questions

Q16: Due to the COVID-19 pandemic, Bar Harbor experienced a summer without cruise ships in 2020. What impact, if any, did this have on you?

We lost a substantial amount of business
We lost hundreds of thousands of dollars in revenue, as did our staff, vendors, and charities we donate to.
We loved it.
we loved not having cruise ships
We saw a loss of revenue.
We saw businesses struggling
we stayed out of bar harbor town was clogged with cars not enough parking & residents should not be charged for parking!
We went into Bar Harbor often. We never go to Bar Harbor when a cruise ship is in.
We were able to walk the streets.
We were in lockdown. We weren't able to experience the summer without cruise ships.
We were not able to visit Maine in 2020.
We were not living here then.
We were not there last summer, so I don't know.
We worry about tax increase and/or lessening of town services
Well considering most taxpayers are uneducated on the financial impacts of the non-tax revenue via the cruise industry on our Town due to poor communication and lack of fiscal discussion, I would think many will answer this question incorrectly. Lack of cruiseships and the overall revenue had a massive impact on every taxpayer in this Town whether they know that or not. So, where it may have been "nice" to navigate the streets freely without bus and tours blocking the way, it was not nice to still have massive congestion, poor infrastructe to handle land based tourism, and then still zero revenue from cruiseships. Perhaps all the anti cruise folks would be open to donating an additional 10% toward their property taxes this year to offset these losses? Same folks will say it is unaffordable to live here. But let's kill a revenue boosting industry that infuses money into the Town?! I agree there needs to be a balance. Educating the taxpayers in the fiscal role this industry plays is key.
well COVID-19 sucks a lot more than cruise ships do, but I appreciated the lack of ships
went downtown more often
Were finally able to enjoy the old Bar Harbor without no traffic congestion, sidewalk congestion, noise and able to shop downtown
When I drove my Father to town, we could drive on the pier.
When I ventured out, Bar Harbor was enjoyable again.
When we boated over from Hancock Point, there were actually places available to tie up at the public dock. We ate dinner at The Terrace at BH Inn.
where to begin
Wonderful
wonderful
wonderful not to have as much congestion / air/water pollution

Appendix B – Verbatim Responses to Open-Ended Questions

Q16: Due to the COVID-19 pandemic, Bar Harbor experienced a summer without cruise ships in 2020. What impact, if any, did this have on you?

Wonderful not to have bursts of people and large ships in waterways.
Wonderful to see the bay without big ships. Bar Harbor a little less crowded.
wonderful view, less congestion, a better town
wonderful views and less stress on environment
Wonderful!
Wonderful! No cruise ships!
Wonderful, relaxing, visited shops and cinema.
Wonderful, stupendous, views, less crowding, people came in the fall who hadn't visited in years!
Wonderful. I could drive, walk, and enjoy town for once.
Wonderful--almost like it used to be!
Worry my real estate taxes will increase in future (town drawing down fund balance)
Worst year ever
wow - our waters look better! The fishermen can work again - the buses from the cruise ships were gone and it was great to go down to the wharf - and park and see our beautiful scenery to which we pay taxes to live here!
Wow, Bar Harbor is lovely when it's not mobbed.
Zero
zero
Zero negative impact, Positive impact, were able to visit downtown

Appendix B – Verbatim Responses to Open-Ended Questions

Q18: Do you have any other suggestions for the Town Council as they consider the management of cruise ship tourism in Bar Harbor?

"Release" them into different parts of town at different times. More BATHROOMS and improve Police Station bathrooms (embarrassing)
(1) Follow the Canadian lead of no cruise ships in 2021 until vaccine results are more definite. (3) Maybe limit ships to small 'local' ships like the American Cruise Lines (3) strict Covid testing of crews, passengers before, during cruises (4) Town should have persons to advise cruise directors and passengers about US and our habits.
1) Have town council select only year-round residents to any task force on cruise ships 2) Overall strategy should be to lower cruise ship visits
1. CHECK THE FIGURES GIVEN BY THIS SURVEY IN RESPECT TO $$ BROUGHT INTO THE COMMUNITY AS WEIGHED AGAINST TAX RELIEF, INFRASTRUCTURE BUILD-UP AND DESTRUCTION AND IN GENERAL "BENEFICIAL QUALITY OF LIFE" BROUGHT TO US BY CRUISE INDUSTRY. I WOULD LIKE TO SEE A FACT SHEET WITH REFERENCES FOR THE DERIVED FIGURES USED IN YOUR VERBAGE IN THE FORGOING ITEMS. I TOTALLY DISTRUST THE $$ FIGURES GIVEN WITHIN THIS SURVEY FOR THE YEAR 2017
1. move the tender port to the ferry terminal 2. make downtown walkable. seasonal closure of upper Main St. and Cottage st from Rodick to Main st. 3. Internet improvement. To extend our tourist season the town should re-explore high speed internet. I believe many people will continue to work remotely and will want to spend time here. many house do not have adequate internet speed for these people to work remotely. 4. If cost to manage the cruise ships is $500,000 after all cost are accounted for I believe the town could find ways to close this gap in other ways.
1. Not making enough profit to justify hundreds of ill-effects 2. Pre-empts/displaces desirable businesses at pier 3. Ruins everyone's experience in town and looking out on the water 4. Cruise ship people suck
50 passengers or less allowed to enter Frenchman's Bay
a balance between environmental concerns, economics and the fishing industry needs to be cultivated. Ask the fishermen to join the problem solving
a lot less, only 1 per day, only 3 days per week or less. Do people really like the looks of those mostrous ships blocking the islands and the view. They are bigger and bigger every year
A quality experience is not a product of parking or how close I can drive to my destinaton. Limit private vehicles from the tourism core. Get busses off Main Street.
A reminder that many businesses increased their debt to expand in response to the increase in tourists over the years - to no fault of their own. If Bar Harbor attempts to reduce either land or sea based visitors and generally sales decrease for businesses, they still owe payments on the increased debt. That does not go away.
A smaller pier at the ferry terminal with a town run marina would have less negative impact and still provide economic support for the town
Absolutely no docking facilities which could serve as a location to load and resupply ships that would result in an unacceptable increase in truck traffic and exacerbate an already bad air pollution problem.
Accept the reality that Bar Harbor is a tourist destination spot and control the influx with creativity and a smile--90% of us wouldn't be here if Bar Harbor wasn't such a popular spot
Advertise and encourage tourism by land or air.

Appendix B – Verbatim Responses to Open-Ended Questions

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Again, honesty. The citizens of BH voted. The town council ignored. Appalling. Look in the mirror. Few business truly gain. Ex: the business that sells bras ranted that cruise ships helped her survive. HUh? Ever seen a woman off a cruise ship buy a new bra? On side street in BH? Really?
Again, it does not need to exist in Bar Harbor, 2020 demonstrated that we don't need it.
Again, manage it.
Again, maybe limiting the size and capacity of ships. Or maybe putting caps on the number of cruise ship days and the number of people who come ashore? There are no easy answers.
Again, move docking onboarding/deboarding to the old ferry terminal and bus/shuttle from there. Otherwise, please stop blocking so many parking spots near the town pier.
Again, we need to strike a balance.
Again: none or one a day, 3 days a week
Allow craft fairs to be held on days when a ship is in port. It is only a few times a season and it does not take away from merchants.
Allow cruise ships but smaller ships with fewer passengers and fewer days.
Allow cruise ships only in the winter! Haha!
allow fewer ships overall allow only one ship per day
Allow only one cruise ship at a at a time in the Harbor
allow them for 2021 season. Hoping canada will do the same.
Already commented upon
Although it is difficult to ignore the financial benefit, Council should not only be looking at $ signs when considering the impacts of Cruise ships.
as a former business owner (year round) and 22-year year round resident, I believe cruise ships and land-based tourism are what keeps the town in business. Don't over-regulate
As a resident of town, I have accepted that Bar Harbor is basically off-limits to me over the summer tourist season. I do my grocery shopping in Ellsworth and spend little of my money in town.
As a top destination, we should be more deliberate about the type of tourists WE WANT as a community and build a business plan around that.
As above.
as above--limit # of ships
As it is, it is somewhat negative, but can be managed and compromised with a reduction of ships allowed per week.
As I've said above, if ships have to come into the harbor, I suggest they be smaller and less frequent. Making money and commerce is not the only priority here.
As mentioned above, a low cost one-way loop trolley system would benefit all toursits and businesses if we can omove people deeper into the business district and reduce pedestrian traffic on the sidewalks. Open up a walk lane on the streets mentioned and a one-way trolly lane. Eliminate cars on loop.
as noted above

Appendix B – Verbatim Responses to Open-Ended Questions

Q18: Do you have any other suggestions for the Town Council as they consider the management of cruise ship tourism in Bar Harbor?

As stated above, I know that what I think or how I feel doesn't matter to the town of BH. So, take the biggest kickback.
As stated above, less ships, less days, smaller ships, and dismbark and terminal instead of pier.
Assuming the population of year-round and summer residents at about 18,000, get everyone to chip in $17 to eliminate cruise ships. Promote businesses that flourish with land-based tourists and local residents. Require buses to be electric. Set up auxiliary parking lots and shuttle buses with reasonably priced fares.
At least reduce number of ships, number of days ships are allowed and reduce passenger capacity. Individuals that represent private interests that directly profit from increased cruise ship visitation should not be seated on cruise ship committees or involved in town government. They represent interests that do not reflect the best interest of the community. Conflict of interest.
Balance is the key; nos hips woul dhurt; more ships would hurt. Finding the balance and moving buses to another location.
Balance. I don't see how we could eliminate ships' visits, and I would hate to see the town increase the number of visits. We are a very small town without the infrastructure that can handle (long term) the tourism numbers (however they get here) that we have seen prior to COVID. We must be considerate of the environmental impacts these ships have. We cannot undo the damage they do in a short time. We rely on tourism, period. If we fuck up what people come here to see eventually the tourists will stop coming. We need to manage the crowds, protect this beautiful island and the waters around it while we enjoy the success of our businesses. I think we should raise our fees to the ships substantially; I don't think 1 million dollars a year is enough to offset all the impacts we deal with. Also, It cant be just about money, we can always find ways to make money....but there ain't no way to make more of what Mother Earth has to offer us. This is an opportunity for this town to really shine in our approach to sustainable tourism, for the human experience and the nature experience.
Balancing the desires of some to have more and more cruise ships while others want fewer or none.
Ban all but the smallest (100 or fewer passengers) cruise ships.
Ban all cruise ships!
ban big polluters, limit numbers
BAN CRUISE SHIPS To make one souvenir sale cost 400 gallons of diesel to get that customer here from Boston on a ship.
Ban cruise ships and bring back coastal ferries.
Ban Cruise Ships completely. Bar Harbor will become the Jewel it once was. It will loose its reputation as T-Shirt Town. Tourist with higher financial possibilities will come back and stay not just for a few hours and a T-Shirt
Ban cruise ships from Bar Harbor
Ban cruise ships.
Ban cruise ships.
Ban cruise ships. If the goal here is for people to enjoy their experience in Bar Harbor and ANP then not allowing cruise ships would be an excellent start.
Ban it, please.

Appendix B – Verbatim Responses to Open-Ended Questions

Q18: Do you have any other suggestions for the Town Council as they consider the management of cruise ship tourism in Bar Harbor?

Ban it.
Ban large cruise ships altogether
Ban or further limit cruise ship access.
ban the cruise ships. The passengers arrive stuffed to the gills and consume cheap crap. They are rude and gross. Our national park is enough
Bar Harbor has a reputation of caring about ht eocean and environmental issues. The National Park can't handle all these people. What effects do cruise ships have on whales, fishermen, water quality, air quality, small boats? We must look at issues beyond our town.
Bar Harbor is a special place, much more diversity than many small Maine towns due to Jackson Lab and COA. It would remain special with less reliance on cruise ships to help fund capital improvements and property taxes. Preserving the water quality (for marine life and fishing industry) air quality (for land life and all of us) is more important. I'm retiring to Bar Harbor May 2021, and this is what is important to me for the future there!
Bar Harbor is a tourist town, run int like one and stop trying to find ways to kill it.
Bar Harbor is at risk of New Jersey-fication. Cruise ship passengers come here to buy t-shirts and coffee, not because of the unique natural beauty of our area. Limiting that kind of tourism can only be good for the area.
Bar Harbor needs more sustainable, broad-based economic growth, moving toward more year-round as possible. Large cruise ships are singularly focused for economics of a few businesses and detrimental to residents and the town in general. Eliminating large cruise ship visits will facilitate opportunity for other more broad-based potentials that will increase a more sustainable and equitable future for all instead of benefiting only the few at the expense of the many by using common shared property (streets, pier area) primarily for the economic benefit of the few.
Bar Harbor was built and sustained with an ever growing tax base because of land and sea tourism for 150 years. This is what goes on here. If all of this boethers you, maybe Bar Harbor is not the right place for you.
Bar large ships; limit cruise ships to those that are more harmoneaous with the delicate ecosystem and cruise lines aligned with presentation of natural resources (e.g., National Geographic). Increase fees (possibly to help fund a trust fund to address spillage and other ecological disasters. In short, do not let cruise lines "externalize" their costs of business by shifting the costs on Bar Harbor, Frenchman's Bay and is surrounding communities.
Based on 2020, I would guess the positive economic impact of cruise ships is over-estimated. Maybe revisit!
Be a bit more positive about cruise ships visits. They are part of the lifeblood of the town.
Be aware of Key West, who just banned cruise ships.
Be careful limiting cruise ships or making it more difficult for them to make a stop in BH. Stores and restaurants rely on ships -especially in the fall to help overall sales. Commercial rents are extremely high in BH, so I especially need to have the tourist season last as long as possible and cruise ships help that a lot.
Be careful what you do, it impacts many people who work very hard to pay the town taxes and provide jobs.

Appendix B – Verbatim Responses to Open-Ended Questions

Q18: Do you have any other suggestions for the Town Council as they consider the management of cruise ship tourism in Bar Harbor?

be creative and willing to compromise
Be less greedy and think more of the community.
Be more positive.
Be smart, prepare for vac passport even
Be sure to not just honor the opinions the merchants and Chamber of Commerce but also those of residents of the area
Be very careful what you do. A large number of businesses, your tax payers, rely on cruise ships.
Became residents in 2020, so we have limited experience, although we've been ocmign here on a weekly basis for 15 years to Acadia National Park.
because it's such a big money maker, I don't see it ending any time soon, nor should it. In the beginning it was charming; now, having 1,000 plus people running all over town and to the "hot spots" in the Park has drastically impacted negatively the summer community who liked summer on the Island to escpe the crowds looking for unspoiled nature. Not any more!
bids for spots (????? Goes to community) fewer cruise ships, ban on mega ships
Bigger and more is not always better.
Bring it to ferry terminal; Raise fee for ships
Bring small ships only. NO more than one ship on a given day. Only 4 max ships a week.
Bring them in.
Build a few condos, tax the weekly rentals a head tax if it’s not done already, if so increase the rate, and scout high end higher priced cruise ships.
build a second town center for locals
Build the damned pier north of the village. Vote Friedman out of office.
Build the new pier at the ferry that can accommodate smaller boats or just tenders and take some of the pressure off the downtown. Less boats with less days. Doesn't matter if we lose some revenue it will improve quality of life for residents and the experience of visitors.
Can the Town Council consider whether to bring in a limited number of smaller ships that would bring in income, but without the many disadvantages of very large cruise ships and cruise ship population.
Can they go electric or only use clean(?) Diesel? Be nice if they could plug in when they are in port, (their cost). It would be better to have a walking mall, Main from Mt. Desert to Cottage. Cottage from Main to Rodick. Rodick from Cottage to Fire Fly lane. Have West St. Be the auto/bus travel road and allow parking only on one side of the street to give enough maneuvering space. I'd rather have boat tenders go to the ferry terminal their coxswains aren't very well trained and they never put their boats out of gear. In Belize no ship comes into port , there are many ferries that bring people in. Keep a Coast Guard boat by the anchorage, the ships are a perfect terrorist target.
Cancel all cruise ships-none in 2020 or 2021-focus on ferry terminal and CAT
Cap number of annual visits; Passengers and ships (large and small); Cap number of ships that can anchor on daily basis; More docking to former Ferry Terminal!
Care less about money and more about people who actually live here.
careful and thoughtful consideration of any changes

Appendix B – Verbatim Responses to Open-Ended Questions

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charge enough so people feel they can't live without them because of the tax relief
Charge in-town businesses a tax rate that reflects the benefit they receive from cruise ships. Out of town buisnesses do not benefit from cruise ship tourism.
Charge more money if you want to reduce ship traffic. The town sold out to tourism a long time ago.
Charge more money if you want to reduce ship traffic. The town sold out to tourism a long time ago.
charge the actual impact fee
Charge them more.
Community Design Process
Completely eliminate cruise ship tourism. Cruise ship revenue doesn't account for $20 million/year (free and clear) to the town. There are costs associated with bringing cruise ships to BH. Only a few businesses make any substantial income from cruise ships and more income can be made from land-based tourists who stay longer. Revenue from the cruise ships can only be used for specific passenger related projects and not to decrease property taxes or upgrade sewer, water and infrastructure or fund school costs.
Consider a couple of things: 1) make Main street one-way traffic flow. 2) Expand the width of the sidewalks to better accommodate the increased number of people during the summer. 3) Build a parking garage. These changes would make the downtown area more pedestrian friendly.
Consider all of the uses of this area in ways to save the special parts of Maine....The Industrial Revolution keeps coming everywhere and often the results destroy what we love about Maine.. I have researched the history of Bar Harbor and Salsbury Cove for many years. I recommend "MAINE, THE WILDER HALF OF New England" BY William David Barry for perspective on the historic overdoses. I started this book to get more idea of what the lives were like for the people who built 21 Watch Hill and barn in 1810 (?) ...now I am grateful that we saved the shore area where the Native Americans were fishing...and appreciate how hard it was to do agriculture on our meadow.
Consider all sources for input, including out of town.
Consider amending the Land Use Ordinance to limit the number of zoning districts where cruise ship docking and/or tender landings are permitted (e.g., limit to only Shoreland General Development I downtown and the Shoreland Maritime Activities District where the ferry terminal is located) in order to mitigate future potential congestion and negative impact.
Consider eliminating or limiting it
Consider frequent busses running between town green and Park Loop Road, e.g. every 15 minutes on the one-way Park Loop Road means about 4 busses. See my comments about another restaurant, eg at Sand beach on this route to alleviate in-town dining. Consider ways to alleviate cars downtown. E.g. FREE parking at the Ferry terminal with our friendly LLBean busses running every 10 minutes (8am-10pm) to Town Green (two stops only).
Consider how much business is lost because people don't visit Bar Harbor when cruise ships are in
Consider increasing port fees.
Consider quality of life over the money brought into the town. Watch over the pollution issues more carefully.

Appendix B – Verbatim Responses to Open-Ended Questions

Q18: Do you have any other suggestions for the Town Council as they consider the management of cruise ship tourism in Bar Harbor?

Consider quality over quantity in tourist experiences. I have friends who loved MDI decades ago and now won't visit due to overcrowding.
Consider revenues to the town and economic impact to uor local businesses before making decisions
consider that cruise ships are "selling" bar harbor and mdi to every passenger that visits. This turns in to buyers driving out locals
Consider that it's not all about making more money and welcoming more and more visitors. Over 40 years ago, when I looked forward to having more time to enjoy my home region in retirement, I did not envision the crowds of today.
Consider the environmental and ecological detriments cruise industry brings and does nothing to offset. Majority consensus > financial incentive.
consider the environmental impacts to frenchmen's bay and the quality of life in bar harbor over money
consider the outsized impacts on non-downtown/bus businesses and residents in proportion to their number ??? Those that benefit
Consider the overall cost to the community beyond the short-term economic gain derived from the presence of the cruise ship industry. Consdier the "concordia" incident and what our town would do when it happens here.
consider what a cruise ship tourist brings to the town and how they spend their money. Many year round businesses are seeing little of this money
Consider what our future could be - a national park on the ocean with no cruise ships obstructing the view and no passengers clogging town. How much better that would be for land-based tourists! We, the residents of Bar Harbor, do not owe the cruise ship industry our time and energy when all they do is send thousands of people who come into town solely for lobster nicknacks made in China. This is not the kind of income we want or need in our community. The passengers don't even eat at our restaurants because they have free gourmet meals onboard! With only land-based tourism, we could easily make as much as we make from the Passenger Service and Port Development fees.
consider what the big picture is - visitors feeling Bar Harbor no longer fun to visit due to overcrowding downtown and in the park
Considered the quality of life of residents strongly when making cruise ship decisions
Consult other small coastal cities which are major cruise ship destinations: Venice, Italy; Key West, Florida.
Consult with local businesses about their experiences with land based tourists last year as apposed to years when there were crowds of cruise ship people discouraging land based tourist
Continue due diligence
Continue to Listen, but: Don't be bullied by the cruise industry or the State. Don't be bullied by Frenchman Bay seasonal residents not in Bar Harbor.
Continue to encourage growth in cruise ship visits.
Continue to have cruise ships to benefit our economy
Continue to manage landings as previous 10+ years.

Appendix B – Verbatim Responses to Open-Ended Questions

Q18: Do you have any other suggestions for the Town Council as they consider the management of cruise ship tourism in Bar Harbor?

Continue to regulate the encroachment of cruise ship owned businesses in town and consider increase docking fees as you improve facilities.
Continue to share the economic impact to the town and make it widely known what benefits the cruise/tourism industry makes to the town.
Continue to wisely manage passenger caps. The current level is a good compromise.
Continue to work for the balance--as much as possible, keep it from a 'we/them' issue.
continue to work w/the fishing community and write to them - they were here 1st and should not take a back seat to the cruise ships
control buses downtown (except Explorer)
Control the number of visits, the number of passengers, the pollution compliance and increase the fees. I believe the economic impact statement quoted above is a serious overestimate. If BH is going to suffer the negative impacts of cruise tourism, it should keep control and charge commensurate fees for its reputation as the prime natural tourist destination on the East coast...remembering that it loses land tourists for every cruise tourist that comes...with a big difference between money and jobs gained for land vs cruise tourists.
could use a monorail to go to cadillac mtn off of door Mt. LARGE PARKING LOT possibly filling in the TARN. Controlling mountain runoff so it doesn't flood the springs every year.
council has failed to consider the preferences and feelings of year-round residents. By accepting so many ships - particularly th ehuge ones - council has turned Bar Harbor into a carnival for 6 months of the year, with severe damage to the atmosphere and charm of the town.
Council needs to reduce the number of cruise ships to an acceptable number.
Create an unbiased cruise ship committee made up of residents. Reopen pier and Agamont Park to all. Reduce substantially or eliminate cruise ships entirely. Move tendering and buses to ferry terminal.
Create balance wit the boats. Have aa cruise ship free day in September or October.
crowding is a problem and it exhausts the resources of this environment. I think fewer passengers would help. But reliable and non biased data regarding environmental, economic and health would be valuable to know and share publicly
Cruise ship and passengers limits
Cruise ship Impact on marine life is also very concerning for me
Cruise ship passengers come back as land-based tourists. Bar Harbor is a tourist town and we need to admit it. You should have asked ow long have you been a resident of BH.
cruise ship revenue is like an addictive drug, the town needs to imagine and create revenue streams that are year-round and sustainable. One idea: attract tech, finance and other work-from-home professionals by offering relocation bonuses fo rmoving themselves and their jobs to bar harbor.
Cruise ship tourism encourages people who 'sample' our location to return for longer vacations. Tendering, however, is dangerous in a working harbor and could be remedied by allowing boats to tie up.
Cruise ship tourism is an important economic factor for Bar Harbor, but it is poorly managed. This mismanagement creates an environment that negatively impacts the experience of land based

Appendix B – Verbatim Responses to Open-Ended Questions

Q18: Do you have any other suggestions for the Town Council as they consider the management of cruise ship tourism in Bar Harbor?

tourists, Maine resident visitors, and residents of other MDI towns, most likely causing avoidance among some members of those groups and giving Bar Harbor a bad reputation as a whole.
Cruise ship tourism is part of the mix of our tourist-based economy, but it needs appropriate limits that focus on quality of life for residents and other visitors (not just economic return).
Cruise ship visitors don't impact overall quality, it's cars that do. Folks shoul dbe required to park somewhere out of town and either walk or take a shuttle into town. Also, AirBNB and weekly rentals (owned by folks from away) are destroying our town and quality of life.
Cruise ships are easy short-term money that will destroy the brand of the region. Do do the hard work to build business that's sustainable for the long haul that benefits the region, not just a few blocks by the docks. Think about the natural beauty, the climate, and the abundant resources that underwrite why all of us are attracted to the region. Figure out how to amplify the experiences of appreciating and championing those things. The cruise ship business denigrates all those things. If it continues, all of us will want to go somewhere else.
Cruise ships are not a negative per se, but the number of ships/passengers has grown much too large.
cruise ships are not the enemy. But they do need to be regulated as does land based tourism. Both have major impacts
Cruise ships are vital to the economy of Bar Harbor.
Cruise ships aren't as bad as people make them out to be. They are an easy scapegoat. The key is balance.
Cruise ships bring people back to the Island for longer stay once they're listed for one day.
Cruise ships bring some economic benefit to some people, but Bar Harbor is getting so congested that it will start to keep people away. I suspect it already has. The town benefits more from visitors who stay for a few days and are able to explore the whole island.
Cruise ships cause pollution everywhere--try to keep Northeast cleaner.
Cruise ships have ruined the town / There is already too much land based tourism. That should be enough.
Cruise ships should use ferry terminal site to load and unload cruise ship passengers
Cruise tourism seems to lead to low quality goods and services being offered by businesses. The number of stores and restaurants that interest me as a year round resident goes down every year.
Cruises and land tourism is our lifeblood. It is also a double edged sword. I do think there can be a happy medium.
Crusie ships are an important part of the business formula.
Crusie ships are just one way for visitors to discover Bar Harbor and Acadia National Park. Many cruise ship visitors return to visit Bar Harbor/Acadia again. I don't believe we should discriminate against cruise ship visitors any more than any other group of visitors arriving in Bar Harbor by any mode of transportation.
Cut down the number of ships and passengers.
cut down the traffic of ships, raise the port fees. Make it more special for fewer guests.
Cut the largest ships, make it a special destination for one ship at a time. Have one cruise ship free day a week, and run specials to bring land-based folk into town those days in the fall.

Appendix B – Verbatim Responses to Open-Ended Questions

Q18: Do you have any other suggestions for the Town Council as they consider the management of cruise ship tourism in Bar Harbor?

Cut the number of ships down by at least half. Only allow smaller. Cruise ships in our harbor/port. In our opinion, the quality of life in Bar Harbor both for visitors and year-round residents would be improved by eliminating the cruise ships.
cutback
Decide what you want to be. Bar Harbor with the crowded, dirty, rushed, jostling streets, with mobs getting off the ships, staying ashore half a day to a day, buying trinkets, T-shirts, souvenirs; or Bar Harbor a special destination for those who appreciate a quiet, friendly, beautiful place, fresh air, ample spaces, serene, lovely. It may cost more, but people would be happy to pay more.
Decrease amount of cruise ships and passengers
decrease cruise ships
Decrease involvement with cruise ship tourism, increase management/support of more sustainable, year-round industries and community programs.
Design and build 2 parking garages in town that resemble New England homes, buy a motel and refurbish it to accommodate seasonal employees, buy or put out a contract for a town cafeteria, hire a merchandising consultant to work with town stores to improve merchandise selection and display, remove ubiquity of retail in Bar Harbor
Designated and limited month range with limited number of ships are a predictable docking day.
Dial it back, way back.
Direct passener arrivals to new pier at old ferry terminal on [illegible]
do everything you can to protect the environment
Do not allow any false information pro or con to go unchallenged
Do not allow large cruise ships to dock in town. Only allow smaller and higher-end ships to come here.
Do not be bullied.
Do not destroy the town for short term financial gain. What will be lost if more, larger cruise ships are allowed to dock is far more valuable.
Do not encourage cruise ship tourism, but concentrate instead on uniqueness of Acadia National Park's visitors who populate B and Bs, motels, and campgrounds and come out to eat and use movie theater (Reel's Pizza), etc. Family-friendly vacation spot I'm sure overall is preferable.
do not increase
Do not kill the golden goose. Countless towns would love to have our problems.
Do not listen to the loudest. They are only the loudest.
Do we want to be a seasonal cruise ship town? It's parasitica nd the benefits for year-round residents are grossly overestimated.
Do what you think is right.
Do your best as this is a huge challenge. No way to please everyone.
Does overcrowding of the downtown and ANP align with what attracts visitors to Bar Harbor?
Don’t focus only on the money cruise ships bring to Bar Harbor and the MDI community. Think about the crowding out that these cruise ships do, driving away the higher value tourists who would never

Appendix B – Verbatim Responses to Open-Ended Questions

Q18: Do you have any other suggestions for the Town Council as they consider the management of cruise ship tourism in Bar Harbor?

want to be spending time in a mega cruise ship destination. Bar harbor is a premium destination. Cruise ships are the lowest form of mass tourism. There should be no intersection.
Don’t make decisions based solely on financial gain. Be a good steward of this beautiful area. I question if Bar Harbor businesses could benefit from encouraging winter tourism as well. I have a vacation rental that people like to rent in the winter months but Bar Harbor is a ghost town.
Don’t screw up a good thing Many people depend on cruise ships for their livelihood
Don’t' try to to sell the town. Place an emphasis on quality of life and resource protection and the town will sell itself.
Don't advertise to attract cruise ships.
Don't allow any more motels! Really limit the cruise ships!
Don't allow so many large ships in. It's too much for the Town.
Don't allow the very large ships here. Aim for smaller, boutique ships.
Don't allow them anymore
Don't allow them.
Don't allow tour buses to park by town pier as long with engines running. Bring passengers to Village Green so they can start walking through town up the hill of Main Street. Develop Ferry Terminal as berthing site for some cruise ships to reduce parking congestion of tour buses
Don't assume we need cruise ships, we have enough problems with climate change. Don't need to add more pollutants to our air and water, the apssengers don't come there to eat (they have food 24/7 on board). They change the whole nature of the town, the destruction of place. They did the same thing in Venice.
Don't be afraid to limit cruise ships. The business community will still thrive as long as the environmental quality of the area remains pristine. A bad environmental leak or spill will ruin everything for everyone.
don't be afraid to negotiate with the industry, because what other ports have acadia?
Don't be so greedy
don't let big money dictate town council decisions
Don't let so many wander around town
Don't let the strong opinion of some residents wag the dog.
Don't let the tail wag (and destroy) the dog!
Don't let them call the shots or influence town matters
Don't raise taxes in lieu of allowing cruise ships to continue to come to Bar Harbor.
Drastically cut numbers. Consider the big picture. Our pristine beauty is what people drive all the way up the coast to get here. Losing that will affect the entire coast. Pollution in Bay will get worse and worse.
During high season, we (and others) avoid coming to Bar Harbor due to overcrowding. The Council should try to level the load of toursits across a wider time frame by eliminating ships during the high season.

Appendix B – Verbatim Responses to Open-Ended Questions

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easy access to local tours without reservations at dock. Fleet of ubers to take visitors and locals to various places on MDI, individual revolving service up and down cadillac mountain. 4
Ecological impact too harmful
Elbow room, please
eliminate all large cruise ships; strictly limit smaller cruise ships
ELIMINATE AUTO TRAFFIC NEAR THE WATERFRONT
Eliminate big ships entirely
Eliminate completely or limit to cruise ships with 100 passengers or less.
Eliminate cruise ship visitations.
Eliminate highs (less fluxuation) and lows of passenger discharge, would give town better handle on management.
Eliminate it. Enough tourists come by car.
eliminate large cruise ship visits (reduce to zero); consider the lost economic opportunity from family-oriented, land-based tourism that is created by the current cruise ship visitation schedule.
Eliminate or drastically reduce big cruise ship visitation in BH. No more mega ships. Encourage smaller ships to come.
Eliminate ships and more land-based tourists will come.
Eliminate the cruise ships, if possible. Drastically reduce the number of passengers so that each arrival does not overcrowd the town.
eliminate them
Eliminating or drastically reducing the number of ships. The industry is destroying the quality of life and ability to live year round in Bar Harbor. This industry will use up this resource destroy it then move on with no regard for the people or towns it has destroyed. Then the business will look to the Town to repair the damage on the backs of the year round resident.
Embrace it and tourism in general. Without it, Bar Harbor will decline.
Embrace the cruise ship industry with excitement...
Encourage more ships
Encourage smaller cruise ships. A marina at the ferry terminal would encourage private yachts or power boats.
Encourage smaller ships to visit (100-150 passengers) (American Cruise Line) and stay for 2 nights. More affluent people spend more in restaurants. Limit large ships to one per day.
End it.
End it. They kill the lovely views, the harbor, etc. Don't need them. Don't need the money. Can make it up better with other tourism related activities.
Environmental impact far too high to bring in cruise ships.
Establish a nightly/daily maximum town capacity/limit of visitors that balances keeping the feel of town appealing and enjoyable (not overcrwoded, adequate parking, less congestion) with income needs. Then put caps on lodging (including cruise ships) to help keep numbers wihtin established

Appendix B – Verbatim Responses to Open-Ended Questions

Q18: Do you have any other suggestions for the Town Council as they consider the management of cruise ship tourism in Bar Harbor?

maximum capacity. It's part of a bigger picutre--more people want to visit than our infrastructure and natural beauty can handle.
Every Councilor should realize that the Todd Gabe study is flawed. It is not peer-reviewed, depends on individuals willing to respond, not a random sample, assumes that a respondent who says he spent $100 is a single person not the head of a household (which inflates the impact by a factor of at least two since that respondent is likely answering for his traveling companion or family), uses an incorrect multiplier, does not factor out money that flows directly out of town to wholesalers and non-local tour operators, and makes no attempt to cross-check its data with sales tax revenue differences between cruise and non-cruise days. Port fees paid to the Town are strictly limited to services directly benefitting the ships under federal law and some of the money the Town has spent exceeds those limits per the federal court decision in CLIA v. Juneau. Questions 9 and 10 are push poll questions as phrased. The premise of each question is flawed.
everything about cruise ships seems to focus on the businesses and how much they can make and not every??? On the residents who utilize the town. I switched banks because it was difficult to access the downtown banks. I used to utilize the town's businesses and parks, walk the shore path, etc. Just getting to the library has become difficult (this also because of no close parking) I take compass harbor road just to bypass the town.
Extrapolate any data available from all residents and businesses to help determine a management plan going forward. At least with cruise ships we know exactly when where and how many unlike Air BNB who come in under the radar and each bring their own car and burden our infrastructure even more.
Few. Less ships.
Fewer and smaller ships!
Fewer cruise ship visits I have already noticed a tremendous increase in Maine residents visiting in town this season So many people I have spoken with have said that they have starting coming to town again since the Pandemic prevented cruise ship visits last year.
fewer cruise ships and higher tariffs
Fewer cruise ships, smaller cruise ships. Ideally, tender passengers to newly developed ferry terminal if they are taking bus excursions. Perhaps buses could later drop them off downtown for shopping.
Fewer cruise ships.
fewer mega ships or none = only smaller ships. Clear limits on foot traffic, overcrowding.
fewer ships
Fewer ships (1 per week), fewer passengers (<30), charge them a ton more to make it worthwhile.
fewer ships , fewer days
fewer ships / no multiple ship days
Fewer ships!!!!
Fewer ships, limit size and season, limit number of bus tours
Fewer ships, smaller ships, longer stays by ships, not the half frantic adventures

Appendix B – Verbatim Responses to Open-Ended Questions

Q18: Do you have any other suggestions for the Town Council as they consider the management of cruise ship tourism in Bar Harbor?

find a balance. Acknowledge if we need cruise ships for people to run a shop…. Then rents/shops are worth too much money. Selling T-shirts out of a 1.5 million $ property is dumb!
find a way to ferry passengers from old Bluenose dock instead of downtown pier
Find a way to make being on council more accessible and create a more diverse council. As a former downtown business owner, I can tell you that cruise ship days are the worst and we hated them. Also, the worst customers treating us like animals in a zoo.
Find Innovative ways to allow more people to get onto land to spend their money here in Bar Harbor
Find other sources of revenue. If there are cruise ships, make them filter all sewage and pay for sewage treatment lke in FL. It all goes into the ocean in Maine.
find the balance cruise ships shoul dcome. My business has many returning cruisers who want more time on average spending 800-1000 ???? Alone
fix housing crisis
Focus more on community experience than just collecting cruise ship revenue. We'd pay more in taxes for quality of life.
Focus on cars and pedestrian traffic. Limit parking in town. The cruise passengers send money and are here for a LIMITED time.
Focus on enhancing quality of life for year-round residents
Focus on enhancing the wonderful experience of visiting MDI.
Focus on managing land-based tourism and what possibilities would open up if there were no cruise ships.
Focus on small ships. Severely limit visits by large ships.
focus on supporting and maintaining year round community support schools and other community organizations, ????? Keep ?????
Focus on sustainability based on park capacity, preservation of environment, smaller and fewer buses spread out better.
Follow example of Key West FL. Don't rely on the economic study used here.
Follow the example of Key West! The industry has been allowed to overrun our town. Take back control. Look at other studies documenting economic impacts of cruise ships besides the one quoted in this survey.
For the sake of our community work on economic development. Plan that is not dependent on cruise ships.
For the value that Bar Harbor provides to the cruise ship operators as a destination stop that so many want to visit, a fee of $1,000,000 from the cruise ship industry is an embarrassing pittance to ask, especially given the burdens placed on the town by being so frequented by so many ships, and especially since half of that the town has to spend to accommodate the ships themselves. To us, that fee is laughably and embarrassingly low. We strongly suggest the town consider charging something much more meaningful to the industry, perhaps ten-fold or more. If they want access to MDI and Acadia, which of course they do, and if we are supposed to tolerate their mass-intrusions into our town and the daily chaos we understand it can bring, then help them pay something more in line with

Appendix B – Verbatim Responses to Open-Ended Questions

Q18: Do you have any other suggestions for the Town Council as they consider the management of cruise ship tourism in Bar Harbor?

the value that Bar Harbor provides as the only port of call on MDI presently willing to cooperate and tolerate them.
Forego cruise ship access through Ferry Terminal.
Free parking.
get back to in-person meeting
Get bus traffic out of town--build the cruise ship terminal discussed a few years back!
Get guarantees that ships and owners regulating pollution
Get involved with the community, businesses and residents. From this interaction you can manage the flow of tourism via cruise ship frequency. For 12 years, through our interaction with over 85% of the cruise ship visits via on board advertising, we have gained business that we can track directly from cruise ships during their time in port and then through our website when they went back home. This business has allowed us to be a year round open business for all 12 years of our existence in BH. This has afforded us the opportunity to be a contributing member of the community year round employing local staff and collaborating with local organizations and individuals in the community.
Get more input form non-cruise ship related people
Get off your ass and use the Ferry Terminal to best advantage.
Get out of the pocket of the cruise ship industry
get rid of all cruise ship activities on the pier and move all ships, buses and pedestrians from cruise ships to the ferry terminal
Get rid of the large cruise ships. I find the UMaine Gabe study to be quite odd, because my personal experiences with cruise ship passengers does not show them spending large amounts of money in our community. I have noticed that the passengers from the smaller ships tend to spend more money in our community- benefiting local businesses. The larger ships- like Royal Caribbean- have shopping on board, and they do everything possible to keep the passengers spending their money on the ship. The fact that CLIA (Cruise Lines International Association) paid for the UMaine Gabe study just shows that you can't take it seriously. It's a complete joke.
get rid of the parking meters
Get rid of them
Get rid of them for good.
Get rid of them.
Get ships out of town
get them off the pier. Fewer ships
Getting land based tourism under control because the cruise ship tourism just exacerbates the overcrowdedness and congestion.
Give residents and seniors a break on parking and accessing the park, etc.
go for quality over quantity
Good job so far
Good luck finding the right balance. Don’t allow the salmon farm though.

Appendix B – Verbatim Responses to Open-Ended Questions

Q18: Do you have any other suggestions for the Town Council as they consider the management of cruise ship tourism in Bar Harbor?

Great for businesses that benefit. Not so good for locals as it's an inconvenience
Grow some balls and get the VRBO industry under control. Adopt land use policy that makes it possible for folks to afford to live here.
Hard limits/spread out the season to encourage more stable cruise ship landings with lower daily passenger counts.
Have no more than one ship scheduled per day. Build incentives for smaller-medium sized vessels.
have not seen the cost/benefit advantage to the town with the increased ship traffic. Taxes and village congestion are both increasing.
Have park sticker for Cadillac for all Bar Harbor taxpayers.
have property tax payers able to buy ???? Fee parking passes for MDI - that way there will be less neighborhood congestion from locals asking for parking. To town from ????
have the cruise taxis to take passengers who are taking a bus town to the ferry terminal and stage all buses there to load-unload
Have you consulted with any of the Wabanaki Tribes about their thoughts on water or land-based tourism in Bar Harbor?
Having lived in BH all my life, there have always been issues with parking and overcongestion, and that hasn't been taken care of. Start there, that would be helpful.
heavier fines if laws broken, permissions for year round residents.
Help us articulate the values of Bar Harbor, and find ways to commit to them. I think we can have a bright future that is independent of cruise ships.
higher head count tax, higher tax on waterfront businesses that benefit most
hotel room tax, let people rent their houses if they want to unload passengers on town dock so town would get the income from passengeres
How did you decide this was the best time to come after cruise ships?
I am not anti-cruise ships, just concerned abou their increasing numbers and size.
I am not sure the Town Council is interested in advice from mere residents
I appreciate the challenging position you are in concerning cruise-ships. No matter what you do, or don't do, you will anger constituents. I know most of you and respect you. That will not change. But I urge the Town Council to look at the improved quality of life for most of us by not having cruise-ships. This is about more than money.
I combine cruise and land tourism into one management issue. Both are positive and both need logistical management. Some more police direction in town will help.
I do not believe cruise ship business supports people who live here. It supports ugly souvenir shops that are owned by out-of-town folks and they are killing this town. Crowded, loud, just awful.
I do not have to balance the financial responsibilities that you all do so well. If cruise ships help you do this, maybe restrict the ship size? Thank you for all your work!
I don’t know

Appendix B – Verbatim Responses to Open-Ended Questions

Q18: Do you have any other suggestions for the Town Council as they consider the management of cruise ship tourism in Bar Harbor?

I don't believe the study by Prof. Todd Gabe. I think we need more accurate numbers. And why have we done business with Carnival Lines with their bad record? We need standards for who we do business with.
I don't have any suggestions, specifically, though it would be good if there were a way to tip the balance of the income (the cited $1 million) so that more went to Town improvements that equated to less taxes. Our taxes are too high when one considers we live on a private road, with well water and septic. Unless we ever need police or fire, we get very little for our taxes while providing a nice vacation experience to our wonderful town for others.
I don't think the economic benefits are worth the degradation in quality of life. I'd rather pay more property taxes than have the money from cruise ships
I feel it's needed revenue for the town of Bar Harbor to lower costs passed on to residents.
I have a rental home in BH and on cruise ship days my guests go to the other side of the Island. Numerous guests have said they had no idea BH would be like this "and we won't be back." Too many people-maybe close the streets to traffic between 9 and 4.
I have no knowledge of any negative impact.
I hope the town Council considers that an increase to the cruse ship industry will do more harm to the community then good. I have seen it in other ports. The industry is more concerned about there own interest than the communities that they pray on. Juno Alaska is the perfect example. The cruse ship industry owns the town!!! The shops are junky tourist shops that have nothing to do with the community or the region. Please Town Council, control the cruse ship industry in such a way that benefits the town of Bar Harbor. If you don't control them they will control you and you will loose your town!
I know cruise ships won't go away, but they can be spread to other ports in Maine. I would like to see smaller ships allowed and the giant ones pointed towards larger ports. I have been following the issues in Key West which has similar problems.
I know for a fact that many land based tourists do not come or plan to come back because of how bad the cruise tourist congestion is.
I know property and retns will go up in town regardless, but I'd rather not see stores like Dalis [illegible] take over to serve cruise customers. I don't like how the nature of town has adapted to serve that clientele.
I know that the funding has benefitted the infrastructure of the Town, but part of the need for that infrastructure has been the heavy use by cruise ship passengers. The biggest problem to me is that it makes us feel like a pretend town, structured around appealing to these very short-term visitors rather than those who live here or who visit for longer than six hours at a time. I know that some people who visit by ship then do come back for a longer stay, but the tradeoff seems too much to ask of our community members. When the ships are in that is what people talk about, not "how are you" types of conversation.
I perfer a total ban. Lacking that, severely reduce: the number and size of ships, length of season, number of passengers/day. Have many more cruise ship-free days.
I reviewed the Univ of Maine School of Economics survey cited in question 9 and it does not appear to account for or address the likelihood that locals and land-based tourists would be able to sustain

Appendix B – Verbatim Responses to Open-Ended Questions

Q18: Do you have any other suggestions for the Town Council as they consider the management of cruise ship tourism in Bar Harbor?

many, if not most, of the jobs and revenue streams purportedly contributed by cruise ship tourism. For example, anecdotally, I am regularly turned away from local restaurants on my lunch breaks due to their facilities' capacities being reached during cruise ship season. Further, I and my family members generally avoid purchasing boat fuel in Bar Harbor due to the presence of cruise ship tenders at the fuel float; instead, we purchase fuel almost exclusively in Winter Harbor and Northeast Harbor.
I strongly feel we could better to manage the pier and tendering. Having all pre-booked tours go to the ferry terminal and the busses leave from there. But, the steps taken over the past 5 years have been very good in improving overall pedestrian flow. I really think people are complaining about land based crowding caused by CARS in the park. That is not cruise ships.
I suggest cruise ships not be allowed in Bar Harbor. There are other beneficial, environmentally conscious ways to bring revenue to Bar Harbor. The cruise ship industry is ruining the charm, beauty and tranquility of MDI.
I think Bar Harbor has the possibility of reclaiming its roots. But not with large cruise ships.
I think in the past, things have been handled okay. Just take it as it comes for the summer months and fall. Be grateful that people want to see the area and possibly return.
I think I've said it all
I think only allowing smaller boats would still allow that income but impact locals in a better way
I think that the council needs to focus on creating employment and revenue opportunities for BH residents and business owners rather than overregulating vacation/weekly rentals and the cruise ship industry/visits
I think the cruise ships keep town a-buzz with activity, all of which is great for the local economy and tax base.
I think the ships themselves have an environmental negative impact, but the number of passengers improve the financial success of many people.
I think Town Council needs to really weight the impacts of the cruise ships for our long term viability for the tourism industry this island has relied on for over a century. This would be a different conversation if we were struggling for additional business and needed to extend the season. The original intent for cruise ships was a valid one and it served its purpose for those years in extending past Labor Day the overall season. But we are years and years past that time and the volume already coming is so large we no longer need 150+ ships of varying capacity. Its a detriment to the overall experience of all locals, and land based visitors. The town budget and passenger fees "lost" should not be a driving force for why we keep them. We never should have started taking in that much in passenger fees if we had maintained a moderate level we had prior to 2016.
I think we need the money, keep the ships. But: No dock! And limit the number of people docking to fewer…perhaps close streets to cars--just end of cottage and Main and waterfront
I think we should prioritize our year-round residence and choose quality over quantity when it comes to tourism.
I think year-round housing is a bigger issue than cruise ships.
I understand the financial benefits, but feel it is a detriment to the environment and community.

Appendix B – Verbatim Responses to Open-Ended Questions

Q18: Do you have any other suggestions for the Town Council as they consider the management of cruise ship tourism in Bar Harbor?

I want our town to be year-round focused, inviting to folks from away but focused on land-based tourism. More authentic, less like Disney World.
I wish I did!
I wish the Town Council a strong dose of wisdom in their planning. They can never return to the past when Bar Harbor was an undiscovered destination!
I wonder how inviting cruise ships squares with the town's climate emergency and action plan as well as the state of Maine's climate plan. Also, I would like the town to not be so focused on the revenue from ships. Much of the money is used for direct cruise ship expenses. And other expenses offest by cruise ship revenue should be looked at carefully.
I would check into what impact it has of marine life. there use to be tons of mussels on the beach along part of Eden st but they have virtually disappeared.
I would focus on providing out-of-town parking, facilities for land visitors, providing free shuttle services into town
I would like the cruise ship tourism industry removed from completely from Bar Harbor, or very small vessels allowed. I fear our town is at maximum capacity and even though the total number of people the ships bring in might only be a few hundred thousand, the infrastructure to move them is huge. Busses, boats, and ships. All affect our environment negatively causing congestion, pollution, eyesores, and stress on the local population.
I would not want to figure this one out, myself. Good luck to the Town Council. If we could get those dollars without cruise ships, it would be FAB!
I would think the tourists (land and ship) are what keeps the shops and restaurants alive!
I'd rather pay higher taxes than continue to host cruise boats in Bar Harbor.
If Bar Harbor is going to continued allow a large number of cruise ships, raise the fees paid significantly to reduce the cost to the town and to lower resident taxes.
If cruise ships are still coming, the locals need an incentive: free parking on the Main Streets and money needs to go to paying teachers more or for a new school!
If cruise ships are to be continued then property taxes must be reduced in a noticeable way
If cruise ships continue, move the terminal out of town so the pier area is not so congested.
If cruise ships need improvements to town to service passengers, then they should pay 100% for those improvements so 100% of revenue comes to town to help those of us who live here year round.
if possible, spread the visitation of ships out more, perhaps more in spring-early summer, and don't double up 2000-3000 ships same day
If ships are to continue, realistic, lower caps need to be in place to make the town more viable for all and provide success well into the future. Land based tourism built it, over abundance of cruise ships will ruin it. Mismanagement will be catastrophic. Most importantly, the infrastructure surrounding ships (docking, water taxi etc..)needs to facilitated by the town and revenues gained from those functions need to go into town coffers not a certain big hotelier's pockets and furthermore, agents of said hotelier should not be seated on cruise ship committees or involved in town government. Major conflict of interest. I can't emphasize just how repulsive and wrong that concept truly is...

Appendix B – Verbatim Responses to Open-Ended Questions

Q18: Do you have any other suggestions for the Town Council as they consider the management of cruise ship tourism in Bar Harbor?

If the masses don't come on ships, they'll come in cars, which is way worse! I believe Prof Gabe's study under-estimates the number of people who depend on the cruise ship industry financially. Only permitting small ships will substantially reduce the strain on the Town's resources, while retaining much of the financial benefits.
if the town council puts as much effort into results of this survey as a hospital puts into patients concerns and experiences and is willing to address the problems that the survey identifies this survey could be very useful
If there's community support for extending Bar Harbor as a port, focus on small cruise ships of 200/500 passengers and crew, as has Eastport with some growing success.
If they have to come, which I hope they don't, limit it to 1x a week.
If they must come, limit size, number of people and environmental impact
If this gets ugly, don't forget why.
If this is a priority for the town, fix the infrastructure to be more pedestrian friendly and accommodating, have a dedicated area not in the middle of town for the busses and loading/unloading of passengers. If it is a priority treat it like a business investment and do something that benefits the people of the towns experience living in this town as well as visitors experiences in this town while here instead of building parks and features.
If we must have cruise ships, allow only small "boutique" ships and only on specified days of the week, i.e. Sun-Wed-Fri, same days each week
If we must have cruise ships, let them continue to disembark downtown so as to benefit local merchants and the community.
If you can find a way to spread the cruise ship money (both in Town passenger fees, and in cruise ship business spending) around to benefit more locals you will see more general support of this industry. If you fail to address the congestion and mismanagement issues while only a few select areas and businesses benefit, you will continue to see opposition to the cruise ship industry locally.
If you cannot ban all cruise ship for some legal reson, charge much higher fees and limit ships to the smallest possible size. Cruise ships are ruin ing our town.
If you haven't gotten my point yet: the tourism is fine, the ships are not! Improve the quality of the cruise ships so they dump nothing into the water and air!
If you really wanted to compare the economic benefits of land-based tourism to cruise ship tourism, you should have presented the revenues, jobs, and income the town receives from land-based tourism, as you did for cruise ships in question #9.
If you remove cruise ships they will only go elsewhere in maine. Keep 2019 level cruise ships, if not it will be devastating to bar harbor
Ignore revenue. Increasing land-based tourism will make up for the loss of cruise ship revenue in the two years we've been closed to ships.
I'm a lifelong, 3rd generation Bar Harbor resident and I've been forced out of the town because of the Chamber of Commerce decisions. I am one of the last graduates of MDIHS Class of '03 to live here. The Town should focus and prioritize its residents, not cruise ship visitors. Referring back to question #9, I have read the report and studied the methods used. The figures reported are a gross overestimation of the actual economic impact of cruise ships in town, since most spending by cruise

Appendix B – Verbatim Responses to Open-Ended Questions

Q18: Do you have any other suggestions for the Town Council as they consider the management of cruise ship tourism in Bar Harbor?

ship passengers actually goes to cruise ship-sponsored activities and/or partners. Referring to question #10, as a commercial fisherman, I don't see much of this money supporting our industry.
I'm hoping for a balance, not an all-or-nothing solution
In considering the number of visits, be realistic about our size and ability to manage the problems that come with the visits
In my observation, the local dialogue on cruise ships has become polarized by the large number of vocal and visible retirees (some on the Council) who don't seem to care that the rest of the community still needs to have an income and that cruise ships are a great way to reduce local taxes. My sense is that many that have retired here are financially well-off and simply do not appreciate the value of the cruise ships to the rest of the Town. Bar Harbor needs to remain a place where people can make a living and afford to live, not just become a quaint retirement community drifting from one whiny compalint to the next by folks who have retired here and want to create a non-sustainable "community" that suits them.
In my opinion, we don't need them.
increase feeds to offset impact.
Increase fees for cruise ships and decrease number of cruise ships
Increase fees for cruise ships. If they increase the load on services, they should pay more.
increase housing stock for year round residents work force
Increasing numbers each year and not putting a cap on it isn't always better
Independent of Cruise Ships the number of tourists in the region has grown dramatically over the last two decades. How much is enough? The capacity of the current infrastructure cannot support more.
Input from all. BALANCE!! Business plans for shop owners needs to be fine tuned by them. EVERYONES money trickles down, not just shop owners. Shop owners have to offer products for everyone. Locals need to be able to get into shop We only have two days out of the week to do so, as well as our other "two day only" chores. We need to relax alos
Invest in a state of the art yacht marina. This will provide greater revenue with decreased impact.
Involve people who come to the table without preconceived opinions or ideas.
Is this question predicated on the assumption that cruise ship tourism is a given at its highest number of visits/ships? Therefuroe unmanageable!
Is this really tops on the list coming out of a pandemic? If you haven't noticed there isn't anywhere to live in this town.
It ain't broke.
It has become increasingly apparent that local businesses make more money off of land-tourists than they do sea-tourists, and also the land-tourists are a higher-caliber of clientele which makes them more respectful tourists in the town. When you also consider the environmental impacts on the town from the sea-tourists (ie ships themselves in the water), it just doesn't make sense.
It is a very short-sighted and short-term gain. Look past the quick money and diversify the town's income with a more balanced mix of year-round income plans, land travel, etc.
It is not all about the money. It is about quality of life. Other wonderful destinations are facing the same issues.

Appendix B – Verbatim Responses to Open-Ended Questions

Q18: Do you have any other suggestions for the Town Council as they consider the management of cruise ship tourism in Bar Harbor?

It is simply not worth the headaches, the management, the committees, or the money. Eliminate the cruise ship industry in Bar Harbor.
It is the council's duity to listen to the full-time Bar Harbor resdient and not the part-time T-Shirt store owner and not make decisions of the like on their own.
It is very hard to be a resident here and function. Day to Day tasks are very hard to accomplish. Plus it is getting very expensive to live here with less services. More and More people are moving away.
it seems that the cruise ship industry only funnels $ towards a few businesses/people, wheras land-based tourism spreads economic impact more evenly.
It turns the lovely town of BH into something else.
It was wonderful. The Island was not mobbed.
It would be a ideal if we could manage the boats and keep them out of the bay. If we can have the cruise ships provide more funds towards the protection of the park and the natural environment. If the ships could drive more business and funds to local businesses that would help offset the impact
It would be great if there were more days with no ships so locals could enjoy the area more without mobs of tourists. We avoid going around Bar Harbor and Acadia during the summer.
It would be so much better to have the cruise ships tender into the "ferry terminal" where all of the tour buses could be staged to eliminate the downtown congestion issues. Shuttles for cruise ship passengers into town could be scheduled easily.
It's important to take a broad view when comparing cruise ship benefits with cruise ship costs: environmental, quality of life, income for local businesses, etc. Does Bar Harbor need to add further to its luster as a tourist destination by remaining a cruise ship destination in the future? Likely the answer is no.
It's not always about money. Bar Harbor does not need to be promoted any more.
It's time to act on the environmental impacts and stop participating in furthering it. Whether it is noise, air pollution, water pollution from cruise ship tourism or anything else.
Just communication (social media, email, text alert sign-up) for times of potential 'crowd swell' in the park or downtown with notice of a week if possible. If poelpe have greater flexibility to visit these areas on non-crowd swell days/times, it would even things out. Cruise passengers cannot be flexible given their schedule.
just control the number
Just less is more. The coming generation will dismiss us eventually, even with the park, if we don't strive for authenticity in retail sales and less crowding with ships.
Just limit how many come each day.
just say no. it benefits a small few business owners, but hurts 99% of people
Just that when making decisions or changes, that they look at things from the vistors perspective. In that will they see it as hampering, making things complicated or difficult therefore diminishing the enjoyment of there visit and there overal experiance and the likelyhood of them recommending Bar Harbor as a premier destination to friends, colleuges, businesses doing retreats and conferences.
Just wondering how much the cruise ships cost the town? Was there an impact survey for 2020 economically? I know we need tourism but there's a happy medium to everything.

Appendix B – Verbatim Responses to Open-Ended Questions

Q18: Do you have any other suggestions for the Town Council as they consider the management of cruise ship tourism in Bar Harbor?

keep a broad perspective, not just short-term economic benefits, rather longer-term pollution aspects, adding congestion to already overused park facilities, quality of life for residents and nearby residents
Keep decision making local, consider sources of those pushing for more cruise ships , who benefits most. Which businesses are contributing to year-round quality of life for BH citizens. Which companies stand to lose most.
Keep it as is, do not increase
Keep property taxes low--do we need cruise ships to keep taxes low?
Keep the cruise ships out!
Keep the levels the same and allow the 2019 proposal from committee to work.
Keep the numbers down (one large or two small, not three large boats). There is a tipping point where crowds/buses detract from everyone's enjoyment.
keep the ships coming. Great added income for ???????? People trying to ??? It financially
Keep the town livable in summer, especially for year-round residents
Keep them off the pier
Keep this in perspective relative to land-based. Look at how cruise passengers use services (vs. land).
Killing the cruise industry would be shortsighted. It helps all businesses survive the fall shoulder season.
Know that not all business owners benefit from cruise ships, and the loud ones who do not speak for all of us.
Land people out of town--if not the terminal, how about at the airport?
land tourism
Larger docking fees - $1,000,000 is really not enough
learn from 2020 and bar harbor past history - we don't need cruise ships to be a viable town year-round
leave pier and surrounding area open and available to fishermen, locals and tourist (pedestrians) - use ferry terminal for disembarking ships - if any!
leave well enough alone
Less congestion is they could unload at the ferry terminal!
less congestion would be more enjoyable for me but might not be practical .
Less cruise ships with a longer stay for each ship
Less cruise ships.
Less cruise ships/year
Less dates less boats
less days and not so many passengers on one day
less giant cruise ships would be nice
less is more

Appendix B – Verbatim Responses to Open-Ended Questions

Q18: Do you have any other suggestions for the Town Council as they consider the management of cruise ship tourism in Bar Harbor?

Less is more
Less is more. One at a time.
Less rules. You really should adapt a more laissez-faire governing style.
Less ships with a smaller passenger count, 200 or less.
Less ships!
Less ships. Lots less.
Less tourism. Change our mindset to let Nature prevail.
Less, smaller cruise ships.
Let Bar Harbor be Bar Harbor - not a town at the sway of the cruise ship industry
Let local operators like whale watcher take passengers to around islands to NE and SW [illegible] for those who don't want to shop in BH.
Let's find a way to get along without them.
Let's just get rid of cruise ships so we don't have to talk about it anymore, then let's work on building up ecologically sensitive year round industries and getting rid of those that extractive and environmentally degrading.
Limit # of ships.
limit ??? One ship per day. Having 2 or more in with 5,000 plus passengers presents too much congestion with our small town and population plus out of town tourists adding ??? More congestion
Limit cruise ships to 100 passengers.
Limit cruise ships to one per day, Monday-Friday only, before Memorial Day and after Labor Day. No cruise ships during June-August. That would allow about 59 per year.
Limit days and number of cruise ships per day.
limit frequency! 2 ships/day - tops. Perhaps have 1 week/month w/o cruise ships
Limit it as much as possible. Cruise ships cheapen the image of Bar Harbor. Many active cruise ports do not have good economies. They are cheap feeling.
Limit it please! Don't be greedy for the dollars. We survived and thrived before cruise ships and can again. Focus on bringing more year-round housing and year-round residents.
Limit it severely. No more than one ship per day, no more than 2-3 days per week.
Limit it to very small (under 300 passengers) and charge a premium port fee. If they really want to visit they'll pay top dollar.
limit it!
limit number and size by large amount. Charge more and put towards infrastructure
Limit number and size; move away from town harbor
limit number of cruise ships
Limit number of cruise ships in harbor on one day.
limit number of cruise ships per day and number of people don't want 4 sum ship in harbor either

Appendix B – Verbatim Responses to Open-Ended Questions

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Limit number of passengers per day. Load touring vehicles at new terminal, away from downtown/pier.
Limit number of ship visits with one limit for May to August, second limit for Sept-October/November
Limit number of ships . Stagger times for visitation. Disperse shuttle passengers to drop-off points.
Limit number of ships and number of passengers.
Limit number of ships per day to 1. Spread out days ships come.
limit number of ships to 3/week. Give priority to ships with best environmental record. Do not allow ships with >1500 passengers.
limit numbers
Limit numbers of people allowed ashore at any one time
Limit numbers, raise fees to ships, charge a carbon surcharge, continue ot solicit feedback from residentes regularly to track trends.
Limit passengers and ships to a reasonable number. Use the terminal outside of downtown.
Limit qty of cruise ships to met air and water quality. Be sure to find a way to bring passengers to town(s) for small businesses.
Limit ship size, passengers and frequency.
Limit Ship tourism
Limit size of ships; Limit number of ships
Limit size of ships--no more than 1000 passengers; Limit number of landings--50/year
limit size, limit ships, reduce days, reduce passengers
Limit the # per day, move all to ferry terminal bus in passengers to Town
limit the large boats that come to Bar Harbor, thus manage the amount of people coming to town at one time
Limit the number and shorten the cruise ship season.
Limit the number and size of the cruise ships.
Limit the number of cruise ship viists a year--especially the extremely large ships with thousands of passengers.
Limit the number of cruise ship visits and the size of the cruise ships allowed to visit.
Limit the number of cruise ships daily in the fall
limit the number of passengers on any given day, there are too many
Limit the number of ships per day.
Limit the number of ships while modestly increasing local fees charged to cruise providers. Limit the number of land-based excursions by limiting the number of buses that can operate within the town. Increased monitoring of air and water quality, while passing those expenses on to the cruise industry in the form of increased fees.
Limit the number of ships.

Appendix B – Verbatim Responses to Open-Ended Questions

Q18: Do you have any other suggestions for the Town Council as they consider the management of cruise ship tourism in Bar Harbor?

Limit the number of ships. Seasonal restaurants are OK with me. I'd be happy to see the seasonal stores loose business and either change to serve the local community or go away.
Limit the number per day to one large and one small.
Limit the number. Dock or tie up away from town. Further out to sea.
limit the number; too many visits ruin the image of BH as a coastal community abutting a national park
limit the ships to no more than 2 and not on holidays
Limit the size and number of ships and the volume and number of announcements made from ship while in port. Monitor environmental impact closely.
Limit the size of cruise ships to very small ships that dock at the pier, if any at all. Raise the fees charged to cruise ship companies.
Limit the size of ships allowed to enter the Bay to something more appropriately scaled to the town (no larger than the CAT) and place limits on how many ships and what times of year these ships can anchor.
Limit the size of the cruise ships you let in. The mega ships are too big. Bar Harbor is getting ripped off by only getting $1 million from the Cruise ships each year. Bar harbor needs to get more. Limit the number of cruise ships that are allowed into BH each year. How about have an auction for only 12 cruise ships a year. Your auction will make way more than $1 million as Cruise companies bid for those slots. So you make more money while having less cruise ships.
Limit the size of the ship with less passengers.
Limit the size of the ships. Only have one large ship a day. Limit the number of total visits each year.
limit the size of tour buses - 20-25 people per bus. In town small shuttle. ONE-WAY TRAFFIC ON west and cottage street. Seasonal.
limit the volume of ships and passengers, move landing location, stop folding to the few commercial businesses related to cruise ships
Limit them! Think more about making this a vibrant year-round community rather than cramming everything into the summer months and having most businesses shuttered six months of the year.
Limit to 1500 crew and passengers
Limit to one per day (or one large and one small); Reduce parking fee system to Jun/Jul/Aug/Sep; Don't [illegible] parking fees May or Oct
limit total passengers in fall months to 3000 max (now 5000 I believe)
limit visits and size of ships
Limit, limit, limit !
limit, limit, limit. Do not shut down town pier for cruise ship tourism.
Limitations--increased parking for year round residents who are senior and cannot walk far.
Limiting size of ships and weeding out those with poor environmental records makes sense. Lots of businesses depend on the money that cruise ships bring in, but we'd strike a nice balance with only smaller size ships.
limiting the # of passengers coming into town on a given day is going to have the biggest effect.

Appendix B – Verbatim Responses to Open-Ended Questions

Q18: Do you have any other suggestions for the Town Council as they consider the management of cruise ship tourism in Bar Harbor?

listen to business owners
Listen to business owners not out people from out of state
Listen to business owners who directly deal with cruise ship tourism.
Listen to residents!
Listen to the business community and other stakeholders that deal directly with cruise ship tourism. Not base decisions on personal opinion.
Listen to the business community, not out-of-staters who have moved here.
Listen to the locals
Listen to the people most impacted, those who live in the downtown area.
Listen to the year-round residents
Look at an overall CS cap, somewhere in the 120-150 ship per year range (As this is the actual number of ships we usually get anyway) Consider Amnesty/Sanctuary days when there are no ships allowed (Except under emergency situations) and immediately begin steps to implement the Cottage Street/Main St streetscape plans from LA-RK Studios.
Look at examples of other tourist destinations. Ruined by cruise ships and don't let that happen here. I think some ships are okay, but we need sanity too!
Look at this a business person, not just as some one being inconvenienced
Look at this as part of the whole, it's a mistake to abstract it out of context with the millions of other visitors.
Look to other coastal towns who do not depend on cruise ships for income. I find their shops and services far more interesting and inviting.
Looking toward the future, TC should consider other ways of raising revenue. Cruise ships wn't last forever--Bar Harbor needs to be ahead of the curve, not behind it.
lower the amount of people who come ashore
Mak ecruise ship tourism more eco-friendly.
Make certain there are no cruise ships on at least one day every week. Maybe advertise those dates so locals can plan their schedules accordingly.
Make Cottage and Main St one-way and remove the street parking from the park up to the Post Office. Widen the sidewalk and allow more outside dining and retail displays.
Make it more of an exclusive harbor, less is more.
Make Maine street a pedestrian only street which gives more room for people to walk and the possibilities of more revenue for the town by renting out small kiosks or such on that street.
Make plans to talk with our year-round town residents and seasonal summer residents and local business owenrs who lived in Bar Harbor about how to manage reduction of big cruise ships and leave out the big outside corporate entitities. Have landing fees collected to benefit town, not Ocean Properites. Continue tendering and develop landing to [illegible] some of cruise ship passengers at Ferry Terminal

Appendix B – Verbatim Responses to Open-Ended Questions

Q18: Do you have any other suggestions for the Town Council as they consider the management of cruise ship tourism in Bar Harbor?

Make sure we're hearing equally from representatives of the cruise industry/those who benefit directly and those with less enthusiasm towards the cruise industry - this includes who serves on relevant committees.
Make the ferry terminal safe for cruise ship tenders to dock and use that area as the staging area for tour buses.
Make them anchor further out to sea, outside Frenchman's Bay.
make use of the ferry pier with free bus service into town
manage as we had it in 2019. Stop driving uncertainty and fear.
manage cruise ship visitation to a moderate level
manage high season land tourism versus cruise. Highlight cruise offseason not peak season
Manage what we have better and stop with the anti cruise ship agenda
Management of traffic and partnership with Acadia.
Many tour guides are residents of bar Harbor. Chamber of Commerce or town officials should interact with them.
Market the town as a non-cruise ship destination and do more to partner with the NPS
May want to remind each other that busy sidewalks are a good thing.
maybe if there were several points of entry for passengers to unload so they're not all dumped in the same couple spots.
Maybe limit the number of passengers.
Maybe you should stop raising our property taxes while you rake in millions from parking fees and docking fees. Seriously, if you can't help normal year-round residents with this BS, just ban them altogether.
Mega cruise ships are floating playgrounds that are great fun for many people of all ages. My family has had fun on them. But they should not come to small harbors like Bar Harbor and Mount Desert Island where fishing is an important industry and land-based activities like hiking in ANP are the best tourist dollar draws.
Minimize cruise ship activity if it is a benefit to economy but I prefer no traffic at all
Minimize number allowed per month. Limit size of ships
Minimizing environmental impact seems important.
Moderation is key. Let’s not ruin the small town feel of Bar Harbor by allowing the cruise ship cash cow to overwhelm this island.
Money isn't the only thing that matters
monitor impact of revenue from BOTH auto and ship traffic--review findings annually
More $$$$ does not equal a better life. More respect for Earth does.
More accessible parking. New traffic plan for Main St and Cottage St. More pedestrian areas.
More and more is not always a benefit for a town that must manage masses in a moment. In light of the global pandemic that will not resolve soon, is this small town prepared for the potential EMS and

Appendix B – Verbatim Responses to Open-Ended Questions

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medical impact as well??? Not a ship run aground, but a town run aground? Hold the line, limit the numbers to a dull manageable roar.
More cruise ships up to a point will only have a positive impact on bar harbor. You will see return tourism with more spending in our town. More business will have a positive effect on the overall welfare of the town and its people.
More hospitality workers greeting tourists!
More landing of passengers out of town.
more parking
More parking will do far more for the local economy than people who arrive and quickly leave by sea
more realistic evaluation of economic impact. Most passengers just buy teeshirts, lobster rolls, and ice cream, not major gift items.
more stores downtown that cater to locals and not businesses who make money off bar harbor memorabilia
move all ships and buses out of downtown bar harbor
Move forward on the Ferry Terminal and remove all bus traffic from the town pier, reduce visits to one ship per day.
Move it all to the ferry terminal and stop interfering with it and spending time discussing it. BH is a tourist town. That is how the majority of people live here year round. Embrace what we have rather than constantly fighting against it.
Move on to important topics
Move the cruise ship activity to the ferry terminal.
Move the cruise ship loading/unloading place to outside of the immediate downtown area and then utilize busses.
Move the ships for ferry terminal.
move the ships into the bay to park. Let tourists off at the old blue nose dock
move them out of the center of town
Move them out of town.
move them out to ferry terminal
Must limit the number of cruise ship passengers in the town/island at any time.
My suggestion is to consider all that the community has to say. A year round economy is possible if we can move away from the commercial 'cookie-cutter' perception.
My wife and I have cruised all over the world--it has enhanced our lives. It would be selfsih to inhibit cruise passengers visiting our island.
N/A
N/a
Need for limits on number of cruise ships per year
Need to consider the qulaity of life for year-round residents. We like to be able to go to our local restuarants and be able to park too, or the gorcry store, etc. There needs to be a focus on the

Appendix B – Verbatim Responses to Open-Ended Questions

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enviornment (Air quality), taxes for resdients and in creating more of a balance. IN the last 3 years, it has gotten out of hand.
Need to manage the number of cruise ship guests on Main Street. We experienced extreem overcrowding leading to negative impact on land-based tourism.
Negotiations to reduce number of ships/passengers. Encourage the tours so cruisers get on bus and go into park. Access to Cadillac Mountain would help, too.
never 2 big ships on a day. Buses should not be a hazard
NIMBY is not an attractive sentiment
no
No
no
no
No
No
no
No
No
no
No
no
No
No
no
no
No
No
No
No
No
No
no
no
No
No
no

Appendix B – Verbatim Responses to Open-Ended Questions

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no
No
No
No - multiple cruise ships on any given day. Designate 1-2 days a week to not allow any cruise ships in the harbor.
NO BIG DOCK for mega ships. Insist on small ships and make all the rules and create all the fees you want. They will still come and just charge more to their customers.
no big ones
No big ships, limit number of ships at the same time, work with merchants to determine best type of ships for economy
No cruise ships during summer months.
No cruise ships would encourage tourists who stay longer.
No cruise till after Covid
No docking at town pier, destroys the harbor ambiance.
No large or super-large ships. Only allow cruise ships in harbor 2 days per week. Charge higher port fees to make up for it.
no more than 1 ship per day
No more than one cruise ship at a time; Keep large 55 seat buses off and out of the wharf area
No more than one of the large ships in port on given day--any time of the year.
No more than two ships in port on a given day.
no need for boats, truly.
no need to get overly involved. Cruise ships may not come and business owners will suffer
No other suggestions at this time, but I appreciate the value of this survey and that you may consider my responses even though I'm not currently operating a business.
No suggestions other than don't be afraid to try it without cruise ships. I think other businesses will thrive and new land-based tourists and Downeast residents will make up for the lost revenue. We can replace the "we're bored with Bar Harbor," and "what is our stop tomorrow" with people who want BH and ANP to be their destination, especially in the fall.
No.
No.
No.
no. I appreciate this survey and I appreciate the TC taking action on this issue. I didn't receive a survey in the mail, even though I live in Bar Harbor, pay taxes, and work here. (maybe it got accidentally recycled with junk mail)
no. the land-based tourists are much more of a problem.
None
None

Appendix B – Verbatim Responses to Open-Ended Questions

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None
None period!
Nope
nope
Not at this time.
Not at this time. You all have a lot on your plates.
not directly related to cruise ships, but some centralized parking - connors and emerson? Consider pedestrian areas for the summer?
Not havea s many tour buses blocking carsa nd people from coming down Main Street hill to park at the town pier.
Not really, reduce allowed visits, and limit daily numbers, or weekly numbers to balance things out for everyone
Not yet - maybe next year.
Nothing more. Thank you.
Nt
One cruise at a time. Reduce # of cruises by 50%. No discharge by any size commercial passenger vessels in ME harbor.
One cruise ship per day with no more than 1700 passengers with landings and 121 Eden. Keeping the motor coaches away from the town pier.
one of the reasons my family moved to BH was the cleaner environment--less air, water and litter pollution. We also relish the smaller population. Over the years, we've seen increasing pollution, development and population and are contemplating moving out of the state since the negative impact of increasing tourism if very painful to experience
only allow "small" cruise ships or none at all
Only allow one cruise ship at a time.
Only allow the small cruise ships that dock at the pier. Consider the qulaity of life for the residents of the town of this town and island.
Only one large ship per day.
Only one ship a time.
only one ship permitted on any one day
Only that just because the passenger numbers have proven to be too high on some days, is no reason to banish cruise ships altogether. We ought to be able to determine a reasonable, workable number of allowable passengers.
Only the vocal minority is worried about this! Don't ruin a good thing! Don't over-regulate or mess too much with it. It works and it is a huge benefit to our town.
Open up to cruise ships ASAP!
Other than harbor fees, cruise ships don't contribute to town

Appendix B – Verbatim Responses to Open-Ended Questions

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other towns don't allow it - ask them for help! The cruise ships and bus tourism has ruined this island and particularly Bar Harbor. Let's get back to what we used to do
Our Chuch lost a very important source of donations without any cruise passangers last summer. Please consider that.
Our town needs to find a way to balance quality of life with commere within a busy resort town. Perhaps without all the push to bring more ships in to town we would see a different retail climate. Possibly fewer tshirt, trinket shops and fewer monopolies taking over the town selling the same product under a different storefront name. We can be a charming coastal community serving locals, summer residents and visitors.
our views and our ecological health is what drives ALL tourism here; WE have the power to tell the industry what we want… not the other way around.
Overall a reduction in the number of ships and days that ships are in harbor.
Overall number of people need to decrease. We are reaching a tipping point.
Overall, I think Bar Harbor/MDI has become "trendy." Too many places to stay for other visitors added to too many cruise visitors. I understand what happened over the years, but I think it's too late for land visitation. Maybe cruise ships can be managed.
Parking
Parking meters provide significnatly more income. There isn't any traditional port in the world hwere cruise ships aren't a problem and will only get worse.
Passengers that get off for a short time may come back on their own.
Patience: before enacting any sweeping policy changes, please wait to see how effective the management plans drafted by the Cruise Ship Committee and public safety in 2019 will be on traffic and congestion at the Pier. Compromise: cruise visitation is very important to our business community and has extended our season well beyond Labor Day (ever closer to year-round business opportunities). A drastic reduction in visits will threaten the livelihood of many local residents and business owners. Let's work on a plan that balances the needs of the whole community (including residential and business interests).
Pay attention to all sides of the issue, not just the shrill anti cruise ship faction
Pay attention to businesss as well as retirees
People are going to come to Bar Harbor no matter what you decide. We had a frickin' global pandemic and were still packed in August. And September, October, November - and now in April again. We are packed in April! Go ahead and say 'no mega-cruise ships,' then you won't have to build infrastructure to handle them, maybe the haters will stop ranting, and we'll still have more tourists than we can handle. Also, I personally do not see the point of going to sea in a floating mall and would be fine if mega-ships didn't exist at all, but that's me. I'd also be just fine if the WalMart and Home Depot lots were still woods, and we didn't have a four-story hotel that looks like a Virginia Beach condo on steroids looming over West Street. I don't have major data-based objections to cruise ships, but it wouldn't bother me at all if they vanished from the earth.
People love visiting Bar Harbor. It is our home, but we know what that involves and tourism is something we all depend on either directly or indirectly.

Appendix B – Verbatim Responses to Open-Ended Questions

Q18: Do you have any other suggestions for the Town Council as they consider the management of cruise ship tourism in Bar Harbor?

People need to make a living. Overall, cruise ships are not a big deal.
People outside the town are well aware of when the cruise ships are there and avoid the town like a plague when they are there. So I suppose it's good for the other towns because that's where others go.
Perhaps an overview of the basic fiscal impact (review Todd Gabe's study for one) would be prudent for all of the Councilors or better yet more open communication on all aspects of this topic between the taxpayers and the town government. Consider letting the committee designated to take on these issues do their job and focus on the overall communication wall between citizens, taxpayers and town government (not an unusual problem to have when polling several other town leaders throughout the state). Bar Harbor is very, very lucky to have the resources we have regarding the tourism industry and this is something that needs to be carefully looked at. The ripple effect of banning or creating moratoriums on revenue producing industries is something to be further studied very, very carefully.
Perhaps limiting ships with massive numbers of people or having only certain days of the week for arrivals/departures (so locals can plan around congestion).
perhaps move cruise ship passenger docking to the ferry terminal to eliminate the congestion on the town pier and west st / main st
perhaps not have any cruise ships as it seems the passengers only buy souvenirs
Perhaps the town could consider having the cruise ships lay anchor near the old Cat Ferry to avoid them ruining the harbor view seen from the town pier(s), park, etc.
Please accept that ships have the right to be here and they are an important part of our economy
Please accept that they provide a lot of positive things for our town and move on. If they were bad for us, people would stop coming.
Please balance
Please cancel all cruise ship tourism.
please consider a better balance between cruise ship visits and the effect they have on residents. I doubt tey will be eliminated but a reduction by at least half would make a positive change in the feel of the town. I have had visitors (land based) say they won't return due to the overcrowding on ship days.
Please consider all the aspects of cruise ship tourism before making any chnages
Please consider harbor expansion to include mooring, passenger/visitor onload/offload at the Ferry Terminal.
Please consider the environmental impact that cruise ships have on our beautiful natural wonder and despite the financial impact, ban cruise ships from MDI. I believe the island can survive quite well without them.
Please consider the local environment and the people who call it home.
Please consider the long-term natural and cultural impacts caused by excessive visitation. The excessive volume of cruise ships, vehicles and people are destroying the very natural and cultural resources that attract tourism/visitation. In addition, many stores/businesses/sidewalksa re not easily accessible, ADA compliant.
Please do not raise my taxes by eliminating cruise ships.

Appendix B – Verbatim Responses to Open-Ended Questions

Q18: Do you have any other suggestions for the Town Council as they consider the management of cruise ship tourism in Bar Harbor?

please do something! Cruise ship visitation is out of control. Observe how the retail mix has changed in the last 25 years. Talk to former/current small lodging owners (such as myself). Facilitate creation of year-round workforce housing and town-wide high-speed broadband
Please do the right thing for the environment and the character and beauty of the town and don't give in to the temptation of money. Thank you.
Please don't ignore the opinions of non resident property owners like myself. I have a 65 year annual personal history of bar harbor and care for it more than many new residents. My family had a 140 year history with the town and we all care for it deeply.
Please don't let one more cruise ship in. Ever.
Please don't make a rash decision to eliminate cruise ships. The effects of such a decision could have far reaching consequences. Balance is the solution.
Please help us. The overcrowding in the streets is miserable. It is a terrible place to live as a local.
Please just get rid of them altogether. They do't bring in a large enough percentage of the town's income to be worth the problems they cause.
Please keep the health of residents as a top priority as Covid-19 keeps spreading. The fewer the outside chances of contamination, the better. "Wear and tear" impact with too many people.
Please limit cruise ship tourism to a reasonable amount! Otherwise, we accept the financial benefits to the Town and business.
PLEASE limit the size and number of cruise ships allowed into the harbor on any given day. We are the worse for any increase beyond what already taxes our system to its limits. We just can't sustain more traffic.
Please listen to the scientists and help them by making wise decisions that will keep this wonderfully unique small-scale and historical place healthy and in keeping with its long-term future.
Please look at this issue holistically and from a long term perspective. Bar Harbor has been a popular place to visit for a long time, long before the cruise ships came to town. Uncontrolled, I fear the cruise industry will jeopardize that which is so desirable about visiting. Please regulate it, restrict it to a level that the town and the region can handle. We all share Frenchman Bay, we share Acadia and the beauty of its wild surroundings. Let's not let our pursuit of the almighty dollar spoil that. Thank you for your consideration.
Please regulate the size and number of cruise ships allowed To visit. It is ruining the beauty amd essence of our amazing town.
Please remember that you are not the only stake-holders in Frenchman Bay. The cruise ships affect us all, not to mention our environment and the creatures that depend on it.
Please stop accepting them.
please think of bar harbor as a whole, we need to get back to being a "year round" town, like lots of towns down the coast have done, don't sell out to the large corporations that don't care about us!
Please understand that this industry is turning people off from coming to Bar Harbor
Please, whatever monetary gains the cruise ships provide I feel that this is a clear case of diminishing returns. If we have to have cruise ships, please let' follow the model of Key Wet where the number of ships and the passengers is a fraction of what it was. How many surveys do we need to responsibly address what is obvious and oppose voted commercial interest.

Appendix B – Verbatim Responses to Open-Ended Questions

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Plenty but feel it's a unwinable proffit over people argument
police at corner of main and cottage all day. Police at corner of main and mt desert all day. People cluster here
Post arrivals and departures of cruise ships so locals can plan when to go into Bar Harbor.
Preserve and enhance the quality of visiting Bar Harbor and MDI for the long term. Don't be fooled by money generated by measures that will degrade Bar Harbor in the long term.
Prioritize residents in some ways. We've established out lives here, and we get the shaft for 6-8 months out of the year.
Promote businesses other htan trinket/t-shirt shops--need more 'high end shops.' Charge cruise ship companies more for passengers departing ships. Place restrictions to mitigate on environmental impact of cruise ships. Impose fines.
Provide their full support for the cruise ships.
publicly let us know what you are doing especially with the crowds at the intersection of cottage and main
Publish and analysis of net revenue for the town, quantifying the costs in resources to the community.
Put quality of the overall toursit experience and image of Bar Harbor over $
Put year round residents first. Provide opportunities for them instead of focusing on tourism which on a limited basis may be helpful to the town however at this point it is a disgrace. The year round residents deserve better than just being servants for people from away wanting to make a buck off of Bar Harbor. Bar Harbor used to be a nice small town however no long because tourism is so out of control. Actually thinking of leaving... And there is cruise ship covid... How can you really protect the residents of Bar Harbor?
Quality of life for people (locals and visitors) will boost business, so less cruise ships (and THOSE type of tourists) will benefit us!
Quality of life for the planet and all species is important. Covid reminded us.
Questionable timing to attack struggling businesses.
raise port fees & taxes to reduce burden on local residents and allow our taxes to be reduced
Raise the fees and drastically limit the number of visits and passengers. We have a large hospitality industry and working in this we have heard many people say they would not return because of the ships.
Re visit study cited in question 9 as I've read that it's unreliable.
Realize that the scale of cruise ships is the antithesis of Acadia National Park and they should leverage all tourism activities that take place in the park.
reduce
Reduce # and size of ships coming to BH
Reduce impact by reducing number of passengers and cruise ship visits
reduce it lightly, build a parking garage w/ metering for land-based tourism
Reduce number of cruise ship passengers allowed each day.

Appendix B – Verbatim Responses to Open-Ended Questions

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Reduce number of passengers and move focus (Tenders) away from town pier
Reduce number of ships, number of passengers per day, number of days per season/reduce downtown hypercongestion.
Reduce ship visits/passengers per day.
Reduce the number of cruise ships. Increase fees. Develop a plan
Reduce the number of passengers and visits. Free parking for locals anywhere they want
Reduce the number to one cruise ship per weekday. None on weekends, since get so many car/bus visitors.
Reduce the volume, size and frequency of cruise ships into the harbor and town
Rehab the sidewalks all the way to Woodbury (along Eagle Lake Rd) to connect Kebo Golf Club, etc. We need sidewalks to avoid having to drive in congested conditions and to be safe.
reiterating #14, we didn't have them before and managed financially. Serious limits for resident quality of life and land based guest experience
Reject it
Remember and communicate the benefits of returning visitors that may have had their first visit to Bar Harbor on a cruise ship. Many wind up coming back by car year after year, which positively improves the financial benefits to the Town.
Remember cruise ships are only a small part of our visitation. They mathematically can not inflict the negative effects people claim.
Remember how hard the Town worked to establish a Fall cruising season and take a closer look at all the additional benefits that came with a longer season.
remember our good life 20 years ago without a flood of cruise ships. If we can survive in 2020, why not every year without cruise ships?
Remember that this started out as a good thing for the town economy. Stop listening to the "group of 40" who rose up to go against the idea of using the ferry terminal for cruise ships.
remember that you have a year round population that would like to have a year round town and not have to leave for the summer due to crowding
Remembering that they work for the residents and stop bringing their personal/business agendas to the table before the residents.
Remove councilors who have a personal regardless of facts.
remove their GD noses from wrecking that revenue source
Remove them from town pier. Do something with the ferry terminal.
REPEAT REPEAT. LIMIT CRUISE SHIPS TO NO MORE THAN 1 A DAY.
resign
Revise cruise ship committee would be a start. Please consider our town was never designed to become a port for cruise ships.
Roll back cruise ship visitation to 2005 level.
Same as above-cut back on numbers and size.

Appendix B – Verbatim Responses to Open-Ended Questions

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save the lawyers for vacation rentals
Schedule ships by number of passengers, 1 large, 1 small
schedule them like a day or two per week.
seasonal business interests should not dicatate quality of life for residents of BH. More more more is not the answer
see #14
see #14
See #14 above. Still need more bathroom facilities and open them late April or first of May. Ridiculous that Ball Field Baths closed while ballgames, etc. happening.
See #14. Make all ships dock at former CAT terminal
see above
see all answers up to now
See how it is handled in other ports on the East Coast.
See item 14 - less cruise ships and tender landing site
see question #14
See question #14. At the very least more voter input.
seems that the income from parking fees should offset the income described in this survey from the cruise ships
send them all (buses) to Ellsworth, come into Ferry Terminal, keep them out of downtown
send them to bucksport
Seriously, if parking moved out of the center of town and would have been moved as discussed to the ferry terminal, I would be so supportive of limited capacity (reasonable, not small) cruise ships
Set passenger caps at 4000. Eliminate ships with LBC of greater than 5000 ie The Anthem, the Escape, Meraviglia etc...
Severely restrict cruise ship visits.
Sharing/communicating the budget positive effect cruise ships have on our town better with our general population--signs etc. should say it is provided by cruise ship fees for those who do not study our annual budget.
Ship size. Number of ships allowed per week, path taken for ships to get into the harbor.
shorten season - summer only
Should see how this year 2021 goes without cruise ships, because land base tourism should be closer to normal and think the town will be better off with out the cruise ships
Shut down Main St from the Village Green to the pier and Cottage St from Main St to Rodick St on days with multiple large ships in the Fall from 10am-2pm. Ask people who work in stores(not the owners, they are not necessarily in the stores) how many cruise ship passengers and crew members visit/make purchases, I've worked in retail in BH for nearly two decades at different businesses, and as far as I know, this has never happened.

Appendix B – Verbatim Responses to Open-Ended Questions

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Simply to be extremely cautious and deliberate in our studies of issues and any decisions that are made. Remain as inclusive of opinion as possible. Move and change conservatively.
Skip Bar Harbor as a cruise ship port
small ship only
small ships only if any
Small ships, only one per day or less.
Smaller and fewer
Smaller number of ships and size; Regulate amount per day and passengers; Park boat behind islands in the bay
Smaller ship tourism, in keeping with the size and scale of Bar Harbor, enhances the image of Bar Harbor, the quality experience for both residents and tourists, and provides important revenues for Bar Harbor businesses. The largest ships should be the focus re-visioning cruise ship tourism policy.
Smaller ships and higher fees
Smaller ships only! Taxes/fees that help support the infrastructure impacts.
Smaller ships! Fewer in 1 day--let passengers know somehow not to wander into street as this is a REAL town?
Smaller ships, way fewer cruise days, better crowd management, more public restrooms.
Smaller ships. Like Dubrovnick, too many visitors make the location less desirable.
Smaller tour ships might have value and not negatively impact the character of the town.
Smaller, high-end ships.
Small-medium sized cruise ships are preferable to large ones.
some restrictions (free parking for senior residents)
Some year-round residents would like ot see less cruise ship days in general to have a better quality of life.
Sorry, it's a tough one--do away with it so residents can actually enjoy the summer here.
Spend more effort on helping fishing industry, docking and parking for them. Lessen cruise ship traffic
stagger the ship traffic, especially at peak times
Start paying attention to the community. This is not a theme park
Stay calm, well, and bless you for being involved.
Stay cruise ship friendly!
Stick to known economic concerns and reject concerns that have no place in the Council's docket.
Stick with small boats. Remember Acadia National Park is all about nature and those mega ships don’t fit.
Stop all cruise ship activity
Stop all cruise ships! Period!
stop attempting to find a way to stop the industry and start looking for ways to embrace it and benefit from it.

Appendix B – Verbatim Responses to Open-Ended Questions

Q18: Do you have any other suggestions for the Town Council as they consider the management of cruise ship tourism in Bar Harbor?

stop being blinded by the money. The long term damage is not worth it.
Stop blaming everything on cruise ships and have real conversations about real issues.
stop having 3 ships in the harbor at once - discuss if they are really needed in July and August - if kept decrease numbers of ships in those months
stop it
stop letting a small group of anti cruise ship people dictate how our town is run. It is evident by the actions of some counsel members whether they are anti cruise ship supporters. Council members should not have an agenda but should be there to balance the support of both our residents and business owners.
stop listening to a couple business owners only. They sell the same stuff as every port in the Atlantic. I have friends who no longer visit because of the ships. They are spenders.
Stop listening to vocal minority.
Stop making cruise ships as the problem! With some tweaking to what is provided now, things can become a lot easier for all! The benefits out-way the small annoyances we see when cruise ship are in port!
Stop meddling in things you don't understand.
Stop pandering to the cruise ship industry! Build land-based tourism. The folks who visit our island by land are respectful of our environment and stay/spend money in the community for days at a time. Enough of the 'grab-n-go' two hour cruise ship passengers.
Stop pretending like cruise ships are vital to our economy. 2020 proved that to be incorrect.
Stop the constant debating
Stop the reliance on cruise ship fees to run our town. The character of our town is at stake. Allow for local artists to setup shop near where cruise ship passengers arrive on MDI, so they can benefit.
Stop them permanently!! No more!!
Stop them!!!
Stop them, town is too small
Stop thinking more like bankers than [illegible]. We are a Town, not a business. Start by reforming the number of visits (25-30 might be okay), then revamp the cruise ship committees to stack it with concerned residents to [illegible] against cruise ships, not to slavishly promote them.
stop trying to divide the people on this issue.
stop! Don't pad the pockets while average people like me - a nurse in town - can't find a home to live in an apartment to rent. You have ruined this town
strike a balance with land tourism. There are too many rooms to rent and too many cars. It (Bar Harbor) is not set up for the number of people that come to vacation
Studies on how to increase supply of affordable year-round housing, which hopefully would keep town open during the winter and keep revenue flowing in the "off" season.
Study the (primarily negative) impact this industry has had on other communities around the world and the difficulty many areas are encountering as they try to preserve and restore their communities to pre-cruise ship livability standards. We reached a tipping point years ago in that delicate balance

Appendix B – Verbatim Responses to Open-Ended Questions

Q18: Do you have any other suggestions for the Town Council as they consider the management of cruise ship tourism in Bar Harbor?

between commercial and residential interests. We don't need to 'manage' cruise ship visitation, we need to end it. It is a bad idea promoted by a few to the detriment of many. The essential question for our Town Council is: do you care about the future of this town as a vital, year round community and if so, what are you willing to do to ensure that this will happen? That our schools are full, our hospital staffed, our housing affordable and not seasonal, that there are opportunities for a basic workforce to live here, raise their children here, retire here. I believe we need to reorder our priorities if we are going to survive as anything more than an overcrowded tourist town ..just like every other one.
Study the effects on the environment and make this public.
Stuff the cruise ships.
Suspend all cruise ship tourism. There is SO MUCH harm being done on so many levels, that would little good (port fees) the town sees are just not worth it.
Take a more in depth look at the negative impacts on the harbor and surrounding islands. People flock to the island for it's natural beauty.. not for its congestion, noise, and trinkets
Take more consideration of the permanent residents and the long term environmental health of the town rather than short term economic income (if it is even net positive income).
Take some of the money and build a dorm and parking garage, then we could get staff to work.
Tax this form of tourism.
Thank you for asking, and for putting out this survey. I spent 12 intense years as a server, bartender, and restaurant manager in Bar Harbor from 2006-18. Cruise ship traffic did nonly positively affect restaurant businesses in the fall shoulder season for about 1.5 hours at lunchtime. Servers (many) resent ships because staffing demands someone show up for critical mass at lunch and be cut from service soon after the lunch rush. This cruise ship traffic timing is not conducive to healthy staffing welfare. In the fall only, a day-long and night schedule of passengers visiting shore would actually benefit restaurants and hopefully encourage folks to explore beyond the immediate dock areas, where lots of the the money they spend is not going in local pockets!
Thank you for taking the time and all the effort to navigate this.
Thank you!
Thankful for the town council and the work they do. I hope they will find that cruise ships are truly beneficial for our businesses.
Thanks for asking!
the $250 yearly fee for weekly rentals units should also be applied to all (motel, hotel, B&B etc) businesses - wy just weekly rentals - think of the yearly income!!. Random thought.
The average land tourist spends far more than by sea in our town. All parties benefit from no cruise ship industry.
The balance between keeping our important working waterfont and cruise ship and yacht vacationland.
The benefits of cruise ship tourism do not necessarily benefit locally-owned businesses, whose owners are not local. And some land-based tourists are turned off by the volume of people flooding the downtown area.

Appendix B – Verbatim Responses to Open-Ended Questions

Q18: Do you have any other suggestions for the Town Council as they consider the management of cruise ship tourism in Bar Harbor?

the council is in favor of downtown merchants and only sees money from cruise ship addiction. The failure to entertain sustainable land-based tourist improvements (pedestrian mall) is tragic and myopic.
The council needs to deal with our overcrowding issues and parkign issues both from car traffic and cruise ships.
The council should consider eliminating cruise ship tourism. The town's reputation as a quality fall destination will return.
The cruise ship industry has already started the transformation of the town. The town is no longer a place with unique specialty shops with local craft etc.. The town is turning into another Old Orchard beach, a T-Shirt town.
The cruise ship tourism impacts our public lands. For that reason, Bar Harbor should capture all of the revenue it can from cruise ship visits, including tendering facilities that benefit of the town, not a private business that is making over $1 million of revenue.
The cruise ships do not just impact Bar Harbor. Bar Harbor may take in revenue from cruise ships and their passengers, but those ships impact the bay and the surrounding communities. As noted their exhaust blows our way. The ships are an eyesore. They destroy lobstermen's gear. The engines disrupt harbor porpoise feeding areas. I watched a town council meeting regarding the American Aquaculture proposal and council members blithely blew off questions from folks who were not residents. Not very neighborly of them and awareness of how decisions are affecting others should be part of the process of weighing pros and cons as your neighbors, especially many of us in Sorrento have made the beauty of the bay a possibility by conserving the island in your view shed, or Stave, Dram, Prebble, and Bean. The view is your business and we protect it. How about you reciprocate those efforts?
The current situation helps the tee shirt and souvenir shops and not much else. Please consider greatly reducing the number and size of cruise ships allowed.
The dollars spent by cruise passengers are not limited to the passengers actual stop in Bar Harbor as many like the area so much they return for visits by land.
The economic impact of cruise ships really seems small compared to land-based tourism. Keep that in perspective.
The fact that cruise ship passengers are also a population of people that will come visit again and stay longer
the fewer the better - pressure the cruise ship industry to improve or lower their environmental impact
The industry is "lawyering up" and will try to land as many people as possible. I suggest consulting with some lawyers in other cruise ship ports about coordinated efforts, and try to see how state legislators are being influenced by the industry.
The issue is so two-sided. I'd like to see more education around befits of this type of tourism, especially in the shoulder season.
The job provided by cruise ships are low paying seasonal jobs with housing shortages, making an unhealthy year-round place to live.

Appendix B – Verbatim Responses to Open-Ended Questions

Q18: Do you have any other suggestions for the Town Council as they consider the management of cruise ship tourism in Bar Harbor?

The key word here is management. I recommend maintaining the 2019 status quo, to the extent feasible, while working on a long-term plan. A plan should not, however, eliminate cruise ships as a source of town and local business revenue.
The large cruise ships really sour the small-town feel for people who are visiting/lodging and spending time here.
The main problem with cruise tourism in BH is overcrowding and congestion downtown and in the Town wharf area. Resolution of this problem requires reducing daily passenger caps. To determine appropriate caps (and to better plan for land based tourism), the following is recommended: a) Determine the tourist carrying capacity of downtown BH (ie how many visitors can be comfortably and safely accommodated at one time?). b) Determine the number of land based visitors coming to BH each month and per year. c) Balance land based tourist (and local) business lost because of cruise overcrowding into determining passenger caps (land based tourism is far and away the major tourist revenue generator in BH).
The number of cruise passengers going ashore each day should be reduced. Only small buses should be used ot meet passengers for tours. A shuttle service for slow movers would help.
the number of visitors already exceeds capacity by a wide margin. The quality of life has degraded
The overarching issue remains affordable, year-round housing.
the overwhelming presence of ships and passengers is the worst thing that's happened to quality of life. Especially in town. During my 30+ years here. The views had from places like cadillac is ruining on cruise ship days. People don't come here to see paper mill sized machines.
The park has enough land-based traffic to drive the local economy. Weighing cruise ship benefits vs. the myriad negative impacts from them, one can only draw the following conclusion: do you want your children to remember Bar Harbor as an overcrowded, polluted, tourist trap with an okay economy and rude tourists or do you want your children to remember Bar Harbor as we remember it today - a beautiful, wild place with wonderful local people.
The problem isn't cruise ships. It's seasonal residents and Air BnB. Too much real estate speculation is making it impossible to live here. If you don't live here year-round, you shoudn't be allowed to rent short-term.
The recent level is unsustainable. Please do something.
The ships provide jobs for locals , collect fees and they are generally outta hear by 4pm . Better management of tendering and buses .
the town council needs a longer term vision for bar harbor as a living year round and summer community. There is too much emphasis on financial gains for a small group of interested parties
The Town Council needs to stop the acceptance of cruise ship passengers to our docks and the waters of Frenchman Bay that we have jurisdiction over. Businesses that have depended upon cruise ship passengers in the past need support to develop new business models that access land based tourists.
The town council should consider keeping Bar Harbor a vibrant fun port of call.
The town council should consider the impact to the year round population more.
The town has done such a poor job with this! The almighty dollar is not the businesses care ???? Ships in -- no parking -- you can't walk through town, but it will not charge because ??? Talks to the business owners. No parking plan and the curretn one sucks!

Appendix B – Verbatim Responses to Open-Ended Questions

Q18: Do you have any other suggestions for the Town Council as they consider the management of cruise ship tourism in Bar Harbor?

The town is over capacity when mega cruise ships suddenly disgorge thousands of people onto the streets at once. Something needs to be done to either regulate or better accommodate the sudden influx of tourists.
there are loud voices calling to end cruise ships and the complete removal would be entirely detrimental. Now there some ??? Days with too many people? Sure. It was rare and impact a small area. Please find a balance. Extremes are never the answer.
There are too many selfish people. Ships are great! Too many, no! Too few, no! Just compromise and regulate. It's easy, it's your job :)
there has to be another way to support local businesses and townspeople without dealing with ugly ships and ignorant tourists
There is already so much waste from lobster boats going into the waters. Money should not be consdireed before thinking about Acadia and the planet.
There is going to have to be a compromise between no cruise ships and the maximum number of cruise ships. How big an economic impact do cruise ships have for the businesses?
There is no answer that will make everyone happy but the cruise ship business needs to continue to directly benefit those who directly contribute to its success and help draw in the revenue
There seems to be some idea that it's completely natural for tourist numbers to increase year over year without end, but any move that might even arrest these numbers is an extreme idea. Bar Harbor will not be the Bar Harbor it is right now again no matter what happens, so either envision a future of higher quality, nature-focused tourism with less T-shirt shops and air pollution, or abdicate that responsibility and we'll see what kind of town we'll live in.
There would need to be serious overhaul of the streets and parking if cruise ships continue, including the popular attractions outside of Bar Harbor. If these improvements are made, then the charm of Bar Harbor will be lost which could be devastating to all the businesses both in Bar Harbor, but also the surrounding towns
They are beneficial to the overall economic health of the community, especially as yearround residents are forced out from due to lack of housing. We need the cruise ships to help fund this town
They are defacing Bar Harbor
They block the view! The reason people come up here! Should charge more for port fees. 1 million dollars is nothing.
They did not arise as a problem until the visits increased by almost double the amount then when they started visiting
They have taken over the town, a mess to try to get through buses and tour guides act like they own the town.
they should consider banning cruise ships
They should continue to come.
Think about all taxpayers and not just business owners who are the ones making the money off ships. Small island, too many people.
think about allowing landings in the early spring season and some during the fall when the population of BH is not so high. figure out a better way to disembark passengers - maybe a larger dedicated boat

Appendix B – Verbatim Responses to Open-Ended Questions

Q18: Do you have any other suggestions for the Town Council as they consider the management of cruise ship tourism in Bar Harbor?

instead of the small ones used by the cruise ship and let them pull into the motor lodge dock instead of messing up the town pier area for the entire day.
Think about the people that live year-round.
Think big picture on how the cruise ships help the entire community, and work on being more pro business, as cruise ships and tourism is what makes Bar Harbor thrive.
Think hard.
think more of the quality of life than the bottom line
think of locals first, NOT money
Thinking broadly, Bar Harbor could again Become a fascinating town and destination in itself, and not just an adjunct to the park. There would be more businesses, more jobs, and more money. The cruise ships are throwing around big numbers, but in the end they cost the town and its residents and businesses a good deal more money than they provide.
this is not a black and white issue, it is one where a balance needs to be achieved between having ships visit and the local experience. cruise ships provide an important economic impact to the town and business, however cutting back some of the passenger numbers with each visit can lessen the impact on land based tourists and to locals alike
this past year gave us a chance to remember what town was like before cruise ships. the future of continued increases in car tourists PLUS returning cruise ships will be untenable.
This questionnaire is a good idea. Monitor Frenchman's Bay ecosystem to ensure mineral degradation.
This survey contains many leading questions that are biased toward the cruise ship industry. The questions regarding quality of life in BH are difficult to answer in a multiple choice format. During the “off season”, BH is a wonderful place to live and raise children. Quality of life in BH is very bad in the summer. The cruise ships impact and harm to our environment is tremendous.
this survey only reflects my own opinions, not my spouse's. you should have sent two, since we are both residents
This survey should have been addressed to the voters of Bar Harbor, with their name and a number assigned to each survey, for the purpose of tracking the accurate sentiment of each person that actually lives here. The way this has been sent to Current Occupant, with a code for others in the household. It looks like a recipe for inaccuracy, and fraud.
those who live in center Bar Harbor are likely more impacted than those who do not
To work with one another instead of against each other. Important to listen to you residents and businesses alike.
Too many passengers from cruise ships on the heaviest days create an atmosphere downtown that could be perceived as overcrowded and unpleasant
Too many people, cars no room for year-round residents.
Tour buses should park at Ferry Terminal and disburse from there.
Town Council is a bunch of corrupt people. Everyone knows this.

Appendix B – Verbatim Responses to Open-Ended Questions

Q18: Do you have any other suggestions for the Town Council as they consider the management of cruise ship tourism in Bar Harbor?

Town council should strive to preserve and grow the local community in Bar Harbor and prevent it from becoming and unlivable year-round tourist destination. People don't want to have families here any more.
Track their return. We must get an idea of if/when tourists come back to Bar Harbor once they do a cruise.
Try to find a Balance between No Ships and Too many! Fewer and smaller ships would be nice...
Try to manage the sheer volume. They are good for the economy and add a certain "flair" to the area, but too much of anything is never good.
Unload out of town. 2 ships max at any one time.
Use bluenose pier
Use cruise ship revenue to lower property taxes!!!
Use Ferry Terminal for tenders to and from ships; Have continuous Island Explorer shuttle pier to Village Green
use old ferry terminal more as a public space or park rather than business; more for residents w/ boats than tourists, make it green space, like Agamont Park
Use the ferry terminal--hop the bus and Hulls Cove entrance right there. Shoppers come in on town pier.
Use the income from cruise ship tourism to improve other roads such as Crooked Road and make better bicycle paths for resident and tourist bicyclists. Crooked Road is now very dangerous for bicyclists.
Using funds to lower property taxes from Q10 only rewards property owners, which obviously from the housing shortage is less than the number of year-round residents and think of something that will benefit more people.
Using the pandemic to attack cruise ships is sad
Utilize the ferry terminal for buses and cruise ships
Very concerned about the influence that cruise ship lobbyists are buying at the local and state level.
Very few businesses gain substantially from cruise ship passengers
wait please!! My family and I are long standing local residents & business owners
We all know there is a problem!! That's why you are doing a survey. Less people, ships and buses. It all centers around greed.
We are a thriving coastal community without cruise ships, and the presence of cruise ships only detracts from what makes Bar Harbor a special place.
we are a tourism town, so there will be people and ships. Take parking money and ship money buy parking land
We are a tourist destination. We all know that without the tourists the town wouldn't be as financially robust. We need to continue to have the cruise ships but manage town a bit better when they are here. We are fortunate that Bar Harbor is a destination - it brings many people to our town and they allow our shops to thrive. We know we must deal with some inconvenience during the busy months bc that's what makes BH what it is today.

Appendix B – Verbatim Responses to Open-Ended Questions

Q18: Do you have any other suggestions for the Town Council as they consider the management of cruise ship tourism in Bar Harbor?

We are a town. Not everyone who cares or the loudest voices. Who does the council serve? Voters? Residents? Taxpayers? Businesses?
We are already a tourist destination. I believe tourists who come for ANP are more desirable for our community.
We are already overcrowded each summer; cruise ships make this worse.
We are not Disney World.
We believe cruise tourism is a very positive thing for the economy of our little town. All tourism is important for the few months that it exists each year. The improvements that are needed evolve around better distribution of the tourists while they are visiting us. The new ferry wharf (on the edge of town) should be used as tourist transportation hub for the cruise passengers to be filtered thru in addition to making sure that the downtown wharf continues to be used as well to encourage shopping and eating at the in town businesses. There should be 2 tender stops in Bar Harbor. One for buses to meet passengers and one for downtown shops.
We can choose between being a community that shares a portal into amazing experiences of nature with visitors ready to grow and pay good money for a good experience or a cheap storefront for crowds of people gawking at us and inexpensive souvenirs which they buy before returning to their massive carbon footprint boats.
We can't control number of land visitors, but we can meter number of ship passengers. Don’t ban, but [illegible] peak seasons.
We feel cruise ships are important to our economy and bring tourists who may revisit our town.
We feel that Oli's Trolley and NPTours do an outstnaidng job with having a "place" to load and unload that is not just in the street.
We have a housing problem- not a cruise ship problem
We have been concentrating on the quantity of visitors, let's concentrate on the quality of visitors who will be more enduring.
We have so many land travel tourists. Let's do that well and not add so much we destroy this beautiful town.
We have to decide whether it is more important to increase out town budget by inviting more cruise ships, or to maintain the quality of life for our year round residents. I think we're willing to share what we have here. And I realize how important the tourism industry is to us. But there needs to be a balance for both. industry is
we know the town counts on the cruise ships, but ther eneeds to be a lot less of them and smaller ships - not so many peple
We need a bus system [illegible] - separate from Island Explorer
We need higher passenger fees and af ocus on quality over quantity. We should be hesitant to extrapolate too much from the Umaine study.
We need to consider the feelings of us who aren't economically vested in the tourism industry. This is our town, too.
We should limit the size of the cruise ships. The large ships (over 4,000 passengers) are way too big for a small town like Bar Harbor.

Appendix B – Verbatim Responses to Open-Ended Questions

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we should not get dependent on cruise ship money
We think Bar Harbor has made a serious mistake in encouraging large cruise ships.
We took a cruise ship to Bar Harbor once. It was a positive experience. We took a tender in and walked ot our condo, took our bikes out and took a bike ride. The whole thing was fun, rather than coming into town by car.
We understand its a tough balance, but also remember years and years when Bar Harbor/MDI did fine without the cruise ship industry. Not worth sacrificing our waters, land, etc.
We used to own a business on Cape Cod. We would have loved the 'problem' of having too many tourists. Stop complaining. We have all winter to have the streets to ourselves.
we wish for bar harbor to be a comfortable place to live - less congestion, a place to park - being able to shop locally we've had to shop at hannaford in ellsworth - no a and b naturals, no sherman's bookstore, too crosded. I miss shopping locally, but no parking
We worked so diligently on getting the shoulder season to be more robust. Businesses have grown, staff have longer more profitable income in the spring and fall, and staff are staying longer through out the year. If the outcome of this investigation is to reduce to remove cruise PAX from the local economy then the town should begin working on a substitute so that the community can continue to have a more full year source of income and businesses available to them.
We would like to have a type of 30-minute in-town parking for "pick-ups," etc. for locals.
Weigh both sides and don't pay complete attention to vocal minority of anti-cruise people. Bar Harbor businesses, as well as the town, rely on ships.
Weigh the expenses caused by the many cruise ships to balance out the so called benefits that seem inflated.
we've become a tee-shirt town, cruise ship passengers are cash cows for businesses near waterfront, outer areas of cottage st and main street don't get the flow - tour bus fees to town for lost revenue to town parking meters - less cars able to use them. locals aren't able to enjoy the their own town!
what happened to the international ferry terminal?
When managing, always have as the highest priority Bar Harbor's multifaceted beauty and village image.
When tour buses take passengers to places of interests. Town individuals make big bucks. Should be limited.
When will you act for the next generation rather than your own?
While cruise ships undeniably bring revenue to the town, it is not worth it. The damage to the oceans and the town in general overwhelmingly weigh against allowing cruise ships.
while stale contributions have increased, they should not be 100% dependant, as COVID showed. Distributing cruise arrival, places on different parts of the island, while scheduling bar harbor visit might manage the environs.
Why not limit size and number of ships this summer and see how it goes?
Wish I had the magic solution. Appreciate council trying, but it's divided too.
With Covid still here and Cruise Ships not returning this year I think this topic can wait

Appendix B – Verbatim Responses to Open-Ended Questions

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With increasing (global) carbon regulations, it's a dying industry, make policy to shift away from reliance on it.
without cruise ships, more people were willing to come to BH. In many ways it was a fantastic year (2020)
Work together and try to solve problems when they appear--this town is built on tourism!!
Work with NPS to better manage Loop Road plan. Access should not be heavily restricted to locals and businesses.
Worry more about the locals!
Worst time in history to attack businesses.
would be more supportive if local business (locally owned and operated) benefited too many seasonal ships
Would like the ferry to NS back
X
Yep, get rid of Gary Friedman and Matthew Hochman. Cruise ships are vital to our local economy.
yes, don't have any! If we must, see #14 and use ferry terminal to tender, and anchor behind BAR Island. Keep buses from clogging up our scenic waterfront.
Yes, let the cruise ships come.
Yes, lots of public forums, but not in the summer.
Yes, put your personal opinions aside. You work for us!!!
Yes, to please eliminate cruise ships. The extra 2-3% in taxpayer cost is worth not having cruise ships here. I believe that their are other ways the the lost cruise ship revenue can be duplicated. I think town should focus on bringing better paying jobs to town. Cruise ship tourism does not provide middle income year round wages with benefits to our residents.
Yes, Town Council residents only, should make a decision for all year-round taxpayers. Not for their personal gains
Yes. Do not let these COVID factories invade our home this year. And ban the larger(200+passenger) ships.
You are blaming cruise ships for what vacation rentals are doing to the Town
You can not only "probably ban cruise ship visitations," you have already done so and are encouraged to continue.
you have a golden egg, and you are killing the goose- imagine what you want for your future, and imagine it as sustainable, ecologically sound, and in your own control, not in an ever more crowded harmful cycle of hundreds upon hundreds of ships, the town being completely dependent upon and existing solely for the benefit of the cruise ship industry. Because this is the future as it is now. What a beautiful and culturally rich area this- what a precious place MDI is. You really don't need them. The pandemic has shown how dangerous for human health cruise ships are, and how people from all over want to live as well as and recreate in Maine-
You should ask the churches if they notice that the ships were missing.

Appendix C

Statistical Cross-Tabulations

Statistical Cross-Tabulations - Town of Bar Harbor Survey

Pan Atlantic Research

June, 2021

Introductory Questions

Table 1: As a member of the Bar Harbor community, how would you rate the Town of Bar Harbor on each of the following? OVERALL QUALITY OF LIFE (Q3a)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
1 - Very poor	**7**	6	1	7	0	0	0	6
	0.5%	0.5%	0.6%	0.7%	0.0%	0.0%	0.0%	1.2%
2	**21**	11	6	16	2	3	6	7
	1.5%	1.0%	3.4%	1.6%	1.0%	1.9%	1.0%	1.4%
3	**175**	122	36	135	12	22	71	56
	12.7%	11.2%	20.3%	13.7%	5.8%	13.9%	11.3%	11.3%
4	**571**	453	73	416	82	62	255	212
	41.4%	41.5%	41.2%	42.2%	39.6%	39.2%	40.5%	42.7%
5 - Excellent	**582**	486	58	400	105	67	286	211
	42.2%	44.5%	32.8%	40.6%	50.7%	42.4%	45.4%	42.5%
Don't know	**8**	3	1	2	3	3	4	1
	0.6%	0.3%	0.6%	0.2%	1.4%	1.9%	0.6%	0.2%
No response	**14**	11	2	9	3	1	8	4
	1.0%	1.0%	1.1%	0.9%	1.4%	0.6%	1.3%	0.8%

Pan Atlantic Research: June, 2021

Table 2: As a member of the Bar Harbor community, how would you rate the Town of Bar Harbor on each of the following? OVERALL QUALITY OF LIFE (Q3a)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1 - Very poor	**7**	2	4	1	2	4	0	1	5	1
	0.5%	1.0%	0.7%	0.2%	0.9%	1.0%	0.0%	0.3%	1.2%	0.2%
2	**21**	6	10	2	2	8	3	6	7	4
	1.5%	2.9%	1.8%	0.4%	0.9%	2.0%	0.7%	2.0%	1.7%	0.8%
3	**175**	41	61	51	29	44	45	45	42	61
	12.7%	20.1%	11.1%	9.8%	13.2%	10.8%	10.6%	15.1%	10.0%	11.4%
4	**571**	87	225	211	90	176	158	117	183	218
	41.4%	42.6%	41.0%	40.7%	41.1%	43.0%	37.2%	39.1%	43.5%	40.9%
5 - Excellent	**582**	66	243	242	90	174	211	121	183	240
	42.2%	32.4%	44.3%	46.7%	41.1%	42.5%	49.6%	40.5%	43.5%	45.0%
Don't know	**8**	1	4	2	1	1	5	3	0	5
	0.6%	0.5%	0.7%	0.4%	0.5%	0.2%	1.2%	1.0%	0.0%	0.9%
No response	**14**	1	2	9	5	2	3	6	1	4
	1.0%	0.5%	0.4%	1.7%	2.3%	0.5%	0.7%	2.0%	0.2%	0.8%

Pan Atlantic Research: June, 2021

Table 3: Mean of Q3a

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Mean	**4.25**	4.30	4.04	4.22	4.44	4.25	4.33	4.25
Std Error	**0.02**	0.02	0.06	0.03	0.05	0.06	0.03	0.04
Valid N	**1356**	1078	174	974	201	154	618	492

Pan Atlantic Research: June, 2021

Table 4: Mean of Q3a

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Mean	**4.25**	4.03	4.28	4.36	4.24	4.25	4.38	4.21	4.27	4.32
Std Error	**0.02**	0.06	0.03	0.03	0.05	0.04	0.03	0.05	0.04	0.03
Valid N	**1356**	202	543	507	213	406	417	290	420	524

Pan Atlantic Research: June, 2021

Table 5: As a member of the Bar Harbor community, how would you rate the Town of Bar Harbor on each of the following? AS A PLACE TO RAISE CHILDREN (Q3b)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
1 - Very poor	**7**	4	1	5	0	2	1	5
	0.5%	0.4%	0.6%	0.5%	0.0%	1.3%	0.2%	1.0%
2	**22**	9	7	15	1	5	8	6
	1.6%	0.8%	4.0%	1.5%	0.5%	3.2%	1.3%	1.2%
3	**108**	84	18	82	16	8	39	40
	7.8%	7.7%	10.2%	8.3%	7.7%	5.1%	6.2%	8.0%
4	**386**	304	51	294	37	46	168	137
	28.0%	27.8%	28.8%	29.8%	17.9%	29.1%	26.7%	27.6%
5 - Excellent	**573**	484	51	428	64	69	276	219
	41.6%	44.3%	28.8%	43.5%	30.9%	43.7%	43.8%	44.1%
Don't know	**269**	199	45	155	87	24	133	87
	19.5%	18.2%	25.4%	15.7%	42.0%	15.2%	21.1%	17.5%
No response	**13**	8	4	6	2	4	5	3
	0.9%	0.7%	2.3%	0.6%	1.0%	2.5%	0.8%	0.6%

Pan Atlantic Research: June, 2021

Table 6: As a member of the Bar Harbor community, how would you rate the Town of Bar Harbor on each of the following? AS A PLACE TO RAISE CHILDREN (Q3b)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1 - Very poor	**7**	2	4	1	3	3	1	3	2	2
	0.5%	1.0%	0.7%	0.2%	1.4%	0.7%	0.2%	1.0%	0.5%	0.4%
2	**22**	9	8	3	7	5	4	5	7	8
	1.6%	4.4%	1.5%	0.6%	3.2%	1.2%	0.9%	1.7%	1.7%	1.5%
3	**108**	20	41	34	15	24	32	26	32	34
	7.8%	9.8%	7.5%	6.6%	6.8%	5.9%	7.5%	8.7%	7.6%	6.4%
4	**386**	51	151	136	63	112	109	95	106	134
	28.0%	25.0%	27.5%	26.3%	28.8%	27.4%	25.6%	31.8%	25.2%	25.1%
5 - Excellent	**573**	72	237	243	86	195	188	126	183	233
	41.6%	35.3%	43.2%	46.9%	39.3%	47.7%	44.2%	42.1%	43.5%	43.7%
Don't know	**269**	49	103	97	42	68	86	40	88	120
	19.5%	24.0%	18.8%	18.7%	19.2%	16.6%	20.2%	13.4%	20.9%	22.5%
No response	**13**	1	5	4	3	2	5	4	3	2
	0.9%	0.5%	0.9%	0.8%	1.4%	0.5%	1.2%	1.3%	0.7%	0.4%

Pan Atlantic Research: June, 2021

Table 7: Mean of Q3b

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Mean	**4.36**	4.42	4.12	4.37	4.39	4.35	4.44	4.37
Std Error	**0.02**	0.02	0.08	0.03	0.07	0.08	0.03	0.04
Valid N	**1096**	885	128	824	118	130	492	407

Pan Atlantic Research: June, 2021

Table 8: Mean of Q3b

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Mean	**4.36**	4.18	4.38	4.48	4.28	4.45	4.43	4.32	4.40	4.43
Std Error	**0.02**	0.08	0.04	0.03	0.07	0.04	0.04	0.05	0.04	0.04
Valid N	**1096**	154	441	417	174	339	334	255	330	411

Pan Atlantic Research: June, 2021

Table 9: As a member of the Bar Harbor community, how would you rate the Town of Bar Harbor on each of the following? AS A PLACE TO LIVE (Q3c)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
1 - Very poor	**6**	2	2	4	0	2	1	3
	0.4%	0.2%	1.1%	0.4%	0.0%	1.3%	0.2%	0.6%
2	**33**	19	6	23	2	6	8	11
	2.4%	1.7%	3.4%	2.3%	1.0%	3.8%	1.3%	2.2%
3	**174**	118	35	128	15	25	82	55
	12.6%	10.8%	19.8%	13.0%	7.2%	15.8%	13.0%	11.1%
4	**528**	420	66	376	81	61	217	203
	38.3%	38.5%	37.3%	38.2%	39.1%	38.6%	34.4%	40.8%
5 - Excellent	**618**	523	66	451	100	58	310	221
	44.8%	47.9%	37.3%	45.8%	48.3%	36.7%	49.2%	44.5%
Don't know	**11**	5	1	0	7	4	9	1
	0.8%	0.5%	0.6%	0.0%	3.4%	2.5%	1.4%	0.2%
No response	**8**	5	1	3	2	2	3	3
	0.6%	0.5%	0.6%	0.3%	1.0%	1.3%	0.5%	0.6%

Pan Atlantic Research: June, 2021

Table 10: As a member of the Bar Harbor community, how would you rate the Town of Bar Harbor on each of the following? AS A PLACE TO LIVE (Q3c)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1 - Very poor	**6**	3	1	1	2	3	0	2	3	1
	0.4%	1.5%	0.2%	0.2%	0.9%	0.7%	0.0%	0.7%	0.7%	0.2%
2	**33**	9	17	3	6	13	2	8	15	3
	2.4%	4.4%	3.1%	0.6%	2.7%	3.2%	0.5%	2.7%	3.6%	0.6%
3	**174**	45	68	41	31	43	46	32	51	65
	12.6%	22.1%	12.4%	7.9%	14.2%	10.5%	10.8%	10.7%	12.1%	12.2%
4	**528**	79	209	190	75	163	152	117	151	209
	38.3%	38.7%	38.1%	36.7%	34.2%	39.9%	35.8%	39.1%	35.9%	39.2%
5 - Excellent	**618**	63	249	276	102	186	218	133	195	252
	44.8%	30.9%	45.4%	53.3%	46.6%	45.5%	51.3%	44.5%	46.3%	47.3%
Don't know	**11**	5	3	3	1	1	4	5	4	1
	0.8%	2.5%	0.5%	0.6%	0.5%	0.2%	0.9%	1.7%	1.0%	0.2%
No response	**8**	0	2	4	2	0	3	2	2	2
	0.6%	0.0%	0.4%	0.8%	0.9%	0.0%	0.7%	0.7%	0.5%	0.4%

Pan Atlantic Research: June, 2021

Table 11: Mean of Q3c

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Mean	**4.26**	4.33	4.07	4.27	4.41	4.10	4.34	4.27
Std Error	**0.02**	0.02	0.07	0.03	0.05	0.07	0.03	0.04
Valid N	**1359**	1082	175	982	198	152	618	493

Pan Atlantic Research: June, 2021

Table 12: Mean of Q3c

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Mean	**4.26**	3.95	4.26	4.44	4.25	4.26	4.40	4.27	4.25	4.34
Std Error	**0.02**	0.07	0.03	0.03	0.06	0.04	0.03	0.05	0.04	0.03
Valid N	**1359**	199	544	511	216	408	418	292	415	530

Pan Atlantic Research: June, 2021

Table 13: As a member of the Bar Harbor community, how would you rate the Town of Bar Harbor on each of the following? AS A PLACE TO RETIRE (Q3d)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
1 - Very poor	**26**	11	7	20	1	5	4	11
	1.9%	1.0%	4.0%	2.0%	0.5%	3.2%	0.6%	2.2%
2	**84**	61	9	65	2	16	30	36
	6.1%	5.6%	5.1%	6.6%	1.0%	10.1%	4.8%	7.2%
3	**243**	195	26	169	34	33	105	93
	17.6%	17.9%	14.7%	17.2%	16.4%	20.9%	16.7%	18.7%
4	**357**	292	36	254	53	45	150	129
	25.9%	26.7%	20.3%	25.8%	25.6%	28.5%	23.8%	26.0%
5 - Excellent	**489**	407	53	340	95	43	250	182
	35.5%	37.3%	29.9%	34.5%	45.9%	27.2%	39.7%	36.6%
Don't know	**168**	118	45	131	21	14	87	43
	12.2%	10.8%	25.4%	13.3%	10.1%	8.9%	13.8%	8.7%
No response	**11**	8	1	6	1	2	4	3
	0.8%	0.7%	0.6%	0.6%	0.5%	1.3%	0.6%	0.6%

Pan Atlantic Research: June, 2021

Table 14: As a member of the Bar Harbor community, how would you rate the Town of Bar Harbor on each of the following? AS A PLACE TO RETIRE (Q3d)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1 - Very poor	**26**	7	11	2	8	10	0	10	7	4
	1.9%	3.4%	2.0%	0.4%	3.7%	2.4%	0.0%	3.3%	1.7%	0.8%
2	**84**	12	43	20	6	28	26	18	30	25
	6.1%	5.9%	7.8%	3.9%	2.7%	6.8%	6.1%	6.0%	7.1%	4.7%
3	**243**	29	110	84	33	65	83	63	64	92
	17.6%	14.2%	20.0%	16.2%	15.1%	15.9%	19.5%	21.1%	15.2%	17.3%
4	**357**	34	136	147	50	112	100	73	118	129
	25.9%	16.7%	24.8%	28.4%	22.8%	27.4%	23.5%	24.4%	28.0%	24.2%
5 - Excellent	**489**	43	179	247	87	141	161	108	137	217
	35.5%	21.1%	32.6%	47.7%	39.7%	34.5%	37.9%	36.1%	32.5%	40.7%
Don't know	**168**	78	68	13	34	51	50	25	64	62
	12.2%	38.2%	12.4%	2.5%	15.5%	12.5%	11.8%	8.4%	15.2%	11.6%
No response	**11**	1	2	5	1	2	5	2	1	4
	0.8%	0.5%	0.4%	1.0%	0.5%	0.5%	1.2%	0.7%	0.2%	0.8%

Pan Atlantic Research: June, 2021

Table 15: Mean of Q3d

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Mean	**4.00**	4.06	3.91	3.98	4.29	3.74	4.14	3.96
Std Error	**0.03**	0.03	0.10	0.04	0.06	0.09	0.04	0.05
Valid N	**1199**	966	131	848	185	142	539	451

Pan Atlantic Research: June, 2021

Table 16: Mean of Q3d

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Mean	**4.00**	3.75	3.90	4.23	4.10	3.97	4.07	3.92	3.98	4.13
Std Error	**0.03**	0.11	0.05	0.04	0.08	0.06	0.05	0.07	0.06	0.04
Valid N	**1199**	125	479	500	184	356	370	272	356	467

Pan Atlantic Research: June, 2021

Table 17: As a member of the Bar Harbor community, how would you rate the Town of Bar Harbor on each of the following? AS A GOOD PLACE TO MAKE A LIVING (Q3e)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
1 - Very poor	**37**	29	3	29	4	3	18	9
	2.7%	2.7%	1.7%	2.9%	1.9%	1.9%	2.9%	1.8%
2	**207**	153	39	161	27	13	86	66
	15.0%	14.0%	22.0%	16.3%	13.0%	8.2%	13.7%	13.3%
3	**407**	312	64	301	48	49	176	158
	29.5%	28.6%	36.2%	30.6%	23.2%	31.0%	27.9%	31.8%
4	**367**	302	34	269	34	58	181	122
	26.6%	27.7%	19.2%	27.3%	16.4%	36.7%	28.7%	24.5%
5 - Excellent	**186**	145	23	136	14	33	83	84
	13.5%	13.3%	13.0%	13.8%	6.8%	20.9%	13.2%	16.9%
Don't know	**161**	144	10	80	78	1	81	52
	11.7%	13.2%	5.6%	8.1%	37.7%	0.6%	12.9%	10.5%
No response	**13**	7	4	9	2	1	5	6
	0.9%	0.6%	2.3%	0.9%	1.0%	0.6%	0.8%	1.2%

Pan Atlantic Research: June, 2021

Table 18: As a member of the Bar Harbor community, how would you rate the Town of Bar Harbor on each of the following? AS A GOOD PLACE TO MAKE A LIVING (Q3e)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1 - Very poor	**37**	8	18	8	6	12	12	6	14	14
	2.7%	3.9%	3.3%	1.5%	2.7%	2.9%	2.8%	2.0%	3.3%	2.6%
2	**207**	43	80	67	35	58	56	42	53	80
	15.0%	21.1%	14.6%	12.9%	16.0%	14.2%	13.2%	14.0%	12.6%	15.0%
3	**407**	73	170	136	66	127	121	77	137	163
	29.5%	35.8%	31.0%	26.3%	30.1%	31.1%	28.5%	25.8%	32.5%	30.6%
4	**367**	45	151	136	60	112	113	89	114	124
	26.6%	22.1%	27.5%	26.3%	27.4%	27.4%	26.6%	29.8%	27.1%	23.3%
5 - Excellent	**186**	27	88	65	27	64	63	55	63	61
	13.5%	13.2%	16.0%	12.5%	12.3%	15.6%	14.8%	18.4%	15.0%	11.4%
Don't know	**161**	8	40	97	19	35	57	24	37	89
	11.7%	3.9%	7.3%	18.7%	8.7%	8.6%	13.4%	8.0%	8.8%	16.7%
No response	**13**	0	2	9	6	1	3	6	3	2
	0.9%	0.0%	0.4%	1.7%	2.7%	0.2%	0.7%	2.0%	0.7%	0.4%

Pan Atlantic Research: June, 2021

Table 19: Mean of Q3e

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Mean	**3.38**	3.40	3.21	3.36	3.21	3.67	3.41	3.47
Std Error	**0.03**	0.03	0.08	0.03	0.09	0.08	0.04	0.05
Valid N	**1204**	941	163	896	127	156	544	439

Pan Atlantic Research: June, 2021

Table 20: Mean of Q3e

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Mean	**3.38**	3.20	3.42	3.44	3.35	3.42	3.44	3.54	3.42	3.31
Std Error	**0.03**	0.08	0.05	0.05	0.07	0.05	0.05	0.06	0.05	0.05
Valid N	**1204**	196	507	412	194	373	365	269	381	442

Pan Atlantic Research: June, 2021

Table 21: As a member of the Bar Harbor community, how would you rate the Town of Bar Harbor on each of the following? OPPORTUNITIES TO PARTICIPATE IN COMMUNITY MATTERS (Q3f)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
1 - Very poor	**22**	16	2	12	5	5	2	9
	1.6%	1.5%	1.1%	1.2%	2.4%	3.2%	0.3%	1.8%
2	**58**	42	10	42	5	10	21	18
	4.2%	3.8%	5.6%	4.3%	2.4%	6.3%	3.3%	3.6%
3	**252**	188	41	183	34	25	102	96
	18.3%	17.2%	23.2%	18.6%	16.4%	15.8%	16.2%	19.3%
4	**525**	419	69	389	65	62	242	199
	38.1%	38.4%	39.0%	39.5%	31.4%	39.2%	38.4%	40.0%
5 - Excellent	**437**	368	43	325	63	45	225	147
	31.7%	33.7%	24.3%	33.0%	30.4%	28.5%	35.7%	29.6%
Don't know	**67**	48	8	24	31	9	35	20
	4.9%	4.4%	4.5%	2.4%	15.0%	5.7%	5.6%	4.0%
No response	**17**	11	4	10	4	2	3	8
	1.2%	1.0%	2.3%	1.0%	1.9%	1.3%	0.5%	1.6%

Pan Atlantic Research: June, 2021

Table 22: As a member of the Bar Harbor community, how would you rate the Town of Bar Harbor on each of the following? OPPORTUNITIES TO PARTICIPATE IN COMMUNITY MATTERS (Q3f)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1 - Very poor	**22**	4	9	4	2	5	5	1	7	8
	1.6%	2.0%	1.6%	0.8%	0.9%	1.2%	1.2%	0.3%	1.7%	1.5%
2	**58**	12	25	12	7	11	18	17	14	16
	4.2%	5.9%	4.6%	2.3%	3.2%	2.7%	4.2%	5.7%	3.3%	3.0%
3	**252**	54	99	76	39	62	79	58	69	89
	18.3%	26.5%	18.0%	14.7%	17.8%	15.2%	18.6%	19.4%	16.4%	16.7%
4	**525**	76	211	205	84	182	153	114	173	199
	38.1%	37.3%	38.4%	39.6%	38.4%	44.5%	36.0%	38.1%	41.1%	37.3%
5 - Excellent	**437**	47	177	188	72	132	142	93	137	184
	31.7%	23.0%	32.2%	36.3%	32.9%	32.3%	33.4%	31.1%	32.5%	34.5%
Don't know	**67**	9	27	24	9	15	24	10	19	32
	4.9%	4.4%	4.9%	4.6%	4.1%	3.7%	5.6%	3.3%	4.5%	6.0%
No response	**17**	2	1	9	6	2	4	6	2	5
	1.2%	1.0%	0.2%	1.7%	2.7%	0.5%	0.9%	2.0%	0.5%	0.9%

Pan Atlantic Research: June, 2021

Table 23: Mean of Q3f

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Mean	**4.00**	4.05	3.85	4.02	4.02	3.90	4.13	3.97
Std Error	**0.03**	0.03	0.07	0.03	0.07	0.08	0.03	0.04
Valid N	**1294**	1033	165	951	172	147	592	469

Pan Atlantic Research: June, 2021

Table 24: Mean of Q3f

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Mean	**4.00**	3.78	4.00	4.16	4.06	4.08	4.03	3.99	4.05	4.08
Std Error	**0.03**	0.07	0.04	0.04	0.06	0.04	0.05	0.05	0.05	0.04
Valid N	**1294**	193	521	485	204	392	397	283	400	496

Pan Atlantic Research: June, 2021

Table 25: As a member of the Bar Harbor community, how would you rate the Town of Bar Harbor on each of the following? QUALITY OF TOWN GOVERNANCE (Q3g)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
1 - Very poor	**51**	35	9	36	3	12	15	22
	3.7%	3.2%	5.1%	3.7%	1.4%	7.6%	2.4%	4.4%
2	**154**	121	24	117	17	13	52	65
	11.2%	11.1%	13.6%	11.9%	8.2%	8.2%	8.3%	13.1%
3	**425**	325	56	313	47	56	197	138
	30.8%	29.8%	31.6%	31.8%	22.7%	35.4%	31.3%	27.8%
4	**460**	380	51	347	53	51	219	183
	33.4%	34.8%	28.8%	35.2%	25.6%	32.3%	34.8%	36.8%
5 - Excellent	**156**	136	11	109	33	14	76	58
	11.3%	12.5%	6.2%	11.1%	15.9%	8.9%	12.1%	11.7%
Don't know	**123**	90	24	59	52	10	66	28
	8.9%	8.2%	13.6%	6.0%	25.1%	6.3%	10.5%	5.6%
No response	**9**	5	2	4	2	2	5	3
	0.7%	0.5%	1.1%	0.4%	1.0%	1.3%	0.8%	0.6%

Pan Atlantic Research: June, 2021

Table 26: As a member of the Bar Harbor community, how would you rate the Town of Bar Harbor on each of the following? QUALITY OF TOWN GOVERNANCE (Q3g)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1 - Very poor	**51**	10	22	12	8	13	12	10	12	17
	3.7%	4.9%	4.0%	2.3%	3.7%	3.2%	2.8%	3.3%	2.9%	3.2%
2	**154**	30	62	41	17	39	42	44	47	38
	11.2%	14.7%	11.3%	7.9%	7.8%	9.5%	9.9%	14.7%	11.2%	7.1%
3	**425**	65	176	151	76	121	126	94	123	174
	30.8%	31.9%	32.1%	29.2%	34.7%	29.6%	29.6%	31.4%	29.2%	32.6%
4	**460**	57	174	201	83	154	128	106	158	167
	33.4%	27.9%	31.7%	38.8%	37.9%	37.7%	30.1%	35.5%	37.5%	31.3%
5 - Excellent	**156**	10	70	69	18	51	70	23	47	76
	11.3%	4.9%	12.8%	13.3%	8.2%	12.5%	16.5%	7.7%	11.2%	14.3%
Don't know	**123**	30	42	41	13	30	45	19	32	59
	8.9%	14.7%	7.7%	7.9%	5.9%	7.3%	10.6%	6.4%	7.6%	11.1%
No response	**9**	2	3	3	4	1	2	3	2	2
	0.7%	1.0%	0.5%	0.6%	1.8%	0.2%	0.5%	1.0%	0.5%	0.4%

Pan Atlantic Research: June, 2021

Table 27: Mean of Q3g

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Mean	**3.41**	3.46	3.21	3.41	3.63	3.29	3.52	3.41
Std Error	**0.03**	0.03	0.08	0.03	0.08	0.09	0.04	0.05
Valid N	**1246**	997	151	922	153	146	559	466

Pan Atlantic Research: June, 2021

Table 28: Mean of Q3g

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Mean	**3.41**	3.16	3.41	3.58	3.43	3.51	3.53	3.32	3.47	3.52
Std Error	**0.03**	0.07	0.05	0.04	0.06	0.05	0.05	0.06	0.05	0.04
Valid N	**1246**	172	504	474	202	378	378	277	387	472

Pan Atlantic Research: June, 2021

Table 29: How do you feel about the cruise ship industry as a whole, apart from its impact on Bar Harbor? (Q4)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
1 - Very negative	**342**	275	47	257	46	34	174	99
	24.8%	25.2%	26.6%	26.1%	22.2%	21.5%	27.6%	19.9%
2	**278**	217	44	225	28	20	128	95
	20.2%	19.9%	24.9%	22.8%	13.5%	12.7%	20.3%	19.1%
3	**351**	299	37	250	53	38	159	131
	25.5%	27.4%	20.9%	25.4%	25.6%	24.1%	25.2%	26.4%
4	**192**	152	24	125	43	22	82	81
	13.9%	13.9%	13.6%	12.7%	20.8%	13.9%	13.0%	16.3%
5 - Very positive	**189**	133	22	115	32	40	70	84
	13.7%	12.2%	12.4%	11.7%	15.5%	25.3%	11.1%	16.9%
Don't know	**20**	13	3	11	4	3	14	6
	1.5%	1.2%	1.7%	1.1%	1.9%	1.9%	2.2%	1.2%
No response	**6**	3	0	2	1	1	3	1
	0.4%	0.3%	0.0%	0.2%	0.5%	0.6%	0.5%	0.2%

Pan Atlantic Research: June, 2021

Table 30: How do you feel about the cruise ship industry as a whole, apart from its impact on Bar Harbor? (Q4)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1 - Very negative	**342**	66	124	120	66	99	94	63	92	153
	24.8%	32.4%	22.6%	23.2%	30.1%	24.2%	22.1%	21.1%	21.9%	28.7%
2	**278**	52	113	97	42	97	75	49	81	123
	20.2%	25.5%	20.6%	18.7%	19.2%	23.7%	17.6%	16.4%	19.2%	23.1%
3	**351**	39	134	145	49	107	112	84	114	124
	25.5%	19.1%	24.4%	28.0%	22.4%	26.2%	26.4%	28.1%	27.1%	23.3%
4	**192**	25	81	77	30	54	68	44	64	67
	13.9%	12.3%	14.8%	14.9%	13.7%	13.2%	16.0%	14.7%	15.2%	12.6%
5 - Very positive	**189**	20	86	68	26	46	69	51	61	58
	13.7%	9.8%	15.7%	13.1%	11.9%	11.2%	16.2%	17.1%	14.5%	10.9%
Don't know	**20**	2	8	8	6	5	4	8	6	5
	1.5%	1.0%	1.5%	1.5%	2.7%	1.2%	0.9%	2.7%	1.4%	0.9%
No response	**6**	0	3	3	0	1	3	0	3	3
	0.4%	0.0%	0.5%	0.6%	0.0%	0.2%	0.7%	0.0%	0.7%	0.6%

Pan Atlantic Research: June, 2021

Table 31: Mean of Q4

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Mean	**2.71**	2.68	2.60	2.60	2.94	3.09	2.59	2.91
Std Error	**0.04**	0.04	0.10	0.04	0.10	0.12	0.05	0.06
Valid N	**1352**	1076	174	972	202	154	613	490

Pan Atlantic Research: June, 2021

Table 32: Mean of Q4

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Mean	**2.71**	2.41	2.80	2.76	2.57	2.63	2.86	2.90	2.81	2.53
Std Error	**0.04**	0.09	0.06	0.06	0.09	0.06	0.07	0.08	0.07	0.06
Valid N	**1352**	202	538	507	213	403	418	291	412	525

Pan Atlantic Research: June, 2021

Impact of Land-based and Cruise Ship Tourism

Table 33: How would you rate the impact of land-based tourism (cars, bus tours, etc.) on the overall quality of life for Bar Harbor residents? (Q5)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
1 - Very negative	**116**	90	21	92	13	10	54	31
	8.4%	8.2%	11.9%	9.3%	6.3%	6.3%	8.6%	6.2%
2	**280**	223	46	229	30	15	132	91
	20.3%	20.4%	26.0%	23.2%	14.5%	9.5%	21.0%	18.3%
3	**435**	354	52	323	68	34	207	156
	31.6%	32.4%	29.4%	32.8%	32.9%	21.5%	32.9%	31.4%
4	**346**	275	40	234	54	50	155	136
	25.1%	25.2%	22.6%	23.8%	26.1%	31.6%	24.6%	27.4%
5 - Very positive	**180**	135	14	98	34	46	73	77
	13.1%	12.4%	7.9%	9.9%	16.4%	29.1%	11.6%	15.5%
Don't know	**7**	5	1	2	2	3	3	2
	0.5%	0.5%	0.6%	0.2%	1.0%	1.9%	0.5%	0.4%
No response	**14**	10	3	7	6	0	6	4
	1.0%	0.9%	1.7%	0.7%	2.9%	0.0%	1.0%	0.8%

Pan Atlantic Research: June, 2021

Table 34: How would you rate the impact of land-based tourism (cars, bus tours, etc.) on the overall quality of life for Bar Harbor residents? (Q5)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1 - Very negative	**116**	22	45	35	22	31	24	30	26	42
	8.4%	10.8%	8.2%	6.8%	10.0%	7.6%	5.6%	10.0%	6.2%	7.9%
2	**280**	46	118	97	38	98	86	52	96	106
	20.3%	22.5%	21.5%	18.7%	17.4%	24.0%	20.2%	17.4%	22.8%	19.9%
3	**435**	57	158	186	75	132	120	85	125	187
	31.6%	27.9%	28.8%	35.9%	34.2%	32.3%	28.2%	28.4%	29.7%	35.1%
4	**346**	51	136	132	54	97	123	79	117	128
	25.1%	25.0%	24.8%	25.5%	24.7%	23.7%	28.9%	26.4%	27.8%	24.0%
5 - Very positive	**180**	26	85	58	29	44	68	48	54	60
	13.1%	12.7%	15.5%	11.2%	13.2%	10.8%	16.0%	16.1%	12.8%	11.3%
Don't know	**7**	0	3	4	1	0	2	3	1	3
	0.5%	0.0%	0.5%	0.8%	0.5%	0.0%	0.5%	1.0%	0.2%	0.6%
No response	**14**	2	4	6	0	7	2	2	2	7
	1.0%	1.0%	0.7%	1.2%	0.0%	1.7%	0.5%	0.7%	0.5%	1.3%

Pan Atlantic Research: June, 2021

Table 35: Mean of Q5

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Mean	**3.14**	3.13	2.88	3.02	3.33	3.69	3.10	3.28
Std Error	**0.03**	0.03	0.09	0.04	0.08	0.09	0.05	0.05
Valid N	**1357**	1077	173	976	199	155	621	491

Pan Atlantic Research: June, 2021

Table 36: Mean of Q5

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Mean	**3.14**	3.06	3.18	3.16	3.14	3.06	3.30	3.21	3.18	3.11
Std Error	**0.03**	0.08	0.05	0.05	0.08	0.06	0.06	0.07	0.05	0.05
Valid N	**1357**	202	542	508	218	402	421	294	418	523

Pan Atlantic Research: June, 2021

Table 37: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of land-based tourism? FIRST RESPONSE (Q6-1)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
Car traffic / congestion	**337**	275	39	228	76	29	166	111
	24.5%	25.2%	22.0%	23.1%	36.7%	18.4%	26.3%	22.3%
Impact of tour buses	**34**	27	4	24	4	6	13	14
	2.5%	2.5%	2.3%	2.4%	1.9%	3.8%	2.1%	2.8%
Impact on parking availability	**303**	236	36	204	43	46	152	111
	22.0%	21.6%	20.3%	20.7%	20.8%	29.1%	24.1%	22.3%
Foot traffic / Overcrowding	**151**	124	17	116	13	20	71	49
	11.0%	11.4%	9.6%	11.8%	6.3%	12.7%	11.3%	9.9%
Environmental concerns / Pollution	**16**	14	1	13	2	0	8	2
	1.2%	1.3%	0.6%	1.3%	1.0%	0.0%	1.3%	0.4%
Town too touristy	**11**	8	3	10	1	0	6	3
	0.8%	0.7%	1.7%	1.0%	0.5%	0.0%	1.0%	0.6%
Negative impact on Acadia National Park	**2**	1	1	1	1	0	2	0
	0.1%	0.1%	0.6%	0.1%	0.5%	0.0%	0.3%	0.0%
Balance tourism, quality of life, economics	**20**	16	2	15	4	1	9	11
	1.5%	1.5%	1.1%	1.5%	1.9%	0.6%	1.4%	2.2%
Housing market challenges (inc. Airbnb)	**64**	41	17	51	4	6	29	21
	4.6%	3.8%	9.6%	5.2%	1.9%	3.8%	4.6%	4.2%
Too much tourism / Too many tourists	**42**	34	7	33	6	2	21	14
	3.0%	3.1%	4.0%	3.4%	2.9%	1.3%	3.3%	2.8%
Other	**150**	126	12	114	14	20	54	65
	10.9%	11.5%	6.8%	11.6%	6.8%	12.7%	8.6%	13.1%
N/A - No Negatives	**7**	5	1	3	1	3	2	3
	0.5%	0.5%	0.6%	0.3%	0.5%	1.9%	0.3%	0.6%
No response	**241**	185	37	173	38	25	97	93
	17.5%	16.9%	20.9%	17.6%	18.4%	15.8%	15.4%	18.7%

Pan Atlantic Research: June, 2021

Table 38: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of land-based tourism? FIRST RESPONSE (Q6-1)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Car traffic / congestion	**337**	44	138	129	52	94	126	50	111	150
	24.5%	21.6%	25.1%	24.9%	23.7%	23.0%	29.6%	16.7%	26.4%	28.1%
Impact of tour buses	**34**	1	18	12	7	8	12	10	12	10
	2.5%	0.5%	3.3%	2.3%	3.2%	2.0%	2.8%	3.3%	2.9%	1.9%
Impact on parking availability	**303**	51	109	120	46	89	98	64	88	131
	22.0%	25.0%	19.9%	23.2%	21.0%	21.8%	23.1%	21.4%	20.9%	24.6%
Foot traffic / Overcrowding	**151**	26	61	51	25	53	35	26	57	55
	11.0%	12.7%	11.1%	9.8%	11.4%	13.0%	8.2%	8.7%	13.5%	10.3%
Environmental concerns / Pollution	**16**	2	9	4	3	7	2	3	4	8
	1.2%	1.0%	1.6%	0.8%	1.4%	1.7%	0.5%	1.0%	1.0%	1.5%
Town too touristy	**11**	3	3	4	4	2	3	2	3	5
	0.8%	1.5%	0.5%	0.8%	1.8%	0.5%	0.7%	0.7%	0.7%	0.9%
Negative impact on Acadia National Park	**2**	1	1	0	1	1	0	0	1	1
	0.1%	0.5%	0.2%	0.0%	0.5%	0.2%	0.0%	0.0%	0.2%	0.2%
Balance tourism, quality of life, economics	**20**	2	6	12	3	6	9	4	10	5
	1.5%	1.0%	1.1%	2.3%	1.4%	1.5%	2.1%	1.3%	2.4%	0.9%
Housing market challenges (inc. Airbnb)	**64**	19	26	15	11	18	21	17	19	24
	4.6%	9.3%	4.7%	2.9%	5.0%	4.4%	4.9%	5.7%	4.5%	4.5%
Too much tourism / Too many tourists	**42**	5	20	16	3	14	13	6	14	18
	3.0%	2.5%	3.6%	3.1%	1.4%	3.4%	3.1%	2.0%	3.3%	3.4%
Other	**150**	23	61	55	26	44	43	37	40	54
	10.9%	11.3%	11.1%	10.6%	11.9%	10.8%	10.1%	12.4%	9.5%	10.1%
N/A - No Negatives	**7**	1	2	3	2	1	2	3	2	1
	0.5%	0.5%	0.4%	0.6%	0.9%	0.2%	0.5%	1.0%	0.5%	0.2%
No response	**241**	26	95	97	36	72	61	77	60	71
	17.5%	12.7%	17.3%	18.7%	16.4%	17.6%	14.4%	25.8%	14.3%	13.3%

Pan Atlantic Research: June, 2021

Table 39: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of land-based tourism? SECOND RESPONSE (Q6-2)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
Car traffic / congestion	**40**	35	3	35	4	1	17	16
	2.9%	3.2%	1.7%	3.6%	1.9%	0.6%	2.7%	3.2%
Impact of tour buses	**27**	27	0	20	5	2	13	6
	2.0%	2.5%	0.0%	2.0%	2.4%	1.3%	2.1%	1.2%
Impact on parking availability	**139**	116	15	92	31	12	69	46
	10.1%	10.6%	8.5%	9.3%	15.0%	7.6%	11.0%	9.3%
Foot traffic / Overcrowding	**104**	85	14	78	15	8	50	32
	7.5%	7.8%	7.9%	7.9%	7.2%	5.1%	7.9%	6.4%
Environmental concerns / Pollution	**18**	15	3	11	4	2	7	8
	1.3%	1.4%	1.7%	1.1%	1.9%	1.3%	1.1%	1.6%
Town too touristy	**10**	8	2	8	2	0	5	2
	0.7%	0.7%	1.1%	0.8%	1.0%	0.0%	0.8%	0.4%
Negative impact on Acadia National Park	**2**	1	0	1	0	1	0	1
	0.1%	0.1%	0.0%	0.1%	0.0%	0.6%	0.0%	0.2%
Balance tourism, quality of life, economics	**0**	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Housing market challenges (inc. Airbnb)	**16**	10	2	11	2	3	8	5
	1.2%	0.9%	1.1%	1.1%	1.0%	1.9%	1.3%	1.0%
Too much tourism / Too many tourists	**0**	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other	**9**	5	2	5	2	2	5	3
	0.7%	0.5%	1.1%	0.5%	1.0%	1.3%	0.8%	0.6%
N/A - No Negatives	**0**	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
No response	**1013**	790	136	724	142	127	456	378
	73.5%	72.3%	76.8%	73.5%	68.6%	80.4%	72.4%	76.1%

Pan Atlantic Research: June, 2021

Table 40: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of land-based tourism? SECOND RESPONSE (Q6-2)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Car traffic / congestion	**40**	6	17	13	8	8	14	3	12	22
	2.9%	2.9%	3.1%	2.5%	3.7%	2.0%	3.3%	1.0%	2.9%	4.1%
Impact of tour buses	**27**	3	10	11	2	6	6	2	8	13
	2.0%	1.5%	1.8%	2.1%	0.9%	1.5%	1.4%	0.7%	1.9%	2.4%
Impact on parking availability	**139**	26	60	40	20	38	59	17	54	60
	10.1%	12.7%	10.9%	7.7%	9.1%	9.3%	13.9%	5.7%	12.8%	11.3%
Foot traffic / Overcrowding	**104**	17	36	42	17	31	32	18	26	49
	7.5%	8.3%	6.6%	8.1%	7.8%	7.6%	7.5%	6.0%	6.2%	9.2%
Environmental concerns / Pollution	**18**	3	7	8	3	5	8	2	6	10
	1.3%	1.5%	1.3%	1.5%	1.4%	1.2%	1.9%	0.7%	1.4%	1.9%
Town too touristy	**10**	1	2	5	1	2	4	2	1	7
	0.7%	0.5%	0.4%	1.0%	0.5%	0.5%	0.9%	0.7%	0.2%	1.3%
Negative impact on Acadia National Park	**2**	1	0	1	0	1	0	0	2	0
	0.1%	0.5%	0.0%	0.2%	0.0%	0.2%	0.0%	0.0%	0.5%	0.0%
Balance tourism, quality of life, economics	**0**	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Housing market challenges (inc. Airbnb)	**16**	5	9	2	4	5	6	1	6	9
	1.2%	2.5%	1.6%	0.4%	1.8%	1.2%	1.4%	0.3%	1.4%	1.7%
Too much tourism / Too many tourists	**0**	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other	**9**	3	5	1	1	5	2	1	6	2
	0.7%	1.5%	0.9%	0.2%	0.5%	1.2%	0.5%	0.3%	1.4%	0.4%
N/A - No Negatives	**0**	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
No response	**1013**	139	403	395	163	308	294	253	300	361
	73.5%	68.1%	73.4%	76.3%	74.4%	75.3%	69.2%	84.6%	71.3%	67.7%

Pan Atlantic Research: June, 2021

Table 41: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of land-based tourism? THIRD RESPONSE (Q6-3)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
Car traffic / congestion	**4**	2	2	3	1	0	2	1
	0.3%	0.2%	1.1%	0.3%	0.5%	0.0%	0.3%	0.2%
Impact of tour buses	**5**	5	0	4	0	1	3	1
	0.4%	0.5%	0.0%	0.4%	0.0%	0.6%	0.5%	0.2%
Impact on parking availability	**6**	6	0	4	2	0	4	2
	0.4%	0.5%	0.0%	0.4%	1.0%	0.0%	0.6%	0.4%
Foot traffic / Overcrowding	**13**	13	0	10	2	1	6	5
	0.9%	1.2%	0.0%	1.0%	1.0%	0.6%	1.0%	1.0%
Environmental concerns / Pollution	**9**	8	0	6	2	0	3	5
	0.7%	0.7%	0.0%	0.6%	1.0%	0.0%	0.5%	1.0%
Town too touristy	**3**	1	1	2	0	1	2	1
	0.2%	0.1%	0.6%	0.2%	0.0%	0.6%	0.3%	0.2%
Negative impact on Acadia National Park	**2**	2	0	2	0	0	1	1
	0.1%	0.2%	0.0%	0.2%	0.0%	0.0%	0.2%	0.2%
Balance tourism, quality of life, economics	**0**	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Housing market challenges (inc. Airbnb)	**8**	6	1	7	0	1	3	3
	0.6%	0.5%	0.6%	0.7%	0.0%	0.6%	0.5%	0.6%
Too much tourism / Too many tourists	**0**	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other	**7**	6	1	7	0	0	2	2
	0.5%	0.5%	0.6%	0.7%	0.0%	0.0%	0.3%	0.4%
N/A - No Negatives	**0**	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
No response	**1321**	1043	172	940	200	154	604	476
	95.9%	95.5%	97.2%	95.4%	96.6%	97.5%	95.9%	95.8%

Pan Atlantic Research: June, 2021

Table 42: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of land-based tourism? THIRD RESPONSE (Q6-3)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Car traffic / congestion	**4**	1	2	1	0	1	1	1	1	1
	0.3%	0.5%	0.4%	0.2%	0.0%	0.2%	0.2%	0.3%	0.2%	0.2%
Impact of tour buses	**5**	0	2	2	0	1	2	1	0	3
	0.4%	0.0%	0.4%	0.4%	0.0%	0.2%	0.5%	0.3%	0.0%	0.6%
Impact on parking availability	**6**	0	4	2	0	2	2	1	2	2
	0.4%	0.0%	0.7%	0.4%	0.0%	0.5%	0.5%	0.3%	0.5%	0.4%
Foot traffic / Overcrowding	**13**	1	4	7	0	4	3	1	5	6
	0.9%	0.5%	0.7%	1.4%	0.0%	1.0%	0.7%	0.3%	1.2%	1.1%
Environmental concerns / Pollution	**9**	1	6	2	0	1	5	0	3	6
	0.7%	0.5%	1.1%	0.4%	0.0%	0.2%	1.2%	0.0%	0.7%	1.1%
Town too touristy	**3**	2	0	1	1	0	2	0	2	1
	0.2%	1.0%	0.0%	0.2%	0.5%	0.0%	0.5%	0.0%	0.5%	0.2%
Negative impact on Acadia National Park	**2**	1	0	1	0	0	1	0	0	2
	0.1%	0.5%	0.0%	0.2%	0.0%	0.0%	0.2%	0.0%	0.0%	0.4%
Balance tourism, quality of life, economics	**0**	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Housing market challenges (inc. Airbnb)	**8**	1	7	0	0	2	5	1	2	5
	0.6%	0.5%	1.3%	0.0%	0.0%	0.5%	1.2%	0.3%	0.5%	0.9%
Too much tourism / Too many tourists	**0**	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other	**7**	2	3	1	0	3	3	1	2	2
	0.5%	1.0%	0.5%	0.2%	0.0%	0.7%	0.7%	0.3%	0.5%	0.4%
N/A - No Negatives	**0**	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
No response	**1321**	195	521	501	218	395	401	293	404	505
	95.9%	95.6%	94.9%	96.7%	99.5%	96.6%	94.4%	98.0%	96.0%	94.7%

Pan Atlantic Research: June, 2021

Table 43: How would you rate the impact of cruise ship tourism on the overall quality of life for Bar Harbor residents? (Q7)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
1 - Very negative	**433**	341	64	336	53	37	212	131
	31.4%	31.2%	36.2%	34.1%	25.6%	23.4%	33.7%	26.4%
2	**301**	246	38	231	38	27	142	99
	21.8%	22.5%	21.5%	23.5%	18.4%	17.1%	22.5%	19.9%
3	**265**	220	29	196	39	21	123	109
	19.2%	20.1%	16.4%	19.9%	18.8%	13.3%	19.5%	21.9%
4	**179**	145	14	99	44	33	81	78
	13.0%	13.3%	7.9%	10.1%	21.3%	20.9%	12.9%	15.7%
5 - Very positive	**173**	122	26	111	24	36	61	68
	12.6%	11.2%	14.7%	11.3%	11.6%	22.8%	9.7%	13.7%
Don't know	**13**	7	3	3	7	3	7	4
	0.9%	0.6%	1.7%	0.3%	3.4%	1.9%	1.1%	0.8%
No response	**14**	11	3	9	2	1	4	8
	1.0%	1.0%	1.7%	0.9%	1.0%	0.6%	0.6%	1.6%

Pan Atlantic Research: June, 2021

Table 44: How would you rate the impact of cruise ship tourism on the overall quality of life for Bar Harbor residents? (Q7)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1 - Very negative	**433**	75	154	157	76	126	116	83	118	183
	31.4%	36.8%	28.1%	30.3%	34.7%	30.8%	27.3%	27.8%	28.0%	34.3%
2	**301**	48	112	118	47	103	80	62	98	120
	21.8%	23.5%	20.4%	22.8%	21.5%	25.2%	18.8%	20.7%	23.3%	22.5%
3	**265**	27	106	118	41	93	84	55	83	111
	19.2%	13.2%	19.3%	22.8%	18.7%	22.7%	19.8%	18.4%	19.7%	20.8%
4	**179**	21	77	71	24	42	67	51	65	53
	13.0%	10.3%	14.0%	13.7%	11.0%	10.3%	15.8%	17.1%	15.4%	9.9%
5 - Very positive	**173**	27	87	47	26	39	67	41	49	54
	12.6%	13.2%	15.8%	9.1%	11.9%	9.5%	15.8%	13.7%	11.6%	10.1%
Don't know	**13**	3	4	5	3	2	6	1	5	7
	0.9%	1.5%	0.7%	1.0%	1.4%	0.5%	1.4%	0.3%	1.2%	1.3%
No response	**14**	3	9	2	2	4	5	6	3	5
	1.0%	1.5%	1.6%	0.4%	0.9%	1.0%	1.2%	2.0%	0.7%	0.9%

Pan Atlantic Research: June, 2021

Table 45: Mean of Q7

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Mean	**2.52**	2.50	2.42	2.40	2.74	3.03	2.41	2.70
Std Error	**0.04**	0.04	0.11	0.04	0.10	0.12	0.05	0.06
Valid N	**1351**	1074	171	973	198	154	619	485

Pan Atlantic Research: June, 2021

Table 46: Mean of Q7

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Mean	**2.52**	2.38	2.68	2.48	2.43	2.42	2.73	2.67	2.59	2.38
Std Error	**0.04**	0.10	0.06	0.06	0.09	0.06	0.07	0.08	0.07	0.06
Valid N	**1351**	198	536	511	214	403	414	292	413	521

Pan Atlantic Research: June, 2021

Table 47: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism? FIRST RESPONSE (Q8-1)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
Impact of tour buses	**80**	66	8	53	13	12	31	34
	5.8%	6.0%	4.5%	5.4%	6.3%	7.6%	4.9%	6.8%
Foot traffic / Overcrowding	**356**	284	48	273	48	30	186	106
	25.8%	26.0%	27.1%	27.7%	23.2%	19.0%	29.5%	21.3%
Environmental concerns / Pollution	**126**	102	21	97	17	9	57	40
	9.1%	9.3%	11.9%	9.8%	8.2%	5.7%	9.0%	8.0%
Impact on harbor views	**22**	15	4	14	4	4	16	5
	1.6%	1.4%	2.3%	1.4%	1.9%	2.5%	2.5%	1.0%
Poor quality of tourist	**22**	15	5	14	4	3	9	9
	1.6%	1.4%	2.8%	1.4%	1.9%	1.9%	1.4%	1.8%
Town is too touristy	**19**	14	2	12	2	5	11	6
	1.4%	1.3%	1.1%	1.2%	1.0%	3.2%	1.7%	1.2%
Negative impact on ANP	**1**	1	0	1	0	0	0	0
	0.1%	0.1%	0.0%	0.1%	0.0%	0.0%	0.0%	0.0%
Impact on parking	**11**	9	1	7	3	1	4	6
	0.8%	0.8%	0.6%	0.7%	1.4%	0.6%	0.6%	1.2%
Too many ships/tourists	**220**	185	15	149	31	34	107	80
	16.0%	16.9%	8.5%	15.1%	15.0%	21.5%	17.0%	16.1%
Quality of life	**3**	2	1	2	1	0	1	2
	0.2%	0.2%	0.6%	0.2%	0.5%	0.0%	0.2%	0.4%
Traffic congestion	**25**	20	2	12	7	3	11	11
	1.8%	1.8%	1.1%	1.2%	3.4%	1.9%	1.7%	2.2%
Balance tourism, quality of life, economics	**27**	22	3	21	1	4	10	12
	2.0%	2.0%	1.7%	2.1%	0.5%	2.5%	1.6%	2.4%
Covid-19	**10**	7	3	8	2	0	7	2
	0.7%	0.6%	1.7%	0.8%	1.0%	0.0%	1.1%	0.4%
Improve management/governance	**20**	16	2	15	1	4	9	7
	1.5%	1.5%	1.1%	1.5%	0.5%	2.5%	1.4%	1.4%
Other	**203**	161	25	143	30	27	80	80
	14.7%	14.7%	14.1%	14.5%	14.5%	17.1%	12.7%	16.1%
Don't know	**2**	0	2	2	0	0	2	0
	0.1%	0.0%	1.1%	0.2%	0.0%	0.0%	0.3%	0.0%
N/A - No negatives	**32**	22	3	18	7	6	14	12
	2.3%	2.0%	1.7%	1.8%	3.4%	3.8%	2.2%	2.4%
No response	**199**	151	32	144	36	16	75	85
	14.4%	13.8%	18.1%	14.6%	17.4%	10.1%	11.9%	17.1%

Pan Atlantic Research: June, 2021

Table 48: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism? FIRST RESPONSE (Q8-1)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Impact of tour buses	**80**	8	24	40	18	21	23	18	24	32
	5.8%	3.9%	4.4%	7.7%	8.2%	5.1%	5.4%	6.0%	5.7%	6.0%
Foot traffic / Overcrowding	**356**	59	142	125	50	119	108	66	99	160
	25.8%	28.9%	25.9%	24.1%	22.8%	29.1%	25.4%	22.1%	23.5%	30.0%
Environmental concerns / Pollution	**126**	23	54	37	25	35	41	14	39	64
	9.1%	11.3%	9.8%	7.1%	11.4%	8.6%	9.6%	4.7%	9.3%	12.0%
Impact on harbor views	**22**	3	10	8	3	8	6	2	9	10
	1.6%	1.5%	1.8%	1.5%	1.4%	2.0%	1.4%	0.7%	2.1%	1.9%
Poor quality of tourist	**22**	7	9	5	5	6	7	4	7	10
	1.6%	3.4%	1.6%	1.0%	2.3%	1.5%	1.6%	1.3%	1.7%	1.9%
Town is too touristy	**19**	6	7	4	2	8	6	3	4	10
	1.4%	2.9%	1.3%	0.8%	0.9%	2.0%	1.4%	1.0%	1.0%	1.9%
Negative impact on ANP	**1**	0	0	0	0	0	0	1	0	0
	0.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%	0.0%	0.0%
Impact on parking	**11**	0	5	6	2	2	3	3	5	3
	0.8%	0.0%	0.9%	1.2%	0.9%	0.5%	0.7%	1.0%	1.2%	0.6%
Too many ships/tourists	**220**	18	81	108	38	65	59	58	78	66
	16.0%	8.8%	14.8%	20.8%	17.4%	15.9%	13.9%	19.4%	18.5%	12.4%
Quality of life	**3**	0	1	2	0	1	1	1	0	2
	0.2%	0.0%	0.2%	0.4%	0.0%	0.2%	0.2%	0.3%	0.0%	0.4%
Traffic congestion	**25**	5	12	7	2	10	8	4	7	13
	1.8%	2.5%	2.2%	1.4%	0.9%	2.4%	1.9%	1.3%	1.7%	2.4%
Balance tourism, quality of life, economics	**27**	6	11	8	2	10	8	4	12	10
	2.0%	2.9%	2.0%	1.5%	0.9%	2.4%	1.9%	1.3%	2.9%	1.9%
Covid-19	**10**	1	3	5	3	3	1	5	3	1
	0.7%	0.5%	0.5%	1.0%	1.4%	0.7%	0.2%	1.7%	0.7%	0.2%
Improve management/governance	**20**	7	8	3	5	1	9	3	9	6
	1.5%	3.4%	1.5%	0.6%	2.3%	0.2%	2.1%	1.0%	2.1%	1.1%
Other	**203**	32	90	67	25	59	74	39	60	82
	14.7%	15.7%	16.4%	12.9%	11.4%	14.4%	17.4%	13.0%	14.3%	15.4%
Don't know	**2**	1	0	1	2	0	0	0	1	1
	0.1%	0.5%	0.0%	0.2%	0.9%	0.0%	0.0%	0.0%	0.2%	0.2%
N/A - No negatives	**32**	6	9	12	5	7	11	5	13	10
	2.3%	2.9%	1.6%	2.3%	2.3%	1.7%	2.6%	1.7%	3.1%	1.9%
No response	**199**	22	83	80	32	54	60	69	51	53
	14.4%	10.8%	15.1%	15.4%	14.6%	13.2%	14.1%	23.1%	12.1%	9.9%

Pan Atlantic Research: June, 2021

Table 49: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism? SECOND RESPONSE (Q8-2)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
Impact of tour buses	**31**	28	2	26	1	4	16	8
	2.2%	2.6%	1.1%	2.6%	0.5%	2.5%	2.5%	1.6%
Foot traffic / Overcrowding	**87**	69	11	56	17	14	41	30
	6.3%	6.3%	6.2%	5.7%	8.2%	8.9%	6.5%	6.0%
Environmental concerns / Pollution	**66**	52	9	48	11	5	39	15
	4.8%	4.8%	5.1%	4.9%	5.3%	3.2%	6.2%	3.0%
Impact on harbor views	**15**	12	2	9	5	1	13	1
	1.1%	1.1%	1.1%	0.9%	2.4%	0.6%	2.1%	0.2%
Poor quality of tourist	**16**	9	5	10	4	2	6	7
	1.2%	0.8%	2.8%	1.0%	1.9%	1.3%	1.0%	1.4%
Town is too touristy	**14**	13	1	11	1	1	8	4
	1.0%	1.2%	0.6%	1.1%	0.5%	0.6%	1.3%	0.8%
Negative impact on ANP	**2**	1	1	2	0	0	1	1
	0.1%	0.1%	0.6%	0.2%	0.0%	0.0%	0.2%	0.2%
Impact on parking	**6**	5	0	3	0	3	4	1
	0.4%	0.5%	0.0%	0.3%	0.0%	1.9%	0.6%	0.2%
Too many ships/tourists	**12**	8	2	8	2	1	8	3
	0.9%	0.7%	1.1%	0.8%	1.0%	0.6%	1.3%	0.6%
Quality of life	**2**	2	0	2	0	0	1	0
	0.1%	0.2%	0.0%	0.2%	0.0%	0.0%	0.2%	0.0%
Traffic congestion	**8**	7	1	7	1	0	2	5
	0.6%	0.6%	0.6%	0.7%	0.5%	0.0%	0.3%	1.0%
Balance tourism, quality of life, economics	**0**	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Covid-19	**3**	1	2	1	1	1	2	1
	0.2%	0.1%	1.1%	0.1%	0.5%	0.6%	0.3%	0.2%
Improve management/governance	**0**	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other	**1**	1	0	1	0	0	0	0
	0.1%	0.1%	0.0%	0.1%	0.0%	0.0%	0.0%	0.0%
Don't know	**0**	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
N/A - No negatives	**0**	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
No response	**1115**	884	141	801	164	126	489	421
	80.9%	81.0%	79.7%	81.3%	79.2%	79.7%	77.6%	84.7%

Pan Atlantic Research: June, 2021

Table 50: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism? SECOND RESPONSE (Q8-2)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Impact of tour buses	**31**	2	13	9	5	10	8	6	9	13
	2.2%	1.0%	2.4%	1.7%	2.3%	2.4%	1.9%	2.0%	2.1%	2.4%
Foot traffic / Overcrowding	**87**	8	40	34	10	31	31	11	31	43
	6.3%	3.9%	7.3%	6.6%	4.6%	7.6%	7.3%	3.7%	7.4%	8.1%
Environmental concerns / Pollution	**66**	14	20	28	10	28	12	10	18	34
	4.8%	6.9%	3.6%	5.4%	4.6%	6.8%	2.8%	3.3%	4.3%	6.4%
Impact on harbor views	**15**	4	6	5	2	4	4	0	6	9
	1.1%	2.0%	1.1%	1.0%	0.9%	1.0%	0.9%	0.0%	1.4%	1.7%
Poor quality of tourist	**16**	4	9	2	2	6	5	3	7	4
	1.2%	2.0%	1.6%	0.4%	0.9%	1.5%	1.2%	1.0%	1.7%	0.8%
Town is too touristy	**14**	3	7	3	3	3	5	1	5	8
	1.0%	1.5%	1.3%	0.6%	1.4%	0.7%	1.2%	0.3%	1.2%	1.5%
Negative impact on ANP	**2**	0	1	1	1	0	1	0	0	2
	0.1%	0.0%	0.2%	0.2%	0.5%	0.0%	0.2%	0.0%	0.0%	0.4%
Impact on parking	**6**	2	3	1	0	4	2	2	4	0
	0.4%	1.0%	0.5%	0.2%	0.0%	1.0%	0.5%	0.7%	1.0%	0.0%
Too many ships/tourists	**12**	2	4	5	1	4	5	1	3	7
	0.9%	1.0%	0.7%	1.0%	0.5%	1.0%	1.2%	0.3%	0.7%	1.3%
Quality of life	**2**	0	0	1	1	0	0	1	0	0
	0.1%	0.0%	0.0%	0.2%	0.5%	0.0%	0.0%	0.3%	0.0%	0.0%
Traffic congestion	**8**	2	2	3	1	1	3	0	2	5
	0.6%	1.0%	0.4%	0.6%	0.5%	0.2%	0.7%	0.0%	0.5%	0.9%
Balance tourism, quality of life, economics	**0**	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Covid-19	**3**	0	3	0	0	2	1	0	1	2
	0.2%	0.0%	0.5%	0.0%	0.0%	0.5%	0.2%	0.0%	0.2%	0.4%
Improve management/governance	**0**	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other	**1**	0	0	0	0	0	0	1	0	0
	0.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%	0.0%	0.0%
Don't know	**0**	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
N/A - No negatives	**0**	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
No response	**1115**	163	441	426	183	316	348	263	335	406
	80.9%	79.9%	80.3%	82.2%	83.6%	77.3%	81.9%	88.0%	79.6%	76.2%

Pan Atlantic Research: June, 2021

Table 51: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism? THIRD RESPONSE (Q8-3)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
Impact of tour buses	**6**	5	1	4	0	2	3	3
	0.4%	0.5%	0.6%	0.4%	0.0%	1.3%	0.5%	0.6%
Foot traffic / Overcrowding	**8**	8	0	5	3	0	5	3
	0.6%	0.7%	0.0%	0.5%	1.4%	0.0%	0.8%	0.6%
Environmental concerns / Pollution	**9**	7	0	4	2	3	3	4
	0.7%	0.6%	0.0%	0.4%	1.0%	1.9%	0.5%	0.8%
Impact on harbor views	**12**	11	0	10	1	1	6	4
	0.9%	1.0%	0.0%	1.0%	0.5%	0.6%	1.0%	0.8%
Poor quality of tourist	**5**	4	1	2	3	0	3	2
	0.4%	0.4%	0.6%	0.2%	1.4%	0.0%	0.5%	0.4%
Town is too touristy	**7**	6	1	6	0	1	4	1
	0.5%	0.5%	0.6%	0.6%	0.0%	0.6%	0.6%	0.2%
Negative impact on ANP	**0**	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Impact on parking	**0**	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Too many ships/tourists	**2**	2	0	2	0	0	1	0
	0.1%	0.2%	0.0%	0.2%	0.0%	0.0%	0.2%	0.0%
Quality of life	**3**	2	1	2	1	0	1	1
	0.2%	0.2%	0.6%	0.2%	0.5%	0.0%	0.2%	0.2%
Traffic congestion	**3**	1	2	2	0	1	3	0
	0.2%	0.1%	1.1%	0.2%	0.0%	0.6%	0.5%	0.0%
Balance tourism, quality of life, economics	**1**	1	0	0	1	0	0	1
	0.1%	0.1%	0.0%	0.0%	0.5%	0.0%	0.0%	0.2%
Covid-19	**1**	1	0	1	0	0	0	0
	0.1%	0.1%	0.0%	0.1%	0.0%	0.0%	0.0%	0.0%
Improve management/governance	**0**	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other	**1**	1	0	0	0	0	1	0
	0.1%	0.1%	0.0%	0.0%	0.0%	0.0%	0.2%	0.0%
Don't know	**0**	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
N/A - No negatives	**0**	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
No response	**1320**	1043	171	947	196	150	600	478
	95.8%	95.5%	96.6%	96.1%	94.7%	94.9%	95.2%	96.2%

Pan Atlantic Research: June, 2021

Table 52: In your opinion, what are the principal challenges which Bar Harbor faces with regard to its management of cruise ship tourism? THIRD RESPONSE (Q8-3)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Impact of tour buses	**6**	0	3	3	1	3	1	0	2	4
	0.4%	0.0%	0.5%	0.6%	0.5%	0.7%	0.2%	0.0%	0.5%	0.8%
Foot traffic / Overcrowding	**8**	0	3	4	0	2	1	2	3	3
	0.6%	0.0%	0.5%	0.8%	0.0%	0.5%	0.2%	0.7%	0.7%	0.6%
Environmental concerns / Pollution	**9**	1	4	4	1	3	4	0	3	6
	0.7%	0.5%	0.7%	0.8%	0.5%	0.7%	0.9%	0.0%	0.7%	1.1%
Impact on harbor views	**12**	2	5	3	2	4	3	1	6	4
	0.9%	1.0%	0.9%	0.6%	0.9%	1.0%	0.7%	0.3%	1.4%	0.8%
Poor quality of tourist	**5**	2	2	1	0	1	3	0	2	3
	0.4%	1.0%	0.4%	0.2%	0.0%	0.2%	0.7%	0.0%	0.5%	0.6%
Town is too touristy	**7**	1	4	0	0	2	3	1	1	4
	0.5%	0.5%	0.7%	0.0%	0.0%	0.5%	0.7%	0.3%	0.2%	0.8%
Negative impact on ANP	**0**	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Impact on parking	**0**	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Too many ships/tourists	**2**	0	1	1	0	1	1	0	1	1
	0.1%	0.0%	0.2%	0.2%	0.0%	0.2%	0.2%	0.0%	0.2%	0.2%
Quality of life	**3**	0	1	1	0	0	1	0	1	1
	0.2%	0.0%	0.2%	0.2%	0.0%	0.0%	0.2%	0.0%	0.2%	0.2%
Traffic congestion	**3**	2	0	0	2	0	0	0	1	2
	0.2%	1.0%	0.0%	0.0%	0.9%	0.0%	0.0%	0.0%	0.2%	0.4%
Balance tourism, quality of life, economics	**1**	0	1	0	0	0	0	0	0	0
	0.1%	0.0%	0.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Covid-19	**1**	0	0	0	0	0	0	0	0	0
	0.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Improve management/governance	**0**	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other	**1**	0	1	0	0	0	1	0	0	1
	0.1%	0.0%	0.2%	0.0%	0.0%	0.0%	0.2%	0.0%	0.0%	0.2%
Don't know	**0**	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
N/A - No negatives	**0**	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
No response	**1320**	196	524	501	213	393	407	295	401	504
	95.8%	96.1%	95.4%	96.7%	97.3%	96.1%	95.8%	98.7%	95.2%	94.6%

Pan Atlantic Research: June, 2021

Table 53: In your opinion, how important is this overall economic impact [of the cruise ship industry] to: THE TOWN OF BAR HARBOR AS A WHOLE (Q9a)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
1 - Not at all important	**141**	112	14	113	11	13	54	50
	10.2%	10.3%	7.9%	11.5%	5.3%	8.2%	8.6%	10.1%
2	**253**	199	46	204	26	20	113	89
	18.4%	18.2%	26.0%	20.7%	12.6%	12.7%	17.9%	17.9%
3	**279**	221	40	195	38	36	138	90
	20.2%	20.2%	22.6%	19.8%	18.4%	22.8%	21.9%	18.1%
4	**237**	199	28	176	36	22	116	92
	17.2%	18.2%	15.8%	17.9%	17.4%	13.9%	18.4%	18.5%
5 - Very important	**403**	313	39	252	80	64	175	163
	29.2%	28.7%	22.0%	25.6%	38.6%	40.5%	27.8%	32.8%
Don't know	**48**	34	9	34	11	3	28	12
	3.5%	3.1%	5.1%	3.5%	5.3%	1.9%	4.4%	2.4%
No response	**17**	14	1	11	5	0	6	1
	1.2%	1.3%	0.6%	1.1%	2.4%	0.0%	1.0%	0.2%

Pan Atlantic Research: June, 2021

Table 54: In your opinion, how important is this overall economic impact [of the cruise ship industry] to: THE TOWN OF BAR HARBOR AS A WHOLE (Q9a)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1 - Not at all important	**141**	19	54	44	26	41	32	25	34	60
	10.2%	9.3%	9.8%	8.5%	11.9%	10.0%	7.5%	8.4%	8.1%	11.3%
2	**253**	46	92	96	43	75	71	43	79	104
	18.4%	22.5%	16.8%	18.5%	19.6%	18.3%	16.7%	14.4%	18.8%	19.5%
3	**279**	41	104	114	44	106	63	73	82	104
	20.2%	20.1%	18.9%	22.0%	20.1%	25.9%	14.8%	24.4%	19.5%	19.5%
4	**237**	24	99	99	45	72	72	58	75	91
	17.2%	11.8%	18.0%	19.1%	20.5%	17.6%	16.9%	19.4%	17.8%	17.1%
5 - Very important	**403**	60	185	138	52	95	167	91	133	143
	29.2%	29.4%	33.7%	26.6%	23.7%	23.2%	39.3%	30.4%	31.6%	26.8%
Don't know	**48**	12	11	20	8	17	17	7	13	25
	3.5%	5.9%	2.0%	3.9%	3.7%	4.2%	4.0%	2.3%	3.1%	4.7%
No response	**17**	2	4	7	1	3	3	2	5	6
	1.2%	1.0%	0.7%	1.4%	0.5%	0.7%	0.7%	0.7%	1.2%	1.1%

Pan Atlantic Research: June, 2021

Table 55: Mean of Q9a

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Mean	**3.39**	3.39	3.19	3.27	3.77	3.67	3.41	3.47
Std Error	**0.04**	0.04	0.10	0.04	0.09	0.11	0.05	0.06
Valid N	**1313**	1044	167	940	191	155	596	484

Pan Atlantic Research: June, 2021

Table 56: Mean of Q9a

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Mean	**3.39**	3.32	3.50	3.39	3.26	3.27	3.67	3.51	3.48	3.30
Std Error	**0.04**	0.10	0.06	0.06	0.09	0.07	0.07	0.08	0.07	0.06
Valid N	**1313**	190	534	491	210	389	405	290	403	502

Pan Atlantic Research: June, 2021

Table 57: In your opinion, how important is this overall economic impact [of the cruise ship industry] to: YOU (Q9b)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
1 - Not at all important	**711**	579	88	533	102	59	319	250
	51.6%	53.0%	49.7%	54.1%	49.3%	37.3%	50.6%	50.3%
2	**205**	168	26	153	28	18	96	74
	14.9%	15.4%	14.7%	15.5%	13.5%	11.4%	15.2%	14.9%
3	**154**	120	20	107	25	21	78	55
	11.2%	11.0%	11.3%	10.9%	12.1%	13.3%	12.4%	11.1%
4	**102**	81	15	71	20	10	50	40
	7.4%	7.4%	8.5%	7.2%	9.7%	6.3%	7.9%	8.0%
5 - Very important	**165**	113	22	96	19	48	65	68
	12.0%	10.3%	12.4%	9.7%	9.2%	30.4%	10.3%	13.7%
Don't know	**19**	15	3	10	7	2	11	5
	1.4%	1.4%	1.7%	1.0%	3.4%	1.3%	1.7%	1.0%
No response	**22**	16	3	15	6	0	11	5
	1.6%	1.5%	1.7%	1.5%	2.9%	0.0%	1.7%	1.0%

Pan Atlantic Research: June, 2021

Table 58: In your opinion, how important is this overall economic impact [of the cruise ship industry] to: YOU (Q9b)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1 - Not at all important	**711**	108	266	274	107	222	209	133	197	316
	51.6%	52.9%	48.5%	52.9%	48.9%	54.3%	49.2%	44.5%	46.8%	59.3%
2	**205**	31	76	83	33	66	54	47	65	77
	14.9%	15.2%	13.8%	16.0%	15.1%	16.1%	12.7%	15.7%	15.4%	14.4%
3	**154**	17	73	53	25	45	53	35	50	58
	11.2%	8.3%	13.3%	10.2%	11.4%	11.0%	12.5%	11.7%	11.9%	10.9%
4	**102**	17	40	40	24	27	37	35	31	28
	7.4%	8.3%	7.3%	7.7%	11.0%	6.6%	8.7%	11.7%	7.4%	5.3%
5 - Very important	**165**	29	83	43	24	41	61	38	67	42
	12.0%	14.2%	15.1%	8.3%	11.0%	10.0%	14.4%	12.7%	15.9%	7.9%
Don't know	**19**	1	5	12	3	4	7	5	5	6
	1.4%	0.5%	0.9%	2.3%	1.4%	1.0%	1.6%	1.7%	1.2%	1.1%
No response	**22**	1	6	13	3	4	4	6	6	6
	1.6%	0.5%	1.1%	2.5%	1.4%	1.0%	0.9%	2.0%	1.4%	1.1%

Pan Atlantic Research: June, 2021

Table 59: Mean of Q9b

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Mean	**2.11**	2.04	2.16	2.00	2.10	2.81	2.09	2.18
Std Error	**0.04**	0.04	0.11	0.04	0.10	0.14	0.06	0.07
Valid N	**1337**	1061	171	960	194	156	608	487

Pan Atlantic Research: June, 2021

Table 60: Mean of Q9b

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Mean	**2.11**	2.15	2.25	1.98	2.18	2.00	2.24	2.30	2.28	1.85
Std Error	**0.04**	0.11	0.06	0.06	0.10	0.07	0.07	0.09	0.07	0.06
Valid N	**1337**	202	538	493	213	401	414	288	410	521

Pan Atlantic Research: June, 2021

Table 61: In your opinion, how important is this overall economic impact [of the cruise ship industry] to: YOUR FRIENDS, FAMILIES, AND NEIGHBORS (Q9c)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
1 - Not at all important	**469**	382	55	346	75	35	213	164
	34.0%	35.0%	31.1%	35.1%	36.2%	22.2%	33.8%	33.0%
2	**244**	192	41	190	26	24	112	89
	17.7%	17.6%	23.2%	19.3%	12.6%	15.2%	17.8%	17.9%
3	**230**	185	30	165	33	28	109	80
	16.7%	16.9%	16.9%	16.8%	15.9%	17.7%	17.3%	16.1%
4	**157**	126	20	115	23	17	74	64
	11.4%	11.5%	11.3%	11.7%	11.1%	10.8%	11.7%	12.9%
5 - Very important	**179**	129	20	106	27	43	73	72
	13.0%	11.8%	11.3%	10.8%	13.0%	27.2%	11.6%	14.5%
Don't know	**75**	62	7	46	19	9	36	23
	5.4%	5.7%	4.0%	4.7%	9.2%	5.7%	5.7%	4.6%
No response	**24**	16	4	17	4	2	13	5
	1.7%	1.5%	2.3%	1.7%	1.9%	1.3%	2.1%	1.0%

Pan Atlantic Research: June, 2021

Table 62: In your opinion, how important is this overall economic impact [of the cruise ship industry] to: YOUR FRIENDS, FAMILIES, AND NEIGHBORS (Q9c)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1 - Not at all important	**469**	68	171	187	74	148	134	83	128	214
	34.0%	33.3%	31.1%	36.1%	33.8%	36.2%	31.5%	27.8%	30.4%	40.2%
2	**244**	43	85	98	41	88	60	56	69	101
	17.7%	21.1%	15.5%	18.9%	18.7%	21.5%	14.1%	18.7%	16.4%	18.9%
3	**230**	29	106	80	35	69	75	54	73	85
	16.7%	14.2%	19.3%	15.4%	16.0%	16.9%	17.6%	18.1%	17.3%	15.9%
4	**157**	24	70	54	29	39	58	44	53	48
	11.4%	11.8%	12.8%	10.4%	13.2%	9.5%	13.6%	14.7%	12.6%	9.0%
5 - Very important	**179**	31	93	46	23	45	70	47	65	48
	13.0%	15.2%	16.9%	8.9%	10.5%	11.0%	16.5%	15.7%	15.4%	9.0%
Don't know	**75**	7	19	40	13	15	23	10	27	30
	5.4%	3.4%	3.5%	7.7%	5.9%	3.7%	5.4%	3.3%	6.4%	5.6%
No response	**24**	2	5	13	4	5	5	5	6	7
	1.7%	1.0%	0.9%	2.5%	1.8%	1.2%	1.2%	1.7%	1.4%	1.3%

Pan Atlantic Research: June, 2021

Table 63: Mean of Q9c

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Mean	**2.48**	2.44	2.45	2.40	2.46	3.06	2.45	2.55
Std Error	**0.04**	0.04	0.11	0.05	0.11	0.13	0.06	0.07
Valid N	**1279**	1014	166	922	184	147	581	469

Pan Atlantic Research: June, 2021

Table 64: Mean of Q9c

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Mean	**2.48**	2.52	2.67	2.30	2.44	2.34	2.67	2.70	2.63	2.22
Std Error	**0.04**	0.10	0.06	0.06	0.10	0.07	0.08	0.09	0.07	0.06
Valid N	**1279**	195	525	465	202	389	397	284	388	496

Pan Atlantic Research: June, 2021

Table 65: In your opinion, how important is this overall economic impact [of the cruise ship industry] to: YOUR BUSINESS OR PLACE OF EMPLOYMENT, AS APPLICABLE (Q9d)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
1 - Not at all important	**629**	512	71	475	75	64	283	236
	45.6%	46.9%	40.1%	48.2%	36.2%	40.5%	44.9%	47.5%
2	**118**	89	21	91	8	16	51	41
	8.6%	8.2%	11.9%	9.2%	3.9%	10.1%	8.1%	8.2%
3	**103**	73	20	75	10	15	45	42
	7.5%	6.7%	11.3%	7.6%	4.8%	9.5%	7.1%	8.5%
4	**77**	67	9	58	8	10	34	33
	5.6%	6.1%	5.1%	5.9%	3.9%	6.3%	5.4%	6.6%
5 - Very important	**165**	106	28	95	19	48	72	61
	12.0%	9.7%	15.8%	9.6%	9.2%	30.4%	11.4%	12.3%
Don't know	**156**	133	15	95	56	3	75	56
	11.3%	12.2%	8.5%	9.6%	27.1%	1.9%	11.9%	11.3%
No response	**130**	112	13	96	31	2	70	28
	9.4%	10.3%	7.3%	9.7%	15.0%	1.3%	11.1%	5.6%

Pan Atlantic Research: June, 2021

Table 66: In your opinion, how important is this overall economic impact [of the cruise ship industry] to: YOUR BUSINESS OR PLACE OF EMPLOYMENT, AS APPLICABLE (Q9d)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1 - Not at all important	**629**	100	285	199	93	201	203	115	186	278
	45.6%	49.0%	51.9%	38.4%	42.5%	49.1%	47.8%	38.5%	44.2%	52.2%
2	**118**	26	52	33	24	40	32	32	34	41
	8.6%	12.7%	9.5%	6.4%	11.0%	9.8%	7.5%	10.7%	8.1%	7.7%
3	**103**	21	45	30	16	39	34	30	35	31
	7.5%	10.3%	8.2%	5.8%	7.3%	9.5%	8.0%	10.0%	8.3%	5.8%
4	**77**	12	34	28	20	15	28	26	27	19
	5.6%	5.9%	6.2%	5.4%	9.1%	3.7%	6.6%	8.7%	6.4%	3.6%
5 - Very important	**165**	32	81	42	23	44	58	37	65	44
	12.0%	15.7%	14.8%	8.1%	10.5%	10.8%	13.6%	12.4%	15.4%	8.3%
Don't know	**156**	9	32	98	20	38	43	31	37	72
	11.3%	4.4%	5.8%	18.9%	9.1%	9.3%	10.1%	10.4%	8.8%	13.5%
No response	**130**	4	20	88	23	32	27	28	37	48
	9.4%	2.0%	3.6%	17.0%	10.5%	7.8%	6.4%	9.4%	8.8%	9.0%

Pan Atlantic Research: June, 2021

Table 67: Mean of Q9d

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Mean	**2.11**	2.02	2.34	2.00	2.07	2.75	2.09	2.13
Std Error	**0.05**	0.05	0.13	0.05	0.14	0.14	0.07	0.07
Valid N	**1092**	847	149	794	120	153	485	413

Pan Atlantic Research: June, 2021

Table 68: Mean of Q9d

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Mean	**2.11**	2.21	2.14	2.04	2.18	2.00	2.17	2.33	2.28	1.81
Std Error	**0.05**	0.11	0.07	0.08	0.11	0.08	0.08	0.10	0.09	0.07
Valid N	**1092**	191	497	332	176	339	355	240	347	413

Pan Atlantic Research: June, 2021

Table 69: When considering future management of cruise ships, how important is this economic benefit [of collected Passenger Service and Development Fees] to the Town? (Q10)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
1 - Not at all important	**206**	163	30	164	20	17	85	70
	14.9%	14.9%	16.9%	16.6%	9.7%	10.8%	13.5%	14.1%
2	**254**	208	34	196	33	21	117	97
	18.4%	19.0%	19.2%	19.9%	15.9%	13.3%	18.6%	19.5%
3	**227**	185	27	168	30	26	115	72
	16.5%	16.9%	15.3%	17.1%	14.5%	16.5%	18.3%	14.5%
4	**187**	156	22	143	28	12	89	72
	13.6%	14.3%	12.4%	14.5%	13.5%	7.6%	14.1%	14.5%
5 - Very important	**426**	326	48	265	80	73	183	172
	30.9%	29.9%	27.1%	26.9%	38.6%	46.2%	29.0%	34.6%
Don't know	**68**	45	15	42	15	7	39	12
	4.9%	4.1%	8.5%	4.3%	7.2%	4.4%	6.2%	2.4%
No response	**10**	9	1	7	1	2	2	2
	0.7%	0.8%	0.6%	0.7%	0.5%	1.3%	0.3%	0.4%

Pan Atlantic Research: June, 2021

Table 70: When considering future management of cruise ships, how important is this economic benefit [of collected Passenger Service and Development Fees] to the Town? (Q10)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1 - Not at all important	**206**	41	79	65	36	50	69	31	54	101
	14.9%	20.1%	14.4%	12.5%	16.4%	12.2%	16.2%	10.4%	12.8%	18.9%
2	**254**	41	92	101	39	91	67	42	80	110
	18.4%	20.1%	16.8%	19.5%	17.8%	22.2%	15.8%	14.0%	19.0%	20.6%
3	**227**	26	93	90	38	78	56	61	57	90
	16.5%	12.7%	16.9%	17.4%	17.4%	19.1%	13.2%	20.4%	13.5%	16.9%
4	**187**	22	67	85	36	58	53	46	68	62
	13.6%	10.8%	12.2%	16.4%	16.4%	14.2%	12.5%	15.4%	16.2%	11.6%
5 - Very important	**426**	61	197	147	56	112	163	98	140	147
	30.9%	29.9%	35.9%	28.4%	25.6%	27.4%	38.4%	32.8%	33.3%	27.6%
Don't know	**68**	12	18	27	12	17	15	19	19	21
	4.9%	5.9%	3.3%	5.2%	5.5%	4.2%	3.5%	6.4%	4.5%	3.9%
No response	**10**	1	3	3	2	3	2	2	3	2
	0.7%	0.5%	0.5%	0.6%	0.9%	0.7%	0.5%	0.7%	0.7%	0.4%

Pan Atlantic Research: June, 2021

Table 71: Mean of Q10

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Mean	**3.29**	3.26	3.15	3.16	3.60	3.69	3.29	3.37
Std Error	**0.04**	0.05	0.12	0.05	0.10	0.12	0.06	0.07
Valid N	**1300**	1038	161	936	191	149	589	483

Pan Atlantic Research: June, 2021

Table 72: Mean of Q10

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Mean	**3.29**	3.11	3.40	3.30	3.18	3.23	3.43	3.50	3.40	3.09
Std Error	**0.04**	0.11	0.07	0.06	0.10	0.07	0.08	0.08	0.07	0.07
Valid N	**1300**	191	528	488	205	389	408	278	399	510

Pan Atlantic Research: June, 2021

Table 73: How would you rate your level of concern relating to each one of these as it impacts the Town of Bar Harbor? CAR TRAFFIC CONGESTION FROM CRUISE SHIP PASSENGERS (Q11a)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
1 - Not at all concerned	**408**	308	52	279	54	65	165	159
	29.6%	28.2%	29.4%	28.3%	26.1%	41.1%	26.2%	32.0%
2	**201**	163	21	136	37	25	84	87
	14.6%	14.9%	11.9%	13.8%	17.9%	15.8%	13.3%	17.5%
3	**195**	159	21	142	24	25	92	76
	14.2%	14.6%	11.9%	14.4%	11.6%	15.8%	14.6%	15.3%
4	**143**	119	21	103	30	7	72	49
	10.4%	10.9%	11.9%	10.5%	14.5%	4.4%	11.4%	9.9%
5 - Very concerned	**381**	301	57	289	53	32	192	115
	27.6%	27.6%	32.2%	29.3%	25.6%	20.3%	30.5%	23.1%
Don't know	**33**	25	5	24	5	3	18	5
	2.4%	2.3%	2.8%	2.4%	2.4%	1.9%	2.9%	1.0%
No response	**17**	17	0	12	4	1	7	6
	1.2%	1.6%	0.0%	1.2%	1.9%	0.6%	1.1%	1.2%

Pan Atlantic Research: June, 2021

Table 74: How would you rate your level of concern relating to each one of these as it impacts the Town of Bar Harbor? CAR TRAFFIC CONGESTION FROM CRUISE SHIP PASSENGERS (Q11a)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1 - Not at all concerned	**408**	66	174	132	52	113	141	68	156	140
	29.6%	32.4%	31.7%	25.5%	23.7%	27.6%	33.2%	22.7%	37.1%	26.3%
2	**201**	30	79	84	36	60	70	48	63	79
	14.6%	14.7%	14.4%	16.2%	16.4%	14.7%	16.5%	16.1%	15.0%	14.8%
3	**195**	29	86	69	34	61	64	44	51	88
	14.2%	14.2%	15.7%	13.3%	15.5%	14.9%	15.1%	14.7%	12.1%	16.5%
4	**143**	24	49	59	22	38	43	37	40	55
	10.4%	11.8%	8.9%	11.4%	10.0%	9.3%	10.1%	12.4%	9.5%	10.3%
5 - Very concerned	**381**	47	144	157	70	126	89	96	99	144
	27.6%	23.0%	26.2%	30.3%	32.0%	30.8%	20.9%	32.1%	23.5%	27.0%
Don't know	**33**	7	12	9	4	7	12	3	6	22
	2.4%	3.4%	2.2%	1.7%	1.8%	1.7%	2.8%	1.0%	1.4%	4.1%
No response	**17**	1	5	8	1	4	6	3	6	5
	1.2%	0.5%	0.9%	1.5%	0.5%	1.0%	1.4%	1.0%	1.4%	0.9%

Pan Atlantic Research: June, 2021

Table 75: Mean of Q11a

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Mean	**2.92**	2.94	3.06	2.99	2.95	2.45	3.07	2.74
Std Error	**0.04**	0.05	0.13	0.05	0.11	0.13	0.07	0.07
Valid N	**1328**	1050	172	949	198	154	605	486

Pan Atlantic Research: June, 2021

Table 76: Mean of Q11a

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Mean	**2.92**	2.78	2.83	3.05	3.10	3.01	2.68	3.15	2.67	2.97
Std Error	**0.04**	0.11	0.07	0.07	0.11	0.08	0.08	0.09	0.08	0.07
Valid N	**1328**	196	532	501	214	398	407	293	409	506

Pan Atlantic Research: June, 2021

Table 77: How would you rate your level of concern relating to each one of these as it impacts the Town of Bar Harbor? BUS TRAFFIC CONGESTION FROM CRUISE SHIP PASSENGERS (Q11b)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
1 - Not at all concerned	**117**	80	18	75	15	26	36	49
	8.5%	7.3%	10.2%	7.6%	7.2%	16.5%	5.7%	9.9%
2	**150**	111	18	93	24	29	68	64
	10.9%	10.2%	10.2%	9.4%	11.6%	18.4%	10.8%	12.9%
3	**211**	168	29	145	43	18	90	78
	15.3%	15.4%	16.4%	14.7%	20.8%	11.4%	14.3%	15.7%
4	**250**	200	36	175	42	27	119	95
	18.1%	18.3%	20.3%	17.8%	20.3%	17.1%	18.9%	19.1%
5 - Very concerned	**632**	519	74	487	77	56	305	207
	45.9%	47.5%	41.8%	49.4%	37.2%	35.4%	48.4%	41.6%
Don't know	**11**	7	2	7	2	2	10	1
	0.8%	0.6%	1.1%	0.7%	1.0%	1.3%	1.6%	0.2%
No response	**7**	7	0	3	4	0	2	3
	0.5%	0.6%	0.0%	0.3%	1.9%	0.0%	0.3%	0.6%

Pan Atlantic Research: June, 2021

Table 78: How would you rate your level of concern relating to each one of these as it impacts the Town of Bar Harbor? BUS TRAFFIC CONGESTION FROM CRUISE SHIP PASSENGERS (Q11b)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1 - Not at all concerned	**117**	21	56	31	22	23	41	25	45	29
	8.5%	10.3%	10.2%	6.0%	10.0%	5.6%	9.6%	8.4%	10.7%	5.4%
2	**150**	25	64	50	20	37	58	30	51	58
	10.9%	12.3%	11.7%	9.7%	9.1%	9.0%	13.6%	10.0%	12.1%	10.9%
3	**211**	37	88	73	33	64	72	44	72	80
	15.3%	18.1%	16.0%	14.1%	15.1%	15.6%	16.9%	14.7%	17.1%	15.0%
4	**250**	45	95	96	37	74	88	49	80	104
	18.1%	22.1%	17.3%	18.5%	16.9%	18.1%	20.7%	16.4%	19.0%	19.5%
5 - Very concerned	**632**	75	238	262	105	208	157	150	168	253
	45.9%	36.8%	43.4%	50.6%	47.9%	50.9%	36.9%	50.2%	39.9%	47.5%
Don't know	**11**	1	5	4	2	2	5	1	3	6
	0.8%	0.5%	0.9%	0.8%	0.9%	0.5%	1.2%	0.3%	0.7%	1.1%
No response	**7**	0	3	2	0	1	4	0	2	3
	0.5%	0.0%	0.5%	0.4%	0.0%	0.2%	0.9%	0.0%	0.5%	0.6%

Pan Atlantic Research: June, 2021

Table 79: Mean of Q11b

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Mean	**3.83**	3.90	3.74	3.93	3.71	3.37	3.95	3.70
Std Error	**0.04**	0.04	0.10	0.04	0.09	0.12	0.05	0.06
Valid N	**1360**	1078	175	975	201	156	618	493

Pan Atlantic Research: June, 2021

Table 80: Mean of Q11b

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Mean	**3.83**	3.63	3.73	3.99	3.84	4.00	3.63	3.90	3.66	3.94
Std Error	**0.04**	0.10	0.06	0.06	0.09	0.06	0.07	0.08	0.07	0.05
Valid N	**1360**	203	541	512	217	406	416	298	416	524

Pan Atlantic Research: June, 2021

Table 81: How would you rate your level of concern relating to each one of these as it impacts the Town of Bar Harbor? PEDESTRIAN CONGESTION FROM CRUISE SHIP PASSENGERS (Q11c)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
1 - Not at all concerned	**147**	107	17	89	24	31	50	55
	10.7%	9.8%	9.6%	9.0%	11.6%	19.6%	7.9%	11.1%
2	**122**	100	12	76	26	19	42	67
	8.9%	9.2%	6.8%	7.7%	12.6%	12.0%	6.7%	13.5%
3	**173**	140	17	113	29	22	80	74
	12.6%	12.8%	9.6%	11.5%	14.0%	13.9%	12.7%	14.9%
4	**229**	176	38	166	38	21	102	96
	16.6%	16.1%	21.5%	16.9%	18.4%	13.3%	16.2%	19.3%
5 - Very concerned	**695**	561	91	533	88	64	348	202
	50.4%	51.4%	51.4%	54.1%	42.5%	40.5%	55.2%	40.6%
Don't know	**5**	1	2	4	0	0	5	0
	0.4%	0.1%	1.1%	0.4%	0.0%	0.0%	0.8%	0.0%
No response	**7**	7	0	4	2	1	3	3
	0.5%	0.6%	0.0%	0.4%	1.0%	0.6%	0.5%	0.6%

Pan Atlantic Research: June, 2021

Table 82: How would you rate your level of concern relating to each one of these as it impacts the Town of Bar Harbor? PEDESTRIAN CONGESTION FROM CRUISE SHIP PASSENGERS (Q11c)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1 - Not at all concerned	**147**	22	76	39	18	35	61	27	52	47
	10.7%	10.8%	13.8%	7.5%	8.2%	8.6%	14.4%	9.0%	12.4%	8.8%
2	**122**	18	49	46	16	33	43	25	45	42
	8.9%	8.8%	8.9%	8.9%	7.3%	8.1%	10.1%	8.4%	10.7%	7.9%
3	**173**	25	81	59	30	54	57	40	61	64
	12.6%	12.3%	14.8%	11.4%	13.7%	13.2%	13.4%	13.4%	14.5%	12.0%
4	**229**	40	73	98	32	72	75	56	63	99
	16.6%	19.6%	13.3%	18.9%	14.6%	17.6%	17.6%	18.7%	15.0%	18.6%
5 - Very concerned	**695**	98	267	270	121	212	186	146	198	278
	50.4%	48.0%	48.6%	52.1%	55.3%	51.8%	43.8%	48.8%	47.0%	52.2%
Don't know	**5**	1	0	3	2	1	0	2	1	1
	0.4%	0.5%	0.0%	0.6%	0.9%	0.2%	0.0%	0.7%	0.2%	0.2%
No response	**7**	0	3	3	0	2	3	3	1	2
	0.5%	0.0%	0.5%	0.6%	0.0%	0.5%	0.7%	1.0%	0.2%	0.4%

Pan Atlantic Research: June, 2021

Table 83: Mean of Q11c

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Mean	**3.88**	3.91	3.99	4.00	3.68	3.43	4.05	3.65
Std Error	**0.04**	0.04	0.10	0.04	0.10	0.13	0.05	0.06
Valid N	**1366**	1084	175	977	205	157	622	494

Pan Atlantic Research: June, 2021

Table 84: Mean of Q11c

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Mean	**3.88**	3.86	3.74	4.00	4.02	3.97	3.67	3.91	3.74	3.98
Std Error	**0.04**	0.10	0.06	0.06	0.09	0.07	0.07	0.08	0.07	0.06
Valid N	**1366**	203	546	512	217	406	422	294	419	530

Pan Atlantic Research: June, 2021

Table 85: How would you rate your level of concern relating to each one of these as it impacts the Town of Bar Harbor? LACK OF ADEQUATE PARKING DUE TO CRUISE SHIP PASSENGERS (Q11d)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
1 - Not at all concerned	**394**	302	48	264	60	63	158	152
	28.6%	27.7%	27.1%	26.8%	29.0%	39.9%	25.1%	30.6%
2	**191**	153	26	139	29	20	81	86
	13.9%	14.0%	14.7%	14.1%	14.0%	12.7%	12.9%	17.3%
3	**209**	165	28	152	28	21	99	84
	15.2%	15.1%	15.8%	15.4%	13.5%	13.3%	15.7%	16.9%
4	**135**	114	15	97	22	15	63	51
	9.8%	10.4%	8.5%	9.8%	10.6%	9.5%	10.0%	10.3%
5 - Very concerned	**376**	300	53	282	53	34	188	109
	27.3%	27.5%	29.9%	28.6%	25.6%	21.5%	29.8%	21.9%
Don't know	**53**	39	7	36	10	5	29	11
	3.8%	3.6%	4.0%	3.7%	4.8%	3.2%	4.6%	2.2%
No response	**20**	19	0	15	5	0	12	4
	1.5%	1.7%	0.0%	1.5%	2.4%	0.0%	1.9%	0.8%

Pan Atlantic Research: June, 2021

Table 86: How would you rate your level of concern relating to each one of these as it impacts the Town of Bar Harbor? LACK OF ADEQUATE PARKING DUE TO CRUISE SHIP PASSENGERS (Q11d)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1 - Not at all concerned	**394**	63	175	124	56	105	138	75	139	138
	28.6%	30.9%	31.9%	23.9%	25.6%	25.7%	32.5%	25.1%	33.0%	25.9%
2	**191**	30	71	79	29	58	61	30	68	84
	13.9%	14.7%	12.9%	15.3%	13.2%	14.2%	14.4%	10.0%	16.2%	15.8%
3	**209**	26	98	77	36	71	74	46	63	91
	15.2%	12.7%	17.9%	14.9%	16.4%	17.4%	17.4%	15.4%	15.0%	17.1%
4	**135**	22	50	54	18	39	42	31	37	54
	9.8%	10.8%	9.1%	10.4%	8.2%	9.5%	9.9%	10.4%	8.8%	10.1%
5 - Very concerned	**376**	52	132	153	71	118	89	103	96	133
	27.3%	25.5%	24.0%	29.5%	32.4%	28.9%	20.9%	34.4%	22.8%	25.0%
Don't know	**53**	11	21	16	5	14	18	8	14	26
	3.8%	5.4%	3.8%	3.1%	2.3%	3.4%	4.2%	2.7%	3.3%	4.9%
No response	**20**	0	2	15	4	4	3	6	4	7
	1.5%	0.0%	0.4%	2.9%	1.8%	1.0%	0.7%	2.0%	1.0%	1.3%

Pan Atlantic Research: June, 2021

Table 87: Mean of Q11d

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Mean	**2.93**	2.96	2.99	2.99	2.89	2.59	3.07	2.75
Std Error	**0.04**	0.05	0.12	0.05	0.12	0.13	0.07	0.07
Valid N	**1305**	1034	170	934	192	153	589	482

Pan Atlantic Research: June, 2021

Table 88: Mean of Q11d

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Mean	**2.93**	2.84	2.80	3.07	3.09	3.02	2.71	3.20	2.71	2.92
Std Error	**0.04**	0.12	0.07	0.07	0.11	0.08	0.08	0.10	0.08	0.07
Valid N	**1305**	193	526	487	210	391	404	285	403	500

Pan Atlantic Research: June, 2021

Table 89: How would you rate your level of concern relating to each one of these as it impacts the Town of Bar Harbor? OVERCROWDING DUE TO CRUISE SHIP PASSENGERS, WHICH PREVENTS RESIDENTS FROM ACCESSING THE TOWN PIER, PARKS, AND LOCAL BUSINESSES AT CERTAIN TIMES (Q11e)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
1 - Not at all concerned	**167**	117	20	103	24	38	58	68
	12.1%	10.7%	11.3%	10.5%	11.6%	24.1%	9.2%	13.7%
2	**110**	84	13	69	19	20	46	55
	8.0%	7.7%	7.3%	7.0%	9.2%	12.7%	7.3%	11.1%
3	**123**	107	8	71	32	16	52	51
	8.9%	9.8%	4.5%	7.2%	15.5%	10.1%	8.3%	10.3%
4	**185**	151	19	135	31	16	75	79
	13.4%	13.8%	10.7%	13.7%	15.0%	10.1%	11.9%	15.9%
5 - Very concerned	**780**	625	114	598	100	66	390	241
	56.6%	57.2%	64.4%	60.7%	48.3%	41.8%	61.9%	48.5%
Don't know	**9**	5	2	6	0	2	7	2
	0.7%	0.5%	1.1%	0.6%	0.0%	1.3%	1.1%	0.4%
No response	**4**	3	1	3	1	0	2	1
	0.3%	0.3%	0.6%	0.3%	0.5%	0.0%	0.3%	0.2%

Pan Atlantic Research: June, 2021

Table 90: How would you rate your level of concern relating to each one of these as it impacts the Town of Bar Harbor? OVERCROWDING DUE TO CRUISE SHIP PASSENGERS, WHICH PREVENTS RESIDENTS FROM ACCESSING THE TOWN PIER, PARKS, AND LOCAL BUSINESSES AT CERTAIN TIMES (Q11e)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1 - Not at all concerned	**167**	27	88	40	23	40	63	31	64	47
	12.1%	13.2%	16.0%	7.7%	10.5%	9.8%	14.8%	10.4%	15.2%	8.8%
2	**110**	13	41	49	18	29	44	31	34	39
	8.0%	6.4%	7.5%	9.5%	8.2%	7.1%	10.4%	10.4%	8.1%	7.3%
3	**123**	11	53	53	15	33	45	28	45	44
	8.9%	5.4%	9.7%	10.2%	6.8%	8.1%	10.6%	9.4%	10.7%	8.3%
4	**185**	25	77	72	25	58	64	40	47	89
	13.4%	12.3%	14.0%	13.9%	11.4%	14.2%	15.1%	13.4%	11.2%	16.7%
5 - Very concerned	**780**	127	285	299	134	246	205	164	228	310
	56.6%	62.3%	51.9%	57.7%	61.2%	60.1%	48.2%	54.8%	54.2%	58.2%
Don't know	**9**	1	3	4	3	3	2	4	2	3
	0.7%	0.5%	0.5%	0.8%	1.4%	0.7%	0.5%	1.3%	0.5%	0.6%
No response	**4**	0	2	1	1	0	2	1	1	1
	0.3%	0.0%	0.4%	0.2%	0.5%	0.0%	0.5%	0.3%	0.2%	0.2%

Pan Atlantic Research: June, 2021

Table 91: Mean of Q11e

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Mean	**3.95**	4.00	4.11	4.08	3.80	3.33	4.12	3.75
Std Error	**0.04**	0.04	0.11	0.04	0.10	0.13	0.05	0.07
Valid N	**1365**	1084	174	976	206	156	621	494

Pan Atlantic Research: June, 2021

Table 92: Mean of Q11e

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Mean	**3.95**	4.04	3.79	4.05	4.07	4.09	3.72	3.94	3.82	4.09
Std Error	**0.04**	0.10	0.07	0.06	0.10	0.07	0.07	0.08	0.07	0.06
Valid N	**1365**	203	544	513	215	406	421	294	418	529

Pan Atlantic Research: June, 2021

Table 93: How would you rate your level of concern relating to each one of these as it impacts the Town of Bar Harbor? NEGATIVE IMPACTS ON LOCAL AIR AND WATER QUALITY DUE TO CRUISE SHIPS (Q11f)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
1 - Not at all concerned	**173**	129	20	111	21	38	50	86
	12.6%	11.8%	11.3%	11.3%	10.1%	24.1%	7.9%	17.3%
2	**105**	86	7	69	18	18	44	50
	7.6%	7.9%	4.0%	7.0%	8.7%	11.4%	7.0%	10.1%
3	**156**	123	17	104	31	18	66	64
	11.3%	11.3%	9.6%	10.6%	15.0%	11.4%	10.5%	12.9%
4	**186**	155	23	131	31	23	81	78
	13.5%	14.2%	13.0%	13.3%	15.0%	14.6%	12.9%	15.7%
5 - Very concerned	**702**	548	108	534	91	58	361	200
	50.9%	50.2%	61.0%	54.2%	44.0%	36.7%	57.3%	40.2%
Don't know	**49**	44	2	31	14	3	25	16
	3.6%	4.0%	1.1%	3.1%	6.8%	1.9%	4.0%	3.2%
No response	**7**	7	0	5	1	0	3	3
	0.5%	0.6%	0.0%	0.5%	0.5%	0.0%	0.5%	0.6%

Pan Atlantic Research: June, 2021

Table 94: How would you rate your level of concern relating to each one of these as it impacts the Town of Bar Harbor? NEGATIVE IMPACTS ON LOCAL AIR AND WATER QUALITY DUE TO CRUISE SHIPS (Q11f)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1 - Not at all concerned	**173**	21	88	49	21	42	68	41	57	48
	12.6%	10.3%	16.0%	9.5%	9.6%	10.3%	16.0%	13.7%	13.5%	9.0%
2	**105**	15	41	43	12	26	37	27	43	30
	7.6%	7.4%	7.5%	8.3%	5.5%	6.4%	8.7%	9.0%	10.2%	5.6%
3	**156**	21	63	64	25	50	56	46	42	59
	11.3%	10.3%	11.5%	12.4%	11.4%	12.2%	13.2%	15.4%	10.0%	11.1%
4	**186**	24	78	72	27	64	52	49	51	75
	13.5%	11.8%	14.2%	13.9%	12.3%	15.6%	12.2%	16.4%	12.1%	14.1%
5 - Very concerned	**702**	119	265	257	126	211	196	125	212	299
	50.9%	58.3%	48.3%	49.6%	57.5%	51.6%	46.1%	41.8%	50.4%	56.1%
Don't know	**49**	3	12	30	7	15	13	10	13	20
	3.6%	1.5%	2.2%	5.8%	3.2%	3.7%	3.1%	3.3%	3.1%	3.8%
No response	**7**	1	2	3	1	1	3	1	3	2
	0.5%	0.5%	0.4%	0.6%	0.5%	0.2%	0.7%	0.3%	0.7%	0.4%

Pan Atlantic Research: June, 2021

Table 95: Mean of Q11f

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Mean	**3.86**	3.87	4.10	3.96	3.80	3.29	4.09	3.54
Std Error	**0.04**	0.04	0.10	0.05	0.10	0.13	0.05	0.07
Valid N	**1322**	1041	175	949	192	155	602	478

Pan Atlantic Research: June, 2021

Table 96: Mean of Q11f

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Mean	**3.86**	4.03	3.73	3.92	4.07	3.96	3.66	3.66	3.79	4.07
Std Error	**0.04**	0.10	0.07	0.06	0.09	0.07	0.08	0.09	0.07	0.06
Valid N	**1322**	200	535	485	211	393	409	288	405	511

Pan Atlantic Research: June, 2021

Table 97: How would you rate your level of concern relating to each one of these as it impacts the Town of Bar Harbor? IMPACT ON HARBOR VIEWS DUE TO CRUISE SHIPS (Q11g)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
1 - Not at all concerned	**297**	230	27	188	50	54	113	133
	21.6%	21.1%	15.3%	19.1%	24.2%	34.2%	17.9%	26.8%
2	**174**	144	13	114	28	28	59	91
	12.6%	13.2%	7.3%	11.6%	13.5%	17.7%	9.4%	18.3%
3	**202**	165	29	149	33	15	98	69
	14.7%	15.1%	16.4%	15.1%	15.9%	9.5%	15.6%	13.9%
4	**182**	148	28	137	28	15	90	61
	13.2%	13.6%	15.8%	13.9%	13.5%	9.5%	14.3%	12.3%
5 - Very concerned	**502**	387	78	380	66	45	259	138
	36.4%	35.4%	44.1%	38.6%	31.9%	28.5%	41.1%	27.8%
Don't know	**13**	11	1	11	1	0	8	2
	0.9%	1.0%	0.6%	1.1%	0.5%	0.0%	1.3%	0.4%
No response	**8**	7	1	6	1	1	3	3
	0.6%	0.6%	0.6%	0.6%	0.5%	0.6%	0.5%	0.6%

Pan Atlantic Research: June, 2021

Table 98: How would you rate your level of concern relating to each one of these as it impacts the Town of Bar Harbor? IMPACT ON HARBOR VIEWS DUE TO CRUISE SHIPS (Q11g)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1 - Not at all concerned	**297**	39	146	90	37	71	120	70	104	93
	21.6%	19.1%	26.6%	17.4%	16.9%	17.4%	28.2%	23.4%	24.7%	17.4%
2	**174**	25	58	80	23	52	60	46	53	63
	12.6%	12.3%	10.6%	15.4%	10.5%	12.7%	14.1%	15.4%	12.6%	11.8%
3	**202**	29	75	88	32	70	54	43	58	83
	14.7%	14.2%	13.7%	17.0%	14.6%	17.1%	12.7%	14.4%	13.8%	15.6%
4	**182**	21	72	71	33	51	51	42	51	76
	13.2%	10.3%	13.1%	13.7%	15.1%	12.5%	12.0%	14.0%	12.1%	14.3%
5 - Very concerned	**502**	87	191	182	90	158	135	92	149	211
	36.4%	42.6%	34.8%	35.1%	41.1%	38.6%	31.8%	30.8%	35.4%	39.6%
Don't know	**13**	2	6	3	3	5	2	3	3	6
	0.9%	1.0%	1.1%	0.6%	1.4%	1.2%	0.5%	1.0%	0.7%	1.1%
No response	**8**	1	1	4	1	2	3	3	3	1
	0.6%	0.5%	0.2%	0.8%	0.5%	0.5%	0.7%	1.0%	0.7%	0.2%

Pan Atlantic Research: June, 2021

Table 99: Mean of Q11g

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Mean	**3.31**	3.30	3.67	3.42	3.16	2.80	3.52	2.96
Std Error	**0.04**	0.05	0.11	0.05	0.11	0.13	0.06	0.07
Valid N	**1357**	1074	175	968	205	157	619	492

Pan Atlantic Research: June, 2021

Table 100: Mean of Q11g

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Mean	**3.31**	3.46	3.19	3.34	3.54	3.43	3.05	3.14	3.21	3.47
Std Error	**0.04**	0.11	0.07	0.07	0.10	0.08	0.08	0.09	0.08	0.07
Valid N	**1357**	201	542	511	215	402	420	293	415	526

Pan Atlantic Research: June, 2021

Table 101: How would you rate your level of concern relating to each one of these as it impacts the Town of Bar Harbor? NEGATIVE IMPACTS ON MARINE ACTIVITIES, INCLUDING FISHING AND OTHER HARBOR TRAFFIC (Q11h)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
1 - Not at all concerned	**152**	115	15	95	22	33	47	73
	11.0%	10.5%	8.5%	9.6%	10.6%	20.9%	7.5%	14.7%
2	**116**	93	10	81	15	20	38	59
	8.4%	8.5%	5.6%	8.2%	7.2%	12.7%	6.0%	11.9%
3	**173**	138	18	114	28	27	73	76
	12.6%	12.6%	10.2%	11.6%	13.5%	17.1%	11.6%	15.3%
4	**206**	167	26	141	37	23	95	82
	14.9%	15.3%	14.7%	14.3%	17.9%	14.6%	15.1%	16.5%
5 - Very concerned	**649**	505	104	496	86	53	342	178
	47.1%	46.2%	58.8%	50.4%	41.5%	33.5%	54.3%	35.8%
Don't know	**76**	68	4	54	17	2	34	26
	5.5%	6.2%	2.3%	5.5%	8.2%	1.3%	5.4%	5.2%
No response	**6**	6	0	4	2	0	1	3
	0.4%	0.5%	0.0%	0.4%	1.0%	0.0%	0.2%	0.6%

Pan Atlantic Research: June, 2021

Table 102: How would you rate your level of concern relating to each one of these as it impacts the Town of Bar Harbor? NEGATIVE IMPACTS ON MARINE ACTIVITIES, INCLUDING FISHING AND OTHER HARBOR TRAFFIC (Q11h)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1 - Not at all concerned	**152**	17	77	45	17	27	66	33	51	44
	11.0%	8.3%	14.0%	8.7%	7.8%	6.6%	15.5%	11.0%	12.1%	8.3%
2	**116**	17	46	45	19	32	39	26	48	34
	8.4%	8.3%	8.4%	8.7%	8.7%	7.8%	9.2%	8.7%	11.4%	6.4%
3	**173**	19	74	71	25	52	62	47	54	62
	12.6%	9.3%	13.5%	13.7%	11.4%	12.7%	14.6%	15.7%	12.8%	11.6%
4	**206**	36	75	84	30	68	61	56	51	91
	14.9%	17.6%	13.7%	16.2%	13.7%	16.6%	14.4%	18.7%	12.1%	17.1%
5 - Very concerned	**649**	109	252	228	115	206	176	121	198	265
	47.1%	53.4%	45.9%	44.0%	52.5%	50.4%	41.4%	40.5%	47.0%	49.7%
Don't know	**76**	6	22	43	13	23	18	15	17	35
	5.5%	2.9%	4.0%	8.3%	5.9%	5.6%	4.2%	5.0%	4.0%	6.6%
No response	**6**	0	3	2	0	1	3	1	2	2
	0.4%	0.0%	0.5%	0.4%	0.0%	0.2%	0.7%	0.3%	0.5%	0.4%

Pan Atlantic Research: June, 2021

Table 103: Mean of Q11h

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Mean	**3.84**	3.84	4.12	3.93	3.80	3.28	4.09	3.50
Std Error	**0.04**	0.04	0.10	0.05	0.10	0.12	0.05	0.07
Valid N	**1296**	1018	173	927	188	156	595	468

Pan Atlantic Research: June, 2021

Table 104: Mean of Q11h

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Mean	**3.84**	4.03	3.72	3.86	4.00	4.02	3.60	3.73	3.74	4.01
Std Error	**0.04**	0.09	0.07	0.06	0.09	0.07	0.08	0.08	0.07	0.06
Valid N	**1296**	198	524	473	206	385	404	283	402	496

Pan Atlantic Research: June, 2021

Table 105: How would you rate your level of concern relating to each one of these as it impacts the Town of Bar Harbor? CAR TRAFFIC CONGESTION FROM LAND-BASED TOURISTS (Q12a)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
1 - Not at all concerned	**72**	53	8	42	11	19	28	29
	5.2%	4.9%	4.5%	4.3%	5.3%	12.0%	4.4%	5.8%
2	**86**	65	6	49	17	19	27	41
	6.2%	6.0%	3.4%	5.0%	8.2%	12.0%	4.3%	8.2%
3	**230**	180	21	150	38	34	102	102
	16.7%	16.5%	11.9%	15.2%	18.4%	21.5%	16.2%	20.5%
4	**316**	252	39	215	54	43	140	121
	22.9%	23.1%	22.0%	21.8%	26.1%	27.2%	22.2%	24.3%
5 - Very concerned	**664**	533	102	524	83	43	329	201
	48.2%	48.8%	57.6%	53.2%	40.1%	27.2%	52.2%	40.4%
Don't know	**3**	3	0	2	1	0	1	1
	0.2%	0.3%	0.0%	0.2%	0.5%	0.0%	0.2%	0.2%
No response	**7**	6	1	3	3	0	3	2
	0.5%	0.5%	0.6%	0.3%	1.4%	0.0%	0.5%	0.4%

Pan Atlantic Research: June, 2021

Table 106: How would you rate your level of concern relating to each one of these as it impacts the Town of Bar Harbor? CAR TRAFFIC CONGESTION FROM LAND-BASED TOURISTS (Q12a)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1 - Not at all concerned	**72**	8	38	22	15	21	17	25	22	15
	5.2%	3.9%	6.9%	4.2%	6.8%	5.1%	4.0%	8.4%	5.2%	2.8%
2	**86**	12	36	28	7	24	28	21	23	29
	6.2%	5.9%	6.6%	5.4%	3.2%	5.9%	6.6%	7.0%	5.5%	5.4%
3	**230**	28	97	92	32	66	86	56	82	81
	16.7%	13.7%	17.7%	17.8%	14.6%	16.1%	20.2%	18.7%	19.5%	15.2%
4	**316**	48	132	115	55	92	104	66	106	128
	22.9%	23.5%	24.0%	22.2%	25.1%	22.5%	24.5%	22.1%	25.2%	24.0%
5 - Very concerned	**664**	106	243	258	109	203	187	127	188	276
	48.2%	52.0%	44.3%	49.8%	49.8%	49.6%	44.0%	42.5%	44.7%	51.8%
Don't know	**3**	1	0	2	0	1	1	2	0	1
	0.2%	0.5%	0.0%	0.4%	0.0%	0.2%	0.2%	0.7%	0.0%	0.2%
No response	**7**	1	3	1	1	2	2	2	0	3
	0.5%	0.5%	0.5%	0.2%	0.5%	0.5%	0.5%	0.7%	0.0%	0.6%

Pan Atlantic Research: June, 2021

Table 107: Mean of Q12a

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Mean	**4.03**	4.06	4.26	4.15	3.89	3.46	4.14	3.86
Std Error	**0.03**	0.04	0.08	0.04	0.08	0.11	0.04	0.05
Valid N	**1368**	1083	176	980	203	158	626	494

Pan Atlantic Research: June, 2021

Table 108: Mean of Q12a

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Mean	**4.03**	4.15	3.93	4.09	4.08	4.06	3.99	3.84	3.99	4.17
Std Error	**0.03**	0.08	0.05	0.05	0.08	0.06	0.05	0.07	0.06	0.05
Valid N	**1368**	202	546	515	218	406	422	295	421	529

Pan Atlantic Research: June, 2021

Table 109: How would you rate your level of concern relating to each one of these as it impacts the Town of Bar Harbor? BUS TRAFFIC CONGESTION FROM LAND-BASED TOURISTS (Q12b)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
1 - Not at all concerned	**113**	83	13	63	21	28	45	42
	8.2%	7.6%	7.3%	6.4%	10.1%	17.7%	7.1%	8.5%
2	**177**	134	24	116	30	29	75	73
	12.8%	12.3%	13.6%	11.8%	14.5%	18.4%	11.9%	14.7%
3	**327**	255	41	221	57	37	156	121
	23.7%	23.4%	23.2%	22.4%	27.5%	23.4%	24.8%	24.3%
4	**291**	242	32	209	45	32	129	123
	21.1%	22.2%	18.1%	21.2%	21.7%	20.3%	20.5%	24.7%
5 - Very concerned	**454**	367	64	367	49	31	217	135
	32.9%	33.6%	36.2%	37.3%	23.7%	19.6%	34.4%	27.2%
Don't know	**8**	5	2	5	3	0	4	1
	0.6%	0.5%	1.1%	0.5%	1.4%	0.0%	0.6%	0.2%
No response	**8**	6	1	4	2	1	4	2
	0.6%	0.5%	0.6%	0.4%	1.0%	0.6%	0.6%	0.4%

Pan Atlantic Research: June, 2021

Table 110: How would you rate your level of concern relating to each one of these as it impacts the Town of Bar Harbor? BUS TRAFFIC CONGESTION FROM LAND-BASED TOURISTS (Q12b)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1 - Not at all concerned	**113**	23	44	35	18	28	38	28	36	36
	8.2%	11.3%	8.0%	6.8%	8.2%	6.8%	8.9%	9.4%	8.6%	6.8%
2	**177**	32	86	47	29	54	55	32	60	71
	12.8%	15.7%	15.7%	9.1%	13.2%	13.2%	12.9%	10.7%	14.3%	13.3%
3	**327**	49	127	135	54	90	126	68	111	135
	23.7%	24.0%	23.1%	26.1%	24.7%	22.0%	29.6%	22.7%	26.4%	25.3%
4	**291**	39	121	115	51	91	90	60	96	116
	21.1%	19.1%	22.0%	22.2%	23.3%	22.2%	21.2%	20.1%	22.8%	21.8%
5 - Very concerned	**454**	59	167	179	64	142	112	103	118	171
	32.9%	28.9%	30.4%	34.6%	29.2%	34.7%	26.4%	34.4%	28.0%	32.1%
Don't know	**8**	1	1	5	1	3	1	5	0	1
	0.6%	0.5%	0.2%	1.0%	0.5%	0.7%	0.2%	1.7%	0.0%	0.2%
No response	**8**	1	3	2	2	1	3	3	0	3
	0.6%	0.5%	0.5%	0.4%	0.9%	0.2%	0.7%	1.0%	0.0%	0.6%

Pan Atlantic Research: June, 2021

Table 111: Mean of Q12b

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Mean	**3.58**	3.63	3.63	3.72	3.35	3.06	3.64	3.48
Std Error	**0.04**	0.04	0.10	0.04	0.09	0.11	0.05	0.06
Valid N	**1362**	1081	174	976	202	157	622	494

Pan Atlantic Research: June, 2021

Table 112: Mean of Q12b

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Mean	**3.58**	3.39	3.52	3.70	3.53	3.65	3.43	3.61	3.48	3.60
Std Error	**0.04**	0.10	0.06	0.05	0.09	0.06	0.06	0.08	0.06	0.05
Valid N	**1362**	202	545	511	216	405	421	291	421	529

Pan Atlantic Research: June, 2021

Table 113: How would you rate your level of concern relating to each one of these as it impacts the Town of Bar Harbor? PEDESTRIAN CONGESTION FROM LAND-BASED TOURISTS (Q12c)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
1 - Not at all concerned	**200**	147	18	110	35	51	89	69
	14.5%	13.5%	10.2%	11.2%	16.9%	32.3%	14.1%	13.9%
2	**200**	158	26	133	43	21	81	80
	14.5%	14.5%	14.7%	13.5%	20.8%	13.3%	12.9%	16.1%
3	**375**	306	39	262	63	40	163	161
	27.2%	28.0%	22.0%	26.6%	30.4%	25.3%	25.9%	32.4%
4	**270**	215	42	214	30	23	123	101
	19.6%	19.7%	23.7%	21.7%	14.5%	14.6%	19.5%	20.3%
5 - Very concerned	**322**	256	51	258	34	23	169	82
	23.4%	23.4%	28.8%	26.2%	16.4%	14.6%	26.8%	16.5%
Don't know	**2**	2	0	2	0	0	2	0
	0.1%	0.2%	0.0%	0.2%	0.0%	0.0%	0.3%	0.0%
No response	**9**	8	1	6	2	0	3	4
	0.7%	0.7%	0.6%	0.6%	1.0%	0.0%	0.5%	0.8%

Pan Atlantic Research: June, 2021

Table 114: How would you rate your level of concern relating to each one of these as it impacts the Town of Bar Harbor? PEDESTRIAN CONGESTION FROM LAND-BASED TOURISTS (Q12c)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1 - Not at all concerned	**200**	30	97	60	26	53	66	48	62	70
	14.5%	14.7%	17.7%	11.6%	11.9%	13.0%	15.5%	16.1%	14.7%	13.1%
2	**200**	32	72	78	36	58	60	34	68	81
	14.5%	15.7%	13.1%	15.1%	16.4%	14.2%	14.1%	11.4%	16.2%	15.2%
3	**375**	50	142	155	46	119	139	75	117	163
	27.2%	24.5%	25.9%	29.9%	21.0%	29.1%	32.7%	25.1%	27.8%	30.6%
4	**270**	44	110	100	56	88	69	61	79	107
	19.6%	21.6%	20.0%	19.3%	25.6%	21.5%	16.2%	20.4%	18.8%	20.1%
5 - Very concerned	**322**	47	124	121	52	88	89	75	95	110
	23.4%	23.0%	22.6%	23.4%	23.7%	21.5%	20.9%	25.1%	22.6%	20.6%
Don't know	**2**	0	1	1	1	0	1	2	0	0
	0.1%	0.0%	0.2%	0.2%	0.5%	0.0%	0.2%	0.7%	0.0%	0.0%
No response	**9**	1	3	3	2	3	1	4	0	2
	0.7%	0.5%	0.5%	0.6%	0.9%	0.7%	0.2%	1.3%	0.0%	0.4%

Pan Atlantic Research: June, 2021

Table 115: Mean of Q12c

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Mean	**3.23**	3.25	3.47	3.39	2.93	2.66	3.32	3.10
Std Error	**0.04**	0.04	0.10	0.04	0.09	0.11	0.05	0.06
Valid N	**1367**	1082	176	977	205	158	625	493

Pan Atlantic Research: June, 2021

Table 116: Mean of Q12c

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Mean	**3.23**	3.23	3.17	3.28	3.33	3.25	3.13	3.28	3.18	3.20
Std Error	**0.04**	0.10	0.06	0.06	0.09	0.06	0.06	0.08	0.07	0.06
Valid N	**1367**	203	545	514	216	406	423	293	421	531

Pan Atlantic Research: June, 2021

Table 117: How would you rate your level of concern relating to each one of these as it impacts the Town of Bar Harbor? LACK OF ADEQUATE PARKING DUE TO LAND-BASED TOURISTS (Q12d)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
1 - Not at all concerned	**80**	58	7	53	11	15	30	33
	5.8%	5.3%	4.0%	5.4%	5.3%	9.5%	4.8%	6.6%
2	**100**	84	9	67	16	16	35	44
	7.3%	7.7%	5.1%	6.8%	7.7%	10.1%	5.6%	8.9%
3	**202**	156	25	138	35	24	88	75
	14.7%	14.3%	14.1%	14.0%	16.9%	15.2%	14.0%	15.1%
4	**294**	229	42	206	46	37	130	119
	21.3%	21.0%	23.7%	20.9%	22.2%	23.4%	20.6%	23.9%
5 - Very concerned	**688**	552	93	508	98	66	340	223
	49.9%	50.5%	52.5%	51.6%	47.3%	41.8%	54.0%	44.9%
Don't know	**7**	7	0	7	0	0	4	1
	0.5%	0.6%	0.0%	0.7%	0.0%	0.0%	0.6%	0.2%
No response	**7**	6	1	6	1	0	3	2
	0.5%	0.5%	0.6%	0.6%	0.5%	0.0%	0.5%	0.4%

Pan Atlantic Research: June, 2021

Table 118: How would you rate your level of concern relating to each one of these as it impacts the Town of Bar Harbor? LACK OF ADEQUATE PARKING DUE TO LAND-BASED TOURISTS (Q12d)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1 - Not at all concerned	**80**	11	36	27	16	23	23	21	27	21
	5.8%	5.4%	6.6%	5.2%	7.3%	5.6%	5.4%	7.0%	6.4%	3.9%
2	**100**	7	46	38	8	37	33	22	25	45
	7.3%	3.4%	8.4%	7.3%	3.7%	9.0%	7.8%	7.4%	5.9%	8.4%
3	**202**	34	88	70	30	51	68	50	63	68
	14.7%	16.7%	16.0%	13.5%	13.7%	12.5%	16.0%	16.7%	15.0%	12.8%
4	**294**	52	119	98	47	88	101	48	98	126
	21.3%	25.5%	21.7%	18.9%	21.5%	21.5%	23.8%	16.1%	23.3%	23.6%
5 - Very concerned	**688**	97	255	280	113	207	198	149	208	270
	49.9%	47.5%	46.4%	54.1%	51.6%	50.6%	46.6%	49.8%	49.4%	50.7%
Don't know	**7**	2	2	3	2	2	1	6	0	1
	0.5%	1.0%	0.4%	0.6%	0.9%	0.5%	0.2%	2.0%	0.0%	0.2%
No response	**7**	1	3	2	3	1	1	3	0	2
	0.5%	0.5%	0.5%	0.4%	1.4%	0.2%	0.2%	1.0%	0.0%	0.4%

Pan Atlantic Research: June, 2021

Table 119: Mean of Q12d

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Mean	**4.03**	4.05	4.16	4.08	3.99	3.78	4.15	3.92
Std Error	**0.03**	0.04	0.08	0.04	0.08	0.11	0.05	0.06
Valid N	**1364**	1079	176	972	206	158	623	494

Pan Atlantic Research: June, 2021

Table 120: Mean of Q12d

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Mean	**4.03**	4.08	3.94	4.10	4.09	4.03	3.99	3.97	4.03	4.09
Std Error	**0.03**	0.08	0.05	0.05	0.08	0.06	0.06	0.08	0.06	0.05
Valid N	**1364**	201	544	513	214	406	423	290	421	530

Pan Atlantic Research: June, 2021

Table 121: How would you rate your level of concern relating to each one of these as it impacts the Town of Bar Harbor? OVERCROWDING LAND-BASED TOURISTS, WHICH PREVENTS RESIDENTS FROM ACCESSING THE TOWN PIER, PARKS, AND LOCAL BUSINESSES AT CERTAIN TIMES (Q12e)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
1 - Not at all concerned	**148**	103	14	80	24	39	68	52
	10.7%	9.4%	7.9%	8.1%	11.6%	24.7%	10.8%	10.5%
2	**157**	122	16	99	29	29	54	74
	11.4%	11.2%	9.0%	10.1%	14.0%	18.4%	8.6%	14.9%
3	**266**	219	28	180	51	27	123	102
	19.3%	20.1%	15.8%	18.3%	24.6%	17.1%	19.5%	20.5%
4	**265**	218	31	192	41	29	111	104
	19.2%	20.0%	17.5%	19.5%	19.8%	18.4%	17.6%	20.9%
5 - Very concerned	**531**	420	87	425	61	34	267	162
	38.5%	38.5%	49.2%	43.1%	29.5%	21.5%	42.4%	32.6%
Don't know	**4**	4	0	4	0	0	4	0
	0.3%	0.4%	0.0%	0.4%	0.0%	0.0%	0.6%	0.0%
No response	**7**	6	1	5	1	0	3	3
	0.5%	0.5%	0.6%	0.5%	0.5%	0.0%	0.5%	0.6%

Pan Atlantic Research: June, 2021

Table 122: How would you rate your level of concern relating to each one of these as it impacts the Town of Bar Harbor? OVERCROWDING LAND-BASED TOURISTS, WHICH PREVENTS RESIDENTS FROM ACCESSING THE TOWN PIER, PARKS, AND LOCAL BUSINESSES AT CERTAIN TIMES (Q12e)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1 - Not at all concerned	**148**	24	76	38	24	41	44	35	46	51
	10.7%	11.8%	13.8%	7.3%	11.0%	10.0%	10.4%	11.7%	10.9%	9.6%
2	**157**	23	62	63	20	45	59	36	45	61
	11.4%	11.3%	11.3%	12.2%	9.1%	11.0%	13.9%	12.0%	10.7%	11.4%
3	**266**	34	103	108	35	79	91	54	83	113
	19.3%	16.7%	18.8%	20.8%	16.0%	19.3%	21.4%	18.1%	19.7%	21.2%
4	**265**	38	106	98	31	94	86	50	79	111
	19.2%	18.6%	19.3%	18.9%	14.2%	23.0%	20.2%	16.7%	18.8%	20.8%
5 - Very concerned	**531**	84	197	207	106	147	142	117	168	194
	38.5%	41.2%	35.9%	40.0%	48.4%	35.9%	33.4%	39.1%	39.9%	36.4%
Don't know	**4**	0	1	3	1	1	1	4	0	0
	0.3%	0.0%	0.2%	0.6%	0.5%	0.2%	0.2%	1.3%	0.0%	0.0%
No response	**7**	1	4	1	2	2	2	3	0	3
	0.5%	0.5%	0.7%	0.2%	0.9%	0.5%	0.5%	1.0%	0.0%	0.6%

Pan Atlantic Research: June, 2021

Table 123: Mean of Q12e

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Mean	**3.64**	3.67	3.91	3.80	3.42	2.94	3.73	3.51
Std Error	**0.04**	0.04	0.10	0.04	0.09	0.12	0.05	0.06
Valid N	**1367**	1082	176	976	206	158	623	494

Pan Atlantic Research: June, 2021

Table 124: Mean of Q12e

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Mean	**3.64**	3.67	3.53	3.73	3.81	3.64	3.53	3.61	3.66	3.63
Std Error	**0.04**	0.10	0.06	0.06	0.10	0.07	0.07	0.08	0.07	0.06
Valid N	**1367**	203	544	514	216	406	422	292	421	530

Pan Atlantic Research: June, 2021

Perceptions and Suggestions Regarding Cruise Ships

Table 125: In your opinion, does Bar Harbor's status as a cruise ship destination enhance or detract from the town's image and attraction? (Q13)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
Enhance	**373**	288	39	233	72	63	147	161
	27.1%	26.4%	22.0%	23.7%	34.8%	39.9%	23.3%	32.4%
Detract	**754**	598	110	571	93	76	378	231
	54.7%	54.8%	62.1%	58.0%	44.9%	48.1%	60.0%	46.5%
Makes no difference	**162**	133	16	110	30	15	60	76
	11.8%	12.2%	9.0%	11.2%	14.5%	9.5%	9.5%	15.3%
Don't know	**73**	60	10	60	10	2	38	23
	5.3%	5.5%	5.6%	6.1%	4.8%	1.3%	6.0%	4.6%
No response	**16**	13	2	11	2	2	7	6
	1.2%	1.2%	1.1%	1.1%	1.0%	1.3%	1.1%	1.2%

Pan Atlantic Research: June, 2021

Table 126: In your opinion, does Bar Harbor's status as a cruise ship destination enhance or detract from the town's image and attraction? (Q13)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Enhance	**373**	41	179	130	45	98	143	80	126	131
	27.1%	20.1%	32.6%	25.1%	20.5%	24.0%	33.6%	26.8%	29.9%	24.6%
Detract	**754**	129	276	283	134	239	196	161	220	306
	54.7%	63.2%	50.3%	54.6%	61.2%	58.4%	46.1%	53.8%	52.3%	57.4%
Makes no difference	**162**	20	63	67	23	48	54	38	45	64
	11.8%	9.8%	11.5%	12.9%	10.5%	11.7%	12.7%	12.7%	10.7%	12.0%
Don't know	**73**	11	26	32	16	22	26	18	25	26
	5.3%	5.4%	4.7%	6.2%	7.3%	5.4%	6.1%	6.0%	5.9%	4.9%
No response	**16**	3	5	6	1	2	6	2	5	6
	1.2%	1.5%	0.9%	1.2%	0.5%	0.5%	1.4%	0.7%	1.2%	1.1%

Pan Atlantic Research: June, 2021

Table 127: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts? FIRST RESPONSE (Q14-1)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
Ban cruise ships entirely	**124**	92	18	93	15	12	60	37
	9.0%	8.4%	10.2%	9.4%	7.2%	7.6%	9.5%	7.4%
Reduce overall number of ships	**336**	272	46	244	44	37	179	101
	24.4%	24.9%	26.0%	24.8%	21.3%	23.4%	28.4%	20.3%
Reduce size of ships	**120**	97	17	95	14	9	68	30
	8.7%	8.9%	9.6%	9.6%	6.8%	5.7%	10.8%	6.0%
Limit number of ships per day	**72**	56	8	54	7	10	34	25
	5.2%	5.1%	4.5%	5.5%	3.4%	6.3%	5.4%	5.0%
Reduce passengers per day or per season	**47**	41	4	36	5	5	16	24
	3.4%	3.8%	2.3%	3.7%	2.4%	3.2%	2.5%	4.8%
More days without cruise ships	**9**	7	2	8	1	0	6	2
	0.7%	0.6%	1.1%	0.8%	0.5%	0.0%	1.0%	0.4%
Shorten cruise ship season	**14**	12	1	7	5	2	6	7
	1.0%	1.1%	0.6%	0.7%	2.4%	1.3%	1.0%	1.4%
Move tendering or disembarking to another location	**111**	95	8	78	17	14	38	56
	8.1%	8.7%	4.5%	7.9%	8.2%	8.9%	6.0%	11.3%
Raise ship or passenger fees	**26**	22	2	19	6	1	4	14
	1.9%	2.0%	1.1%	1.9%	2.9%	0.6%	0.6%	2.8%
Positive comment about cruise ships/management	**43**	34	2	22	9	11	18	18
	3.1%	3.1%	1.1%	2.2%	4.3%	7.0%	2.9%	3.6%
Minimize environmental impact / pollution	**14**	10	2	11	1	1	7	4
	1.0%	0.9%	1.1%	1.1%	0.5%	0.6%	1.1%	0.8%
Limit tour buses	**10**	9	0	5	2	3	3	5
	0.7%	0.8%	0.0%	0.5%	1.0%	1.9%	0.5%	1.0%
Other	**184**	148	21	127	29	26	66	81
	13.4%	13.6%	11.9%	12.9%	14.0%	16.5%	10.5%	16.3%
Don't know	**11**	6	2	5	3	2	6	5
	0.8%	0.5%	1.1%	0.5%	1.4%	1.3%	1.0%	1.0%
No response	**257**	191	44	181	49	25	119	88
	18.7%	17.5%	24.9%	18.4%	23.7%	15.8%	18.9%	17.7%

Pan Atlantic Research: June, 2021

Table 128: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts? FIRST RESPONSE (Q14-1)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Ban cruise ships entirely	**124**	25	51	31	23	32	36	16	32	58
	9.0%	12.3%	9.3%	6.0%	10.5%	7.8%	8.5%	5.4%	7.6%	10.9%
Reduce overall number of ships	**336**	48	121	146	56	115	93	65	111	141
	24.4%	23.5%	22.0%	28.2%	25.6%	28.1%	21.9%	21.7%	26.4%	26.5%
Reduce size of ships	**120**	19	33	58	22	31	29	18	30	63
	8.7%	9.3%	6.0%	11.2%	10.0%	7.6%	6.8%	6.0%	7.1%	11.8%
Limit number of ships per day	**72**	7	31	29	13	22	17	17	27	18
	5.2%	3.4%	5.6%	5.6%	5.9%	5.4%	4.0%	5.7%	6.4%	3.4%
Reduce passengers per day or per season	**47**	4	15	25	4	19	16	8	12	24
	3.4%	2.0%	2.7%	4.8%	1.8%	4.6%	3.8%	2.7%	2.9%	4.5%
More days without cruise ships	**9**	1	5	3	1	3	3	2	4	3
	0.7%	0.5%	0.9%	0.6%	0.5%	0.7%	0.7%	0.7%	1.0%	0.6%
Shorten cruise ship season	**14**	3	5	6	0	6	6	1	6	6
	1.0%	1.5%	0.9%	1.2%	0.0%	1.5%	1.4%	0.3%	1.4%	1.1%
Move tendering or disembarking to another location	**111**	14	49	40	12	41	36	34	34	37
	8.1%	6.9%	8.9%	7.7%	5.5%	10.0%	8.5%	11.4%	8.1%	6.9%
Raise ship or passenger fees	**26**	6	10	8	2	7	11	2	8	12
	1.9%	2.9%	1.8%	1.5%	0.9%	1.7%	2.6%	0.7%	1.9%	2.3%
Positive comment about cruise ships/management	**43**	3	20	14	8	8	18	10	11	17
	3.1%	1.5%	3.6%	2.7%	3.7%	2.0%	4.2%	3.3%	2.6%	3.2%
Minimize environmental impact / pollution	**14**	3	8	3	2	5	5	2	4	8
	1.0%	1.5%	1.5%	0.6%	0.9%	1.2%	1.2%	0.7%	1.0%	1.5%
Limit tour buses	**10**	0	6	2	1	2	4	0	4	5
	0.7%	0.0%	1.1%	0.4%	0.5%	0.5%	0.9%	0.0%	1.0%	0.9%
Other	**184**	39	87	46	26	49	67	34	56	75
	13.4%	19.1%	15.8%	8.9%	11.9%	12.0%	15.8%	11.4%	13.3%	14.1%
Don't know	**11**	3	3	5	2	3	3	1	4	6
	0.8%	1.5%	0.5%	1.0%	0.9%	0.7%	0.7%	0.3%	1.0%	1.1%
No response	**257**	29	105	102	47	66	81	89	78	60
	18.7%	14.2%	19.1%	19.7%	21.5%	16.1%	19.1%	29.8%	18.5%	11.3%

Pan Atlantic Research: June, 2021

Table 129: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts? SECOND RESPONSE (Q14-2)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
Ban cruise ships entirely	**5**	4	1	5	0	0	1	2
	0.4%	0.4%	0.6%	0.5%	0.0%	0.0%	0.2%	0.4%
Reduce overall number of ships	**48**	41	5	42	3	3	26	14
	3.5%	3.8%	2.8%	4.3%	1.4%	1.9%	4.1%	2.8%
Reduce size of ships	**110**	90	15	80	17	13	70	26
	8.0%	8.2%	8.5%	8.1%	8.2%	8.2%	11.1%	5.2%
Limit number of ships per day	**49**	38	6	38	7	1	23	18
	3.6%	3.5%	3.4%	3.9%	3.4%	0.6%	3.7%	3.6%
Reduce passengers per day or per season	**57**	47	5	44	4	8	23	24
	4.1%	4.3%	2.8%	4.5%	1.9%	5.1%	3.7%	4.8%
More days without cruise ships	**23**	17	4	15	1	6	12	9
	1.7%	1.6%	2.3%	1.5%	0.5%	3.8%	1.9%	1.8%
Shorten cruise ship season	**12**	9	3	9	3	0	3	6
	0.9%	0.8%	1.7%	0.9%	1.4%	0.0%	0.5%	1.2%
Move tendering or disembarking to another location	**21**	17	3	16	3	1	10	7
	1.5%	1.6%	1.7%	1.6%	1.4%	0.6%	1.6%	1.4%
Raise ship or passenger fees	**14**	8	5	9	1	2	4	6
	1.0%	0.7%	2.8%	0.9%	0.5%	1.3%	0.6%	1.2%
Positive comment about cruise ships/management	**0**	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Minimize environmental impact / pollution	**9**	9	0	6	2	1	4	3
	0.7%	0.8%	0.0%	0.6%	1.0%	0.6%	0.6%	0.6%
Limit tour buses	**4**	3	1	2	1	1	0	2
	0.3%	0.3%	0.6%	0.2%	0.5%	0.6%	0.0%	0.4%
Other	**5**	5	0	3	1	1	3	2
	0.4%	0.5%	0.0%	0.3%	0.5%	0.6%	0.5%	0.4%
Don't know	**0**	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
No response	**1021**	804	129	716	164	121	451	378
	74.1%	73.6%	72.9%	72.7%	79.2%	76.6%	71.6%	76.1%

Pan Atlantic Research: June, 2021

Table 130: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts? SECOND RESPONSE (Q14-2)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Ban cruise ships entirely	**5**	2	2	0	0	1	2	1	2	2
	0.4%	1.0%	0.4%	0.0%	0.0%	0.2%	0.5%	0.3%	0.5%	0.4%
Reduce overall number of ships	**48**	8	16	20	8	15	17	6	10	28
	3.5%	3.9%	2.9%	3.9%	3.7%	3.7%	4.0%	2.0%	2.4%	5.3%
Reduce size of ships	**110**	13	41	50	18	47	24	18	31	56
	8.0%	6.4%	7.5%	9.7%	8.2%	11.5%	5.6%	6.0%	7.4%	10.5%
Limit number of ships per day	**49**	8	13	24	8	15	14	9	16	18
	3.6%	3.9%	2.4%	4.6%	3.7%	3.7%	3.3%	3.0%	3.8%	3.4%
Reduce passengers per day or per season	**57**	5	24	24	4	19	22	10	25	19
	4.1%	2.5%	4.4%	4.6%	1.8%	4.6%	5.2%	3.3%	5.9%	3.6%
More days without cruise ships	**23**	3	10	10	7	11	2	9	7	6
	1.7%	1.5%	1.8%	1.9%	3.2%	2.7%	0.5%	3.0%	1.7%	1.1%
Shorten cruise ship season	**12**	3	5	3	1	5	3	2	4	4
	0.9%	1.5%	0.9%	0.6%	0.5%	1.2%	0.7%	0.7%	1.0%	0.8%
Move tendering or disembarking to another location	**21**	3	11	6	3	7	5	4	7	8
	1.5%	1.5%	2.0%	1.2%	1.4%	1.7%	1.2%	1.3%	1.7%	1.5%
Raise ship or passenger fees	**14**	2	5	6	1	5	5	1	2	8
	1.0%	1.0%	0.9%	1.2%	0.5%	1.2%	1.2%	0.3%	0.5%	1.5%
Positive comment about cruise ships/management	**0**	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Minimize environmental impact / pollution	**9**	1	4	3	1	4	3	0	3	5
	0.7%	0.5%	0.7%	0.6%	0.5%	1.0%	0.7%	0.0%	0.7%	0.9%
Limit tour buses	**4**	0	0	2	0	0	3	0	1	2
	0.3%	0.0%	0.0%	0.4%	0.0%	0.0%	0.7%	0.0%	0.2%	0.4%
Other	**5**	1	2	2	0	1	3	1	0	4
	0.4%	0.5%	0.4%	0.4%	0.0%	0.2%	0.7%	0.3%	0.0%	0.8%
Don't know	**0**	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
No response	**1021**	155	416	368	168	279	322	238	313	373
	74.1%	76.0%	75.8%	71.0%	76.7%	68.2%	75.8%	79.6%	74.3%	70.0%

Pan Atlantic Research: June, 2021

Table 131: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts? THIRD RESPONSE (Q14-3)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
Ban cruise ships entirely	**2**	2	0	2	0	0	2	0
	0.1%	0.2%	0.0%	0.2%	0.0%	0.0%	0.3%	0.0%
Reduce overall number of ships	**2**	2	0	1	0	1	1	1
	0.1%	0.2%	0.0%	0.1%	0.0%	0.6%	0.2%	0.2%
Reduce size of ships	**8**	6	2	4	3	1	3	2
	0.6%	0.5%	1.1%	0.4%	1.4%	0.6%	0.5%	0.4%
Limit number of ships per day	**17**	13	2	15	1	1	11	4
	1.2%	1.2%	1.1%	1.5%	0.5%	0.6%	1.7%	0.8%
Reduce passengers per day or per season	**11**	9	1	7	1	3	4	5
	0.8%	0.8%	0.6%	0.7%	0.5%	1.9%	0.6%	1.0%
More days without cruise ships	**9**	8	1	7	2	0	5	2
	0.7%	0.7%	0.6%	0.7%	1.0%	0.0%	0.8%	0.4%
Shorten cruise ship season	**6**	4	1	6	0	0	4	2
	0.4%	0.4%	0.6%	0.6%	0.0%	0.0%	0.6%	0.4%
Move tendering or disembarking to another location	**4**	4	0	4	0	0	1	1
	0.3%	0.4%	0.0%	0.4%	0.0%	0.0%	0.2%	0.2%
Raise ship or passenger fees	**4**	4	0	1	1	1	1	2
	0.3%	0.4%	0.0%	0.1%	0.5%	0.6%	0.2%	0.4%
Positive comment about cruise ships/management	**0**	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Minimize environmental impact / pollution	**3**	2	1	2	0	0	1	1
	0.2%	0.2%	0.6%	0.2%	0.0%	0.0%	0.2%	0.2%
Limit tour buses	**0**	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other	**1**	1	0	1	0	0	1	0
	0.1%	0.1%	0.0%	0.1%	0.0%	0.0%	0.2%	0.0%
Don't know	**0**	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
No response	**1311**	1037	169	935	199	151	596	477
	95.1%	95.0%	95.5%	94.9%	96.1%	95.6%	94.6%	96.0%

Pan Atlantic Research: June, 2021

Table 132: What changes do you think the town should consider to improve its management of cruise ship tourism and to ameliorate potential negative impacts? THIRD RESPONSE (Q14-3)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Ban cruise ships entirely	**2**	0	1	0	0	1	0	0	1	1
	0.1%	0.0%	0.2%	0.0%	0.0%	0.2%	0.0%	0.0%	0.2%	0.2%
Reduce overall number of ships	**2**	0	1	1	0	1	1	0	1	1
	0.1%	0.0%	0.2%	0.2%	0.0%	0.2%	0.2%	0.0%	0.2%	0.2%
Reduce size of ships	**8**	1	3	2	1	2	2	0	5	1
	0.6%	0.5%	0.5%	0.4%	0.5%	0.5%	0.5%	0.0%	1.2%	0.2%
Limit number of ships per day	**17**	4	8	5	5	9	2	4	8	5
	1.2%	2.0%	1.5%	1.0%	2.3%	2.2%	0.5%	1.3%	1.9%	0.9%
Reduce passengers per day or per season	**11**	3	2	5	2	5	3	3	2	5
	0.8%	1.5%	0.4%	1.0%	0.9%	1.2%	0.7%	1.0%	0.5%	0.9%
More days without cruise ships	**9**	1	4	3	2	2	2	1	2	5
	0.7%	0.5%	0.7%	0.6%	0.9%	0.5%	0.5%	0.3%	0.5%	0.9%
Shorten cruise ship season	**6**	2	2	2	2	2	2	0	4	2
	0.4%	1.0%	0.4%	0.4%	0.9%	0.5%	0.5%	0.0%	1.0%	0.4%
Move tendering or disembarking to another location	**4**	0	1	2	0	1	2	2	1	0
	0.3%	0.0%	0.2%	0.4%	0.0%	0.2%	0.5%	0.7%	0.2%	0.0%
Raise ship or passenger fees	**4**	0	0	3	0	1	2	1	0	2
	0.3%	0.0%	0.0%	0.6%	0.0%	0.2%	0.5%	0.3%	0.0%	0.4%
Positive comment about cruise ships/management	**0**	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Minimize environmental impact / pollution	**3**	0	1	2	0	1	1	0	0	2
	0.2%	0.0%	0.2%	0.4%	0.0%	0.2%	0.2%	0.0%	0.0%	0.4%
Limit tour buses	**0**	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other	**1**	0	0	1	1	0	0	0	0	1
	0.1%	0.0%	0.0%	0.2%	0.5%	0.0%	0.0%	0.0%	0.0%	0.2%
Don't know	**0**	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
No response	**1311**	193	526	492	206	384	408	288	397	508
	95.1%	94.6%	95.8%	95.0%	94.1%	93.9%	96.0%	96.3%	94.3%	95.3%

Pan Atlantic Research: June, 2021

Table 133: Thinking back to 2019, which of the following best captures your opinion about the amount of cruise ship tourism in that year, as a member of the Bar Harbor community? NUMBER OF DAYS WITH CRUISE SHIPS (Q15a)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
Too many days	**870**	702	118	661	111	78	422	283
	63.1%	64.3%	66.7%	67.1%	53.6%	49.4%	67.0%	56.9%
Too few days	**114**	77	10	65	12	34	41	60
	8.3%	7.1%	5.6%	6.6%	5.8%	21.5%	6.5%	12.1%
About the right number of days	**252**	207	28	175	43	30	93	111
	18.3%	19.0%	15.8%	17.8%	20.8%	19.0%	14.8%	22.3%
Don't know	**122**	89	19	72	35	15	67	35
	8.9%	8.2%	10.7%	7.3%	16.9%	9.5%	10.6%	7.0%
No response	**20**	17	2	12	6	1	7	8
	1.5%	1.6%	1.1%	1.2%	2.9%	0.6%	1.1%	1.6%

Pan Atlantic Research: June, 2021

Table 134: Thinking back to 2019, which of the following best captures your opinion about the amount of cruise ship tourism in that year, as a member of the Bar Harbor community? NUMBER OF DAYS WITH CRUISE SHIPS (Q15a)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Too many days	**870**	125	329	342	149	271	235	193	254	343
	63.1%	61.3%	59.9%	66.0%	68.0%	66.3%	55.3%	64.5%	60.3%	64.4%
Too few days	**114**	20	65	19	15	37	42	23	45	40
	8.3%	9.8%	11.8%	3.7%	6.8%	9.0%	9.9%	7.7%	10.7%	7.5%
About the right number of days	**252**	36	98	106	33	70	94	55	87	80
	18.3%	17.6%	17.9%	20.5%	15.1%	17.1%	22.1%	18.4%	20.7%	15.0%
Don't know	**122**	22	50	43	17	28	48	25	31	61
	8.9%	10.8%	9.1%	8.3%	7.8%	6.8%	11.3%	8.4%	7.4%	11.4%
No response	**20**	1	7	8	5	3	6	3	4	9
	1.5%	0.5%	1.3%	1.5%	2.3%	0.7%	1.4%	1.0%	1.0%	1.7%

Pan Atlantic Research: June, 2021

Table 135: Thinking back to 2019, which of the following best captures your opinion about the amount of cruise ship tourism in that year, as a member of the Bar Harbor community? NUMBER OF CRUISE SHIP PASSENGERS, ON AVERAGE (Q15b)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1377**	1091	177	984	207	158	629	497
	100%	100%	100%	100%	100%	100%	100%	100%
Too many passengers	**914**	740	125	692	119	82	448	298
	66.4%	67.8%	70.6%	70.3%	57.5%	51.9%	71.2%	60.0%
Too few passengers	**98**	62	9	53	12	32	35	50
	7.1%	5.7%	5.1%	5.4%	5.8%	20.3%	5.6%	10.1%
About the right number of passengers	**205**	167	23	140	36	26	69	97
	14.9%	15.3%	13.0%	14.2%	17.4%	16.5%	11.0%	19.5%
Don't know	**127**	97	14	76	34	15	68	40
	9.2%	8.9%	7.9%	7.7%	16.4%	9.5%	10.8%	8.0%
No response	**33**	25	6	23	6	3	9	12
	2.4%	2.3%	3.4%	2.3%	2.9%	1.9%	1.4%	2.4%

Pan Atlantic Research: June, 2021

Table 136: Thinking back to 2019, which of the following best captures your opinion about the amount of cruise ship tourism in that year, as a member of the Bar Harbor community? NUMBER OF CRUISE SHIP PASSENGERS, ON AVERAGE (Q15b)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1377**	204	549	517	219	409	424	299	420	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Too many passengers	**914**	139	343	354	148	293	253	193	268	373
	66.4%	68.1%	62.5%	68.5%	67.6%	71.6%	59.7%	64.5%	63.8%	70.0%
Too few passengers	**98**	16	57	17	14	29	35	22	39	30
	7.1%	7.8%	10.4%	3.3%	6.4%	7.1%	8.3%	7.4%	9.3%	5.6%
About the right number of passengers	**205**	26	80	91	30	52	84	44	74	63
	14.9%	12.7%	14.6%	17.6%	13.7%	12.7%	19.8%	14.7%	17.6%	11.8%
Don't know	**127**	20	58	44	17	31	44	33	30	57
	9.2%	9.8%	10.6%	8.5%	7.8%	7.6%	10.4%	11.0%	7.1%	10.7%
No response	**33**	3	11	11	10	4	8	7	9	10
	2.4%	1.5%	2.0%	2.1%	4.6%	1.0%	1.9%	2.3%	2.1%	1.9%

Pan Atlantic Research: June, 2021

Table 137: Due to the COVID-19 pandemic, Bar Harbor experienced a summer without cruise ships in 2020. What impact, if any, did this have on you? FIRST RESPONSE (Q16-1)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
Positive - less crowded, less traffic	**267**	217	37	209	35	17	134	86
	19.4%	19.9%	20.9%	21.2%	16.9%	10.8%	21.3%	17.3%
Positive - impact on my business / business environment	**22**	14	3	10	1	11	11	6
	1.6%	1.3%	1.7%	1.0%	0.5%	7.0%	1.7%	1.2%
Positive - encouraged higher quality visitors	**19**	12	3	14	0	4	13	3
	1.4%	1.1%	1.7%	1.4%	0.0%	2.5%	2.1%	0.6%
Positive - environmental impact	**22**	21	1	19	3	0	12	5
	1.6%	1.9%	0.6%	1.9%	1.4%	0.0%	1.9%	1.0%
Positive - impact on views	**33**	30	2	27	5	1	20	7
	2.4%	2.7%	1.1%	2.7%	2.4%	0.6%	3.2%	1.4%
Negative - Impact on business environment in general	**65**	49	7	38	15	10	25	31
	4.7%	4.5%	4.0%	3.9%	7.2%	6.3%	4.0%	6.2%
Negative - Loss of job/income/revenue/customers	**81**	48	12	40	5	35	38	32
	5.9%	4.4%	6.8%	4.1%	2.4%	22.2%	6.0%	6.4%
No impact on my business/business environment	**30**	24	4	20	2	7	18	9
	2.2%	2.2%	2.3%	2.0%	1.0%	4.4%	2.9%	1.8%
No impact at all	**239**	195	25	159	45	28	98	111
	17.3%	17.9%	14.1%	16.1%	21.7%	17.7%	15.6%	22.3%
Other positive or positive in general	**324**	266	44	252	42	27	152	101
	23.5%	24.4%	24.9%	25.6%	20.3%	17.1%	24.1%	20.3%
Other negative or negative in general	**39**	31	5	33	2	2	13	12
	2.8%	2.8%	2.8%	3.4%	1.0%	1.3%	2.1%	2.4%
Other neutral	**60**	46	11	46	10	2	22	27
	4.4%	4.2%	6.2%	4.7%	4.8%	1.3%	3.5%	5.4%
Not sure	**10**	10	0	7	2	1	4	3
	0.7%	0.9%	0.0%	0.7%	1.0%	0.6%	0.6%	0.6%
Not present in 2020	**20**	13	4	7	11	1	6	8
	1.5%	1.2%	2.3%	0.7%	5.3%	0.6%	1.0%	1.6%
No response	**147**	116	19	104	29	12	64	56
	10.7%	10.6%	10.7%	10.6%	14.0%	7.6%	10.2%	11.3%

Pan Atlantic Research: June, 2021

Table 138: Due to the COVID-19 pandemic, Bar Harbor experienced a summer without cruise ships in 2020. What impact, if any, did this have on you? FIRST RESPONSE (Q16-1)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Positive - less crowded, less traffic	**267**	42	104	99	45	83	81	43	75	131
	19.4%	20.6%	18.9%	19.1%	20.5%	20.3%	19.1%	14.4%	17.8%	24.6%
Positive - impact on my business / business environment	**22**	7	9	3	4	6	6	3	10	6
	1.6%	3.4%	1.6%	0.6%	1.8%	1.5%	1.4%	1.0%	2.4%	1.1%
Positive - encouraged higher quality visitors	**19**	6	6	6	4	6	4	3	3	9
	1.4%	2.9%	1.1%	1.2%	1.8%	1.5%	0.9%	1.0%	0.7%	1.7%
Positive - environmental impact	**22**	2	10	8	3	5	9	3	2	14
	1.6%	1.0%	1.8%	1.5%	1.4%	1.2%	2.1%	1.0%	0.5%	2.6%
Positive - impact on views	**33**	4	13	11	5	10	10	5	11	14
	2.4%	2.0%	2.4%	2.1%	2.3%	2.4%	2.4%	1.7%	2.6%	2.6%
Negative - Impact on business environment in general	**65**	11	30	22	11	17	21	13	28	20
	4.7%	5.4%	5.5%	4.2%	5.0%	4.2%	4.9%	4.3%	6.7%	3.8%
Negative - Loss of job/income/revenue/customers	**81**	21	32	20	14	25	20	22	34	18
	5.9%	10.3%	5.8%	3.9%	6.4%	6.1%	4.7%	7.4%	8.1%	3.4%
No impact on my business/business environment	**30**	8	16	5	5	8	14	2	15	12
	2.2%	3.9%	2.9%	1.0%	2.3%	2.0%	3.3%	0.7%	3.6%	2.3%
No impact at all	**239**	20	103	106	33	73	86	73	73	78
	17.3%	9.8%	18.8%	20.5%	15.1%	17.8%	20.2%	24.4%	17.3%	14.6%
Other positive or positive in general	**324**	43	108	140	50	102	87	64	94	133
	23.5%	21.1%	19.7%	27.0%	22.8%	24.9%	20.5%	21.4%	22.3%	25.0%
Other negative or negative in general	**39**	6	20	10	9	11	14	6	14	13
	2.8%	2.9%	3.6%	1.9%	4.1%	2.7%	3.3%	2.0%	3.3%	2.4%
Other neutral	**60**	11	22	22	11	20	15	13	11	29
	4.4%	5.4%	4.0%	4.2%	5.0%	4.9%	3.5%	4.3%	2.6%	5.4%
Not sure	**10**	2	6	2	0	3	5	2	3	4
	0.7%	1.0%	1.1%	0.4%	0.0%	0.7%	1.2%	0.7%	0.7%	0.8%
Not present in 2020	**20**	4	7	8	3	1	7	3	3	12
	1.5%	2.0%	1.3%	1.5%	1.4%	0.2%	1.6%	1.0%	0.7%	2.3%
No response	**147**	17	63	56	22	39	46	44	45	40
	10.7%	8.3%	11.5%	10.8%	10.0%	9.5%	10.8%	14.7%	10.7%	7.5%

Pan Atlantic Research: June, 2021

Table 139: Due to the COVID-19 pandemic, Bar Harbor experienced a summer without cruise ships in 2020. What impact, if any, did this have on you? SECOND RESPONSE (Q16-2)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
Positive - less crowded, less traffic	**20**	17	2	16	2	2	11	5
	1.5%	1.6%	1.1%	1.6%	1.0%	1.3%	1.7%	1.0%
Positive - impact on my business / business environment	**1**	0	1	1	0	0	1	0
	0.1%	0.0%	0.6%	0.1%	0.0%	0.0%	0.2%	0.0%
Positive - encouraged higher quality visitors	**6**	5	1	5	0	1	5	0
	0.4%	0.5%	0.6%	0.5%	0.0%	0.6%	0.8%	0.0%
Positive - environmental impact	**18**	17	1	12	5	0	9	4
	1.3%	1.6%	0.6%	1.2%	2.4%	0.0%	1.4%	0.8%
Positive - impact on views	**23**	16	2	17	3	2	15	4
	1.7%	1.5%	1.1%	1.7%	1.4%	1.3%	2.4%	0.8%
Negative - Impact on business environment in general	**15**	14	0	9	3	3	10	4
	1.1%	1.3%	0.0%	0.9%	1.4%	1.9%	1.6%	0.8%
Negative - Loss of job/income/revenue/customers	**14**	8	1	4	3	7	1	11
	1.0%	0.7%	0.6%	0.4%	1.4%	4.4%	0.2%	2.2%
No impact on my business/business environment	**7**	6	1	6	0	1	1	2
	0.5%	0.5%	0.6%	0.6%	0.0%	0.6%	0.2%	0.4%
No impact at all	**0**	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other positive or positive in general	**6**	5	0	4	1	1	4	2
	0.4%	0.5%	0.0%	0.4%	0.5%	0.6%	0.6%	0.4%
Other negative or negative in general	**0**	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other neutral	**0**	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not sure	**0**	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not present in 2020	**0**	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
No response	**1268**	1004	168	911	190	141	573	465
	92.0%	91.9%	94.9%	92.5%	91.8%	89.2%	91.0%	93.6%

Pan Atlantic Research: June, 2021

Table 140: Due to the COVID-19 pandemic, Bar Harbor experienced a summer without cruise ships in 2020. What impact, if any, did this have on you? SECOND RESPONSE (Q16-2)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Positive - less crowded, less traffic	**20**	5	6	6	4	9	3	6	8	5
	1.5%	2.5%	1.1%	1.2%	1.8%	2.2%	0.7%	2.0%	1.9%	0.9%
Positive - impact on my business / business environment	**1**	1	0	0	1	0	0	0	0	1
	0.1%	0.5%	0.0%	0.0%	0.5%	0.0%	0.0%	0.0%	0.0%	0.2%
Positive - encouraged higher quality visitors	**6**	3	1	1	1	1	3	0	2	3
	0.4%	1.5%	0.2%	0.2%	0.5%	0.2%	0.7%	0.0%	0.5%	0.6%
Positive - environmental impact	**18**	2	7	6	1	4	5	0	2	13
	1.3%	1.0%	1.3%	1.2%	0.5%	1.0%	1.2%	0.0%	0.5%	2.4%
Positive - impact on views	**23**	4	9	7	4	6	7	1	4	15
	1.7%	2.0%	1.6%	1.4%	1.8%	1.5%	1.6%	0.3%	1.0%	2.8%
Negative - Impact on business environment in general	**15**	1	6	8	3	5	5	3	4	8
	1.1%	0.5%	1.1%	1.5%	1.4%	1.2%	1.2%	1.0%	1.0%	1.5%
Negative - Loss of job/income/revenue/customers	**14**	3	6	4	3	4	6	3	6	5
	1.0%	1.5%	1.1%	0.8%	1.4%	1.0%	1.4%	1.0%	1.4%	0.9%
No impact on my business/business environment	**7**	1	3	1	0	3	1	1	3	0
	0.5%	0.5%	0.5%	0.2%	0.0%	0.7%	0.2%	0.3%	0.7%	0.0%
No impact at all	**0**	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other positive or positive in general	**6**	0	5	1	2	1	1	4	1	1
	0.4%	0.0%	0.9%	0.2%	0.9%	0.2%	0.2%	1.3%	0.2%	0.2%
Other negative or negative in general	**0**	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other neutral	**0**	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not sure	**0**	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not present in 2020	**0**	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
No response	**1268**	184	506	484	200	376	394	281	391	482
	92.0%	90.2%	92.2%	93.4%	91.3%	91.9%	92.7%	94.0%	92.9%	90.4%

Pan Atlantic Research: June, 2021

Table 141: Due to the COVID-19 pandemic, Bar Harbor experienced a summer without cruise ships in 2020. What impact, if any, did this have on you? THIRD RESPONSE (Q16-3)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
Positive - less crowded, less traffic	**3**	3	0	3	0	0	1	1
	0.2%	0.3%	0.0%	0.3%	0.0%	0.0%	0.2%	0.2%
Positive - impact on my business / business environment	**1**	1	0	1	0	0	1	0
	0.1%	0.1%	0.0%	0.1%	0.0%	0.0%	0.2%	0.0%
Positive - encouraged higher quality visitors	**0**	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Positive - environmental impact	**0**	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Positive - impact on views	**6**	5	1	4	2	0	3	1
	0.4%	0.5%	0.6%	0.4%	1.0%	0.0%	0.5%	0.2%
Negative - Impact on business environment in general	**0**	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Negative - Loss of job/income/revenue/customers	**0**	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
No impact on my business/business environment	**0**	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
No impact at all	**0**	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other positive or positive in general	**0**	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other negative or negative in general	**0**	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other neutral	**0**	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not sure	**0**	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not present in 2020	**0**	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
No response	**1368**	1083	176	977	205	158	625	495
	99.3%	99.2%	99.4%	99.2%	99.0%	100.0%	99.2%	99.6%

Pan Atlantic Research: June, 2021

Table 142: Due to the COVID-19 pandemic, Bar Harbor experienced a summer without cruise ships in 2020. What impact, if any, did this have on you? THIRD RESPONSE (Q16-3)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Positive - less crowded, less traffic	**3**	1	1	1	0	0	3	0	0	3
	0.2%	0.5%	0.2%	0.2%	0.0%	0.0%	0.7%	0.0%	0.0%	0.6%
Positive - impact on my business / business environment	**1**	1	0	0	0	0	1	0	1	0
	0.1%	0.5%	0.0%	0.0%	0.0%	0.0%	0.2%	0.0%	0.2%	0.0%
Positive - encouraged higher quality visitors	**0**	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Positive - environmental impact	**0**	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Positive - impact on views	**6**	2	1	1	1	1	2	0	1	3
	0.4%	1.0%	0.2%	0.2%	0.5%	0.2%	0.5%	0.0%	0.2%	0.6%
Negative - Impact on business environment in general	**0**	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Negative - Loss of job/income/revenue/customers	**0**	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
No impact on my business/business environment	**0**	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
No impact at all	**0**	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other positive or positive in general	**0**	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other negative or negative in general	**0**	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other neutral	**0**	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not sure	**0**	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not present in 2020	**0**	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
No response	**1368**	200	547	516	218	408	419	299	419	527
	99.3%	98.0%	99.6%	99.6%	99.5%	99.8%	98.6%	100.0%	99.5%	98.9%

Pan Atlantic Research: June, 2021

Table 143: Due to the COVID-19 pandemic, Bar Harbor experienced a summer without cruise ships in 2020. What impact, if any, did this have on you? OVERALL ATTITUDE, COMBINING Q16-1, Q16-2, AND Q16-3

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
Positive	**670**	544	90	522	82	56	333	202
	48.6%	49.8%	50.8%	53.0%	39.6%	35.4%	52.9%	40.6%
Negative	**182**	126	23	109	21	47	75	73
	13.2%	11.5%	13.0%	11.1%	10.1%	29.7%	11.9%	14.7%
Mixed/Neutral	**349**	283	41	236	62	41	148	155
	25.3%	25.9%	23.2%	24.0%	30.0%	25.9%	23.5%	31.2%
No response / Not sure / NA	**177**	139	23	118	42	14	74	67
	12.8%	12.7%	13.0%	12.0%	20.3%	8.9%	11.7%	13.5%

Pan Atlantic Research: June, 2021

Table 144: Due to the COVID-19 pandemic, Bar Harbor experienced a summer without cruise ships in 2020. What impact, if any, did this have on you? OVERALL ATTITUDE, COMBINING Q16-1, Q16-2, AND Q16-3

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Positive	**670**	102	243	259	108	207	189	118	190	298
	48.6%	50.0%	44.3%	50.0%	49.3%	50.6%	44.5%	39.5%	45.1%	55.9%
Negative	**182**	37	82	50	34	51	55	39	76	50
	13.2%	18.1%	14.9%	9.7%	15.5%	12.5%	12.9%	13.0%	18.1%	9.4%
Mixed/Neutral	**349**	42	148	143	52	108	123	93	104	129
	25.3%	20.6%	27.0%	27.6%	23.7%	26.4%	28.9%	31.1%	24.7%	24.2%
No response / Not sure / NA	**177**	23	76	66	25	43	58	49	51	56
	12.8%	11.3%	13.8%	12.7%	11.4%	10.5%	13.6%	16.4%	12.1%	10.5%

Pan Atlantic Research: June, 2021

Table 145: Overall, do you feel that cruise ship tourism is more positive or more negative for Bar Harbor? (Q17)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
1 - Very negative	**462**	359	74	358	56	40	229	142
	33.5%	32.9%	41.8%	36.3%	27.1%	25.3%	36.3%	28.6%
2 - Somewhat negative	**301**	252	36	227	39	28	143	98
	21.8%	23.1%	20.3%	23.0%	18.8%	17.7%	22.7%	19.7%
3 - Neutral	**102**	80	14	75	14	13	42	46
	7.4%	7.3%	7.9%	7.6%	6.8%	8.2%	6.7%	9.3%
4 - Somewhat positive	**221**	186	22	142	51	21	102	91
	16.0%	17.0%	12.4%	14.4%	24.6%	13.3%	16.2%	18.3%
5 - Very positive	**259**	190	27	162	40	52	101	111
	18.8%	17.4%	15.3%	16.4%	19.3%	32.9%	16.0%	22.3%
Don't know	**13**	8	1	6	4	3	6	4
	0.9%	0.7%	0.6%	0.6%	1.9%	1.9%	1.0%	0.8%
No response	**20**	17	3	15	3	1	7	5
	1.5%	1.6%	1.7%	1.5%	1.4%	0.6%	1.1%	1.0%

Pan Atlantic Research: June, 2021

Table 146: Overall, do you feel that cruise ship tourism is more positive or more negative for Bar Harbor? (Q17)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1 - Very negative	**462**	87	165	165	85	143	119	76	131	211
	33.5%	42.6%	30.1%	31.9%	38.8%	35.0%	28.0%	25.4%	31.1%	39.6%
2 - Somewhat negative	**301**	44	124	112	46	94	88	72	96	109
	21.8%	21.6%	22.6%	21.6%	21.0%	23.0%	20.7%	24.1%	22.8%	20.5%
3 - Neutral	**102**	10	45	39	15	36	34	30	28	37
	7.4%	4.9%	8.2%	7.5%	6.8%	8.8%	8.0%	10.0%	6.7%	6.9%
4 - Somewhat positive	**221**	21	82	109	37	65	69	56	68	85
	16.0%	10.3%	14.9%	21.0%	16.9%	15.9%	16.2%	18.7%	16.2%	15.9%
5 - Very positive	**259**	39	126	77	32	64	104	59	91	79
	18.8%	19.1%	23.0%	14.9%	14.6%	15.6%	24.5%	19.7%	21.6%	14.8%
Don't know	**13**	2	2	7	3	2	5	2	4	4
	0.9%	1.0%	0.4%	1.4%	1.4%	0.5%	1.2%	0.7%	1.0%	0.8%
No response	**20**	1	5	9	1	5	6	4	3	8
	1.5%	0.5%	0.9%	1.7%	0.5%	1.2%	1.4%	1.3%	0.7%	1.5%

Pan Atlantic Research: June, 2021

Table 147: Mean of Q17

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Mean	**2.64**	2.62	2.38	2.51	2.90	3.11	2.52	2.86
Std Error	**0.04**	0.05	0.11	0.05	0.11	0.13	0.06	0.07
Valid N	**1345**	1067	173	964	200	154	617	488

Pan Atlantic Research: June, 2021

Table 148: Mean of Q17

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Mean	**2.64**	2.41	2.78	2.64	2.47	2.53	2.88	2.83	2.74	2.45
Std Error	**0.04**	0.11	0.07	0.07	0.10	0.07	0.08	0.09	0.08	0.07
Valid N	**1345**	201	542	502	215	402	414	293	414	521

Pan Atlantic Research: June, 2021

Demographics

Table 149: What is your age? (Q19)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
18-34	**76**	21	50	65	8	2	37	23
	5.5%	1.9%	28.2%	6.6%	3.9%	1.3%	5.9%	4.6%
35-44	**128**	82	35	99	7	18	69	37
	9.3%	7.5%	19.8%	10.1%	3.4%	11.4%	11.0%	7.4%
45-54	**213**	174	21	154	19	37	99	83
	15.5%	15.9%	11.9%	15.6%	9.2%	23.4%	15.7%	16.7%
55-64	**336**	278	21	221	52	56	163	126
	24.4%	25.5%	11.9%	22.4%	25.1%	35.4%	25.9%	25.4%
65+	**518**	445	42	368	106	31	240	220
	37.6%	40.8%	23.7%	37.4%	51.2%	19.6%	38.1%	44.3%
No response	**21**	19	1	15	4	2	4	2
	1.5%	1.7%	0.6%	1.5%	1.9%	1.3%	0.6%	0.4%
Prefer not to answer	**86**	73	7	63	11	12	18	6
	6.2%	6.7%	4.0%	6.4%	5.3%	7.6%	2.9%	1.2%

Pan Atlantic Research: June, 2021

Table 150: What is your age? (Q19)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
18-34	**76**	76	0	0	37	19	12	17	35	20
	5.5%	37.3%	0.0%	0.0%	16.9%	4.6%	2.8%	5.7%	8.3%	3.8%
35-44	**128**	128	0	0	20	52	34	19	58	44
	9.3%	62.7%	0.0%	0.0%	9.1%	12.7%	8.0%	6.4%	13.8%	8.3%
45-54	**213**	0	213	0	20	68	91	39	87	73
	15.5%	0.0%	38.8%	0.0%	9.1%	16.6%	21.4%	13.0%	20.7%	13.7%
55-64	**336**	0	336	0	38	106	140	84	98	135
	24.4%	0.0%	61.2%	0.0%	17.4%	25.9%	32.9%	28.1%	23.3%	25.3%
65+	**518**	0	0	518	95	152	142	133	124	238
	37.6%	0.0%	0.0%	100.0%	43.4%	37.2%	33.4%	44.5%	29.5%	44.7%
No response	**21**	0	0	0	3	2	4	2	4	4
	1.5%	0.0%	0.0%	0.0%	1.4%	0.5%	0.9%	0.7%	1.0%	0.8%
Prefer not to answer	**86**	0	0	0	6	10	2	5	15	19
	6.2%	0.0%	0.0%	0.0%	2.7%	2.4%	0.5%	1.7%	3.6%	3.6%

Pan Atlantic Research: June, 2021

Table 151: For tabulation purposes, which of the following income ranges best approximates your annual household income for 2020 from all sources? (Q20)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
Under $25,000	**61**	22	35	55	1	5	36	18
	4.4%	2.0%	19.8%	5.6%	0.5%	3.2%	5.7%	3.6%
$25,000 - $49,999	**158**	103	50	133	9	14	105	40
	11.5%	9.4%	28.2%	13.5%	4.3%	8.9%	16.7%	8.0%
$50,000-$74,999	**206**	160	29	159	17	24	99	79
	14.9%	14.7%	16.4%	16.1%	8.2%	15.2%	15.7%	15.9%
$75,000 - $99,999	**203**	170	18	162	18	19	98	78
	14.7%	15.6%	10.2%	16.4%	8.7%	12.0%	15.6%	15.7%
$100,000 or more	**425**	371	18	262	97	56	183	197
	30.8%	34.0%	10.2%	26.6%	46.9%	35.4%	29.0%	39.6%
No response	**29**	23	3	18	5	4	7	5
	2.1%	2.1%	1.7%	1.8%	2.4%	2.5%	1.1%	1.0%
Prefer not to answer	**296**	243	24	196	60	36	102	80
	21.5%	22.3%	13.6%	19.9%	29.0%	22.8%	16.2%	16.1%

Pan Atlantic Research: June, 2021

Table 152: For tabulation purposes, which of the following income ranges best approximates your annual household income for 2020 from all sources? (Q20)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Under $25,000	**61**	14	14	29	61	0	0	31	14	10
	4.4%	6.9%	2.6%	5.6%	27.9%	0.0%	0.0%	10.4%	3.3%	1.9%
$25,000 - $49,999	**158**	43	44	66	158	0	0	55	49	49
	11.5%	21.1%	8.0%	12.7%	72.1%	0.0%	0.0%	18.4%	11.6%	9.2%
$50,000-$74,999	**206**	40	77	83	0	206	0	59	72	70
	14.9%	19.6%	14.0%	16.0%	0.0%	50.4%	0.0%	19.7%	17.1%	13.1%
$75,000 - $99,999	**203**	31	97	69	0	203	0	36	73	91
	14.7%	15.2%	17.7%	13.3%	0.0%	49.6%	0.0%	12.0%	17.3%	17.1%
$100,000 or more	**425**	46	231	142	0	0	425	61	137	218
	30.8%	22.5%	42.1%	27.4%	0.0%	0.0%	100.0%	20.4%	32.5%	40.9%
No response	**29**	1	9	6	0	0	0	5	2	7
	2.1%	0.5%	1.6%	1.2%	0.0%	0.0%	0.0%	1.7%	0.5%	1.3%
Prefer not to answer	**296**	29	77	123	0	0	0	52	74	88
	21.5%	14.2%	14.0%	23.7%	0.0%	0.0%	0.0%	17.4%	17.6%	16.5%

Pan Atlantic Research: June, 2021

Table 153: What is the highest level of education you have achieved? (Q21)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
Less than HS	**4**	2	2	4	0	0	2	1
	0.3%	0.2%	1.1%	0.4%	0.0%	0.0%	0.3%	0.2%
High school	**79**	56	17	66	4	5	40	27
	5.7%	5.1%	9.6%	6.7%	1.9%	3.2%	6.3%	5.4%
Vocational / Trade school	**19**	12	3	12	2	3	5	14
	1.4%	1.1%	1.7%	1.2%	1.0%	1.9%	0.8%	2.8%
Some college / Two-year college degree	**197**	142	36	150	12	32	94	82
	14.3%	13.0%	20.3%	15.2%	5.8%	20.3%	14.9%	16.5%
Four-year college degree	**421**	329	59	295	51	66	213	156
	30.6%	30.1%	33.3%	29.9%	24.6%	41.8%	33.8%	31.4%
Post-graduate work	**533**	449	46	365	123	36	259	202
	38.7%	41.1%	26.0%	37.1%	59.4%	22.8%	41.1%	40.6%
No response	**22**	21	0	13	5	3	7	0
	1.6%	1.9%	0.0%	1.3%	2.4%	1.9%	1.1%	0.0%
Prefer not to answer	**103**	81	14	80	10	13	10	15
	7.5%	7.4%	7.9%	8.1%	4.8%	8.2%	1.6%	3.0%

Pan Atlantic Research: June, 2021

Table 154: What is the highest level of education you have achieved? (Q21)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Less than HS	**4**	0	2	2	2	0	0	4	0	0
	0.3%	0.0%	0.4%	0.4%	0.9%	0.0%	0.0%	1.3%	0.0%	0.0%
High school	**79**	11	31	35	25	28	15	79	0	0
	5.7%	5.4%	5.6%	6.8%	11.4%	6.8%	3.5%	26.4%	0.0%	0.0%
Vocational / Trade school	**19**	2	9	8	2	9	4	19	0	0
	1.4%	1.0%	1.6%	1.5%	0.9%	2.2%	0.9%	6.4%	0.0%	0.0%
Some college / Two-year college degree	**197**	23	81	88	57	58	42	197	0	0
	14.3%	11.3%	14.8%	17.0%	26.0%	14.2%	9.9%	65.9%	0.0%	0.0%
Four-year college degree	**421**	93	185	124	63	145	137	0	421	0
	30.6%	45.6%	33.7%	23.9%	28.8%	35.5%	32.2%	0.0%	100.0%	0.0%
Post-graduate work	**533**	64	208	238	59	161	218	0	0	533
	38.7%	31.4%	37.9%	45.9%	26.9%	39.4%	51.3%	0.0%	0.0%	100.0%
No response	**22**	1	4	5	5	0	1	0	0	0
	1.6%	0.5%	0.7%	1.0%	2.3%	0.0%	0.2%	0.0%	0.0%	0.0%
Prefer not to answer	**103**	10	29	18	6	8	8	0	0	0
	7.5%	4.9%	5.3%	3.5%	2.7%	2.0%	1.9%	0.0%	0.0%	0.0%

Pan Atlantic Research: June, 2021

Table 155: What is your gender? (Q22)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
Female	**630**	485	102	456	101	59	630	0
	45.7%	44.4%	57.6%	46.3%	48.8%	37.3%	100.0%	0.0%
Male	**497**	409	43	342	77	66	0	497
	36.1%	37.5%	24.3%	34.7%	37.2%	41.8%	0.0%	100.0%
Non-binary	**5**	2	1	3	1	1	0	0
	0.4%	0.2%	0.6%	0.3%	0.5%	0.6%	0.0%	0.0%
No response	**44**	39	3	28	11	4	0	0
	3.2%	3.6%	1.7%	2.8%	5.3%	2.5%	0.0%	0.0%
Prefer not to answer	**202**	157	28	156	17	28	0	0
	14.7%	14.4%	15.8%	15.8%	8.2%	17.7%	0.0%	0.0%

Pan Atlantic Research: June, 2021

Table 156: What is your gender? (Q22)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Female	**630**	106	262	240	141	197	183	141	213	259
	45.7%	52.0%	47.7%	46.3%	64.4%	48.2%	43.1%	47.2%	50.6%	48.6%
Male	**497**	60	209	220	58	157	197	124	156	202
	36.1%	29.4%	38.1%	42.5%	26.5%	38.4%	46.4%	41.5%	37.1%	37.9%
Non-binary	**5**	2	2	1	1	2	1	1	2	2
	0.4%	1.0%	0.4%	0.2%	0.5%	0.5%	0.2%	0.3%	0.5%	0.4%
No response	**44**	4	6	17	4	9	8	4	9	14
	3.2%	2.0%	1.1%	3.3%	1.8%	2.2%	1.9%	1.3%	2.1%	2.6%
Prefer not to answer	**202**	32	70	40	15	44	36	29	41	56
	14.7%	15.7%	12.8%	7.7%	6.8%	10.8%	8.5%	9.7%	9.7%	10.5%

Pan Atlantic Research: June, 2021

Table 157: Do you own or rent your home in Bar Harbor? (Q1)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
Own	**1092**	1092	0	805	187	88	485	409
	79.2%	100.0%	0.0%	81.7%	90.3%	55.7%	77.0%	82.3%
Rent	**177**	0	177	162	10	3	102	43
	12.8%	0.0%	100.0%	16.4%	4.8%	1.9%	16.2%	8.7%
Other	**23**	0	0	12	9	1	11	7
	1.7%	0.0%	0.0%	1.2%	4.3%	0.6%	1.7%	1.4%
N/A - Nonresident business owner	**65**	0	0	0	0	65	24	27
	4.7%	0.0%	0.0%	0.0%	0.0%	41.1%	3.8%	5.4%
No response	**21**	0	0	6	1	1	8	11
	1.5%	0.0%	0.0%	0.6%	0.5%	0.6%	1.3%	2.2%

Pan Atlantic Research: June, 2021

Table 158: Do you own or rent your home in Bar Harbor? (Q1)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Own	**1092**	103	452	445	125	330	371	212	329	449
	79.2%	50.5%	82.3%	85.9%	57.1%	80.7%	87.3%	70.9%	78.1%	84.2%
Rent	**177**	85	42	42	85	47	18	58	59	46
	12.8%	41.7%	7.7%	8.1%	38.8%	11.5%	4.2%	19.4%	14.0%	8.6%
Other	**23**	4	8	9	4	9	4	4	5	11
	1.7%	2.0%	1.5%	1.7%	1.8%	2.2%	0.9%	1.3%	1.2%	2.1%
N/A - Nonresident business owner	**65**	9	39	13	4	17	25	20	20	21
	4.7%	4.4%	7.1%	2.5%	1.8%	4.2%	5.9%	6.7%	4.8%	3.9%
No response	**21**	3	8	9	1	6	7	5	8	6
	1.5%	1.5%	1.5%	1.7%	0.5%	1.5%	1.6%	1.7%	1.9%	1.1%

Pan Atlantic Research: June, 2021

Table 159: Which of the following best describes your relationship with the Town of Bar Harbor? (Q2)

		Home ownership		Relationship to Bar Harbor			Respondent Gender	
	Total	*Own*	*Rent*	*Year-round resident*	*Seasonal resident*	*Business-owner (resident or non-resident)*	*Female*	*Male*
Total	**1378**	1092	177	985	207	158	630	497
	100%	100%	100%	100%	100%	100%	100%	100%
Year-round resident	**985**	805	162	985	0	0	456	342
	71.5%	73.7%	91.5%	100.0%	0.0%	0.0%	72.4%	68.8%
Seasonal resident	**207**	187	10	0	207	0	101	77
	15.0%	17.1%	5.6%	0.0%	100.0%	0.0%	16.0%	15.5%
Resident business owner	**93**	88	3	0	0	93	35	39
	6.7%	8.1%	1.7%	0.0%	0.0%	58.9%	5.6%	7.8%
Non-resident business owner	**65**	0	0	0	0	65	24	27
	4.7%	0.0%	0.0%	0.0%	0.0%	41.1%	3.8%	5.4%
No response	**28**	12	2	0	0	0	14	12
	2.0%	1.1%	1.1%	0.0%	0.0%	0.0%	2.2%	2.4%

Pan Atlantic Research: June, 2021

Table 160: Which of the following best describes your relationship with the Town of Bar Harbor? (Q2)

		Age of Respondent			Household Income Level			Level of Education		
	Total	*18-44*	*45-64*	*65+*	*<50k*	*$50k-100k*	*100k+*	*Less than 4-year degree*	*4-year degree*	*Post-graduate degree*
Total	**1378**	204	549	518	219	409	425	299	421	533
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Year-round resident	**985**	164	375	368	188	321	262	232	295	365
	71.5%	80.4%	68.3%	71.0%	85.8%	78.5%	61.6%	77.6%	70.1%	68.5%
Seasonal resident	**207**	15	71	106	10	35	97	18	51	123
	15.0%	7.4%	12.9%	20.5%	4.6%	8.6%	22.8%	6.0%	12.1%	23.1%
Resident business owner	**93**	11	54	18	15	26	31	20	46	15
	6.7%	5.4%	9.8%	3.5%	6.8%	6.4%	7.3%	6.7%	10.9%	2.8%
Non-resident business owner	**65**	9	39	13	4	17	25	20	20	21
	4.7%	4.4%	7.1%	2.5%	1.8%	4.2%	5.9%	6.7%	4.8%	3.9%
No response	**28**	5	10	13	2	10	10	9	9	9
	2.0%	2.5%	1.8%	2.5%	0.9%	2.4%	2.4%	3.0%	2.1%	1.7%

Pan Atlantic Research: June, 2021

Appendix D

Details of Mailing List Generation, Data Collection, and Data Cleansing Procedures

Appendix D

- In order to reach the maximum number of town residents (full-time and seasonal), businesses, and property owners, Pan Atlantic merged the town's voting registry and property taxpayer list to create the distribution list for the mail survey.
- In order to minimize duplication in merged lists, the following cleansing procedures were followed:
    1. If an address appeared multiple times in the database, only one survey was sent to that address.
    2. If a name appeared attached to multiple addresses in the database, a survey was sent to only one of those addresses (using date of birth info from the voter file to distinguish same-name residents).
    3. The resulting list was then run through software which matches address information to the USPS database and again removes duplicate addresses based on the cleansed results.
    4. Each household in the database was assigned a unique numerical identifier.

Appendix D

- In order to maximize the overall response level, to allow adult members of a household to submit separate responses, and to reach those who did not receive a survey instrument in the mail, Pan Atlantic also programmed and hosted an online version of the survey.

- Online respondents to the survey were encouraged to enter their household's numeric code to connect their survey to their household. However, this was not required to complete the online survey.

- Residents and business owners could request either a paper survey or a numeric code from Pan Atlantic. Pan Atlantic worked with both the Town Manager and also the Chamber of Commerce to inform town residents and business owners of this option.

Appendix D

- Pan Atlantic fulfilled 66 requests to send or assign a code, to mail a new survey instrument, or to retroactively match an “uncoded” online response to a household’s code.

- The final postmarked date for returned surveys was originally April 26th; however, in order to give more time to publicize the survey, and due to delays in mail delivery, surveys were accepted through May 14th.

- Pan Atlantic had targeted 400-500 completed responses to allow for a sufficient sample size to reflect the opinions of the Bar Harbor community with a strong degree of statistical significance. Instead, Pan Atlantic received 1,533 surveys before the cutoff date (1,028 by mail, 505 online).

Appendix D

- Mail surveys were entered manually, with verbatim responses to open-ended questions coded (categorized), and transcribed (see Appendix B to this report). Verbatim responses to open-ended questions submitted online were also hand-coded.

- In cleansing the responses submitted online, the following procedure was developed in order to balance accessibility to all members of the target populations with the importance of maintaining the integrity of the data collected.

- First, responses were flagged for each of six categories, detailed on the following page.

Appendix D

- **No Code Flag** - These were responses submitted without a code.
- **Duplicate Code Flag** – These were responses submitted using the same code as another response in the database.
- **Duplicate IP Flag** – These were responses submitted that originated from the same IP address, whether or not they used the same code.
- **Time of Survey Flag** – These were responses submitted in less than 5 minutes, suggesting a respondent's already being familiar with the survey.
- **Identical Response Flag** – These were responses submitted with substantial similarity in verbatim responses and/or near-identical numeric responses.
- **Out of Sampling Universe Flag** – These were responses in which the respondent self-identified as not in the target populations (i.e., "Vacation to visit family in Sorrento.").
- **Fake Code Flag** – These were responses submitted with a code that did not match any code in the database (and had not been assigned by request).

Appendix D

- Once responses had been flagged, they were cleansed according to the following procedure:

1. Responses flagged with either “Out of Sampling Universe” or “Fake Code” were removed.
2. Responses flagged with both “No Code” and “Duplicate IP Address” were removed.
3. Responses flagged with both “No Code” and “Identical Response” were removed.
4. Responses flagged with both “No Code” and “Time of Survey” were removed.
5. For responses that were flagged with any 3 of the following flags, only the first survey received from that code and/or IP address was included: “Duplicate Code,” “Duplicate IP Address,” “Time of Survey”, and “Duplicate Response.”

Appendix D

- This procedure resulted in the removal of 155 responses from the dataset, yielding a final dataset of 1378 responses.

- Given this sample size of 1378, the margin of sampling error for this research is ±2.0% at the 95% confidence level. This is a very high response level to a survey of this nature given the size of the target population.

- The 1378 responses include 1076 codes that were used exactly once, 71 codes that were used twice, 16 codes that were used three times, 3 codes that were used four times, and 100 responses submitted with no code.